

aws marketplace

Instabug

Reviews, tips, and advice from real users



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Product Recap



Instabug

Instabug Recap

Instabug is a tool used for bug tracking and reporting in mobile apps, enabling teams to capture issues directly from users with detailed error logs, screenshots, and steps to reproduce for efficient bug fixing.

Instabug is essential for bug tracking and reporting within mobile applications. Teams can capture issues directly from users, helping developers identify and address bugs swiftly. In addition, Instabug facilitates beta testing and gathering user feedback, streamlining the development process and enabling quick resolution of issues. The tool offers detailed error logs, screenshots, and steps to reproduce issues, making it easier for developers to pinpoint and fix problems.

What are Instabug's key features?

- **Easy integration:** Quickly add Instabug to any mobile app with minimal setup.
- **Comprehensive bug tracking:** Capture detailed error logs, screenshots, and steps to reproduce issues.
- **Efficient crash reporting:** Gain insights into app crashes with complete reports.
- **In-app feedback:** Collect user feedback directly within the app.
- **Session replay:** Replay user sessions to understand the context of issues.
- **Robust analytics:** Analyze data to improve app performance and user experience.
- **Customizable workflows:** Tailor workflows to fit team processes.

What benefits should users look for in the reviews?

- **Improved issue resolution:** Faster identification and fixing of bugs.
- **Enhanced communication:** Streamlined communication between developers and testers.
- **Increased efficiency:** Reduction in time spent on debugging and issue reporting.
- **Better user experience:** Swift addressing of user-reported issues enhances overall satisfaction.

Instabug is implemented in various industries for tasks like mobile app development, beta testing, and user feedback collection. Development teams rely on it for capturing comprehensive bug reports and detailed error logs, facilitating smoother workflows. Companies in tech, finance, retail, and healthcare sectors integrate Instabug to enhance app performance and user satisfaction through efficient bug tracking and feedback systems.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “With the help of Instabug, we can easily obtain actual beta customer feedback, and customers simply need to shake the phone and they will receive a pop-up where they can share their feedback if they experience anything wrong or want to express appreciation or disappointment.”



Amar-Kumar

Technical Lead at a tech services company with 501-1,000 employees

- ✓ “The best features Instabug offers are that it is very easy to obtain immediate feedback.”



Verified user

Founder . Interior Architect & Interior Designer at a university with 5,001-10,000 employees

- ✓ “The product makes it very easy to reproduce issues.”



Aisha Mazher

Senior Semi Automation Engineer at Venturediver



“I would rate the stability a nine out of ten.”



Mohib Khan

S QA Engineer at 7Vals

What users had to say about valuable features:

“The product makes it very easy to reproduce issues. Everything was logged, and I could see the network logs very clearly. I knew what the user was trying to do. I could replicate the user journey, making it much easier to create the issues and file the RCA report to my manager..”

Aisha Mazher

Senior Semi Automation Engineer at Venturedive

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“The best features Instabug offers are that it is very easy to obtain immediate feedback. The immediate feedback feature for my app is very simple to use, which helps my team and users focus on the target and focus on a different objective.

“Instabug has impacted my organization positively because it is very simple to use, and I can find in a short time the feedback I need to work on a specific target..”

Verified user

Founder . Interior Architect & Interior Designer at a university with 5,001-10,000 employees

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“With the help of Instabug, we can easily obtain actual beta customer feedback. Customers simply need to shake the phone, and they will receive a pop-up where they can share their feedback. If they experience anything wrong or want to express appreciation or disappointment, they can raise it with us.

“Instabug is definitely on track. Whatever features we are using are totally stable, and we can use them in production as well.

“For the performance monitoring of a mobile application, Instabug provides a core feature that is the very best feature offered. We can track our app's health, and if my app is performing well, it is excellent to have..”

Amar-Kumar

Technical Lead at a tech services company with 501-1,000 employees

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Other Solutions Considered

“Currently, we are using Bugsnag. The insights in Bugsnag are pretty great. We are able to find where the issue is happening and why we are dropping down on our conversions..”

