



Forcepoint ONE

Reviews, tips, and advice from real users



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Product Recap

 Forcepoint ONE

Forcepoint ONE Recap

Forcepoint ONE is a comprehensive cybersecurity platform that provides organizations with a unified approach to protecting their critical data and assets. It offers a range of solutions that cover everything from network security and cloud security to data protection and insider threat prevention.

With Forcepoint ONE, organizations can gain complete visibility into their security posture, identify potential threats, and take proactive measures to mitigate risks.

One of the key features of Forcepoint ONE is its ability to provide real-time visibility into user behavior across all endpoints, networks, and cloud environments. This allows organizations to quickly identify and respond to potential threats, such as insider threats or malicious activity from external actors. Additionally, Forcepoint ONE offers advanced threat intelligence capabilities that leverage machine learning and AI to detect and respond to emerging threats. Another important aspect of Forcepoint ONE is its data protection capabilities.

The platform offers a range of solutions for protecting sensitive data, including data loss prevention (DLP), encryption, and secure web gateways. These solutions help organizations ensure that their critical data is protected both at rest and in transit, regardless of where it is stored or accessed.

Forcepoint ONE is a powerful cybersecurity platform that offers a comprehensive set of solutions for protecting organizations against a wide range of threats. With its advanced threat intelligence capabilities, real-time visibility into user behavior, and robust data protection features, Forcepoint ONE is an ideal choice for organizations looking to take a proactive approach to cybersecurity.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“The control of web access by category is very effective.”



CarlosMendoza

Deputy Manager of Networks and Communications at a financial services firm with 1,001-5,000 employees



“The most valuable feature was the website blocking capability, which allowed me to quickly block any dodgy websites.”



JeffSimpson

Head of IT at a energy/utilities company with 10,001+ employees



“The most valuable features of Forcepoint include Zero Trust Network Access and remote user protection for private applications.”



Anjani Kumar

System Engineer at NetScout Systems

- ✓ “The platform's feature that has been most beneficial for our web security is its capability to replicate rules.”



Verified user

IT Manager at a financial services firm with 1,001-5,000 employees

- ✓ “The biggest thing that I like about this product is that it's easy to use and teach. When we have somebody new starting to work with the product, it's easy to teach them. It's also easy to use the product as it does so much.”



David Overton

Sr. Director of Information Security & Enterprise Architecture at Childrens Home Society of Florida

- ✓ “The setup is relatively straightforward.”



Sixto Flores

Consultant at SATELITE.COM

- ✓ “By default without a policy, Bitglass has the capability to notify the admin of multiple or simultaneous logins across a wide range of geographical regions.”



Edwin Eze-Osiago

Regional Solutions Manager Sub Saharan Africa at Infodata Professional Services Limited

What users had to say about valuable features:

“Forcepoint ONE is okay for me, and I find it a very good solution. Its most valuable feature is monitoring. Its monitoring is very good, and it can communicate with a SIEM system. I also find the DLP feature of Forcepoint ONE good..”

KimioTanaka

Senior Executive Account Manager at Grupo Binario

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“The platform has a lot of great features that can be utilized, e.g., we have been looking at DLP.

They have some tie-ins to other partners, which is good. .”

David Levine

Vice President, Corporate Information Security & Chief Security Officer at Ricoh Americas

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“The control of web access by category is very effective. For example, I can access social networks but block specific platforms like Instagram and Facebook while allowing access to LinkedIn, a professional network. This helps me manage what users can access efficiently. The experience has generally been good, especially with how I can control web categories and give access to clients. It also helps me block tweets or other unwanted content..”

CarlosMendoza

Deputy Manager of Networks and Communications at a financial services firm with 1,001-5,000 employees

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“The most valuable features of Forcepoint include Zero Trust Network Access and remote user protection for private applications. These features prioritize data security regardless of the user's location, ensuring that data is always protected. In terms of threat defense, the thread detection feature stands out as particularly valuable. It includes various capabilities such as web isolation to isolate unknown static, blocking access to malicious sites, and employing intelligence-driven checks based on configured policies. Integrating third-party sandboxing further enhances threat detection and response capabilities, providing comprehensive protection against advanced threats. It collectively contributes to a robust defense mechanism, safeguarding organizations against various security threats..”

