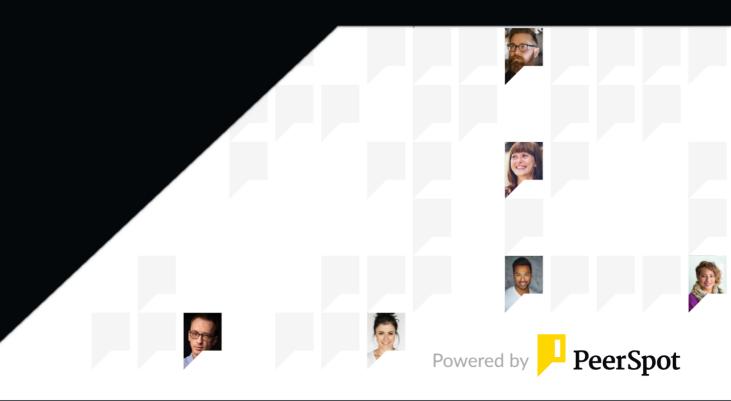
## aws marketplace

**OpenVPN Access Server Enterprise** 

# Reviews, tips, and advice from real users



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## OpenVPN Access Server Enterprise Recap

OpenVPN Access Server Enterprise provides secure, scalable remote access with strong encryption and cross-platform compatibility, leveraging open-source flexibility for cost-effectiveness. It's ideal for connecting remote workers, maintaining privacy, and securing network communications.

OpenVPN Access Server Enterprise is renowned for its ease of setup and adaptability, supporting Linux and different operating systems, which ensures robust security and seamless integration across network scenarios. With features like two-factor authentication and customizable installers, it emphasizes privacy and remote connectivity. While it offers robust documentation and community support, there are challenges with user management due to the lack of a simple GUI. Users note stability issues under heavy traffic, and improvements in security features and configuration automation are desired. Despite these areas for enhancement, it remains a reliable choice for secure remote access.

#### What are the key features?

- Easy Setup: Hassle-free installation process facilitates quick deployment
- Cross-Platform Compatibility: Supports Linux and different operating systems for widespread utility
- Strong Encryption: Secures data with advanced encryption technologies
- Two-Factor Authentication: Enhances security through additional authentication layer
- Customizable Installers: Allows personalized installation process to suit organizational preferences

#### What benefits and ROI should users seek?

- Cost-Effectiveness: Open-source nature reduces licensing costs
- User-Friendliness: Comprehensive documentation and community support ease the implementation
- Scalability: Adapts to growing connectivity and bandwidth needs
- Enhanced Security: Provides secure access to network resources and data

In industries such as finance and healthcare, OpenVPN Access Server Enterprise secures sensitive data while enabling remote access across LANs and VPCs. It's utilized for encrypted traffic protection, facilitating site-to-site VPNs, and connecting mobile workers securely, thus maintaining data integrity in interoffice communications and IoT platforms.

#### **Valuable Features**

Excerpts from real customer reviews on PeerSpot:

"What I appreciate the most about OpenVPN Access Server is that it's very easy to set up."



#### Verified user

Chief Cloud Architect at a tech vendor with 10,001+ employees

"The most valuable features of OpenVPN are its ease of use, client familiarity, end-user familiarity, operating system integration, and price points."



#### Verified user

Service Delivery Manager at CasCom

"The product's adaptability is valuable."



#### Verified user

CEO at a consultancy with 1-10 employees

"The product has strong encryption and scalability features. It provides security for private network connections."



#### LAWAL YUSUF

IT auditor at SHEFFIELD HALLAM UNIVERSITY

"The initial setup phase of OpenVPN Access Server was fine, and it was easy."



#### **Bertrand Moutault**

Owner at La Poste

"I have found the stability to be good."



#### Michael Tsentsarevsky

Cyber Security Analyst. Technology, Intelligence, Research and Evaluation at Bank Hapoalim

"OpenVPN Access Server allows us to establish a secure connection to an IP address that would otherwise be inaccessible without using a VPN."



