

aws marketplace

Tufin Orchestration Suite

**Reviews, tips, and
advice from real users**



Powered by  PeerSpot



Contents

- Product Recap..... 3 - 4
- Valuable Features..... 5 - 8
- Other Solutions Considered..... 9 - 11
- ROI..... 12 - 14
- Use Case..... 15 - 17
- Setup..... 18 - 20
- Customer Service and Support..... 21 - 23
- Other Advice..... 24 - 26
- Trends..... 27 - 28
- About PeerSpot..... 29 - 30

Product Recap



Tufin Orchestration Suite

Tufin Orchestration Suite Recap

Tufin enables organizations to automate their security policy visibility, risk management, provisioning and compliance across their multi-vendor, hybrid environment. Customers gain visibility and control across their network, ensure continuous compliance with security standards and embed security enforcement into workflows and development pipelines.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Overall, I would rate Tufin Orchestration Suite eight on a scale of one to ten.”



Verified user

Works

- ✓ “Tufin is quite stable and typically does not require much troubleshooting.”



MithatBulut

Network Security Engineer at TD SYNEX

- ✓ “It offers automation capabilities that are very helpful, especially for network security orchestration and applying policies.”



Valentin Tache

Senior network engineer at a media company with 11-50 employees

- ✓ “It made us look at security policies more holistically.”



Jordan Kolimeczkow

Networking and IT Services Monitoring Manager at Energa SA



“The solution's most valuable features are its security policy and steps for deployment.”



Amroy Lumban Gaol

Information Security Engineer at a financial services firm with 10,001+ employees



“The most valuable feature of Tufin is we have better visibility and management of our file infrastructure.”



Valentin Tache

Senior network engineer at a media company with 11-50 employees



“The most valuable feature of Tufin is rule analysis.”



Verified user

IT Coordinator at a financial services firm with 10,001+ employees

What users had to say about valuable features:

AlgoSec is the number one used tool in the Thailand market. Most customers use it for vulnerability control. The tool enhances features to save audit costs. Currently, common firewalls provide basic functionalities, and AlgoSec adds more value with its vulnerability control, which benefits organizations by reducing expenses associated with audits.

Verified user

Works

[Read full review](#)

“Tufin simplifies understanding network topology. New employees can quickly grasp the various IPs, devices, and the network's logical and physical layout within a short period, often reducing what would normally take a week into just a day..”

MithatBulut

Network Security Engineer at TD SYNTEX

[Read full review](#) 

“The most valuable feature of Tufin is security auditing. We are able to check the rules and compliance of the company, for example, what is allowed or not. We are able to check the rules over different gateways and set over firewalls..”

Verified user

Information Security Consultant at a comms service provider with 11-50 employees

[Read full review](#) 

“Tufin Orchestration Suite is a good tool that makes firewall policies faster to implement from a central point, and its support is good. It offers automation capabilities that are very helpful, especially for network security orchestration and applying policies..”

Valentin Tache

Senior network engineer at a media company with 11-50 employees

[Read full review](#) 

“It's a great tool for checking compliance of network device configurations against our company's rules and industry standards like NIST 2.0.

It made us look at security policies more holistically, from the perspective of the entire network across all our devices..”

Jordan Kolimeczkow

Networking and IT Services Monitoring Manager at Energa SA

[Read full review](#) 

“The solution's most valuable features are its security policy and steps for deployment.

The solution is flexible and easier to integrate in a Layer 2 environment. Other solutions such as AlgoSec and Skybox have Layer 2 speakers but are complicated to implement..”

Amroy Lumban Gaol

Information Security Engineer at a financial services firm with 10,001+ employees

[Read full review](#) 

Other Solutions Considered

I have experience with AlgoSec and Skybox. Customers have been moving from Tufin Orchestration Suite to other brands as Tufin Orchestration Suite lacks support in Thailand.

Verified user

Works

[Read full review](#) 

“We identified others, like Firemon and Skybox, however we found that they were not as mature as Tufin, not offering the same range of Firewall Vendors, e.g. Palo Alto, Check Point, etc., and the same level of automation..”

TLI

Information Technology Graduate at a computer software company with 10,001+ employees

[Read full review](#) 

“We didn't work with any system of compared functionality.

Moreover, opting for any solution is a corporate decision made at a much higher level than mine..”

