

aws marketplace

Saviynt

Reviews, tips, and advice from real users



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Product Recap

Saviynt

Saviynt

Saviynt Recap

Saviynt is an intelligent, cloud-first identity governance & access management solution. The solution is designed to help organizations quickly scale cloud initiatives and solve security and compliance challenges. Saviynt offers identity governance, granular application access, cloud security, and privileged access to secure your company's ecosystem and provide a seamless user experience.

Saviynt Features

Saviynt has many valuable key features. Some of the most useful ones include:

- **Mobile enablement:** Saviynt provides a powerful mobile app to manage business operations such as initiating a request, managing approvals, completing certifications, viewing dashboards, and taking actions in a timely manner.
- **Scalability and Flexibility:** Saviynt is built for enterprise scale & flexibility with an industry-leading cloud architecture.
- **Cloud-based:** Saviynt provides you with the ability to quickly deploy and seamlessly integrate with multiple critical applications within your environment to manage risks effectively.
- **Rapid application & identity onboarding:** With Saviynt application and identity onboarding is easy. Saviynt offers pre-built templates and discovery of unmanaged assets & applications to help speed up the process.
- **AI & ML powered identity analytics:** By leveraging the power of AI and machine learning, Saviynt is able to identify risk and duplicate identities, and can also close access gaps.
- **Actionable insights:** Saviynt provides actionable insights for identity management, compliance, and security via the Control Center.

Saviynt Benefits

There are several benefits to implementing Saviynt. Some of the biggest advantages the solution offers include:

- **Frictionless access requests:** With Saviynt you can request access from anywhere, at any time.
- **Policy violation and SoD conflict detection:** Saviynt helps your organization prevent risky access by understanding violations and conflicts for any request.



Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Based on my experience working with Saviynt, they deserve a rating of nine because they are very responsive to support.”



Narayanan D

Principle at a manufacturing company with 10,001+ employees



“The most valuable aspect of Saviynt is its market acceptance.”



Raed AlAbbedAlAziz

Country Manager at Gulf IT



“Saviynt is used for the greenfield implementation for the whole IAM, IGA, MFA, SSO, and access management.”



VinayM

Senior Solutions Expert - CIS at Peristent Systems



“Some of the self-service capabilities are quite powerful.”



Verified user

BC Business Area Manager at a retailer with 10,001+ employees

- ✓ “Saviynt risk-based access requests and intelligent access controls have made a significant impact on our company.”

**Soma Karthik**

Senior Engineer Identity and Access at a government with 201-500 employees

- ✓ “Saviynt provides built-in access recommendations, while SailPoint IdentityNow offers access recommendations through a separate AI integration that requires additional licensing. Saviynt functions as a unified platform for various business operations, consolidating user and access data from multiple sources into a single platform. This allows for leveraging the same user base and data across different business functions, including access governance, privileged access management, data access governance, and third-party access governance. In contrast, SailPoint is a decoupled tool, requiring separate integration for managing access and permissions, especially for unstructured data. Saviynt's approach is more integrated and streamlined, providing a unified platform for access recommendations and various business operations.”

**Surya Sadhu**

Manager at Fortuna Identity

- ✓ “It is very easy to use. It addresses most of the trends in identity governance and risk management.”

**Wipro Limited**

Thermal Technical Lead at a tech vendor with 10,001+ employees

What users had to say about valuable features:

The most valuable aspect of Saviynt is its market acceptance. We recently closed a project quickly, which is a good sign. Saviynt is easy to deploy, manage, and maintain. These aspects make it suitable for our operations, especially in terms of operational management, maintenance, and cost-effectiveness, which are crucial for our customers in Saudi Arabia.

Raed AlAbbedAlAziz

Country Manager at Gulf IT

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“With Saviynt, I can say that sometimes it gets complicated. At times, it is flexible, especially when compared to SailPoint. Intense of flexibility, most probably, I can say that it is a straightforward tool, and there is not that much confusion. We can use it as a straightforward tool for technical reviews, workflows, and everything else, like segregation of duties..”