#### An-Pham

Deputy General Manager at Viettel Group

"To be honest, everything came pre-setup out of the box and we did not have to change much of the configuration. We do love the MFA option that forces all the users to comply.."

| <b>Verified user</b> IT Engineer/ Software developer at a tech vendor with 11-50 employees   | Read full review 🔼 |
|--|--------------------|
| "The most valuable feature of OpenVPN is that it is open source. I with the solution, such as change, build, and collect. Additionally, the solution and there are frequent updates" | ,                  |
| Yekutiel Cohen Penetration tester at a tech services company with 1-10 employees   | Read full review 🖪 |
| "The most valuable thing about OpenVPN Access Server is its ease user-friendly interface simplifies configuration, and features like scalability enhance its flexibility"            |                    |
| Alex Clerici System Integrator IT Manager at Tecnimex S.r.l.   | Read full review 🖪 |
|  |                    |

"The most valuable features of OpenVPN are its ease of use, client familiarity, enduser familiarity, operating system integration, and price points. The scalability is a bonus since it allows running on any hardware. It's part of our client stack for all of our clients' VPNs and is a de facto standard for an endpoint VPN solution.."

| Verified user Service Delivery Manager at CasCom   | Read full review 🖪                    |
|--|---------------------------------------|
| "The product's adaptability is valuable. We can connect to clients different methods. We could set up a site-to-site connection, or was a tunnel. There are a lot of different ways of setting up the contry a different method if something doesn't work for a client's seconfiguration or firewall. The product is fairly easy to use" | ve could set it up<br>nection. We can |
| Verified user CEO at a consultancy with 1-10 employees   | Read full review 🔼                    |

"What I appreciate the most about OpenVPN Access Server is that it's very easy to set up.

"OpenVPN Access Server has helped in meeting my organization's security requirements. I get to keep everything in the cloud private. People on the outside cannot see it, and this I use to connect.."

Verified user Read full review

Chief Cloud Architect at a tech vendor with 10,001+ employees

## **Other Solutions Considered**

"We started off with OpenVPN when we were evaluating what we could use for our needs and we ended up with OpenVPN. I have used other VPN solutions at other offices, but in the cases that I've dealt with, OpenVPN was the choice.."

| Verified user  Software Engineer II at a tech vendor with 201-500 employees   | Read full review 🔼   |
|---|----------------------|
| "Before choosing OpenVPN, I tested the Microsoft Remote A say that Microsoft are far away from OpenVPN's level and he there which can get really expensive" | ·                    |
| Khellafi Rafiq IT Consultant at TechnoPath  | Read full review 🔼   |
| "Before migrating to Fortinet, we looked at other vendors ir<br>found that based on the sizing we needed, the pricing of Cisas competitive.                 | •                    |
| Personally, I have not found any differences between these what I need to do"   | products that affect |
| Suresh Kotian Enterprise Architect at a tech services company with 201-500 employees  | Read full review 🔼   |
|   |                      |

"OpenVPN was already implemented when I took over the IT department. I do know that there was also a Cisco VPN product in place, but it was finicky and many of our end-users had issues with the Cisco VPN. At the time, it also didn't work on mobile devices and the required ports were blocked by certain ISPs (like some hotel internet connections, cellular providers, etc.)."

| Thom at Work  | Read full review 🔼 |
|---|--------------------|
| Infrastructure Administrator at a financial services firm with 51-200 employees |                    |
|   |                    |

"In my DRBD example above, I couldn't find a solution without introducing additional hardware between the two farms that either complicated access from authorized hosts or potentially impacted performance. I really needed it to occur at the point of management: the DRBD master of the farm. So, when I am asked, "Did you evaluate other options?", the short answer is "Yes", but on paper only; none of them could accomplish what I needed to achieve.."

| Elliott Scott              | Read full review 🛂 |
|----------------------------|--------------------|
| CEO at Scott Solutions LLC |                    |
|                            |                    |

"Prior to OpenVPN, I've had some experience with SonicWALL VPN, Fortinet, and CiscoVPN. All of these are fine alternatives, and I rarely experienced a problem using them. The big push for me to look at OpenVPN came when I started to work in heterogeneous environments, using both Windows and Linux.

As I started to discover the options available through the Linux platform, I naturally continued to expand my curiosity and experiment with the options I found. In many cases, I found some that were okay, but too unstable to really consider, and in others, I found outstanding products developed by some brilliant people.

OpenVPN became the perfect solution for me when I tried to connect two DRBD farms together and needed to encrypt the data stream between the two. It made sense to use the product from the host responsible for managing the DRBD stack, and simply add the remote farm via the tunnel. I then began to see other opportunities where I could apply it, and finally jumped in full force.."

Elliott Scott Read full review

CEO at Scott Solutions LLC

#### **ROI**

Real user quotes about their ROI:

"It's efficient. Connecting to the local server without it would be much more difficult. Every employee who works from another office has to use it, so it's essential.."