Jordan Kolimeczkow

Networking and IT Services Monitoring Manager at Energa SA

[Read full review](#) 

“I have worked with AlgoSec, which is used for similar purposes and provides strong support for network devices. Both Tufin and AlgoSec can connect via API and support major firewalls and networking devices..”

MithatBulut

Network Security Engineer at TD SYNnex

[Read full review](#) 

“I have used CDO previously. Tufin is better than CDO. If you only have Cisco devices, Tufin isn't the better option. However, if you have a multi-vendor environment, Tufin is better than CDO. The limitation of CDO is that it can only be used with Cisco. However, CDO has a better user experience when processing applications than Tufin. Additionally, the network map of CDO looks more accurate to me than Tufin..”

Valentin Tache

Senior network engineer at a media company with 11-50 employees

[Read full review](#) 

“We conducted a proof of concept exercise before making a vendor selection.

We did not choose Skybox because security is bundled in the solution and we only needed one tool for a specific reason.

AlgoSec is the best solution for file management but Tufin is very comparable and reasonably priced. .”

Amroy Lumban Gaol

Information Security Engineer at a financial services firm with 10,001+ employees

[Read full review](#) 

ROI

Real user quotes about their ROI:

“While we are getting what we need out of the solution in terms of functionality, I haven't really looked into an exact ROI. We got what we were looking to get out of it. .”

Verified user

CyberSecurity Architecture Manager at a computer software company with 10,001+ employees

[Read full review](#) 

“We do see some return on investment but the financial toll, the prices, are always going to be up there. Tufin does a pretty job in working with us to reduce the cost or give better discounts so there definitely is an ROI..”

Verified user

Network Engineer at a healthcare company with 10,001+ employees

[Read full review](#) 

“I'm saving 20 man-hours a week, so I am seeing some ROI.

In January, it took us 25 days to process a firewall rules request. By June, it took us eight and half days using the solution.

This solution helped reduce the time it takes us to make changes by 66 percent..”

Erik Johansen

Manager at PG&E Corporation

[Read full review](#) 

“What we found is that the return on investment will be pretty quick. This is because of the time saving that Tufin offers in FW changes, we can implement more changes at a faster rate. This has huge savings for employee's workload and the cost of their work. We have freed up a large majority of our FW engineer's time. The huge ROI we witnessed has resulted in us identifying that we can go to market to gain more customers and really broaden our customer base without the 'con' of hiring more people..”

TLI

Information Technology Graduate at a computer software company with 10,001+ employees

[Read full review](#) 

“From my perspective as an engineering manager, it saved my team time.

And looking at it from a higher level, it saved the organization money. As an organization, that's paying for my people's time.

So, ROI is something each organization has to figure out based on its own usage patterns..”

Jordan Kolimeczkow

Networking and IT Services Monitoring Manager at Energa SA

[Read full review](#) 

“We have received a return on investment using Tufin. Tufin saves us time. Our network team can make changes more quickly. We have better visibility and management of our file infrastructure. Before we didn't have this and it was time-consuming. We use Tufin to generate reports for different security teams, and for firewall operations. We also use it to integrate Cisco ACI and segment traffic between different IT processes and destinations. Tufin has been very helpful in allowing us to detect traffic between sources and destinations, and integrate our firewalls..”

Valentin Tache

Senior network engineer at a media company with 11-50 employees

[Read full review](#) 

Use Case

“My primary use case involves applying firewall policies faster from a central point. Additionally, I would like to use it to generate reports, but this hasn't occurred yet..”

Valentin Tache

Senior network engineer at a media company with 11-50 employees

[Read full review](#) 

“We deployed the solution based on the preferences and needs of our clients. The solution was deployed on cloud and on-premises. However, it was primarily deployed on cloud..”

AndyOkuba

Application Developer at CyberAge

[Read full review](#) 

“We are just using the solution as a tool for network migration management, primarily on the firewall side and inside, and to ensure we have some central view..”

Dominic Salzmann

Senior Manager - Network-& Systems-Management at a computer software company with 201-500 employees

[Read full review](#) 

“Tufin is primarily used to orchestrate and manage network traffic and firewall devices. It is specifically useful for implementing firewall policies and handling requests from clients that require policy updates or changes..”

MithatBulut

Network Security Engineer at TD SYNnex

[Read full review](#) 

I have primarily used Skybox and AlgoSec. I have also interacted with FireMon for compiling. However, I am not currently working with ACA, and I don't have any projects related to Skybox. Some customers in Thailand still use Skybox, like PEA, which is an electric company. Additionally, AlgoSec is quite popular in the Thai market.