Prakash Mantha

Founder at APSSIAM

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“The most valuable feature of the solution is the ease that it provides for the approvals and also for the end users, especially for the way they can submit self-service requests through the tool. The product also has some features like certifications, which are generally very helpful for projects where you kind of perform the access reviews for people..”

Verified user


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Lead Identity Specialist at a tech services company with 501-1,000 employees

“One of the tool's advantages is its user-friendly interface, making it easier to manipulate from a GUI perspective. The graphical user interface for users and administrators is straightforward. While it may require more configuration initially, once set up, it becomes more accessible and easier to use.

Its valuable features include workflows, data management, and cloud integration capabilities. .”

Verified user

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Senior Solutions Specialist at a computer software company with 5,001-10,000 employees

“Saviynt is used for the greenfield implementation for the whole IAM, IGA, MFA, SSO, and access management.

Saviynt has been upgraded to EIC (Enterprise Identity Cloud). Currently, I manage more than 200 Saviynt customers who are migrating from their legacy applications on-premises to EIC. I help them upgrade from legacy applications to newer ones. Most customers are into access management, and I help them with application onboarding, giving access to their users, SSO, and MFA..”

VinayM

Senior Solutions Expert - CIS at Peristent Systems

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“Partnership and expanding the identity scope are valuable features, particularly in touching aspects of authentication. When presenting to the board or leadership who have experience with Unix, Linux, OS, and Windows, discussing multiple products for identity solutions can be challenging. Currently, one needs to discuss Open Text for identity account management, Saviynt for identity governance, another solution for single sign-on authentication, and DigiCert for certifying authority. The portfolio could be expanded to provide a comprehensive solution where three actions on identity and access management can be handled by SailPoint, Saviynt, or Okta.

“The pricing of Saviynt is moderate compared to other players such as Open Text or Oracle, which had huge volumes. Saviynt's operational costs and other aspects have been clarified. Compared to Oracle's significant costs, Saviynt's products are quite convenient. Saviynt could expand into authentication, the single sign-on market, and multi-factor authentication. The authentication market presents significant opportunities where they could bring additional controls under their umbrella..”

Narayanan D

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Principle at a manufacturing company with 10,001+ employees

Other Solutions Considered

“Before choosing this solution, we also evaluated Omada and SailPoint. The main factors in our decision were pricing and that Saviynt is easy to implement..”

Amimesh Anand

Senior Architect at a consultancy with 10,001+ employees

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“We're exploring Microsoft Entra ID while still using Saviynt. Overall, Saviynt is decent, but the UI and support aren't meeting our expectations. That's why we're exploring other tools..”

Soma Karthik

Senior Engineer Identity and Access at a government with 201-500 employees

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“We did evaluate other options but we wanted to have a SaaS solution, and at the time, Saviynt was one of the few global players that offered a fully-featured product as a service..”

Verified user

manager at a retailer with 10,001+ employees

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“On one level there are not a lot of differences between Saviynt and IdentityIQ. They both try to do almost the same things. Both of those products address much the same marketplace, and they do it in slightly different ways, but only slightly different. They basically offer the same features, so they're very similar solutions..”

Verified user

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Principal Consultant at a tech services company with 51-200 employees

“I can compare Saviynt with SailPoint. Saviynt is better than SailPoint as it is a more developer-friendly product. It does not require you to do too much coding. For people who are not completely into the core development side, where they have to code everything, I would say Saviynt is something that gives many out-of-the-box functionalities. The tool is very developer-friendly and easy to use. I heard that in SailPoint, more customizations are available for business analyst kind of roles. It is really difficult to manage the stakeholders when you have too many customizations available. From a developer-friendly point of view, I would rate Saviynt as having better grades than SailPoint..”

Verified user

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Lead Identity Specialist at a tech services company with 501-1,000 employees

Use Case

“It has all the use cases that an IAM product supports. In addition, it is a flexible tool because it works on JSON. However, it is not that customizable..”

SushantAggarwal

Architect(IAM) at a tech services company with 201-500 employees

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“It is for Identity Governance and Administration (IGA). We primarily use it for authentication, governance audits, and access campaigns within our enterprise application..”

