



Dropbox Business – Enterprise

Reviews, tips, and advice from real users



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Product Recap



Dropbox Business – Enterprise

Dropbox Business - Enterprise Recap

Dropbox Business - Enterprise enables seamless device synchronization and efficient file sharing with a user-friendly interface. It enhances productivity and security with diverse access options and scalable pricing.

Dropbox Business - Enterprise is a tool for data storage and sharing across devices, offering cloud-based solutions that facilitate communication between team members. It provides a stable performance with integration capabilities, version history, and collaborative tools. Limitations exist in link sharing, permissions management, and mobile interface usability, alongside the need for better real-time collaboration and stronger authentication. Despite these, Dropbox serves as a central repository for critical data, making document accessibility easy.

What are the key features of Dropbox Business - Enterprise?

- **Seamless Synchronization:** Users enjoy smooth data sync across devices.
- **Efficient File Sharing:** Easy sharing and management of documents.
- **User-Friendly Interface:** Intuitive design for power users.
- **Security Measures:** Protects files with robust security protocols.
- **Diverse Access Options:** Access documents from any device, anywhere.
- **Collaboration Tools:** Enhance productivity with team collaboration features.

What benefits should users consider in reviews?

- **Stable Performance:** Maintain reliable file management.
- **Version History:** Retrieve earlier document versions when needed.
- **Integration:** Connect seamlessly with third-party platforms.
- **Scalable Pricing:** Find a plan that fits business needs.
- **Community Support:** Receive assistance from a broad user network.

Dropbox Business - Enterprise is implemented across industries for centralized file management. Corporations use it for backing up crucial data and ensuring smooth collaboration among departments. In education, it supports faculty and students by enabling resource access on any device, while media companies use it to manage large files and creative assets efficiently.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“It is very practical and so easy to upload and download files and carry on without my computer.”



Edgar Paez

Measurement Manager at A3E Ingenieros



“Dropbox offers 24-hour support, both through chat and limited hour calls.”



Anish Khajuria

Research Analyst at Counterpoint Research (Counterpoint Technology Market Research)



“The search functionality and the ability to preview images are quite good.”



Tulanun Jiangpradit

Senior Software Engineer at a construction company with 10,001+ employees



“For me, the biggest thing is version history. I can easily go back and view older versions.”



Sandra Strydom

Presales Consultant at iOCO Software Distribution (Pty) Ltd (Infor Gold Channel Partner)



“Stability-wise, I rate the solution a nine out of ten.”



Radek Skrivanek

Department Leader: Project Leadership Production Compact at SKODA AUTO a.s.



“Dropbox is an easy-to-use solution that has good stability.”



Anton Krivonosov

Application Security Architect at Kuehne & Nagel Inc.



“The primary standout feature for me is the effortless synchronization across various devices.”



Akos Szirmai

Application Development Specialist at Field consulting Ltd.

What users had to say about valuable features:

“If there is a network, you can access Dropbox from any geographic location. Sometimes, if you don't have a storage device with you, you can access your content from Dropbox, which is a major advantage of the tool..”

GaneshKhutwad

Network security architect at ATOS

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Dropbox is primarily used for storing and sharing files, along with backing up files. If someone deletes a file, we can retrieve it from Dropbox. It also features an admin console where we can easily manage users, see which user has access to which content, and how much space they are consuming.

Anish Khajuria

Research Analyst at Counterpoint Research (Counterpoint Technology Market Research)

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“The tool’s ability to share documents and create backups is valuable. The solution is compatible with different platforms like Windows, macOS, and Linux. The security features are important. I rate the security a ten out of ten. The solution is easy to use. It is stable and simple..”

Lorenzo Imperatrice

Software Engineer at Lorenzo Imperatrice

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“Dropbox does what it has to do. With Dropbox, you can share stuff over the cloud, which is one feature that I like. Some of its valuable features are all the structures, permissions, controls, and the sort of access other people have to read, write, and edit documents..”

Emmanuel Sikwane

Partner channel manager at Inactic

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“The primary standout feature for me is the effortless synchronization across various devices. Additionally, the secure storage space serves as the second key benefit. The robust security measures implemented are crucial in ensuring the integrity and confidentiality of my files, making it my third essential feature..”

Akos Szirmai

Application Development Specialist at Field consulting Ltd.

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“For me, the biggest thing is version history. I can easily go back and view older versions.

It's easy to use. Once it's installed on your laptop, you don't even have to think about it.

I like the file versioning. It's helpful if something goes missing or gets changed.

