

aws marketplace

**F5 Distributed Cloud Services**

**Reviews, tips, and  
advice from real users**



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# Product Recap



F5 Distributed Cloud Services

# F5 Distributed Cloud Services Recap

F5 Distributed Cloud Services excel in enhancing security, optimizing web application delivery, and ensuring robust network performance. Users value its integrated Web Application Firewall, DDoS protection, global server load balancing, and intuitive management interface. It boosts organizational efficiency, reduces operational costs, and scales seamlessly, making it essential for businesses operating in distributed environments.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Technical support from F5 is good compared to Cisco and HP.”



**Mohan Janarthanan**

Associate Vice President at Novac Technology Solutions

- ✓ “F5 Distributed Cloud Services provides a single unified console for security operations, network operations, and DevOps across all environments.”



**Ricky Makkar**

Senior Network Security Consultant at NTT DATA

- ✓ “Elastic environments are the most valuable features because I can pull these apps and migrate the on-premises environment to the Distributed Cloud environment, and this capability is very strong and the security regarding the apps is really very powerful.”



**FernandoSilva3**

Engineer Solutions Architect at SCitum

- ✓ “In a multi-cloud or distributed cloud, there are many protection possibilities from data to web application or API protection, including bot mitigation.”



**Filip Mikulik**

IT Analyst at Atlas.cz, a.s.

- ✓ “F5 is known for being the best load balancer in the market. Customers with an existing module can easily adopt additional modules without investing in new hardware.”



**Verified user**

Senior Network Engineer at a comms service provider with 11-50 employees

## What users had to say about valuable features:

“All features are valuable. In a multi-cloud or distributed cloud, there are many protection possibilities from data to web application or API protection, including bot mitigation. This is a comprehensive package for web application security. The main benefit is Web App Security, offering a complete security package from DDoS to web application firewall, API protection, and bot mitigation..”

**Filip Mikulik**

IT Analyst at Atlas.cz, a.s.

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“F5 Distributed Cloud Services is valued for multi-cloud networking and easy integration with DevOps tools and Kubernetes. It offers comprehensive security, including DDoS protection, API protection, and application protection through a unified console. Multi-cloud networking and API Protection and Discovery are unique features.

F5 is known for being the best load balancer in the market. Customers with an existing module can easily adopt additional modules without investing in new hardware..”

**Verified user**

Senior Network Engineer at a comms service provider with 11-50 employees

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“Elastic environments are the most valuable features because I can pull these apps and migrate the on-premises environment to the Distributed Cloud environment. This capability is very strong, and the security regarding the apps is really very powerful.

“I put the DDoS protection for the application solution at the company, Minera Mexico, which has many profiles for DDoS protection.

“The DDoS security protection has an overview of the security available and has the streams and the capabilities to patch the security of the application in on-premises. It has a very good capability to convert an on-premises application into a Distributed Cloud application. It has the capabilities regarding that.

“The real-time intelligence feature is very advanced, but at this moment, I really do not have an environment with the availability for AI or advanced features..”

**FernandoSilva3**

Engineer Solutions Architect at SCitum

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“F5 Distributed Cloud Services provides a single unified console for security operations, network operations, and DevOps across all environments. This unified console is the best thing because you don't have to hire multiple people to operate with different environments, so you can unify that. It has a strong integrated security stack, including Web Application Firewall and bot defense. The defense system is very good, so you will hardly experience any attacks on the organization, and it really prevents them. Security is also very strong.

DDoS is a very common type of malware or attack in the market and can be easily injected into the network. F5 Distributed Cloud Services provides a very good feature that completely protects the network from DDoS and similar attacks.

Real-time intelligence is timely and gets up to date. It has a super solid Kubernetes and DevOps features that enhance the security because whenever there's a new update or patches, it delivers them on time. This keeps the network and the complete cloud services of the organization strong with unified security which keeps the edge environment very compelling.