Verified user Read full review

Project Manager at a photography company with 51-200 employees

"Overall, I believe the ROI is high. The initial investment can be costly, as you go through the process of learning the application. But in the long run, you gain more than just financial benefits; the intellectual knowledge gained can be invaluable.."

Elliott Scott Read full review [7]

CEO at Scott Solutions LLC

## **Use Case**

"I used OpenVPN Access Server to get into a special network and used some keys to access virtual machines. We also used it to try and run some pen tests.."

| Yasmine Abib Systems engineer at Expleogroup   | Read full review   |
|--|--------------------|
| "Our primary use case for OpenVPN is remote conmining exploration industry, specifically for winte   | •                  |
| Verified user Service Delivery Manager at CasCom   | Read full review 🔼 |
| "We connect to the OpenVPN using a VPN for any to our local server. This is necessary because multisoftware developed on the local server" | •                  |
| Verified user  Project Manager at a photography company with 51-200 employees  | Read full review 🔼 |

"We have a virtual machine set up on Google Cloud. The virtual machine is connected to all our clients. It is connected to OpenVPN, which is connected to Google Cloud. It connects our clients throughout the country. We also have clients in other countries.."

| Verified user CEO at a consultancy with 1-10 employees   | Read full review 🔼 |
|--|--------------------|
| "Our infrastructure in AWS needed to be accessed onl<br>OpenVPN gave us the option to have our employees ac<br>all over the world" |                    |
| Verified user IT Engineer/ Software developer at a tech vendor with 11-50 employees  | Read full review 🔼 |
| "I use OpenVPN Access Server for remote maintenance<br>systems. It is also my choice for smart working, provide                    | ,                  |

Alex Clerici Read full review [2]

connection for remote employees. Additionally, I deploy it for site-to-site VPNs,

ensuring secure communication between our headquarters and branch offices.."

System Integrator IT Manager at Tecnimex S.r.l.

## Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"The initial setup process is straightforward. It takes less than an hour to deploy. It involves choosing the server, IP address, or domain name and setting it up.."

| LAWAL YUSUF  | Read full review 🔼 |
|--|--------------------|
| IT auditor at SHEFFIELD HALLAM UNIVERSITY                        |                    |
|  |                    |
|  |                    |
|  |                    |
|  |                    |
| "Setting up OpenVPN is generally quick, both from the client and | server sides. The  |

"Setting up OpenVPN is generally quick, both from the client and server sides. The connection setup is speedy. The more time-consuming part is implementing traffic policies, but overall, the initial setup is efficient.."

Alex Clerici Read full review ☑

System Integrator IT Manager at Tecnimex S.r.l.

"The solution's initial setup is of medium complexity. I deployed it to three ports to establish a tunnel between them. It took three weeks to deploy it to all the virtual machines.."

| Keltoum MANAR                                 |  | Read full review 🔼 |
|---|--|--------------------|
| Student at Université A                       | bdelmalek Essaâdi  |                    |
|   |  |                    |
| "The solution's i                             | nitial setup is easy.  |                    |
|   | one to ten, where one is complex and ten is easy setup a seven or eight out of ten"            | , I rate the       |
| <b>Deniz Uzun</b><br>Product Project Manag    | er at Virgosol   | Read full review 🔼 |
| 0 1   | OpenVPN Access Server is a straightforward pro<br>n minutes. As someone knowledgeable in techi |                    |
| tasks come easil                              | y to me, whereas others may find them challen nentation process to be effortless.              |                    |
| -   | nd line interface to install the solution with a fe  | ew commands"       |
| <b>Yekutiel Cohen</b> Penetration tester at a | tech services company with 1-10 employees  | Read full review 🗷 |
|   |  |                    |

"The solution is very easy to set up. It is not a complex process. It's also very easy to configure. There are some tutorials to help you along.

It took us about half a day to deploy the solution.

We did the deployment three years ago, and since it was so long ago, I cannot recall the exact steps.

We have about nine people that handle maintenance tasks as needed. There are managers, two developers, and network engineers that can handle the job.."

Damnam BAGOLIBE Read full review ≥

Security engineer at ARCEP Togo

## **Customer Service and Support**

"We are able to manage the support of the solution and troubleshoot for clients. However, I have never dealt with the solution's technical support services in the past. ."

| <b>Verified user</b> Enterprise Solutions Consultant at a computer software company wit 500 employees  | Read full review 🔼         |
|--|----------------------------|
| "It's been pretty good. We only had one question with the second second implementing it. My crew and I were answered vertically was responsive"                                |                            |
| <b>Verified user</b><br>Senior System Engineer with 1-10 employees   | Read full review 🔼         |
| "The support team is really quick to jump on any sabout two weeks ago. It was related to our DNS. I reminutes. The team set up the support tickets and nine or ten out of ten" | eceived an email within 15 |
| <b>Verified user</b> CEO at a consultancy with 1-10 employees  | Read full review [2]       |
|  |                            |

"We have a network engineer to look after technical issues within the organization. However, we escalate queries to the OpenVPN's support team over email. They are responsive.."

