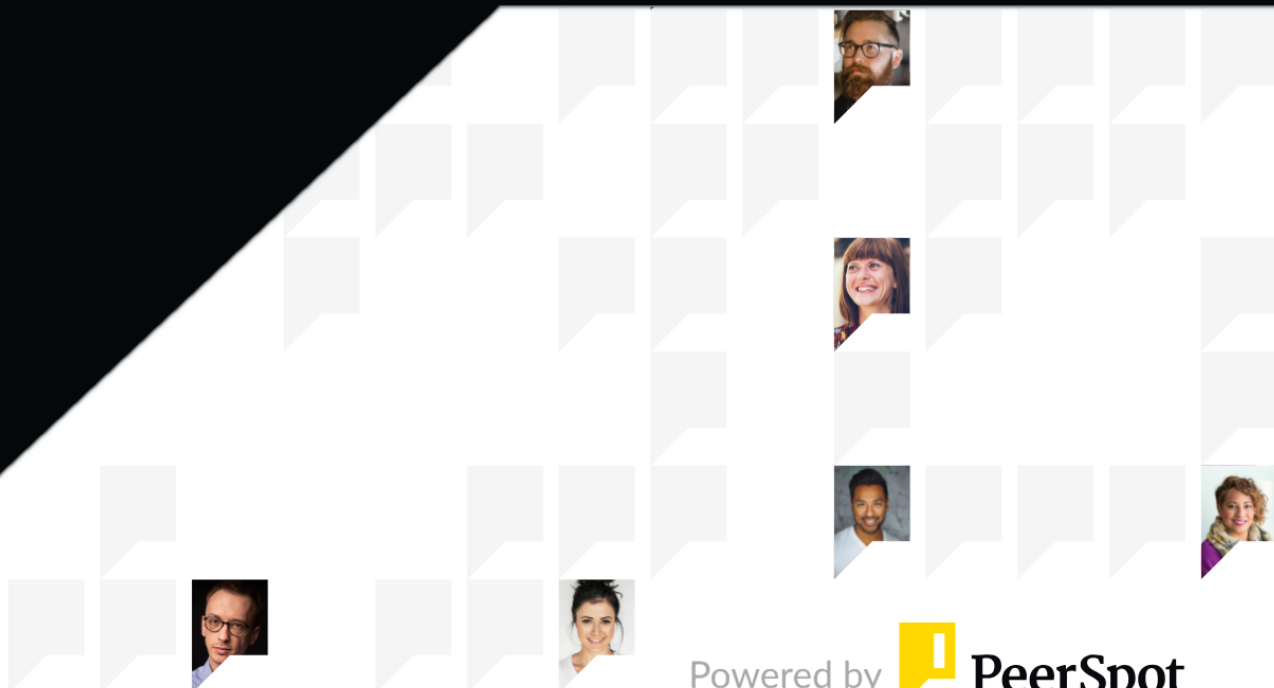


aws marketplace

Barracuda Email Gateway Defense (Barracuda Essentials)

Reviews, tips, and advice from real users



Powered by  PeerSpot



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Product Recap



Barracuda Email Gateway Defense (Barracuda Essentials)

Barracuda Email Gateway Defense (Barracuda Essentials) Recap

Barracuda Email Gateway Defense (Barracuda Essentials) offers comprehensive email security, archiving, and backup solutions. It safeguards businesses from phishing, malware, and spam with effective threat detection.

Barracuda Email Gateway Defense uses cloud-based technology to provide robust protection against email threats. Its extensive features cover encryption, archiving, and continuity, making it ideal for businesses seeking to bolster email defenses. The system is user-friendly and offers seamless integration with existing IT infrastructures, enhancing security without adding complexity to the workflow. While highly effective, some users suggest improvements in reporting capabilities and customization options to maximize its efficiency.

What are the key features of Barracuda Email Gateway Defense?

- **Advanced Threat Protection:** Scans all incoming emails for malware and phishing attempts.
- **Data Loss Prevention:** Prevents data breaches through automatic email scanning.
- **Email Continuity Service:** Ensures email service is uninterrupted during outages.
- **Cloud-based Archiving:** Provides secure archiving and retrieval for compliance.
- **Encryption:** Secures sensitive emails through automatic encryption features.

What benefits or ROI should users consider?

- **Enhanced Security:** Reduces the risk of cyber threats with real-time protection.
- **Compliance Assurance:** Aids in meeting industry regulations with archival solutions.
- **Operational Efficiency:** Simplifies management through automated processes.
- **Cost-effectiveness:** Minimizes the need for additional security hardware.