Load balancing is an important feature to understand. A load balancer works so that if you have one server, the completely traffic moves to that server. Sometimes what happens is it gets overloaded and it increases the chances of a crash. What this feature does is it balances the load by allowing you to put additional servers in different geo-locations. For example, if China users want to access the service, China users, India users, or US users don't have to access that one device, but it gets divided into three different zones. China users access the APAC server, and US users access the US region servers. This is how it balances the load of the traffic. F5 Distributed Cloud Services is the market leader in load balancers and manages traffic really well. It also provides redundancy, so if one server goes down, for example if the China server is down, China users can now access the APAC or India server without downtime. That's how it helps..”

**Ricky Makkar**

Senior Network Security Consultant at NTT DATA

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“F5 Distributed Cloud Services has been used for two years for DDoS protection, and there is a particular feature called API protection. Within API protection, there is malicious user mitigation, which is one particular technology that has been implemented. This is a kind of advanced bot attack prevention.

“Malicious user mitigation is an AI/ML-based technology that was introduced by the F5 team, and this particular MUG protects rate limiting. If some users are having anomaly detection or someone is trying to do a bot attack, it will create a CAPTCHA challenge for that particular user alone and not for all users.

“For example, if someone is trying to act as a rogue, it will create a CAPTCHA challenge in the backend system on that particular system, so they cannot try again and again at the same time. It is for a concurrent session, and it will give the CAPTCHA challenge. This MUG, malicious user mitigation, prevents bot attacks.

“F5 Distributed Cloud Services includes the real-time intelligence feature, which helps with threat response strategies from a threat intelligence perspective. For example, if there are geo-restrictions or geo-based restrictions, sometimes people may come in through proxy-based servers, and it will prevent that.

“The load balancing feature optimizes application performance. Observability is the basic piece where F5 got introduced. This observability piece provides end-to-end visibility on the application performance. It gives complete end-to-end visibility across network latency and application performance issues.

“Sometimes when it is getting more than 200 pages, it throws errors such as 300, 400, or whatever has been configured, including 500 errors.

“F5 Distributed Cloud Services has helped improve traffic management efficiency. Most applications are hosted in the Check Point and F5 firewall, F5 web application firewall, where applications and traffic management can be accessed in a single dashboard.

“Automated threat detection is a basic feature of F5 Distributed Cloud Services meant for that purpose. There are two scenarios with automated threat detection, which is provided by F5. It is a completely machine learning solution that came from the bot defense, and it automatically protects against sophisticated

attacks..”

**Mohan Janarthanan**

Associate Vice President at Novac Technology Solutions

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# Other Solutions Considered

“Compared to other providers, F5 Distributed Cloud Services is a little expensive. However, on the performance side, it is a robust solution. If comparing Check Point and F5 Distributed Cloud Services, F5 is a little expensive. The only difference is in price; technically, they are pretty much the same..”

**Mohan Janarthanan**

Associate Vice President at Novac Technology Solutions

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“If the organization is pretty old and already established in the market, then F5 Distributed Cloud Services is good for their investment. But for small players, it is completely not worth it. There are other players which provide similar features in a very affordable price, so I would give them a low rating.

F5 Distributed Cloud Services is definitely good with what they do. They have so many other technologies including BIG-IPs, distributed cloud services, CDN, and WAF, and they are doing pretty much good in this segment. As I mentioned earlier, if an already established organization wants to buy a bundle, then F5 Distributed Cloud Services has a clear, outstanding reputation in the market. Some people who cannot go with that, the big organization, then there are other options available. Whatever they promise, if they are charging a higher amount, they are giving the network organization a secure environment for sure.

One thing they need to work on is support, and the other one is that instead of a bundle, they should also come up with small packages for smaller players and smaller organizations who want to buy only services such as CDN or security APIs or simple WAF. They have the features available, but still, they can work on it. If with the cloud services, somebody wants to customize it, they should have that ability..”

**Ricky Makkar**

Senior Network Security Consultant at NTT DATA

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# Use Case

“A common use case is multi-cloud networking. If a global customer has applications on different clouds that come together as one application, F5 can be a good entry point for that application with additional security..”