Anjani Kumar

System Engineer at NetScout Systems

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“Depending on the company, the data leak prevention or protection is the most valuable feature. DLP is the capability that we leverage.

We leverage the impossible travel event type of capabilities and the reverse proxy capabilities. They protect and provide data protection, which basically help us with unauthorized access and protecting data on all transactions. This is important. These features focus on cloud applications, and that's where we use them.

We have tested and monitor how the solution secures us against data leakage. We feel that it is pretty good from that perspective.

Through their security portal, that is where we configure policies and any sort of security. This positively affects our security operations. We can go to one place and make the changes we need to, which saves time by providing easy access..”

Verified user

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Director, Cloud & Data Security at a financial services firm with 5,001-10,000 employees

“I find the login features probably the most valuable. If somebody is having trouble logging into Office 365 or Salesforce, I can typically verify, "Yes, indeed. I see you're not able to connect." I can usually figure out why they're not connecting correctly, such as, putting in the wrong user ID or password. Or, they might not have a valid certificate to connect to those applications.

Identity simplifies our cloud security ops. It gives us a single pane of glass for our cloud-based apps. Because Office 365 tends to be slow to navigate though, this gives us quicker access.

The initial login into Salesforce or Office 365 can be slow. However, once Bitglass has been established, it's not really noticeable.

They are improving their interface all the time, which is helpful. They have done some changes to make it simpler..”

Verified user

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Cyber Security Officer at a insurance company with 51-200 employees

Other Solutions Considered

“Before, when I first got to the organization, things happened. People were compromised. Outlook accounts were indicators of compromise. To this date, I'm not finding those as often when I'm being alerted..”

David Overton

Sr. Director of Information Security & Enterprise Architecture at Childrens Home Society of Florida

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“I have compared it to Netskope. Netskope allows certain controls like blocking WhatsApp and downloading restrictions, which are requirements for my enterprise..”

CarlosMendoza

Deputy Manager of Networks and Communications at a financial services firm with 1,001-5,000 employees

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“My company didn't evaluate other options because it is an integrator of Forcepoint ONE, so it only has Forcepoint ONE as its solution. This means I didn't do any testing with competitors such as Zscaler and Netskope..”

KimioTanaka

Senior Executive Account Manager at Grupo Binario

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“We previously used a different solution before transitioning to Forcepoint. The decision to switch was driven by various factors, including the need for improved sandboxing capabilities, especially regarding onboarding. Additionally, Forcepoint's deployment in a public cloud environment posed challenges for organizations needing to utilize AWS, such as those favoring the Google Cloud Platform. This discrepancy in cloud provider compatibility influenced the decision to transition to a solution that aligns better with our organization's cloud infrastructure preferences and requirements. .”

Anjani Kumar

System Engineer at NetScout Systems

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“We also looked at Microsoft and McAfee's CASB: MVISION Cloud (formerly Skyhigh Networks). The biggest goal that we had with Bitglass was our use case was actualized on BYOD. We could not get those other solutions to really provide the level of protection we were looking for coming in from a BYOD device.

We have used competitive solutions that rely on private cloud architectures. Bitglass's uptime is very good in comparison.

In comparison to Netskope, Bitglass has better ease of implementation. Also, Netskope was where they said the product was two years ago..”

Verified user

Director, Cloud & Data Security at a financial services firm with 5,001-10,000 employees

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“The whole Bitglass package, which is a single solution, encompasses CASB, web security, advanced threat protection, identity, DLP, and zero trust network access. As a company, we're moving towards zero trust. Two things made us, as a company, choose Bitglass.

1. The agentless reverse proxy.
2. We are moving to zero trust.

We liked the way their product looked compared to the competitors. We liked the fact that it has an agentless solution, which is the reverse proxy. That allowed us to protect our data without having to worry about blocking the users. The thing that's important is that our people still need to access their email, for example. If they're on their personal device, that's fine, we want them to have that access on their phones, etc. But what we don't want is patient data on their personal devices, and that's what the reverse proxy is predominantly about..”

Verified user

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Senior Security Engineer at a healthcare company with 10,001+ employees

ROI

Real user quotes about their ROI:

“ROI on a security tool is always kind of a tough one, because it's usually risk mitigation. There isn't always a hard dollar ROI, but the solution has absolutely done what we wanted it to do..”

