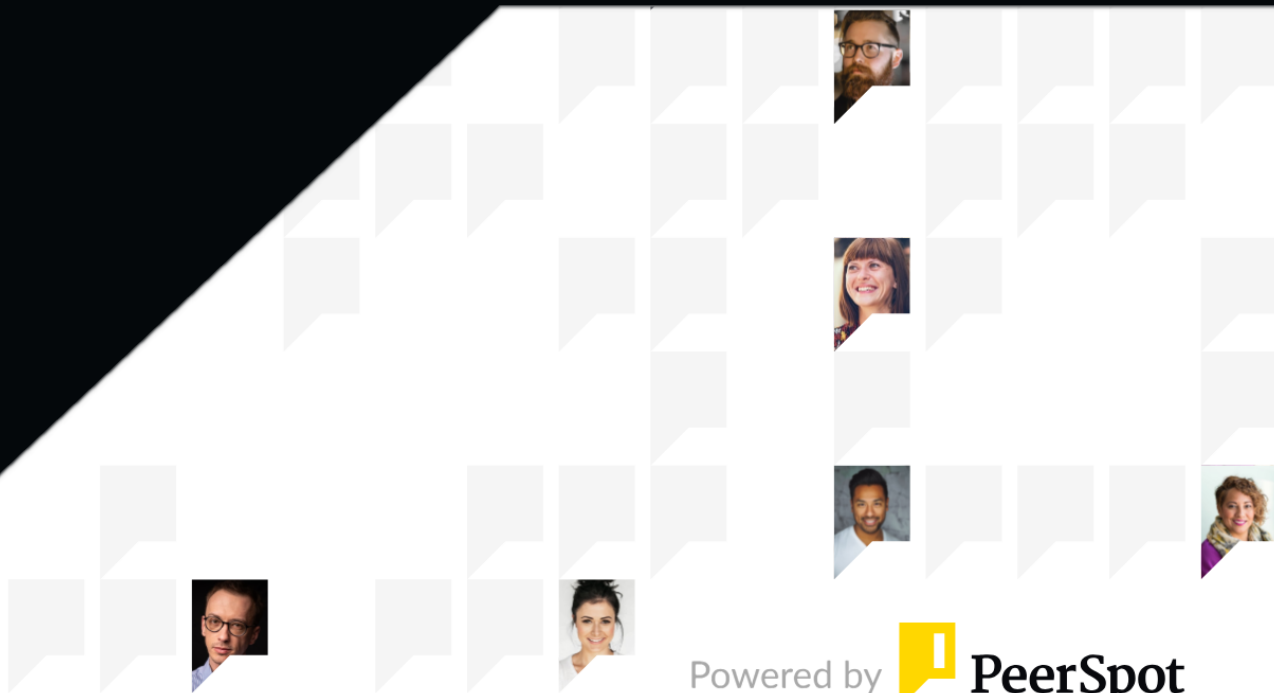


aws marketplace

Jamf School

Reviews, tips, and advice from real users



Powered by  PeerSpot

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Product Recap



Jamf School

Jamf School Recap

Jamf School simplifies managing Apple devices such as iPads and MacBooks in educational institutions by streamlining administrative tasks, policy enforcement, distribution infrastructure, and software deployment.

Jamf School effectively handles device management needs, providing a smooth operation for educational institutions. It offers an easy data entry process, saving time for technicians who appreciate its user-friendly interface. Automated device enrollment helps manage multiple devices efficiently and ensures secure and safe teacher accounts. Significant improvements over previous systems foster a safer, more manageable environment for users.

What are the key features of Jamf School?

- **Ease of Data Entry:** Streamlines processes, saving valuable time.
- **Automated Device Enrollment:** Simplifies managing multiple devices.
- **Secure Accounts:** Ensures safety for teacher accounts.

What are the main benefits and ROI of using Jamf School?

- **Improved Efficiency:** Technicians can complete tasks faster.
- **Safer Environment:** Enhanced security features for user accounts.
- **Time Savings:** User-friendly interface reduces time spent on administrative tasks.

In educational settings, Jamf School is implemented to automate device management processes, ensuring smooth policy enforcement and software distribution. Despite needing improvements in pricing for educational and nonprofit organizations, and faster response times during searches, it remains a valuable tool for managing Apple's ecosystem within schools.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Jamf School has positively impacted my organization by reducing the hands-on touch of all the devices in all the classrooms, allowing our teachers to do more instruction, keeping students safe and focused, and giving them a more efficient learning space with exactly the educational apps they need when they need them.”