Barracuda Email Gateway Defense is especially beneficial in industries handling sensitive information such as healthcare and finance, providing the necessary security and compliance measures. It integrates seamlessly into these industries' IT environments, offering reliable data protection and continuity assurance.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Barracuda Email Gateway Defense (Barracuda Essentials) has had a very positive impact on our organization, especially since the pandemic with many remote workers.”



Kelly Perry

Senior Software Engineer at Procter & Gamble

- ✓ “Barracuda Email Gateway Defense (Barracuda Essentials) has positively impacted my organization, increasing email security by 70%, improving compliance and risk management, and providing adequate training, making our staff more aware and alert, as they check more often and report more spam emails.”



David Smith

Senior Software Engineer at GE

- ✓ “Barracuda Email Gateway Defense (Barracuda Essentials) has positively impacted my organization by reducing the risk of phishing attacks, which drives down cost exposure as a result of breaches.”



Xekavi Jackson

Account Executive at Hilton Worldwide

- ✓ “Since implementing Barracuda Email Gateway Defense (Barracuda Essentials), we have seen fewer phishing incidents; approximately 80% of phishing attempts have been mitigated.”



Mary Coloxa

Senior Software Engineer at Kroger

- ✓ “Barracuda Email Gateway Defense (Barracuda Essentials) has positively impacted my organization by making us less prone to several attacks, with malware being our highest return on investment.”



Gexore Andrew

Marketing Director at Unisys

- ✓ “If a customer faces an email security issue, we'll do some initial troubleshooting. If the issue isn't resolved, we work with the Barracuda team for further assistance.”



Bipin Phalak

System Admin at Softcell Technologies Limited

- ✓ “I find Barracuda Essentials' dashboard incredibly valuable as it provides everything I need at a glance.”



Alex Clerici

System Integrator IT Manager at Tecnimex S.r.l.

What users had to say about valuable features:

“It offers a good user experience. Our customers renew it year after year.

Barracuda also offers a separate archival solution. It offers e-Discovery, import-export functionality, and federated search if you have multiple archival devices..”

Bipin Phalak

System Admin at Softcell Technologies Limited

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“The best features Barracuda Email Gateway Defense (Barracuda Essentials) offers include advanced threat protection and attachments, malware protection, spam and virus detection, and DDoS attacks prevention.

“Out of the features offered, I rely on the comprehensive spam filtering the most, as it is intuitive and reduces the occurrence of spoofing and malware at the source. I also love the sandbox, which is invaluable when determining if an email is legitimate or a malware attempt..”

Kelly Perry

Senior Software Engineer at Procter & Gamble

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“The best features Barracuda Email Gateway Defense (Barracuda Essentials) offers include an intuitive and easy-to-navigate interface, even for the less technically savvy. Our employees manage their own whitelist and blacklist easily, and there is bulk email retention. The URL filtering is excellent, as it reviews every link sent in an email and rewrites it to open in a sandbox first if clicked on. It is very cost-effective and does not break the bank, making it affordable.

“Barracuda Email Gateway Defense (Barracuda Essentials) has positively impacted our organization by helping to ensure that anyone sending email out of our email system is protected, even if they make a mistake and send sensitive data because it is highly encrypted. While the Microsoft tools built in M365 did not work well for our needs, Barracuda cost us a little bit more but was a cost-effective way to supplement MS and get what we needed..”

Mary Coloxa

Senior Software Engineer at Kroger

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“Barracuda Email Gateway Defense (Barracuda Essentials) offers several best features, including a large library of existing templates, numerous options to fine-tune delivery of emails, design for a large amount of end-users, analytics and reporting, individually tailored user training, and realistic phishing simulations.

“The feature I find myself using the most day-to-day from Barracuda Email Gateway Defense (Barracuda Essentials) is the trend analytics and behavior metrics with its reports and dashboard, which are remarkable. They allow us to track user behavior and alert us so that we can set up appropriate follow-up awareness training and reduce any risk of a user falling for a phishing attack.

“Regarding the features of Barracuda Email Gateway Defense (Barracuda Essentials), I wish to make training part of a comprehensive security strategy..”

Xekavi Jackson

Account Executive at Hilton Worldwide

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“The best features that Barracuda Email Gateway Defense (Barracuda Essentials) offers include easy deployment, excellent protection against online threats, and first-rate technical support.