David Levine

Vice President, Corporate Information Security & Chief Security Officer at Ricoh Americas

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“It was a good solution at the time because I didn't feel Office 365 was giving us a very robust solution. They have gotten better. So, when our renewal comes up, we will have to evaluate if we want to continue with Bitglass or if we feel that Microsoft is giving us enough of a solution..”

Verified user

Cyber Security Officer at a insurance company with 51-200 employees

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“We have absolutely seen return on our investment with Bitglass. From a cybersecurity standpoint, we have more controls. And from a productivity standpoint, we have more and more cloud apps that we have deployed, and that's really working in our favor..”

Verified user

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CTO at a financial services firm with 11-50 employees

“We are not a large IT shop. Anytime we can gain efficiencies and don't have to track down any false positives or false alerts, then we see ROI. With a small team, there's always that alert burnout where there can be so many alerts happening that it's just easier to do nothing. We don't find that. We find that we're able to get in and do a lot more of the infrastructure and things because the product works the way we expect it to..”

David Overton

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Sr. Director of Information Security & Enterprise Architecture at Childrens Home Society of Florida

“We haven't seen a direct monetary return, but we have seen an indirect monetary return. We pay however much the licensing is for Bitglass every year, and that is a cost we didn't have in the past. However, the HIPAA fines, and HIPAA compliance issues — the millions of dollars that we could be liable for if patient records are leaked outside of the company — create an indirect return on investment..”

Verified user

Senior Security Engineer at a healthcare company with 10,001+ employees

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Use Case

“We use Bitglass for real-time scanning and its unique VM that enables reverse proxy capabilities. Bitglass can also act as an IDP for us when we don't have an identity provider..”

Edwin Eze-Osiago

Regional Solutions Manager Sub Saharan Africa at Infodata Professional Services Limited

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“I use the solution as a secure web gateway, similar to a proxy, to control access to the Internet for users. It is implemented on our equipment, such as laptops, to block certain categories like gambling and games. This is particularly important in the financial services industry where clients access the Internet through our network..”

CarlosMendoza

Deputy Manager of Networks and Communications at a financial services firm with 1,001-5,000 employees

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“Forcepoint ONE's primary use case involves safeguarding the browsing activities of users who bring their laptops home. Specifically, we aim to protect their internet navigation while in their residences. Additionally, we need to secure specific applications to ensure that sensitive data and resources remain protected..”

Verified user

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IT Manager at a financial services firm with 1,001-5,000 employees

“We started with a very clear primary use case, which is what landed us on Bitglass: The need to protect Office 365. More specifically, we wanted to make sure that untrusted devices would not be able to download the full O365 client.

Granted, you can do that with Microsoft tools, if you purchase some of their additional solutions. However, we decided that it made more sense for us to go with an independent CASB that we could leverage for other things as well.

Since the initial deployment, we have looked to expand well beyond the initial use case to protect additional cloud-based environments as well as implement additional functionality, such as DLP..”

David Levine

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Vice President, Corporate Information Security & Chief Security Officer at Ricoh Americas

“The primary use case of the product is to ensure security and protection in a SASE (Secure Access Service Edge) environment. It serves multiple purposes, including securing roaming users and protecting users accessing resources outside the office. Another key aspect is safeguarding Insight applications using ZTE (Zero Trust Exchange) and preventing data leakage. In daily operations, it is primarily utilized through ZPA (Zero Trust Network Access), ensuring users have secure access to the internet. It involves protecting corporate devices from advanced threats and malicious sites and enforcing data isolation policies to prevent unauthorized data access or leakage. Additionally, the solution facilitates the secure transfer of sensitive data through various applications like Dropbox, utilizing policies set within the SSE (Secure Web Gateway) solution, potentially incorporating a model such as CASB (Cloud Access Security Broker)..”

Anjani Kumar

System Engineer at NetScout Systems

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“We use it for our cloud-based solutions. For instance, we use it for Office 365, Salesforce, and a couple of web applications that are cloud-based. It gives us an added layer of security with a little more visibility into those applications, as far as: who's logging in and who's not. It's kind of a firewall, in a sense. Since none of our business is really overseas, we don't really have employees or customers who should be logging in from outside of the United States. We just block any attempt that is coming in from offshore.

