



**NGINX App Protect**

# **Reviews, tips, and advice from real users**



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# Product Recap



NGINX App Protect

# NGINX App Protect Recap

NGINX App Protect application security solution combines the efficacy of advanced F5 web application firewall (WAF) technology with the agility and performance of NGINX Plus. The solution runs natively on NGINX Plus and addresses some of the most difficult challenges facing modern DevOps environments:

- Integrating security controls directly into the development automation pipeline
- Applying and managing security for modern and distributed application environments such as containers and microservices
- Providing the right level of security controls without impacting release and go-to-market velocity
- Complying with security and regulatory requirements

NGINX App Protect offers:

- Expanded security beyond basic signatures to ensure adequate controls
- F5 app-security technology for efficacy superior to ModSecurity and other WAFs
- Confidently run in “blocking” mode in production with proven F5 expertise
- High-confidence signatures for extremely low false positives
- Increases visibility, integrating with third-party analytics solutions
- Integrates security and WAF natively into the CI/CD pipeline
- Deploys as a lightweight software package that is agnostic of underlying infrastructure
- Facilitates declarative policies for “security as code” and integration with DevOps tools
- Decreases developer burden and provides feedback loop for quick security remediation
- Accelerates time to market and reduces costs with DevSecOps-automated security

# Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Overall, I rate NGINX App Protect between eight and nine.”



**Jean-Marc Porchet**

Project Manager at a comms service provider with 10,001+ employees



“I would say that the most valuable feature is the ability to operate in a DevOps environment and to be configured through API and pipeline by the developers themselves.”



**Verified user**

IT Architect at a financial services firm with 10,001+ employees



“The stability of the product is very impressive since it handles 60,000 to 70,000 requests or transactions per second.”



**Saurav Kumar**

Senior security architecture at National Payment Corporation Of India



“There's a cache, or it works like a proxy, so it can speed up applications.”



**Tomaz Sobczak**

Security System Engineer at Ascomp S.A.



“It's very easy to deploy.”



**MariosChristodoulou**

Chief Information Officer at F.P. eSafe Solutions LTD



“I tested specific features and evaluated the solution against the Web Application Firewall. I conducted research to test different detection percentages. I did not use it directly for protection but for evaluation purposes.”



**AntoineBlaud**

Security Data Scientist at a comms service provider with 10,001+ employees



“The tool's most valuable feature is the OWASP certification. Additionally, the tool's ability to enforce strong passwords and OTP within minutes is impressive. With its analytics and recommendations, it is a very good solution.”



**Fernando Silva**

Ingeniero at Servicios Eynet S.A De C.V

## What users had to say about valuable features:

Detecting bots and blocking IPs have proven effective for securing applications. We were able to block groups of IP addresses that were consistently attempting attacks, preventing them from accessing the website. These features have been deployed for a medical instrument company to protect their website.

**Jean-Marc Porchet**

Project Manager at a comms service provider with 10,001+ employees

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“Mail Proxy Server and SMTP are quite effective features in the product. The tool's API connectivity across the hybrid network is pretty impressive, which is almost the same as the threat intelligence capabilities of NGINX..”

**Sabbir Rubayat**

Senior Manager at Contessabd

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“The solution has the best traffic management and security management features. In addition, it has good interface and documentation features. Also, it integrates with other solutions..”

**Collins Matlou**

Senior Network Administrator at Nexio South Africa

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“It has simple functions, especially for CICD pipelines and automation capabilities. The functions are not as broad as the Advanced WAF.

NGINX has signature-based detection, DOS protection, and bot protection..”

**Tomaz Sobczak**

Security System Engineer at Ascomp S.A.

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“The most valuable feature of the solution is that IVF and ICSI are covered under the firewall option offered by the tool. I don't have a specific feature I like the most since I look at features through comparisons of different firewall products and the features of such tools..”

**Franciskus Frans**

IT Security at a insurance company with 501-1,000 employees

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“The product is very robust. It's very easy to deploy. You need to take into consideration that it's a security solution that requires knowledge of backend programming. The security team needs to communicate effectively with the developer team for successful integration. If you align communication between the security and developer teams, you'll have the best deployment possible. The way it works is that developers have their way of doing things, and there's a security-centric approach..”

**MariosChristodoulou**

Chief Information Officer at F.P. eSafe Solutions LTD

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# Other Solutions Considered

For clients with a smaller budget or fewer applications, Cloudflare SaaS solution might be a better fit as the pricing is much lower compared to NGINX.

