



Forcepoint Next Generation Firewall

Reviews, tips, and advice from real users



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Product Recap



Forcepoint Next Generation Firewall

Forcepoint Next Generation Firewall

Recap

Forcepoint Next Generation Firewall is a versatile and comprehensive solution for perimeter security, offering features such as SD-WAN, IPS, VPN, and cloud or on-premises subscription keys. It is preferred by many clients over Cisco and is used for obligation redundancy, VPN access, and as the main point of security in infrastructure.

The product is praised for its simplicity, flexibility, complete feature set, scalability, and central management capabilities. Other valuable features include IPS, firewall, sandbox, application control, filtering, security management center, connectivity, and integration capabilities.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“With Forcepoint, this process is simplified compared to others like Fortinet.”



Pablo-Verdina

Sales Manager at Mega tech S.A



“The most valuable features of Forcepoint Next Generation Firewall are the advanced threat protection, including features like IPS and DDoS prevention, which help avoid internal DDoS attacks.”



Aamir Ejaz

Head of IT Department at Mana



“It provides decent protection for the LAN, especially in run mode.”



OusaidAbaz

Security Network Architect at Inmac

- ✓ “They offer templates that provide detailed reports categorized by user, device, and internal network access.”



Mairajuddin Ahmed

Division Manager, Information Technology at Lonestar

- ✓ “We're trying to use all the firewall's features. Most of the features were effective, but the usability is a huge concern.”



Mostafa-Mourad

Cyber Security Head at Turnkey Integrated Technologies TK-IT

- ✓ “We find the product to be stable and reliable in terms of performance.”



Fadi Shehab

American Corner Administrator at Hashimite university

- ✓ “I have two offices, and I can route the internet of both offices using the same product. The connectivity is great.”



Ashish Choudhary

Co-founder | Product Manager | CEO @ ReDi at TRIAD Technologies

What users had to say about valuable features:

“The product's most valuable features are its extensive policy features, especially the S7 Pro features, and its DNS security feature, which provides an additional layer of protection not found in other firewalls..”

Fadi Shehab

American Corner Administrator at Hashimite university

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“The most valuable feature of the solution I like stems from the fact that the installation and configuration can be done locally. It is also easy to set up security capabilities. Forcepoint acts as a multi-service provider..”

Ahmad Abdullah

Network Engineer at Click ITS

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“The platform's most valuable features are perimeter network security and URL filtering. These functionalities are crucial for us, particularly because we operate in a highly restrictive environment regarding internet access..”

Mairajuddin Ahmed

Division Manager, Information Technology at Lonestar

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“It provides decent protection for the LAN, especially in run mode. However, from an administrator or engineer's perspective, Forcepoint isn't very clear to use. There are too many menus, and management can be problematic—it's not user-friendly. Also, it's not a cost-effective solution..”

OusaidAbaz

Security Network Architect at Inmac

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The most valuable features of Forcepoint Next Generation Firewall are the advanced threat protection, including features like IPS and DDoS prevention, which help avoid internal DDoS attacks. The centralized management and smart policies are effective, providing enhanced network efficiency, connectivity, and improved security, resulting in fewer cyberattacks and data breaches.

Aamir Ejaz

Head of IT Department at Mana

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“Today, the Next Generation Firewall from all companies are pretty similar, but the difference lies in the accuracy of setting up the risks. Another valuable aspect is the features and how friendly they are for cross setup. Cross setup refers to using multiple features from the same firewall simultaneously within the same environment. With Forcepoint, this process is simplified compared to others like Fortinet..”

Pablo-Verdina

Sales Manager at Mega tech S.A

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Other Solutions Considered

“Fortinet is better because it is very easy to manage. For Forcepoint, you need someone to dive into GUI or make some changes in the configuration, navigate, etc..”

Youssef Ahmed

System Engineer at Jeraisy computers and communications services

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“Initially, we used Symantec Firewall, which was many years ago. About eight years ago, we transitioned to Stonesoft, the parent company of Forcepoint. We decided to use Forcepoint primarily due to its reputation as a top-notch firewall solution for security..”

Mairajuddin Ahmed

Division Manager, Information Technology at Lonestar

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“In addition to Forcepoint Next Generation Firewall, we evaluated the concurrency of Palo Alto's features. We feel that Forcepoint affords better centralized management than its competitors..”