Another thing that it does, if people are not able to connect, then it gives us an easy view into why they may not be connecting. For instance, if their iPhone is not connecting, then sometimes we can see if they are entering the wrong password or something else. It has a little simpler navigation than what Office 365 gives us. It is also a little quicker to see login failures..”

Verified user

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Cyber Security Officer at a insurance company with 51-200 employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The service setup was straightforward and very easy, partly because of my prior experience with the on-premises solution.

I would rate the ease of setup as eight out of ten..”

CarlosMendoza

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Deputy Manager of Networks and Communications at a financial services firm with 1,001-5,000 employees

“The initial setup is straightforward. The solution is a soft application so the portal that is generated gives us access and the vendor does everything required. We get our login as a master administrator and from there we can onboard more addresses. The last step is to integrate with the cloud application..”

Edwin Eze-Osiago

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Regional Solutions Manager Sub Saharan Africa at Infodata Professional Services Limited

“In terms of the initial setup for Forcepoint ONE, I'm rating it a three out of five. I'm giving it a score of 60 percent out of one hundred percent. I currently don't have an implementation strategy, but if I need to implement the solution, I would need more training, or even take a special course on how to implement Forcepoint ONE..”

KimioTanaka

Senior Executive Account Manager at Grupo Binario

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“The initial setup was complex. We had special use cases, which needed to be addressed. There was a little more configuration needed for data protection.

The deployment took two months to get the resources design completed.

For the use cases that we had identified, we PoC the solution first as part of our evaluation criteria. When we saw the results from it, then we were able to move ahead with design and roll up..”

Verified user

Director, Cloud & Data Security at a financial services firm with 5,001-10,000 employees

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“The initial setup was straightforward, primarily because everything was managed from the Forcepoint side, requiring no additional maintenance efforts. Deployment was relatively simple, especially when the organization clearly understood its objectives and requirements. The process took little time as long as the objectives were well-defined. However, if the organization needs to be clearer about its needs, it could prolong the setup process. In general, the technology was simple, and anyone could become proficient in managing it properly. Therefore, while the setup could vary depending on the clarity of objectives, the technology itself was relatively easy to implement..”

Anjani Kumar

System Engineer at NetScout Systems

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“The initial setup was straightforward, which was a huge win. That mostly goes to the fact that they are agentless. We didn't have to sit there deploying thousands of agents and all the things that go along with that type of deployment. We were up and running very quickly.

We do have a very small number of users using the agent as their standard proxy. However, almost our entire deployment is agentless, which is one of the things that attracted us to Bitglass.

Once testing was complete, and given the agentless nature of the solution, the deployment was straightforward and the time to realize benefit was really short..”

David Levine

Vice President, Corporate Information Security & Chief Security Officer at Ricoh Americas

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Customer Service and Support

“Resolving issues has sometimes taken longer than expected. While the initial response time has been problematic, support effectiveness improves upon escalation..”

Anjani Kumar

System Engineer at NetScout Systems

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“The technical support for Forcepoint ONE is very good, at least when I needed support in a laboratory setting. On a scale of one to five, with five being the best, I'm rating the support a four..”

KimioTanaka

Senior Executive Account Manager at Grupo Binario

[Read full review](#) 

“Their technical support is excellent, accessible, and quick to respond. There is very little delay. We are not waiting around to hear back from them because they are right on top of it. Therefore, I would give their support staff excellent reviews..”

Verified user

Cyber Security Officer at a insurance company with 51-200 employees

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“Initially, we had some challenges that Bitglass resolved quickly. The challenges were around communication. There didn't seem like there was the right level of communication within the Bitglass organization. Once we brought the issues up at a higher level, then they were resolved.

We have found the technical support to be responsive. The turnaround time is within an hour or two..”

Verified user

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Director, Cloud & Data Security at a financial services firm with 5,001-10,000 employees

“The support and company engagement from day one have been great about being open and available. Over time, I have gotten to know all levels of people within their company, including the CEO, and you can't always say that. It goes to their dedication to their customers and company culture.