**Jean-Marc Porchet**

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Project Manager at a comms service provider with 10,001+ employees

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“Previously, our company was using Fortinet. I don't know why my company switched from Fortinet to NGINX App Protect because it happened before I joined the organization..”

**Franciskus Frans**

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IT Security at a insurance company with 501-1,000 employees

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“I previously used the HAProxy. We switched to NGINX because it is more advanced. And then after the F5 networks bought them, their product portfolio increased and that was another reason for us to shift..”

**Verified user**

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Product Manager - Technical at a tech services company with 5,001-10,000 employees

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“I began with F5 products such as ASM. It performs the functions of the various firewalls. When NGINX was acquired by F5, they adapted the module for NGINX, which was dubbed App Protect. When this became public, I began to work with NGINX in this case as well..”

**Verified user**

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Senior Network and Security Specialist at a tech services company with 51-200 employees

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“My company needs to expand its options to see if some other brand apart from NGINX App Protect is faster.

As the license for NGINX App Protect in our company will expire in a few months, my company wants to make a decision on whether to extend the services of the tool or not based on the research we do on other platforms in the market..”

**Franciskus Frans**

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IT Security at a insurance company with 501-1,000 employees

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“If NGINX App Protect does not fit the budget of our customers, then my company recommends Radware to such clients. Radware's OEM engagement is better than that of NGINX App Protect.

I don't have any problem with NGINX App Protect's OEM engagement. When I directly engage with the tool's OEM, I see that they are really helpful. When it comes to OEM, F5 has an amazing feature set and is pretty technical. Technicians from F5 can help any time with any request of a client associated with the tool, and they also help to help clients so our company's deals with them can mature further..”

**Sabbir Rubayat**

Senior Manager at Contessabd

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# ROI

Real user quotes about their ROI:

“The product is cheap and performs its job perfectly. If there is no protection in India, you have to compromise. You cannot ignore the importance of having reliable security measures..”

**MariosChristodoulou**

Chief Information Officer at F.P. eSafe Solutions LTD

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“We have seen a good ROI. Because of the Covid virus, we were able to see it immediately. When everyone went remote, we were scrambling to see how we could deploy and secure the apps and this came in at the right time..”

**Verified user**

Product Manager - Technical at a tech services company with 5,001-10,000 employees

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# Use Case

We are moving into a private cloud for our company, and we need to find a solution to supplement the ASM policy, which is not very flexible in the new environment.

**Verified user**[Read full review](#) 

IT Architect at a financial services firm with 10,001+ employees

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I was researching products like NGINX App Protect and F5 Advanced WAF for long-term options. I have some use for such a solution, but probably not before next year.

**Jean-Marc Porchet**[Read full review](#) 

Project Manager at a comms service provider with 10,001+ employees

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“The solution is useful to protect applications. Another use case is integrating NGINX into your deployment pipelines, allowing you to protect your workflows directly from your deployment pipelines..”

**MariosChristodoulou**[Read full review](#) 

Chief Information Officer at F.P. eSafe Solutions LTD

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“I tested specific features and evaluated the solution against the Web Application Firewall. I conducted research to test different detection percentages. I did not use it directly for protection but for evaluation purposes..”

**AntoineBlaud**

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Security Data Scientist at a comms service provider with 10,001+ employees

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“I work with containers. I do the architecting, but there are times when I also do the implementation. So I'm familiar with the products, particularly NGINX.

NGINX App Protect is used in Kubernetes and OpenShift environments..”

**Verified user**

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Senior Network and Security Specialist at a tech services company with 51-200 employees

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“I use the solution in my company since it has the ability to offer protection from external threats, including the ones under OWASP Top 10. The tool gives you a log report, audit report, and access log report. You can also create your own profile and have the option to block or create transparent, block, and learning modes..”

**Saurav Kumar**

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Senior security architecture at National Payment Corporation Of India

# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The setup of NGINX App Protect is complex. The full process took one week to complete. Additionally, we had to change the network infrastructure platform which took one month.

I rate the setup difficulty of NGINX App Protect a four out of five..”

**Ntwrkengine0887**

Senior Network Engineer at a comms service provider with 1,001-5,000 employees

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“The complexity and time for the setup depend on the type of app. With experience, it can take a few minutes to a few hours to install and protect applications on a basic level.

For more granular security, it takes more time to configure, but it's not very difficult with experience..”

**Tomaz Sobczak**

Security System Engineer at Ascomp S.A.

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“The product's initial setup phase was a bit difficult since the articles and other documentation were not that good.