The security features of Dropbox seem pretty good. I've never had any security issues, and it gives me notifications if anything unusual happens..”

Sandra Strydom

Presales Consultant at iOCO Software Distribution (Pty) Ltd (Infor Gold Channel Partner)

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Other Solutions Considered

“We did previously use One Drive and Google Drive and other similar solutions. We prefer this solution as it allows for multiple users whereas the others do not. .”

Dejan Zecevic

Service Delivery Director at SKY EXPRESS IT Security Company

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“We use OneDrive. With OneDrive, we can work simultaneously on the same document, which can be quite useful. That's the main OneDrive functionality that I actually like..”

Sandra Strydom

Presales Consultant at iOCO Software Distribution (Pty) Ltd (Infor Gold Channel Partner)

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“I prefer Google One over Dropbox. We use Dropbox only to separate our files. Google One has similar features to Dropbox. However, Google One is better than Dropbox because of the complex environment that Google provides..”

Chris Grego

Business Development Manager at TPLsfotware

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“My company has experience with Microsoft Teams and Apple iCloud. I started to use Dropbox for my own personal use. I think Microsoft Teams just came as a part of Microsoft's package, a reason why I collaborate a little bit with it at work. Apple iCloud is for my own personal use..”

Waichiro Hayashi

Managing Partner at Hayashi Consulting Co., Ltd.

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“Against Dropbox, I considered other options like Google Drive and OneDrive. I chose Dropbox over other products for specific purposes and projects while considering that people were comfortable with it. I could have used any other tools, but for specific projects, I use only Dropbox..”

Emmanuel Sikwane

Partner channel manager at Inactic

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“I use Dropbox and Google Drive.

I use Dropbox more frequently for personal use. The company is trying to get us to move to OneDrive.

For me, when I started, the standard was Dropbox, so we went straight with that..”

Sandra Strydom

Presales Consultant at iOCO Software Distribution (Pty) Ltd (Infor Gold Channel Partner)

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ROI

Real user quotes about their ROI:

“From an ROI perspective, I think that the tool has the ability to add a certain level of security to the files stored in it, which is helpful if my computer explodes or something..”

Waichiro Hayashi

Managing Partner at Hayashi Consulting Co., Ltd.

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“The product is worth the money. Irrespective of the geographical location that you are present in, and even if you don't have any storage devices, you can access your data and files with the help of Dropbox..”

GaneshKhutwad

Network security architect at ATOS

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“There's undoubtedly a significant return on investment because we transitioned from the Microsoft SharePoint Live OneDrive solution. Previously, we had a formal user complaint base, but now, thanks to the user-friendly interface and improved performance, we've managed to considerably reduce user complaints. The platform has proven to be effective for our team..”

Shahed-Akhtar

Technical consultant at BTC

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“The solution is meeting our business requirements, but I haven't done a total cost of ownership. What I'd have to do to answer if I have had an ROI properly is to deploy our own storage system and then set up the backup for it locally, in a private cloud environment locally in a data center, and find out what it would cost us to operate. We would probably need an admin in place as well to manage all of it and determine the cost of power, hardware, software, versus what we are paying on a subscription basis for that whole service Dropbox account. I have not done this to determine the cost return..”

Verified user

Co founder BlackRock Pictures and freelance consulting at a media company with 1-10 employees

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Use Case

We normally use Dropbox for team collaboration and file backup. We use it to store files, share them online, and manage organized groups from our decade-long usage.

Anish Khajuria

Research Analyst at Counterpoint Research (Counterpoint Technology Market Research)

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“I use the solution in my company since it helps us in the area of our internal testing. The area of document storage is connected directly with the solution..”

Radek Skrivanek

Department Leader: Project Leadership Production Compact at SKODA AUTO a.s.

[Read full review](#) 

“Dropbox provides a space where you can get all the required files, and you can also upload anything you require, like any kind of files or storage configurations, which you can then access directly from it..”

GaneshKhutwad

Network security architect at ATOS

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“I generally use it when I want to share work stuff quickly with somebody else because OneDrive can be a pain in the ass.

I kind of just use it as it is without any integrations. .”

Sandra Strydom

Presales Consultant at iOCO Software Distribution (Pty) Ltd (Infor Gold Channel Partner)

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“We can use Dropbox for free at an individual level. We can log in and upload our files. It is a cloud-based storage. We can upload our documents and important files. We must use multi-factor authentication so others cannot access our email IDs. I have uploaded more than 1000 files on Dropbox..”