Soma Karthik

Senior Engineer Identity and Access at a government with 201-500 employees

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“We use the product to manage the identity life cycle in our organization. It also helps with identity governance. When our company has a new joiner, we use Saviynt to provision new account. .”

Verified user

Identity and Access Management Manager at a retailer with 10,001+ employees

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We are an added value distributor. We deliver vendor models on the ground. We have a specialized team handling sales, technical, pre-sales, deployment, and project management. We focus on large government projects with a high number of users. We have recently signed up with Saviynt and are starting with small to mid-sized projects.

Raed AlAbbedAlAziz

Country Manager at Gulf IT

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“This is a solution used for identity and governance management for any project and a tool on which there are multiple other applications deployed. The access management related to all those deployed applications is managed through Saviynt. We use it to maintain the identity and governance of the company. We have a partnership with Saviynt and I'm a consultant..”

Verified user

Lead Identity Specialist at a tech services company with 501-1,000 employees

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“We're using Saviynt for identity lifecycle management. For example, we will hire an employee and provide certain accesses, and when the employee leaves the company, we will remove all those accesses remotely.

We're also using the tool for authentication and access in terms of navigating from one system to another. Saviynt takes care of everything access-related. We are using it to create access for all our users..”

Manikanta Prasad Boinapally

Identity IT Consultant

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“I rate the ease of setup a six out of ten. It depends on our technical maturity. If someone hasn’t been exposed to technically challenging solutions and scenarios, Saviynt will be difficult. The product is deployed on the cloud..”

Verified user

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BC Business Area Manager at a retailer with 10,001+ employees

“The product's initial setup phase is simple.

I haven't come across the deployment, as it is something that happens at the initial phase of any project.

The solution is deployed on the cloud..”

Verified user

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Lead Identity Specialist at a tech services company with 501-1,000 employees

“Saviynt handles all aspects of installation and deployment for us. As a SaaS product, we have no control over product upgrades or installations. It's a SaaS product, not deployed as SaaS. A tenant is essentially an instance created for each of our customers, provided by Saviynt itself.

.”

Surya Sadhu

Manager at Fortuna Identity

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“It was an easy implementation because it is a SaaS product. You just have to click and plug in place. You can get a tenant directly from the Saviynt, which can be a working one. Then, you have to work on the networking, and it will work.

It takes one to two weeks to deploy if we get a good tenant from Saviynt. Then there are always firewall settings, and everything generally takes time in the SaaS product, depending on whether there is a need for a multi-tenant or a JD. Those things take a little time since we only work as a service. Therefore, how we deploy depends on the client..”

Sushant Aggarwal


Architect(IAM) at a tech services company with 201-500 employees

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“The initial is very straightforward. It takes a day to complete. The deployment process involves requesting Saviynt to fetch a tenant and download the component we need to install for the on-premise version. We can also deploy it on the cloud and integrate it as per requirements. We can use it once the connectivity is done and firewall ports are open.

We require one manager, one senior consultant or senior architect, and two to three developers to execute the process. However, the number of technical staff members depends on the use cases and time frame..”

Yatish Tiwari

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Senior Manager, IAM (Des317) at Inspira Enterprise

“The product's initial setup phase is easy.

Most probably, the implementation, deployments and everything else is managed by Saviynt. With the implementation and everything, sometimes you can face issues, like communication issues or firewall issues. You know that the tool is in the cloud because we always need to connect third-party tools and everything else for users. Sometimes, we face issues with the implementation and deployment areas.

The solution is deployed on the cloud. Honestly, I don't know what type of cloud is used in the back end..”

Prakash Mantha

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Founder at APSSIAM

Customer Service and Support

Saviynt's technical support is effective, as they have a presence in Saudi Arabia with dedicated sales and technical personnel. I rate their technical support at eight out of ten as they are on the right track by establishing themselves in the market.

Raed AlAbbedAlAziz

Country Manager at Gulf IT

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“I have not contacted the technical support of the product, but from what I heard from my peers, I can say that there are quite a few requests that are open with Saviynt's support team, and it is something that I have been hearing for every project..”