**Verified user**

Senior Network Engineer at a comms service provider with 11-50 employees

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“F5 Distributed Cloud Services works as a Software as a Service based security, networking, and application management that can be deployed across multi-cloud, on-premises, or edge locations. It comes with an integrated package that includes Network Firewalls, Web Application Firewall, API security, and API Gateways into a single software. You don't have to buy four different vendors or four different bundles from other vendors. F5 Distributed Cloud Services comes as a package or bundle which has the load balancer, network firewall, web application firewall, and API security all in a single software stack..”

**Ricky Makkar**

Senior Network Security Consultant at NTT DATA

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“F5 Distributed Cloud Services is being used for web application firewall along with API security, bot protection, and DDoS protection.

“There are two scenarios involving web applications and mobile applications with applications hosted across private clouds and public clouds. When switching from one cloud to another, there is no need to change anything on the backend servers on the cloud service provider. Only the DNS level on F5 itself requires changes.

“F5 provided a cloud security platform called a SaaS platform, which is a distributed cloud platform where CNAME and DNS changes can be added, and then the application load balancer can be deployed straight away..”

**Mohan Janarthanan**

Associate Vice President at Novac Technology Solutions

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“I collect reviews for F5 Distributed Cloud Services and F5 Silverline Managed Services. I work with F5 Distributed Cloud Services as a consultant in the implementation environment.

“I have already implemented the cloud services for F5 environment as a service and migrated the on-premises environments to the cloud with F5 Distributed Cloud Edge Networks and customer services. I already have three projects to migrate to the cloud with the F5 solution.

“I have a lot of on-premises setups, but I am already working with the cloud environment. I already have many clients that need to migrate to the AWS cloud environment. I need to work with the direct F5 Distributed Cloud Services solution..”

**FernandoSilva3**

Engineer Solutions Architect at SCitum

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“I participate in all the setup and implementation environments. At this moment, I may deliver the SOC or SOC support deliveries.

“I have a lot of challenges regarding that. In the first steps, I need to visualize the goals of the client and establish the project plan to migrate this solution..”

**FernandoSilva3**

Engineer Solutions Architect at SCitum

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“F5 Distributed Cloud Services has an easy implementation across all the service providers including AWS, GCP, and Azure. F5 DXE has been implemented everywhere, and it is very easy to integrate..”

**Mohan Janarthanan**

Associate Vice President at Novac Technology Solutions

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# Customer Service and Support

“Technical support from F5 is good compared to Cisco and HP. This support is very good. F5 provides remote support also. I would provide 9.5 for support..”

**Mohan Janarthanan**

Associate Vice President at Novac Technology Solutions

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“Call services they need to work on because mostly whenever I had some issues with F5 support, I have to send an email. Email sometimes gets a delayed response and they cannot immediately respond to your questions. Sometimes it is urgent, so again, I have to rely on their email services. Email services are good, but they need to have a good human-based interaction with the call centers..”

**Ricky Makkar**

Senior Network Security Consultant at NTT DATA

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“I have a lot of tickets already in the F5 Distributed Cloud Services platform. I can open tickets for support with the migration plan. I have classified these tickets for different issues. I remember opening a ticket for support when I migrated the on-premises solution, needing to work with an engineer during the maintenance windows. The F5 team supported me during these maintenance windows. There is a lot of support from F5 Distributed Cloud Services and the knowledge on the page is very good and reliable..”

**FernandoSilva3**

Engineer Solutions Architect at SCitum

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# Other Advice

“F5 Distributed Cloud Services is a very nice solution to migrate the application already in Mexico. This solution in Mexico is growing very well. I have a nice relationship with the F5 team in Mexico. I think this is the strength of F5 Distributed Cloud Services. I gave this review a rating of nine..”

**FernandoSilva3**

Engineer Solutions Architect at SCitum

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“For those who want to use [Azure](#) Cloud Services, consider implementing it. It's pretty good. From my point of view, it's easy to set up and offers strong functionalities.