LAWAL YUSUF Read full review

IT auditor at SHEFFIELD HALLAM UNIVERSITY

"Tech support is very good. They've got such a good product that I've only had to use them once or twice. The other times I have done an internet search and was able to find something that I needed.."

BradBrooks Read full review ▶

QA Engineer/Software Developer at a tech services company with 51-200 employees

"I cannot recall whether I worked with customer support on OpenVPN; being an Open Source project, when you have questions, you really end up working with fellow users in the OSS community. That being said, I can also say that the documentation for OpenVPN is outstanding. It gives you a full explanation of the product and case examples of how it can be applied. From there, you really need to start experimenting with it and post questions to the forums. You will find that people will respond and help you through your issues. People are happy to help out with products they've come to enjoy, and OpenVPN is one of those, as I think you'll find out.."

**Elliott Scott** 

Read full review [4]

CEO at Scott Solutions LLC

## **Other Advice**

"OpenVPN could improve the GUI and configuration steps. Overall, it's a straightforward deployment, however, it would be challenging for someone without technical knowledge. I would rate the solution an eight out of ten.."

| Verified user Service Delivery Manager at CasCom   | Read full review <b>∠</b> |
|--|---------------------------|
| "I rate OpenVPN Access Server a nine out of ten. I advise others to the server connects well with the product. It helps them avoid any the account while entering the network for configuration" |                           |
| LAWAL YUSUF IT auditor at SHEFFIELD HALLAM UNIVERSITY  | Read full review <b>∠</b> |
| "The solution was deployed on the cloud in our organization. More are needed for the solution's deployment and maintenance.  Overall, I rate the solution an eight out of ten"                   | e than 100 people         |
| <b>Deniz Uzun</b> Product Project Manager at Virgosol  | Read full review <b>∠</b> |

"We were surprised how straightforward it was to integrate with AWS. We had a little hiccup with installing the certificate, but we read the documentation and everything was sorted out. We would recommend creating tutorial videos of setup and common troubleshooting. People prefer to watch video guides rather than read documentation.."

| Verified user   | Read full review 🔼 |
|---|--------------------|
| IT Engineer/ Software developer at a tech vendor with 11-50 employees |                    |
|   |                    |
|   |                    |

"My advice for those starting with OpenVPN is to ensure you are using the latest version, as the trend is to refine encryption algorithms. Being up-to-date with the software ensures you benefit from the latest improvements and security measures. Overall, I would rate OpenVPN Access Server as a nine out of ten.."

| Alex Clerici                                    | Read full review |
|---|------------------|
| System Integrator IT Manager at Tecnimex S.r.l. |                  |
|   |                  |

"Regarding OpenVPN Access Server's advanced monitoring and reporting tools, I have not seen many features. They have a basic log, which is sufficient most of the time.

"I found the setup and pricing of OpenVPN Access Server very easy since I've set it up many times. Even the first time wasn't particularly complicated.

"I use the feature for hybrid deployment on OpenVPN Access Server in the cloud, not on-premises.

"Overall, my experience with OpenVPN Access Server on a scale of one to 10 is a nine.."

Verified user Read full review [3]

Chief Cloud Architect at a tech vendor with 10,001+ employees

## **Top Industries**

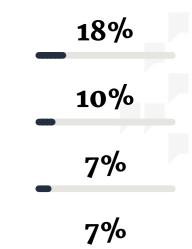
by visitors reading reviews

**Computer Software Company** 

**Comms Service Provider** 

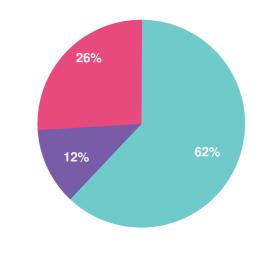
University

**Educational Organization** 



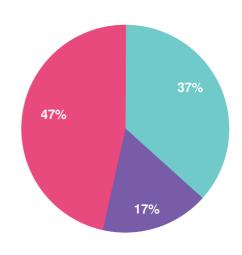
## **Company Size**

by reviewers



Large Enterprise

by visitors reading reviews



Midsize Enterprise

Small Business

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