Verified user

Lead Identity Specialist at a tech services company with 501-1,000 employees

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“I haven't directly interacted with them, but we do communicate if any functionalities are not working as expected or if there are gaps in understanding the functionality. We maintain contact with them throughout the project lifecycle, interacting with them as needed, whether it's for settling minor issues or addressing more critical ones..”

Surya Sadhu

Manager at Fortuna Identity

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“The technical support services are average. Their team asks us to refer to the forum whenever we raise tickets. Instead, they should provide the solution or divert customers to a specific forum, as customers cannot fetch essential information from a database or repository..”

Yatish Tiwari

Senior Manager, IAM (Des317) at Inspira Enterprise

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“Initially, we didn't get much response from Saviynt. In the past, we needed them to come up with a plan, or provide information on why the issue was happening, what the root causes were, and what their analysis was, and they were not responding much, but now they are..”

Manikanta Prasad Boinapally

Identity IT Consultant

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“Suppose you raise any instance with Saviynt's technical support team; you will not get any response immediately from them. It will take two or three days. Secondly, if we have any issues with the tool, then they cannot give a call back directly. They would initially share the links and ask us to go here and there. For example, if there is some Saviynt Ping-related issue, the tool's team will share some links. If the links don't work, then you have to share some logs. They will, on a high priority, join the call to help us. If you check with and want to get a call from Saviynt, it is not possible for us to get them..”

Prakash Mantha

Founder at APSSIAM

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Other Advice

We need to test Saviynt on larger environments to fully evaluate it. Once tested, we can provide a more comprehensive assessment. It is recommended to enhance features like AI integrations after deployment. I would recommend this solution because it is easy to deploy, manage, and maintain. I rate the overall solution a nine out of ten.

Raed AlAbbedAlAziz
Country Manager at Gulf IT

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“I recommend it for smaller and medium-sized businesses. It is very well-known in the region and visible in the market.

For larger organizations, I haven't had the chance to recommend it because they are already using other IT tools. Mostly, they use SailPoint or a mix of tools like SailPoint and Saviynt.

Overall, I would rate the solution a seven out of ten. .”

Wipro Limited
Thermal Technical Lead at a tech vendor with 10,001+ employees

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“For a simple greenfield implementation, around six people are needed, including project managers, architects, software engineers, and testers. The number depends on the environment where you want to deploy the solution. For 1,000

users with 100 applications, you would need a six-member team for three months.

The solution provides a good return on investment. It saves a lot of time and money, thereby affecting our CapEx and OpEx.

Overall, I rate the solution an eight to nine out of ten..”

VinayM

Senior Solutions Expert - CIS at Persistent Systems

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“I do not frequently work with risk analytics capabilities. I have rarely come across the functionality.

The tool is very easy to use since it is developer-friendly. Integrating applications using Saviynt is easy.

In our company, we generally integrate in-house tools and applications that are built for my projects. I haven't integrated any related applications with Saviynt yet. Integration of the tool is something that varies from project to project. It completely depends on the clients' requirements. In the couple of projects I have worked on till now, I haven't seen a requirement where we have integrated the tool with AI.

I can recommend the product to others.

I rate the tool an eight out of ten..”

Verified user

Lead Identity Specialist at a tech services company with 501-1,000 employees

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“To those who plan to use the product, I would say that if I don't want to show their data and want it to be kept secure, then I would suggest they use SailPoint. If someone wants a product that is mostly a cloud-based tool, then they need to select Saviynt. Everything depends upon the application flow, and managing the users and organizations can help with the cost-cutting.

If you get the videos and a trial version, the tool is easy to learn. You can see the videos and learn to use it.

If I want to learn about Saviynt Ping, we get videos and documents, but no one will offer any support for production or support to you for learning purpose. If you have an account, specifically a company account, you will get a license key for a one-month trial version and you can work on that one. If you get a trial version of Saviynt, it can be easy to manage the learning part.

I rate the tool a five out of ten..”