It has been a tremendous partnership working with Bitglass. They took the time to understand our use case and have remained just as engaged today, even through their tremendous growth, as they were in the initial sale cycle. One of the things I say a lot, "There are vendors and there are partners." Everybody is good at doing the right thing when everything's going well. But, how a company reacts when you need help or if you have an issue is the true measure of the relationship. To that point, Bitglass has really been a true partner..”

David Levine

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Vice President, Corporate Information Security & Chief Security Officer at Ricoh Americas

“If I do have an issue or a support need, the organization is responsive. I'm on the East Coast, and they're on the West Coast. You really couldn't tell, because they're right on it and been there. They've been what I call a strategic business partner in both instances that we put this on.

I had an issue at the previous company that I worked at. We are on the East Coast, and they are on the West Coast; they're in California, and we're in Florida. So, we had an issue at seven o'clock in the morning. It turned out that we had a certificate expire in ADFS. We called over there because we had no idea what was going on, as the initial troubleshooting was going to the Bitglass portal and blocking people from logging in there. So, we're getting people on the phone just so we could come to a conclusion to get a root cause. Not only did my account rep call me back and get somebody on the phone, the support engineer was called and was working with the team before I talked to our account rep. Then, we had a senior VP and the CEO call me within an hour. I also had some other folks call me within an hour to make sure that we were okay. That is the type of business that Bitglass is..”

David Overton

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Sr. Director of Information Security & Enterprise Architecture at Childrens
Home Society of Florida

Other Advice

I am a customer. Based on my experience, I would give it an eight out of ten. I would recommend Forcepoint ONE for relatively small companies since it worked fine for us. The client was reliable once the implementation settled down.

JeffSimpson

Head of IT at a energy/utilities company with 10,001+ employees

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“The platform has a great capacity for protecting and managing data. I recommend it because deploying, monitoring, and configuring policies is easy. I rate an eight out of ten. .”

Sixto Flores

Consultant at SATELITE.COM

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“My overall rating for Forcepoint ONE is closer to six than seven, because of some initial setup troubles and unresolved requirements regarding WhatsApp. I recommend it as a solution that works well, however, Forcepoint needs to communicate more efficiently with its clients about changes and recommendations.

I would rate the overall solution six out of ten..”

CarlosMendoza

Deputy Manager of Networks and Communications at a financial services firm with 1,001-5,000 employees

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“The platform's feature that has been most beneficial for our web security is its capability to replicate rules. This functionality allows us to maintain consistent navigation policies for users, even when they transition between working from home and in the office. By replicating rules, we can effectively extend our border access control.

With the data protection features, we have noticed a considerable improvement in our control over security incidents. Specifically, we have enhanced control over blocking malicious applications and preventing access to websites with a poor reputation.

I recommend Forcepoint ONE to others. It's a simple and highly useful solution, albeit with room for improvement in certain features, such as application blocking. For instance, blocking applications like Skype, Teams, WhatsApp, or similar could be enhanced.

I rate it a seven out of ten..”

Verified user

IT Manager at a financial services firm with 1,001-5,000 employees

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“Integrating services within Forcepoint has significantly enhanced our organization's security posture by enabling seamless authentication, centralized monitoring, comprehensive data correlation, and compatibility with third-party technologies. It ensures streamlined access management, proactive threat detection, informed decision-making, and cohesive security operations, ultimately fortifying our defenses against advanced threats and maintaining a proactive security stance.

Its data protection capabilities have greatly benefited our organization by providing comprehensive protection for our intellectual property and sensitive data. With Forcepoint, users accessing corporate applications and the internet are shielded from accessing malicious sites or falling victim to threats. It ensures that our data remains secure, whether in motion, use, or rest. It safeguards against data leakage, whether intentional or unintentional, by monitoring and controlling data transfer through various channels such as private apps, public SaaS applications, or third-party emails.

Forcepoint ONE shows significant potential for improvement while still being a commendable product. I would give it around an eight out of ten..”

Anjani Kumar

System Engineer at NetScout Systems

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“My company is a partner and reseller of Forcepoint ONE. I work with the solution, though I'm not as experienced with it. I had my training in the Forcepoint laboratory in Brazil because I just started working with the solution, but I know how Forcepoint ONE works, how to use it, and how to implement it. I'm using the latest version of the solution.

The number of staff required to deploy and maintain Forcepoint ONE depends on the number of users because the solution can also be used individually or by a

single user.