“Regarding excellent protection against online threats, I value their ability to protect against various online threats such as spam, phishing, ransomware, and malware. This gives us peace of mind while using email. The software helps us to create emails that look exactly or almost exactly the same as the phishing emails we found in our email gateway.

“Barracuda Email Gateway Defense (Barracuda Essentials) has positively impacted my organization by making us less prone to several attacks, with malware being our highest return on investment. Our users feel more trained and they feel happier working with this email security. Our users report the emails they think are fake more often to the IT department, and they take action from there. Security has rapidly increased, and data breaches, email phishing, email takeover, and account takeover have reduced..”

Gexore Andrew

Marketing Director at Unisys

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“The best features Barracuda Email Gateway Defense (Barracuda Essentials) offers are reporting that helps raise management awareness, easily monitoring individual user behavior, and accessing any cybersecurity risk, along with an extensive library, training possibilities, customizing according to our user needs, and short videos that highlight how to use these tools.

“These features have made a difference in my day-to-day work and for my team by allowing us to customize how we want to train our users.

“I would also add that now our team is able to take time to analyze an email before clicking, which has avoided many disasters.

“Barracuda Email Gateway Defense (Barracuda Essentials) has positively impacted my organization. It has been a very good tool, increasing email security by 70%, improving compliance and risk management, and providing adequate training, making our staff more aware and alert, as they check more often and report more spam emails.

“To measure that 70% increase in email security, I compared it with our previous tool, which was KnowBe4 security awareness training. I can now understand that our security has increased from 50 to 70% since we are able to capture many spam emails and have reduced data breaches and other security threats in our organization..”

David Smith

Senior Software Engineer at GE

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Other Solutions Considered

“I previously used a different solution before Barracuda Email Gateway Defense (Barracuda Essentials), though I don't think there was any solution that we were using before Barracuda..”

Kelly Perry

Senior Software Engineer at Procter & Gamble

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“Before choosing Barracuda Email Gateway Defense (Barracuda Essentials), I evaluated other options, including Barracuda Email Security Gateway and Barracuda Backup..”

Kelly Perry

Senior Software Engineer at Procter & Gamble

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“I previously used KnowBe4 training and Sophos Phish Threat.

“The reason I decided to switch from KnowBe4 training to Barracuda Email Gateway Defense (Barracuda Essentials) is that Barracuda was easier to launch a campaign compared to our previous tool, has a better analytics suite, and the phishing simulations are more convincing. Additionally, the plan is cheaper overall..”

David Smith

Senior Software Engineer at GE

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“Our previous solution was the KnowBe4 Security Awareness Training tool. The reason we switched from the KnowBe4 Security Awareness Training tool to Barracuda Email Gateway Defense (Barracuda Essentials) is because Barracuda is free and included with the Essentials and Sentinel solution. It is also very easy to train users, especially through the help of the tool. Even with better training, users that fall for phishing do not continue to fall for it after knowing what to look for in a suspicious email..”

Xekavi Jackson

Account Executive at Hilton Worldwide

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ROI

Real user quotes about their ROI:

“We have seen a return on investment evidenced by fewer breaching incidents and less workload for our security team. Our staff is now more aware, and there are no more possible malware attacks via email..”

Mary Coloxa


Senior Software Engineer at Kroger

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“I have seen a return on investment; email protection has dramatically reduced attacks via spam, phishing, and malware in all our sectors, thus improving our security. Peace of mind is guaranteed, and we have been able to save a lot of cost, especially while fighting these attacks..”

Kelly Perry

Senior Software Engineer at Procter & Gamble

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“I have seen a return on investment because Barracuda Email Gateway Defense (Barracuda Essentials) helped us reduce the risk of phishing attacks, thus driving down cost exposure as a result of a breach, and it is less costly than our previous solution or provider, allowing us to save costs..”

David Smith

Senior Software Engineer at GE

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“I have seen a return on investment with Barracuda Email Gateway Defense (Barracuda Essentials) as it has protected our customers against targeted phishing emails, set up training campaigns easily, and trained the human firewall. Users are now aware of what they have to pay attention to, and possible attacks can be prevented..”

Gexore Andrew

Marketing Director at Unisys

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“I have seen a return on investment with Barracuda Email Gateway Defense (Barracuda Essentials), with positive feedback from faculty.

“Barracuda Email Gateway Defense (Barracuda Essentials) makes training and testing easy to set up. If your staff can become aware and trained to have minimal incidents, that is a huge return on investment for any organization..”