Aisha Mazher

Senior Semi Automation Engineer at Venturediver

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“Before Instabug, we relied on Crashlytics. We were using Crashlytics, but Instabug provides additional features such as network tracking and app performance. Additionally, we can take user feedback simply by shaking the phone, which is a feature we use as well..”

Amar-Kumar

Technical Lead at a tech services company with 501-1,000 employees

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“I read that Instabug provides integration with third parties such as Jira and gives the opportunity to deploy into CI/CD as well, but in my use case, this is not applicable for now..”

Amar-Kumar

Technical Lead at a tech services company with 501-1,000 employees

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ROI

Real user quotes about their ROI:

“For every software, including Instabug, there is a need for version upgrades, and for that purpose, we definitely need to track the latest version of Instabug..”

Amar-Kumar

Technical Lead at a tech services company with 501-1,000 employees

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Use Case

“My major use case for Instabug involves sharing beta customer feedback and obtaining crash reports, tracking user sessions, and monitoring app performance. These are the major features that I consume and use in my app..”

Amar-Kumar

Technical Lead at a tech services company with 501-1,000 employees

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“I used the solution to perform RCA for my app. I used to review the crash reports every week and check which API or call was failing repeatedly. I created a debugging configuration in Jira and reported it to the developer to fix it. I also monitored the apps to see if an API takes too long to respond..”

Aisha Mazher

Senior Semi Automation Engineer at Venturediver

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“My main use case for Instabug is to conduct a survey. I use Instabug for a survey and to receive feedback about our app, as we have a new app. My team uses Instabug because we have an app in which people can subscribe to find a job..”

Verified user

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Founder . Interior Architect & Interior Designer at a university with 5,001-10,000 employees

“I was in the Q&A team, so we ensured quality assurance. As a QA, I find it useful for debugging purposes. Whenever there are crashes or problems, we use Instabug to send reports with screenshots and error details to the development team. It helps us debug problems on the mobile application side and also with API responses..”

Mohib Khan

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S QA Engineer at 7Vals

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial deployment of Instabug is too easy. We simply need to plug in and use a dependency from Instabug's GitHub repository.

“It took us one month to fully deploy Instabug in our company. We implemented it on the same day, but we shared the build with our beta customers after one month so that they could share their feedback..”

Amar-Kumar

Technical Lead at a tech services company with 501-1,000 employees

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“The initial setup was really easy. There were some calls that we had to integrate into our code. Instabug was easy to integrate with our app. If we needed special logs for some calls to check the response rate of some end-to-end procedures, we could also integrate them. There were some APIs we could use for end-to-end integration.

The product was deployed on Bitbucket. The beta app was deployed in our local environment. The deployment process was not time-consuming. The production phase took a day. It was just a one-time effort. For the beta app, we had to do it multiple times, but it was easy to deploy..”

Aisha Mazher

Senior Semi Automation Engineer at Venturediva

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Other Advice

“Instabug is a good tool. Filing RCA reports without products like Instabug and Bugsnag is hard. It reduces a QA personnel’s job. Overall, I rate the product an eight out of ten..”

Aisha Mazher

Senior Semi Automation Engineer at Venturedive

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“Instabug has helped me get a faster response, but I don't have any experience with different sites, so I cannot make a comparison. My advice to others looking into using Instabug is to use it simply because it works very well. I would rate Instabug an eight out of ten because the app works very good and I think it deserves a good rate..”

Verified user

Founder . Interior Architect & Interior Designer at a university with 5,001-10,000 employees

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“I rate Instabug 10 out of 10. I use the core features of Instabug, so I am totally happy with them. I will definitely give it 10 out of 10.

“I am not analyzing user behavior with the analytical reports from Instabug. I use those reports for analyzing crashes. If my application crashes, I use the journey that users tracked and the path they took to replicate that crash and fix the issue. My overall review rating for Instabug is 10 out of 10..”

Amar-Kumar

Technical Lead at a tech services company with 501-1,000 employees

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