Deepak Nagar

Manager, Strategic Alliances at Softcell Technologies Limited

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“I use it for the email functionality provided. It also helps with sharing or working on a folder in collaboration with other people. The product serves as a single point where you can have everything. The product serves as a bit of a collaboration tool. My use cases related to the product are really simple..”

Emmanuel Sikwane

Partner channel manager at Inactic

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The solution's initial setup is very straightforward. You need to download this application to use it on your Mac, Windows, iPhone, or Android devices..”

Anton Krivonosov

Application Security Architect at Kuehne & Nagel Inc.

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“The initial setup is very easy. It takes two to three minutes to complete. I can easily use it on the desktop, web, and mobile. It is well-integrated with Google and a few other email providers..”

Smita S

Founder/Director at Thoughtschools

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“The product's initial setup phase was easy.

The product's installation phase needs to follow just two or three steps.

The solution is deployed on the cloud..”

Ali-Haider

System Analyst at PureCS

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“I don't deploy the product since I am just an end user.

The time to deploy the product is something that depends on a user's network. If a user has a 5G network, the deployment won't take much time. The deployment takes time if you operate in a slow network environment.

The solution is deployed on an on-premises model. .”

GaneshKhutwad

Network security architect at ATOS

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“The product's initial setup phase was a little bit complex, but it was not a major problem for my company.

The solution is deployed on the cloud.

Around ten people in my company oversee the product's deployment and maintenance..”

Radek Skrivanek

[Read full review](#) 

Department Leader: Project Leadership Production Compact at SKODA AUTO a.s.

“The tool is easy to deploy.

After the solution is deployed, I just create some commonly used files, and then I drop my documents in Dropbox.

The solution can be deployed in five to ten minutes.

The solution is deployed on a cloud model..”

Waichiro Hayashi

[Read full review](#) 

Managing Partner at Hayashi Consulting Co., Ltd.

Customer Service and Support

Dropbox offers 24-hour support, both through chat and limited hour calls. They are very helpful, and if initial support does not resolve an issue, they escalate the call to senior staff.

Anish Khajuria

Research Analyst at Counterpoint Research (Counterpoint Technology Market Research)

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“I've never needed to contact technical support. I've been able to handle any issues by reaching out to the technical support of the specific productivity tool in use..”

Akos Szirmai

Application Development Specialist at Field consulting Ltd.

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“The response from the technical support team could be faster. They sometimes take two days to reply to an email, whereas sometimes, they respond in two hours. There is nothing specific..”

Smita S

Founder/Director at Thoughtschools

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“I've never dealt with technical support. It has never been necessary, as I've never run into issues. Therefore, I can't speak to how helpful or responsive they are. It's very easy to use. So much so, the average person would not need support services. .”


Verified user

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Manager at a tech services company with 501-1,000 employees

“The support is provided by a special area inside of the company. These are people who have the skills for technology issues. They try to configure and teach other people how to use it. We provide the support ourselves and do not have any support straight from Dropbox..”

Edgar Paez

[Read full review](#) 

Measurement Manager at A3E Ingenieros

“I had a technical issue with a mobile phone application that utilized Dropbox as a backup service. The application itself was not cloud-based, but it relied on Dropbox for storing backup data. The backup included financial information, notes, Exchange data, and task manager data. The issue was resolved by contacting the technical support of the specific application..”

Wasanchai Homthip

[Read full review](#) 

Business Mobility Development (AVP-BMD) at SC Asset

Other Advice

In our use case, Dropbox provides more control and security. I rate the overall solution eight out of ten. Improvements, such as real-time collaboration capability, could make it even more beneficial.

Anish Khajuria

Research Analyst at Counterpoint Research (Counterpoint Technology Market Research)

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“Dropbox is one of many file-sharing solutions available. While it is reliable for basic use, many other options have better features for enterprise needs.

I rate it a six out of ten. .”

Verified user

Computer Networks and Systems Support Engineer at a real estate/law firm with 11-50 employees


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“I recommend Dropbox, yet not for all of the features it has. I am a basic user. In a personal mode, we have about 100 employees, and maybe 20 of them use Dropbox as a personal backup system. ShareFile is more secure than Dropbox. Five years ago, ShareFile was qualified as having better security control, access privilege management, and version control recovery, among many features that we were using for private documentation.

Overall, I would rate Dropbox an eight out of ten..”

Edgar Paez

Measurement Manager at A3E Ingenieros

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“It's a pretty good product. I'd rate it about a nine out of ten overall. The only real issue is the pricing.

It's easy to use, works well for sharing, and isn't complicated at all. So, it's quite simple.