Xekavi Jackson

Account Executive at Hilton Worldwide

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Use Case

“It was implemented at a customer's site. If a customer faces an email security issue, we'll do some initial troubleshooting. If the issue isn't resolved, we work with the Barracuda team for further assistance.

One of our customers also used Barracuda Email Gateway Defense (also known as Barracuda Essentials) a while back..”

Bipin Phalak

System Admin at Softcell Technologies Limited

[Read full review](#) 

“Barracuda Email Gateway Defense (Barracuda Essentials) is being used by our entire organization, helping us to monitor all emails inbound from Microsoft Exchange as well as all outbound emails. Inbound emails are scanned for phishing, malware, spam, viruses, and many more. Additionally, any URL links are protected and have typosquatting protection, giving us high confidence that our incoming and outgoing emails are clean..”

Kelly Perry

Senior Software Engineer at Procter & Gamble

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“My main use case for Barracuda Email Gateway Defense (Barracuda Essentials) is that we use it for training to create awareness among our users. We have about a thousand users who go through the training on a regular basis. We noticed an increase in awareness where we receive much more feedback about suspicious emails, pop-up messages, and notifications on websites.

“The training definitely helped to increase people's alertness, and now they are more cautious and aware of any suspicious email. When a suspicious email appears, they are able to mitigate the risk..”

Gexore Andrew

Marketing Director at Unisys

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“My main use case for Barracuda Email Gateway Defense (Barracuda Essentials) is for email protection company-wide for email filtering and email management. It is important for our organization because it gives every user access to manage their own email, blacklists, whitelists, blocking email addresses, or entire domains. Most of our employees use it daily, and it has become a critical part of our everyday workflow.

“In addition to the use case, it also saves time, especially for our MSP, because it gives employees access to manage their own email instead of reaching out to the MSP..”

Mary Coloxa

Senior Software Engineer at Kroger

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“My main use case for Barracuda Email Gateway Defense (Barracuda Essentials) is that it functions as a great security awareness platform. The product is a good addition that addresses today's growth in phishing emails, which we use internally and externally to train and educate people to recognize those types of emails and social engineering attacks. We implement it internally and have also implemented it at our partner organizations. It has a good library of resources available, and we also use self-made templates to correspond better to the user environment.

“A specific example of how I have used Barracuda Email Gateway Defense (Barracuda Essentials) to train and protect my team and partners is creating campaigns to train staff and giving them an opportunity to get trained.

“Barracuda Email Gateway Defense (Barracuda Essentials) has extensive customization available, which is also the main challenge. It is too complicated to navigate, especially for new users. It requires a significant amount of effort to learn and get the most out of it. However, the support has been very great and very quick to resolve any issues the product has..”

Xekavi Jackson

Account Executive at Hilton Worldwide

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“My main use case for Barracuda Email Gateway Defense (Barracuda Essentials) is to conduct phishing awareness campaigns, which we do on a semi-monthly basis, and we also utilize the USB drop feature, which is another handy feature.

“One specific example of how I have used Barracuda Email Gateway Defense (Barracuda Essentials) for our phishing awareness campaigns is when I need to train end users by creating phishing campaigns. With the number of options Barracuda has, it makes it easier to keep up with the latest phishing types, such as invoices, invoice scams, Teams, and LinkedIn. The USB drop campaigns are also helpful for the corporate office and when there is a need to train end users on being alert and cautious when plugging in devices.

“Regarding my main use case, it is great to set up phishing campaigns by using the extensive library, and in a couple of minutes, I can set up a detailed campaign. This campaign has helped reduce the number of times our users accept and open phishing emails since emails from support and executive were not cutting it. Barracuda Email Gateway Defense (Barracuda Essentials) helped us identify problem users and train them directly, which has helped us immensely, especially to increase our security in our emails..”

David Smith

Senior Software Engineer at GE

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup is straightforward, thanks to readily available documentation. Installing and configuring is a smooth process. I would rate it eight out of ten..”

Usman Arif

Cyber Security Engineer at Ebryx (Pvt.) Ltd

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“Setting up Barracuda was moderately complex and it took about an hour with initial support from Barracuda engineers. While the deployment process wasn't overly complicated, having some knowledge about Barracuda or assistance from an engineer is advisable, especially when dealing with customer architectures. Once set up, ongoing support wasn't necessary, making it a relatively straightforward process..”

Alex Clerici

System Integrator IT Manager at Tecnimex S.r.l.