Verified user

Works

[Read full review](#) 

“Our company uses the solution to auto deploy and analyze locks for hundreds of Layer 2 firewalls which are more challenging than Layer 3.


We write script for manual configurations, create policies, analyze all rules and locks, and then auto deploy.

We currently have 40 engineers and 100 staff who use the solution.

Maintenance of the solution is easy because we copy the latest configurations. .”

Amroy Lumban Gaol

Information Security Engineer at a financial services firm with 10,001+ employees

[Read full review](#) 

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup of Tufin is simple. I receive feedback from my customers that they don't need much time to be familiar with the software.

The implementation typically can be done in one day. However, it depends on the number of gateways in the management system..”

Verified user

[Read full review](#) 

Information Security Consultant at a comms service provider with 11-50 employees

“The deployment wasn't difficult. It's just connecting the system to network devices using some pre-deployed credentials and reading the device configurations. The difficult part is setting it up for the specific tasks you need from Tufin Orchestration Suite.

Customizing it can be a little tricky, but that depends on your needs. So specific use cases could be challenging..”

Jordan Kolimeczkow

[Read full review](#) 

Networking and IT Services Monitoring Manager at Energa SA

“The setup is straightforward. We have a very small and streamlined setup since we use it just for specific use cases. It isn't hard for us to get it up and running.

The deployment only takes a few days. It can take anywhere from a few days to up to two weeks, however, never more than that.

The maintenance is very minimal. We need less than one person to handle it. .”

Dominic Salzmann

[Read full review](#) 

Senior Manager - Network-& Systems-Management at a computer software company with 201-500 employees

“We needed someone from Tufin in order to get it installed. It's not a straightforward process from scratch. You have to build your own network with someone from the PS, and after that, you have to give a lot of information about your network, your devices, where they are located, what is the networking scheme of your network so that the PS can implement all that. After that, they can build the model for you.

On a scale of one to five, I would rate initial setup a three..”

Verified user

[Read full review](#) 

DSI France retail banking networks at a financial services firm with 10,001+ employees

“Our initial setup was more complex than others because we implemented Layer 2 firewalls.

Setup would have been somewhat complex using any solution. Our entire deployment took one year but most of that time was spent integrating Layer 2 firewalls and building baseline security policies. The solution itself did not cause delays but rather it was our internal protocols that required a large investment of time.

I rate the complexity of setup a six out of ten. .”

Amroy Lumban Gaol

[Read full review](#) 

Information Security Engineer at a financial services firm with 10,001+ employees

“The initial setup of Tufin was easy.

The partners we used from Tufin in Romania were not very experienced, which caused the deployment process to take an extended period of time - approximately one year. This was due to the implementor's lack of knowledge on how to deploy the product, despite knowing how to install and onboard. We had a lot of requests, and our network was very complex, so the implementor was unable to complete the requests in a timely manner. However, we are now in a good place. We believe this issue was specific to the Tufin partner that won the auction and not related to Tufin itself..”

Valentin Tache

[Read full review](#) 

Senior network engineer at a media company with 11-50 employees

Customer Service and Support

About four to five years ago, I was in contact with Tufin Orchestration Suite's vendor support through a regional distributor. However, in recent years, they have stopped providing specialized engineering support.

Verified user

Works

[Read full review](#) 

“I've had two experiences with technical support and they are too slow. I can't say if they are good or not, as it seems to depend on the individual company and the engineers they employ..”

Valentin Tache

Senior network engineer at a media company with 11-50 employees

[Read full review](#) 

“Tufin support is good, and we managed to implement this solution by ourselves. But it would be better if some engineers from Tufin joined a session and did stuff together with us. That would have been much appreciated. I would expect them to organize the session and provide some support, at least in the beginning..”

ALKAN Ermis

Network manager at Ekol Lojistik AS

[Read full review](#) 

“Technical support is great. Our company has a complex environment and we asked Tufin to make integration easier for us. They rose to the challenge and tailored the solution to our existing environment.

The technical support team in Singapore is quite responsive when we ask for help. .”

Amroy Lumban Gaol

Information Security Engineer at a financial services firm with 10,001+ employees

[Read full review](#) 

“Technical support was present and responsive for our needs. We had some problems with the appliances. They were very quick to respond to our support tickets and to give the right solutions for the problems we had.

On a scale of one to give, I would give technical support a four..”