Robson Giovanelli Silva

CIO at Content-ti

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“We need to rethink the usability and the availability of training and resources. These should make administration and operating this solution as easy as other competitors. For example, competitors like Fortinet and Palo Alto have easier management, especially Fortinet..”

Mostafa-Mourad

[Read full review](#) 

Cyber Security Head at Turnkey Integrated Technologies TK-IT

“You can compare this solution to a few other vendors. For example, most of the features available in this product are also available in other products as well. If you're talking about Check Point NG and Palo Alto, Forcepoint is very similar. Palo Alto and Fortinet use a single appliance. However, Check Point and the Forcepoint have a server-client with the architecture actually. We need to install the GUI from that. And a management server and engine we'll install separately too..”

Dharmendra Mishra

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Associate Consultant at SoftwareONE

“I work with firewalls like Symantec Data Loss Prevention (DLP), firewalls like Palo Alto, FortiGate, and Check Point, along with routers and switches. I've also worked with Juniper, Cisco Fabric, Cisco Nexus (NX-OS), HPE Aruba.

I switched positions, and my new job doesn't use Check Point. So, the last time I used Check Point was in 2022.

Now, I use FortiGate, Palo Alto, and Forcepoint.

We also use different solutions based on use cases or specific functions. For example, we don't use Forcepoint for VPN. We use Pulse on-premises to connect remote users to the local network..”

OusaidAbaz

Security Network Architect at Inmac

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ROI

Real user quotes about their ROI:

“I don't believe in ROI when talking about cybersecurity because there's no real way to measure it. Cybersecurity ROI could be \$1 or \$100 million, depending on the risk of data behind it. I've seen ROI analyses from many cybersecurity companies, but I find it hard to trust the numbers..”

Pablo-Verdina

Sales Manager at Mega tech S.A

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Use Case

“Educational institutions are the main users. We planned to use it as an all-in-one solution, primarily as an edge solution and Internet-facing firewall..”

Mostafa-Mourad

Cyber Security Head at Turnkey Integrated Technologies TK-IT

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“I use the Forcepoint Next Generation Firewall in my company for the protection of the Layer-2 networking area, which consists of Wi-Fi connections used in the enterprise..”

Ahmad Abdullah

Network Engineer at Click ITS

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“Our use cases involve deploying the Forcepoint solution, which includes installing the SMC server, management server, log server, as well as physical appliances and designing the clustering of Forcepoint..”

Petr Pouzar

IT Consultant at M-COM s.r.o

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“I offer our clients the Forcepoint Next Generation Firewall.

I work as a presales representative and a product manager for Forcepoint. I'm working on product demonstration demos and proofs-of-concept. I give customers sessions and show them firewall demos. Even if it's on-premises, cloud-based, or virtualized..”

Verified user

Security Product Manager at a tech services company with 201-500 employees

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“The platform is a firewall and Unified Threat Management (UTM) solution. We have implemented it in our production environment, particularly with VPN configurations. It proves to be an excellent tool for safeguarding our perimeter network. One of its standout features is its centralized management server, allowing us to manage multiple devices using a single console efficiently..”

Mairajuddin Ahmed

Division Manager, Information Technology at Lonestar

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“Forcepoint is a next-generation firewall, we are using it as a firewall for one of our customers, which includes one data center and 95 branches. Using the SD-WAN feature on Forcepoint NGFW, we provide a secure connection from all the branches to the data center..”

MuhammadRicky Anggoro Pratomo

Senior Network Engineer at a tech services company with 11-50 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

The initial setup was a bit complex, requiring us to customize Forcepoint Next Generation Firewall according to our organization's standards, necessitating partner involvement.

Aamir Ejaz

Head of IT Department at Mana

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“The initial setup can be quite complex. When trying to apply content filters with different network setups in the same machine, even with good planning and reference manuals, issues can arise. Combining different functionalities on the same box often results in problems..”

Pablo-Verdina

Sales Manager at Mega tech S.A

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“The setup process is more complex than other solutions but provides satisfactory results. We began the migration process one month before deploying the device and involved two people in it. Maintenance is relatively easy, and we usually contact our partners for assistance when needed..”