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“The product's implementation process was good. During the trial license period of 14 days, customers could transition between products, such as from Barracuda to Proofpoint or vice versa, without experiencing significant delays. A few domains are sometimes denied access due to site parameters. Properly configuring these parameters and pre-implementing the necessary licenses helps avoid problems on the customer's side..”

Rajesh Makwana

Regional Pre Sales Engineer at Roundrobin Tech

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Customer Service and Support

“The customer support for Barracuda Email Gateway Defense (Barracuda Essentials) is very proactive and responsive. I would rate the customer support an eight out of ten..”

Mary Coloxa

Senior Software Engineer at Kroger

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“The customer support for Barracuda Email Gateway Defense (Barracuda Essentials) is very proactive and supportive. They are available on time to guide new users in case of any questions, and they are very helpful..”

Xekavi Jackson

Account Executive at Hilton Worldwide

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“We contacted the support from time to time. There is no late response from their end.

The customer service and support are good. They responded to the issues we had. .”

Bipin Phalak

System Admin at Softcell Technologies Limited

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“I have used Barracuda's technical support, and while there were occasional challenges due to time zone differences, we managed to resolve issues efficiently. Most problems were related to administrative matters like license renewals rather than technical issues, and overall, the support has been good. .”

Alex Clerici

System Integrator IT Manager at Tecnimex S.r.l.

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“Customer support has been very responsive at times, helpful, and solution-oriented. However, during a few instances when I reached out to them, they took a bit of time to respond to our queries, possibly due to a large volume of requests, which is normal.

“I rate customer support an eight out of 10..”

David Smith

Senior Software Engineer at GE

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“My experience with their technical support is that it is first-rate and efficient, highlighting the helpfulness. The support is very helpful and very professional in resolving any issue or concern that arises. They are quick to respond and very helpful.

“The customer support for Barracuda Email Gateway Defense (Barracuda Essentials) is very responsive and supportive 24/7. They are quick to find a solution in case of any issue..”

Gexore Andrew

Marketing Director at Unisys


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Other Advice

“Barracuda Email Gateway Defense (Barracuda Essentials) is free with email filtering and will boost your security email and add confidence in your organization and peace of mind, knowing that all data from email is secure and at rest. I would recommend this product, as I have given it a rating of 9 out of 10..”

Xekavi Jackson

Account Executive at Hilton Worldwide

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“I recommend testing all the features of Barracuda, particularly the latest version with a new-generation firewall and mail protection. Prioritize getting familiar with the solution through training, and I suggest making the most of the trial version before implementation. Overall, I would rate Barracuda Email Gateway Defense as an eight out of ten..”

Alex Clerici

System Integrator IT Manager at Tecnimex S.r.l.

[Read full review](#) 

“My advice for others looking into using Barracuda Email Gateway Defense (Barracuda Essentials) is that it is very suited to make the users aware of how easy it is to fall into well-made campaigns. This also generates statistics that we can correlate with the same situation at customers or other partners. Meanwhile, it is less appropriate when using it against IT professionals, as they quickly see the fishy links.

“Barracuda Email Gateway Defense (Barracuda Essentials) is a good email security solution that has boosted my organization's security. I would rate this solution a 9 out of 10..”

Gexore Andrew

Marketing Director at Unisys

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“My advice for others looking into using Barracuda Email Gateway Defense (Barracuda Essentials) is that it has been really great and helpful in my organization, as it helped us identify users and departments that need extra training. The training videos that were also part of the application were very beneficial, making the training smooth and easy. I highly recommend this tool for training your users on how to capture and identify spam emails and other cybersecurity threats.

“Barracuda Email Gateway Defense (Barracuda Essentials) has improved our security, enabling our compliance team to set up real-life scenarios to train and keep all our staff aware of email phishing security threats against 13 types of phishing attacks, allowing us to easily monitor individual user behavior and assess any security risk. I give this product an overall rating of 8 out of 10..”

David Smith

Senior Software Engineer at GE

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“Users interact with Barracuda Email Gateway Defense (Barracuda Essentials) on a daily basis, and if you have your own domain-based email, you are not using free accounts such as Gmail or Outlook.com, so you will need an email management solution, and [Barracuda Email Protection](#) is one of the best. It gives us all the tools we need for email management in one package. Managing spam, whitelist, blacklist, and also getting easy email archiving are critical in the business world, and [Barracuda Email Protection](#) has all these tools in one convenient package.

“A specific example of how URL filtering and the sandboxing feature has helped our team is that if a suspicious link is sent, it will not affect our system because of the URL filtering; it reviews every link before we click on it sent in an email and rewrites it to open in a sandbox first if clicked on.