My advice for people looking into implementing Forcepoint ONE is to take a course or go into training because the solution may seem easy, but it's not, particularly during implementation, because it would still depend on your tool. You need to understand your tool well and how you can adapt it to Forcepoint ONE. The solution is not easy if it doesn't have a direct integration with your tool. When you go direct to the cloud, there's no problem, but when you need it to be a hybrid solution, it could be a bit difficult in terms of integrating it well. The integration, though it's not very, very difficult, still requires attention and care for it to be successful.

My rating for Forcepoint ONE is eight out of ten. For me to rate it a ten out of ten, the support, price, and functionality should first be improved. There would be a need to speak with the Forcepoint team about it, and the team is very, very dedicated in terms of explaining and helping you understand the solution..”

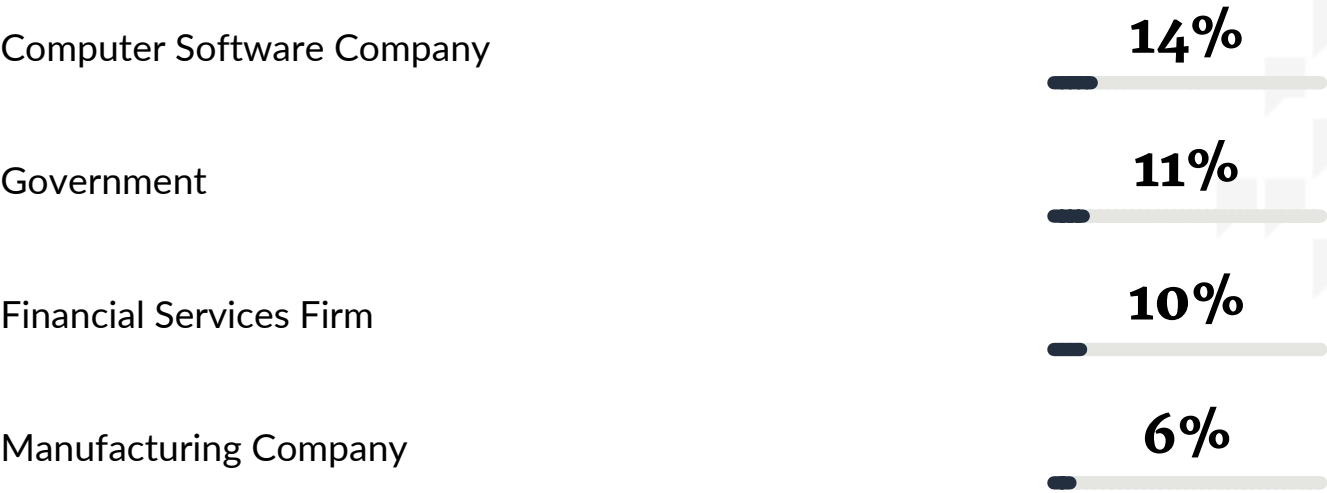
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Senior Executive Account Manager at Grupo Binario

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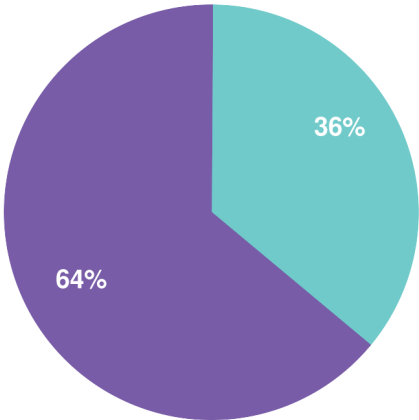
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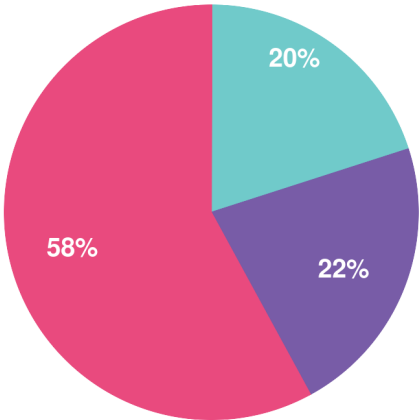


Company Size

by reviewers



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Large Enterprise Midsize Enterprise Small Business

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244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944