When it comes to the implementation part, at least seven days are needed for the testing phase since there may be some struggles in several places, and one may have to go directly to the OEM just to make sure that we can study the tool properly..”

**Sabbir Rubayat**

Senior Manager at Contessabd

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“The initial setup is straightforward. For deployment, we configured basic configuration, and after mounting, We observed our application for almost four months. After that, we proceed to enforcement blocking mode. Typically, all our applications are live, so we can't block it on day one. We observed it for a long time, like six months, and then we went into step-by-step blocking mode.

Three people are required for the solution's deployment..”

**Md. Al Imran Chowdhury**

Cyber Security Analyst at Link3 Technologies

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“The solution is easy to deploy. Its scalability and integration capabilities depend on its performance and the extent to which you want to integrate it into your development process. It doesn't necessarily cost more money beyond the initial setup.

You need to identify the placement. You must understand your application. Lastly, you should assess which NGINX features are suitable for the functionality you wish to implement. This initial phase involves analysis.

Following the analysis, you proceed to the test deployment stage. Subsequently, you enter alert mode and finally enable NGINX App Protect. It's a simple deployment. A single engineer can do the job..”

**MariosChristodoulou**

Chief Information Officer at F.P. eSafe Solutions LTD

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“The product's initial setup phase is very easy.

My company has taken NGINX App Protect's license from F5, so we received the necessary support for installation. The installation of the tool was very easy for our company.

My company could take care of the deployment of NGINX App Protect with some .deb files. The Debian file was available on the website of F5 that we installed on one or two machines in our environment, after which some configurations were required to be done so that we could use NGINX App Protect.

The solution is deployed on an on-premises model..”

**Saurav Kumar**

[Read full review](#) 

Senior security architecture at National Payment Corporation Of India

# Customer Service and Support

“It's good support. In some cases, it's fast and helpful, but in others, it's slow and requires escalation. Overall, it's good compared to some other vendors..”

**Tomaz Sobczak**

Security System Engineer at Ascomp S.A.

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“It takes time to deal with technical support because they are pretty busy, but when you get the support it is very good. They know what they're talking about.

**Amirllany**

Chief Technology Officer at a tech services company with 201-500 employees

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“The solution's technical support team is good. Although, sometimes they ask us to provide the configuration file instead of addressing the current technical issue. Most of the time, the error doesn't need a configuration file to resolve it..”

**Collins Matlou**

Senior Network Administrator at Nexio South Africa

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“NGINX's technical support is good, but sometimes their response time is delayed, or they don't have the technical skills to resolve issues. We're seeing these issues despite having premium support..”

**VijayLalwani**

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Manager - Cyber Security at a financial services firm with 10,001+ employees

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“I've known them for a long time because I began working with F5 more than ten years ago. Even though my primary experience is with F5, and I don't have many tickets open in NGINX in general, the service is quick. But, in my opinion, it's pretty solid..”

**Verified user**

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Senior Network and Security Specialist at a tech services company with 51-200 employees

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“Tech support wasn't really helpful. They asked the wrong questions. We tried to help them and head them in the right direction, but we always had the feeling the wrong people were in charge because we had more knowledge than they had..”

**Verified user**

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Head Competence Center Agile & Communication at a insurance company with 1,001-5,000 employees

# Other Advice

Overall, I rate [NGINX App Protect](#) between eight and nine. It is a very good solution. AI might be interesting if it can make the product react faster to new attacks and trends. The overall product rating is 8.5 out of 10.

**Jean-Marc Porchet**

Project Manager at a comms service provider with 10,001+ employees

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“You need to have a good analysis before implementing the product. The analysis phase is the most important.

Overall, I rate the solution an eight out of ten..”

**MariosChristodoulou**

Chief Information Officer at F.P. eSafe Solutions LTD

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“My company is satisfied with the product.

For the user interface, I rate the product an eight out of ten.

For the functionalities of the product, I rate the tool a ten out of ten. .”

**Franciskus Frans**

IT Security at a insurance company with 501-1,000 employees

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“There are scenarios where it's very good to use and implement. I would recommend it for securing specific applications with specific requirements. It's not for everyone, but many customers find it improves security.

Overall, I would rate it an eight out of ten..”

**Tomaz Sobczak**

Security System Engineer at Ascomp S.A.

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“The product is good since NGINX is involved in a lot of research and development work. Two years ago, my company used the firewall from NGINX. In the previous year, my company entered into a deal with Radware.

Whether I would recommend the product to others depends on their requirements and the type of business they are doing, among other factors.

Speaking about how the tool has been able to handle new and emerging security threats, I would say that my company is testing the product to see if it fits our requirements. My company is testing some threats.