Fadi Shehab

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American Corner Administrator at Hashimite university

“It has some documents if you can reach them. That's one of the other things they need to improve badly – the documentation is inaccessible. But when we reach the right information for what we're trying to do, it is mostly informative and easy. I'd say it's seven out of ten for ease of use if you follow the instructions. It would work. It's deployed on-premises. I wasn't involved in the implementation phase. It was implemented before I joined the company..”

Mostafa-Mourad

[Read full review](#) 

Cyber Security Head at Turnkey Integrated Technologies TK-IT

“While deployment itself isn't complex, we migrated from Forcepoint to a different environment, such as FortiGate and Palo Alto, in VM mode.

The initial setup might be straightforward, but when working with traffic metrics, adding rules, or expanding the configuration, it's not user-friendly. Troubleshooting stable routing is also difficult.

Unlike Palo Alto, which has many troubleshooting tools (especially within its security modules), Forcepoint lacks tools that would simplify configuration..”

OusaidAbaz

Security Network Architect at Inmac

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“The initial setup of Forcepoint is straightforward for trained engineers, but it may appear complex for those without specific training. The deployment process typically involves mounting the firewall and booting it up with an initial setup from a USB boot device. From there, the installation process continues according to the specific requirements and configurations.

In our case, it took more than 15 to 20 days to refine policies and access configurations to meet our specific needs. However, it typically takes less than one to two hours for the firewall to be functional and up and running.

Once you have clarity on what needs to be deployed and what is best for their operations, it typically only requires the support of one or two Forcepoint engineers to assist in deploying the solution..”

Mairajuddin Ahmed

Division Manager, Information Technology at Lonestar

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Customer Service and Support

Technical support is sometimes slow to respond, and it takes longer to resolve issues. This has been true across all Forcepoint products. I rate customer service four to five out of ten.

Aamir Ejaz

Head of IT Department at Mana

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“The customer service and support are quite good. They are very educated. I never had a case that I wasn't able to solve successfully. So, they are reliable. .”

Petr Pouzar

IT Consultant at M-COM s.r.o

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“It is really hard to work with their customer support. For example, unlike Fortinet where you can escalate an issue and quickly get responses from the development team, Forcepoint's process seems slow and challenging..”

Pablo-Verdina

Sales Manager at Mega tech S.A

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“If you want help from the support desk, you have to contact tech support and ask them to access the product to go through more troubleshooting. It's the same with web, email, and DLP..”

Mohamed Farouk Zyada


PS & Technical Manager at a tech services company with 11-50 employees

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“Although they offer a premium technical support option, which is costly, we have yet to opt for it during our years of using the product. There can sometimes be a delay in receiving support, but typically, they respond within 24 to 48 hours. Despite this, the quality of support provided has been excellent..”

Mairajuddin Ahmed

Division Manager, Information Technology at Lonestar

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“I think their support capabilities have a lot of room for improvement because my company has had several issues. Of course, other products have issues too, but they have good support that helps us deliver a solution to the customer. With Forcepoint, however, the technical support is slow and I think the support team needs to be improved..”

MuhammadRicky Anggoro Pratomo

Senior Network Engineer at a tech services company with 11-50 employees

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Other Advice

My overall rating for Forcepoint Next Generation Firewall is seven out of ten. Recommendations depend on infrastructure and return on investment analysis, as there are other alternatives, such as Palo Alto and Cisco.

Aamir Ejaz

Head of IT Department at Mana

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“If you're not an expert and you haven't taken a course or have the correct materials to run the solution, I don't recommend it. You have to be an expert in this specific solution before using it. Overall, I'd rate Forcepoint Next Generation Firewall six out of ten..”

Mostafa-Mourad

Cyber Security Head at Turnkey Integrated Technologies TK-IT

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“Overall, I would rate [Forcepoint Next Generation Firewall](#) a seven. I believe a 6.5 would be more accurate though. Also, my name can be used for the review, but not my company name. I am no longer working with Consulting Services; I'm with a different company now..”

Pablo-Verdina

Sales Manager at Mega tech S.A

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“It's not very good, but it's not bad either. My main issue is with the interface, not the heart of the technology itself. Forcepoint's developers need to make it more user-friendly, like FortiGate or Palo Alto. I want it to be easier to manager, use and configure.