The overall product rating is nine out of ten..”

**Filip Mikulik**

IT Analyst at Atlas.cz, a.s.

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“I recommend the solution for its features like multi-cloud networking and easy integration with DevOps tools. However, cost comparisons with other services show a significant difference.

I'd rate the solution ten out of ten..”

**Verified user**

Senior Network Engineer at a comms service provider with 11-50 employees

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“Whenever feedback is given, whether positive or negative, F5 takes it as a serious note and then fixes it. A lack of functionalities is not an issue. At the earlier stage when F5 Distributed Cloud Services was purchased two years ago, there was a lot of technology that was not able to be deployed.

“For example, there were three to four different applications from different companies, and they could not be seen in a single dashboard. It was necessary to go to each and every dashboard and collect the centralized access management part. Now F5 has fixed it, and it is working fine. Overall, I would give F5 Distributed Cloud Services a rating of 8 out of 10..”

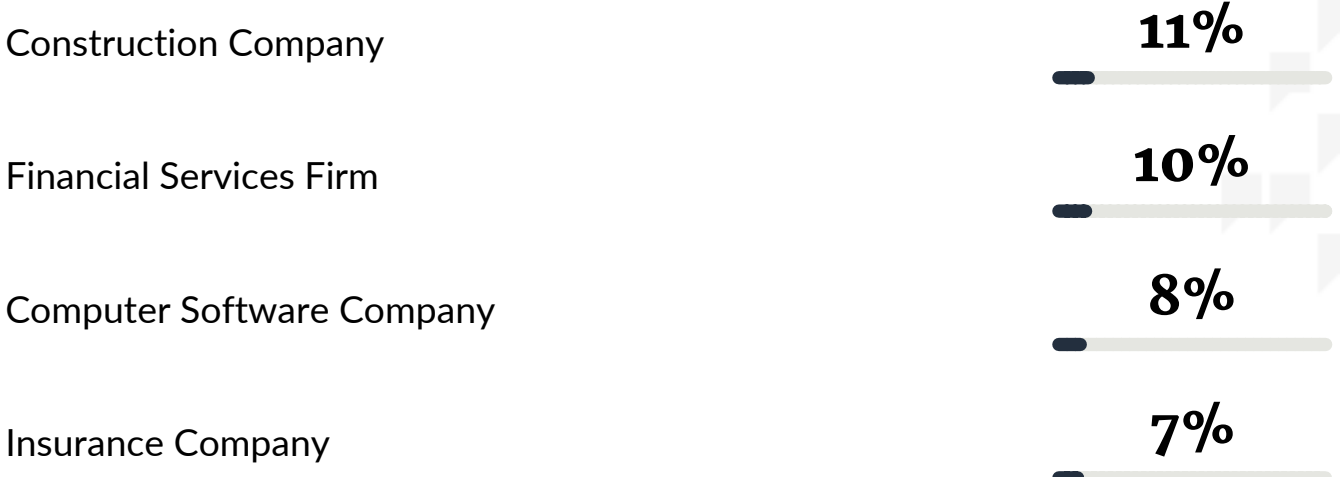
**Mohan Janarthanan**

Associate Vice President at Novac Technology Solutions

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# Top Industries

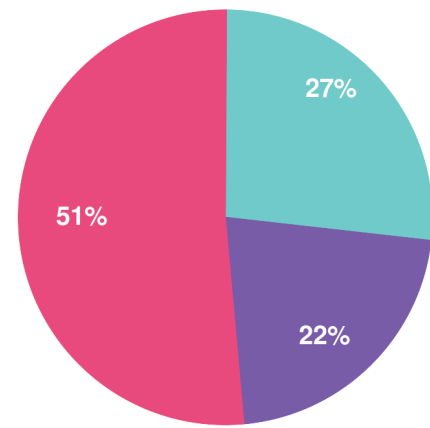
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# Company Size

by reviewers

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Large Enterprise      Midsized Enterprise      Small Business

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