My company has not tested the product with any of the tool's AI-driven security initiatives, but we may do so later since we are only working on one deal associated with Radware.

The tool is not complex and is very user-friendly.

I rate the tool a ten out of ten..”

**Sabbir Rubayat**

Senior Manager at Contessabd

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“NGINX App Protect secures our company's application, and it has helped me a lot, considering that we have critical infrastructure in India where we see how lots of attacks come onto our organization's servers. The tool offers protection against multiple threats present in India's IT ecosystem. The tool helps our company to make our payments secure, meaning it has the ability to provide a secure payment environment in India.

Speaking about the improvements in our company's application performance since implementing NGINX App Protect, the gRPC support for the solution is very low. My company is not getting any proper documentation on how to deploy gRPC over NGINX App Protect.

I recommend the product to those who plan to use it. People can use the product as their company's base server, WAF, or for its proxy manager, depending on the business requirements.

My company follows PCI DSS compliance because we operate in a payment-related industry. Right now, my company follows all the standards, so we comply with all the requirements and policies.

I rate the tool an eight out of ten..”

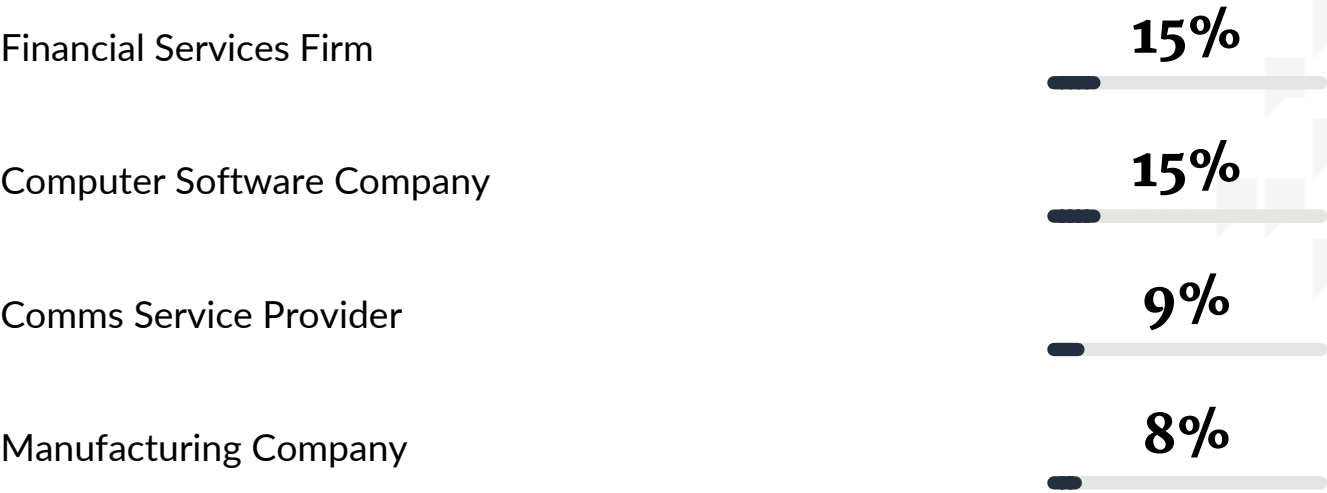
**Saurav Kumar**

Senior security architecture at National Payment Corporation Of India

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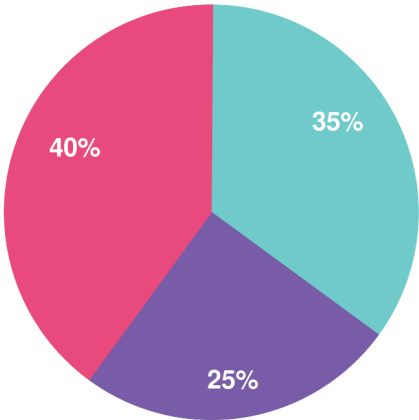
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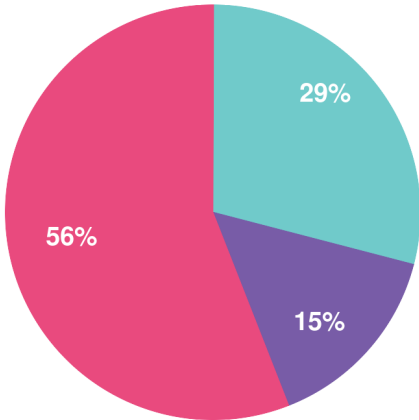


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