Verified user

DSI France retail banking networks at a financial services firm with 10,001+ employees

[Read full review](#) 

“Tufin's support is helpful. However, it can take some time to get a resolution to a problem. My colleagues have had some success with Tufin's support, but they often have to start at the first level of support and work their way up to the second or third level before they reach someone with a deeper knowledge of the issue. It would be more efficient if there was a way to reach higher-level support directly, as it can take a lot of time to get to the experts. The first two levels of support are not very helpful, as they often just ask a lot of questions without providing solutions..”

Verified user

Information Security Consultant at a comms service provider with 11-50 employees

[Read full review](#) 

Other Advice

There is potential for improvement in explaining the analytics in the dashboard for Tufin Orchestration Suite. Tufin Orchestration Suite does provide good monitoring; however, interpreting the graphs and understanding how to resolve issues is challenging. Overall, I would rate Tufin Orchestration Suite eight on a scale of one to ten.

Verified user

Works

[Read full review](#) 

“The functionality, roadmap, and technical support are important to most customers. It is important to consider the integration support with other security tools and compatibility. I would rate Tufin a eight out of ten..”

PH Chiu

Consultant at a tech services company with 51-200 employees

[Read full review](#) 

“I rate this solution a ten out of ten. The solution is good, and no clients complained about it. Therefore, I recommend this solution for people seeking to use it, as they can never go wrong with it. However, for a beginner, it could be tricky to implement..”

AndyOkuba

Application Developer at CyberAge

[Read full review](#) 

“I would definitely recommend Tufin, especially for critical industries like banking or ISPs. It is essential for organizations willing to invest and ensure robust network management.

I'd rate the solution eight out of ten..”

MithatBulut

Network Security Engineer at TD SYNnex

[Read full review](#) 

“Tufin is the most useful when working with multiple gateways and different administrators who manage firewall rules. It can also be beneficial for security operations centers that are responsible for monitoring and maintaining the rule sets. This is the message we convey to our customers when recommending Tufin.

I rate Tufin an eight out of ten..”

Verified user

Information Security Consultant at a comms service provider with 11-50 employees

[Read full review](#) 

“We are customers and end-users.

I'm not sure which version of the solution we're using.

I do not work directly with the solution.

I'd rate the solution a six out of ten..”

Dominic Salzmann

Senior Manager - Network-& Systems-Management at a computer software company with 201-500 employees

[Read full review](#) 

Top Industries

by visitors reading reviews

Financial Services Firm

16%

Manufacturing Company

11%

Computer Software Company

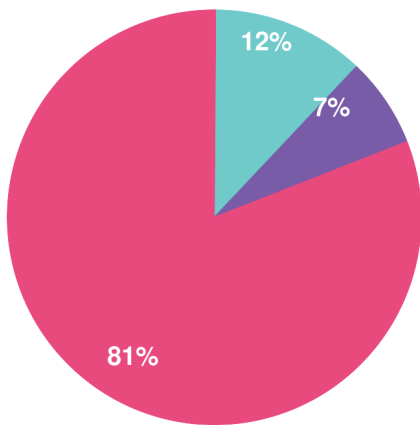
8%

Construction Company

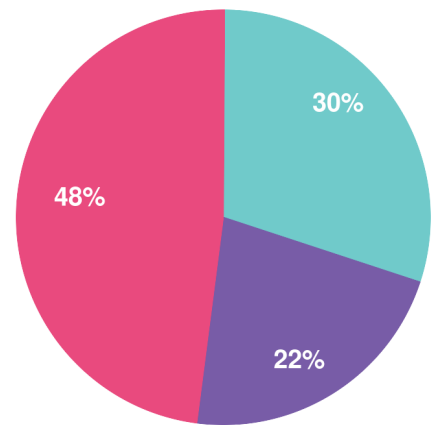
7%

Company Size

by reviewers



by visitors reading reviews



Large Enterprise

Midsize Enterprise

Small Business

About this buyer's guide

Thanks for downloading this PeerSpot report.

The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

Get a custom version of this report... Personalized for you!

Please note that this is a generic report based on reviews and opinions from the collective PeerSpot community. We offer a [customized report](#) of solutions recommended for you based on:

- Your industry
- Company size
- Which solutions you're already considering

The customized report will include recommendations for you based on what other people like you are using and researching.

Answer a few questions in our short wizard to get your customized report.

[Get your personalized report here](#)

About PeerSpot

PeerSpot is the leading review site for software running on AWS and other platforms. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: www.peerspot.com

PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944