For me, personally, it's good value because I pay for it myself. I have all my documents stored conveniently, and I can use them across devices. It doesn't have to be my specific company device—I can use it on my personal devices as well. That's what makes it convenient..”

Sandra Strydom

Presales Consultant at iOCO Software Distribution (Pty) Ltd (Infor Gold Channel Partner)

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“I have not tried the integration features associated with the product.

I haven't had a problem with the security features of Dropbox to meet our company's data protection needs.

I recommend the product to others who plan to use it.

I would tell others that Dropbox is a good tool to use since it is stable and reliable.

I rate the tool an eight out of ten..”

Thozamile Futshane

Product dei at TMIG

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“The product was not very helpful in dealing with a project and improving collaboration.

I have not integrated the product with any other tools. I don't think it's necessary for me.

The security features of the product for data protection are good. I rate the security part a ten out of ten.

I can recommend the product to others who want to use it. It is easy to use. It is a stable and reasonably priced tool. I think the tool's performance is good.

I rate the tool a ten out of ten..”

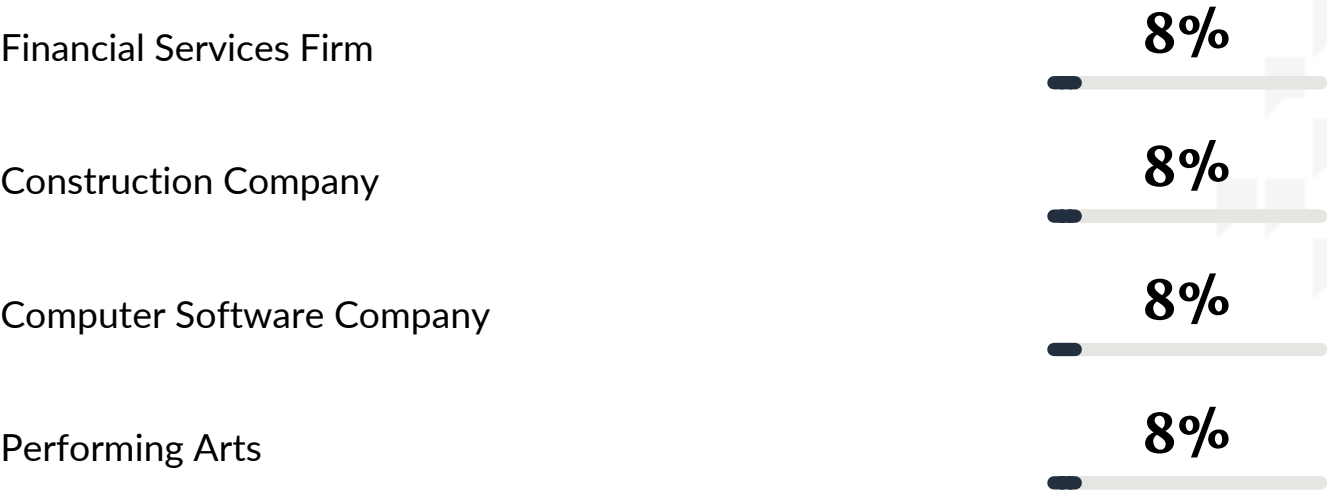
Waichiro Hayashi

Managing Partner at Hayashi Consulting Co., Ltd.

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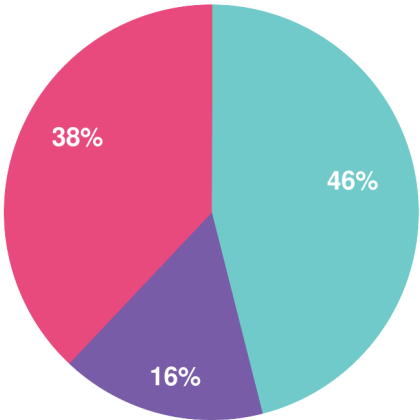
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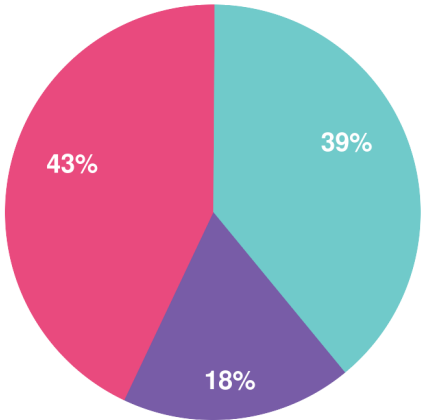



Company Size


by reviewers




by visitors reading reviews



 Large Enterprise

 Midsize Enterprise

 Small Business

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