Overall, I would rate the solution a six out of ten. We only use a small amount of Forcepoint's functionality now and will soon migrate away from Forcepoint entirely..”

OusaidAbaz

Security Network Architect at Inmac

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“The platform has significantly enhanced the security of our public services. However, with the rise in IoT devices, it is unclear if Forcepoint addresses this challenge.

I advise ensuring you have experienced personnel to handle the device effectively after installation.

I recommend Forcepoint's firewall and rate it a nine out of ten. .”

Fadi Shehab

American Corner Administrator at Hashimite university

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“The tool's SD-WAN capabilities are supported by the tool.

It is a nice product to use. The product can be used in the data center as a firewall.

The product does provide reporting and visibility features. There are many features provided by the product, especially the area of availability.

I rate the tool an eight out of ten..”

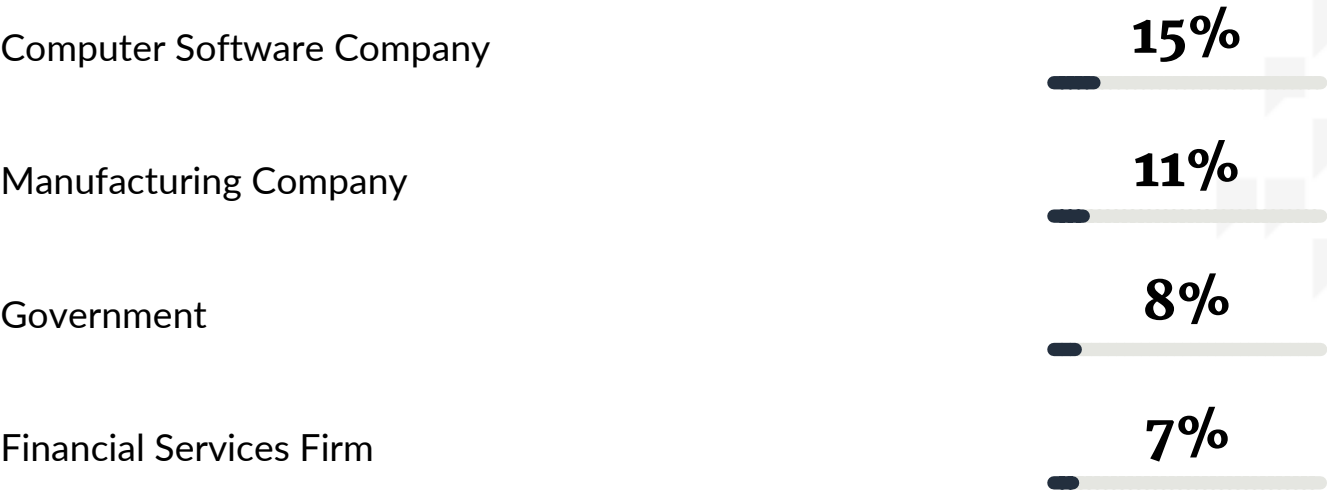
Ahmad Abdullah

Network Engineer at Click ITS

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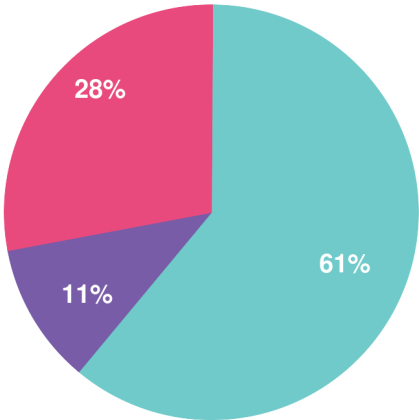
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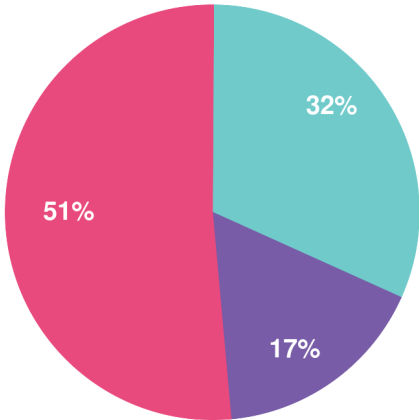


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by reviewers



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