Prakash Mantha
Founder at APSSIAM

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“It depends on the type of solution product and the role and responsibility. In my previous role in operations services delivery, I could influence product decisions within my responsibility. In my current security role, I focus on existing products and provide updates. During peer review forums and business requirements discussions, I suggest Saviynt solutions when appropriate, noting their strong team development. For PCI-related requirements, I recommend Okta, as they have delivered numerous solutions for JP Morgan and other banking clients. For energy-based discussions, I often recommend Saviynt, particularly for shared access management or account access management.

“SailPoint remains a strong recommendation, as the identity market needs more robust partnerships. While various technology platforms in servers, networking, and other areas have established partner networks, the identity field lacks such comprehensive partnership structures. This issue needs to be addressed.

“Overall rating: eight out of ten..”

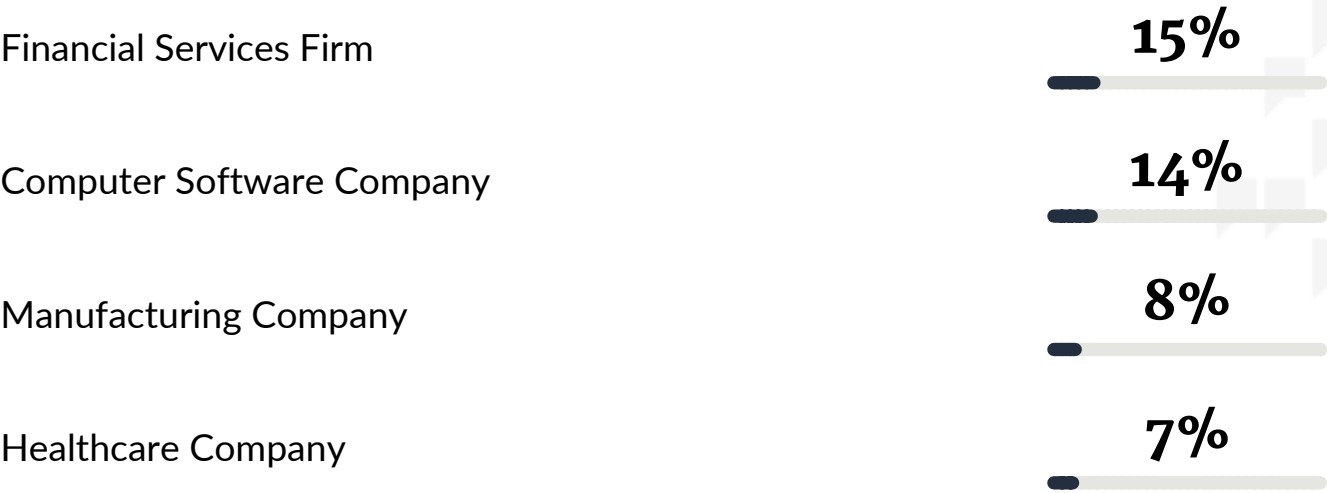
Narayanan D

Principle at a manufacturing company with 10,001+ employees

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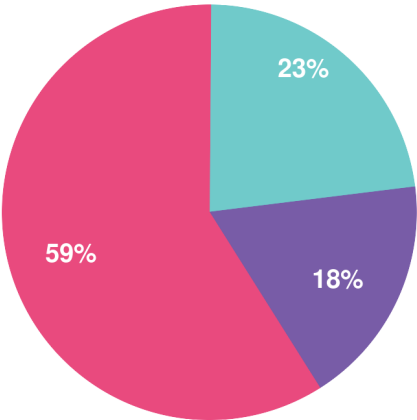
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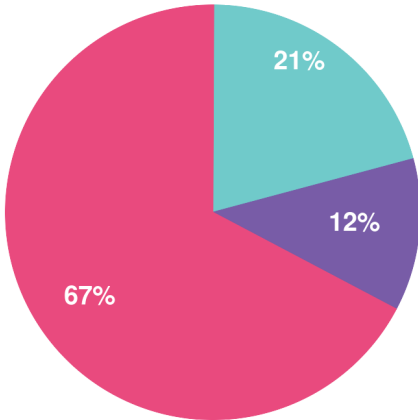


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsized Enterprise Small Business

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