“Since implementing Barracuda Email Gateway Defense (Barracuda Essentials), we have seen fewer phishing incidents; approximately 80% of phishing attempts have been mitigated. The security of our email system has increased by 70 to 80%, leading to fewer phishing emails and no data breaches because it is highly encrypted.

“I have rated Barracuda Email Gateway Defense (Barracuda Essentials) around nine out of ten because it is now easy to do spam filtering, business email continuity, [DLP](#), malware, virus filtering, and URL review to ensure phishing emails do not get through. We increased our email security by 80%, which is a very good tool.

“My advice for those looking into using Barracuda Email Gateway Defense (Barracuda Essentials) is that for those who need a tool that will give them peace of mind, especially knowing more security awareness for employees is in place and with no data breaches, then Barracuda Email Protection is the best tool for that work. I rate this product nine out of ten overall..”

Mary Coloxa

Senior Software Engineer at Kroger

[Read full review](#) 

“I can give you a quick specific example of a situation where Barracuda Email Gateway Defense (Barracuda Essentials) caught something harmful or was particularly helpful for my team: as a HIPAA compliant organization, we must employ security awareness training for our users to comply. [Barracuda Security Awareness Training](#) solves the compliance problem while simultaneously educating our users about keeping our users' devices and infrastructure safe. Security awareness training offers more than just HIPAA focused training; we are able to use Barracuda security awareness to train, targeting users, managers, and C-level users with different training types.

“My users respond positively to the training; we've noticed fewer incidents of data breaches and other threats. They are now more alert and vigilant. They don't press any links and are quick to communicate with our security IT team in case any suspicious email is seen. The threat has gone down, and security has increased.

“Barracuda Email Gateway Defense (Barracuda Essentials) offers data protection for our [Office 365](#) through the Exchange email system. This is the way to go. The email archive captures all sent and received email to be processed and searched for any email threat attacks.

“I would rate Barracuda Email Gateway Defense (Barracuda Essentials) nine out of 10. I choose nine instead of a perfect 10 because it's a very easy-to-use solution to implement and configure on our server. Barracuda Email Gateway Defense (Barracuda Essentials) is definitely a great alternative for network security, especially for corporate email to prevent employees from clicking on malicious links, spam, phishing, Trojans, and ransomware. The solution today is implemented in almost all sectors of our company, and we have control of everything and good protection, guaranteeing principles of compliance and security, which makes it a very recommendable tool.

“My advice to others looking into using Barracuda Email Gateway Defense (Barracuda Essentials) is that it educates my colleagues or team members on what to look out for when they receive a suspicious email. It also educates them on how to easily detect phishing scams, hence making them more alert and reducing security threats. It's a highly recommendable tool for any organization that wants to reduce security threats, especially those that come with emails.

“Barracuda Email Gateway Defense (Barracuda Essentials) is a great tool and training tool for any environment; it keeps the users aware and helps them spot phishing scams easily. My overall rating for Barracuda Email Gateway Defense (Barracuda Essentials) is nine out of 10..”

Kelly Perry

Senior Software Engineer at Procter & Gamble

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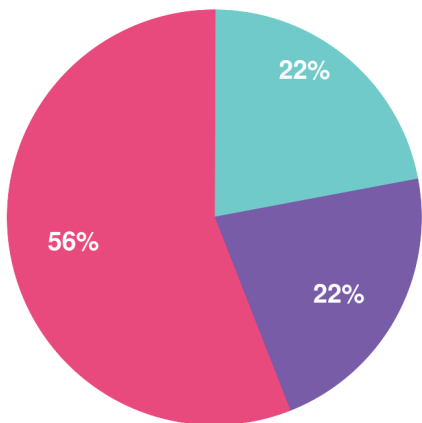
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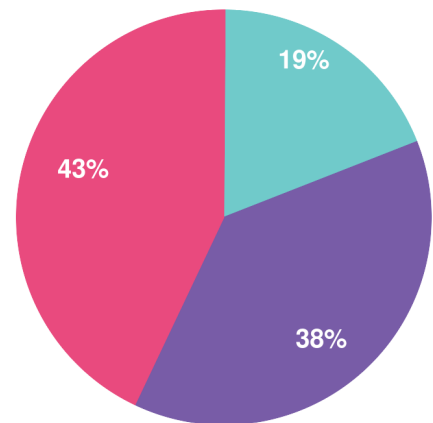


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Large Enterprise Midsize Enterprise Small Business

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