Verified user

Applications Analyst at a healthcare company with 1,001-5,000 employees



“Jamf School has positively impacted my organization by making students' lives easier, enhancing their learning progress with the apps they need when they need them, and making teachers' lives easier by allowing them to control and manage iPads within the classroom, which has a great impact on the academic level.”



Amira Youssef

Server Administrator Coordinator at Cairo American College

- ✓ “The most valuable features of Jamf School are exceptional, as it is amazing to manage the entire iPad fleet while pushing applications and controlling student safety, which is a concern we take seriously.”



Amira Youssef

Server Administrator Coordinator at Cairo American College

- ✓ “Jamf School has achieved 70 to 90% time savings through automated enrollment and Wi-Fi certificates, which represents 90% less time on provisioning and ongoing device management.”



Verified user

Software Developer at a financial services firm with 1,001-5,000 employees

- ✓ “Many features of Jamf School, including automated device enrollment, have helped us manage multiple devices.”



Amira Youssef

Server Administrator Coordinator at Cairo American College

- ✓ “The overall usage is the most valuable, and it's a clear upgrade from our previous system.”



LaminDrammeh

Information Technology Operations Engineer at a media company with 10,001+ employees



“The solution protects all our Apple products like iPads and MacBooks.”



Juan Mata

Manager, Information Technology at Friendly House

What users had to say about valuable features:

“I like all the features provided by the tool. My technicians manage the tool. The ease of entering data in one location is valuable to me. It saves us time..”

Juan Mata

Manager, Information Technology at Friendly House

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“Jamf School is an MDM (mobile device management) solution. Many features of Jamf School, including automated device enrollment, have helped us manage multiple devices. Security is important in a school, and Jamf School ensures that the teachers' accounts are secure and safe..”

Amira Youssef

Server Administrator Coordinator at Cairo American College

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“The best features that Jamf School offers are the enterprise restrictions, device wipe and re-enrollment scenarios, and app development at scale.

In my daily work, Jamf School has reduced the manual, repetitive device setup. Instead of configuring Wi-Fi certificates, VPN, app installs, and restrictions manually on every iPhone, the device is auto-enrolled with predefined policies. This has saved quality assurance and developer setup time, improved consistency across test devices, and helped reduce customer enterprise issues faster.

I find that the certificate profile updates, device trust, and VPN profile validation are a great combination..”

Verified user

[Read full review](#) 

Software Developer at a financial services firm with 1,001-5,000 employees

“The most valuable features of Jamf School are exceptional, as it is amazing to manage the entire iPad fleet while pushing applications and controlling student safety, which is a concern we take seriously. Using Jamf Safe Internet was amazing for protecting children while they are online.

“The apps provided certainly enhance learning, as they are essential tools for academic improvement. Jamf School's integration with educational platforms is amazing, as it matches all our requirements for safety, security, ease of use of applications, enhancing the students' lives and their experience along with teachers' learning and teaching.

“It helps students not just with academic learning but also brings fun to the learning process. Our goal is to learn, explore, and have fun, which truly matches the goals we have established for our school community..”

Amira Youssef

Server Administrator Coordinator at Cairo American College

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“In my experience, the best features Jamf School offers include the seamless process of pushing apps and applying group policy for each device, as well as protecting students to be safe online.

“The app deployment and group policy features stand out for me because it is easier to manage, as we do have many iPads and it is hard to manage them one by one. This gives us the opportunity to have more time for other tasks, making it faster to deal with using Jamf School.

“Additionally, there is an option to manage Chromebooks by Jamf School, which we are still exploring, and it might be added later as it is in the roadmap.

“Jamf School has positively impacted my organization by making students' lives easier. The learning progress is enhanced by using the apps they need at the time they need them, and it also makes teachers' lives easier to control and manage the iPads within the classroom, so it has a great impact on the academic level.

“We are using a platform called Seesaw, where students use their iPads to take pictures, photos, create content, and share these contents with their parents, which is truly amazing to see as an outcome for the students' activity during the day and to share it with their parents at home..”

Amira Youssef

Server Administrator Coordinator at Cairo American College

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“The best features Jamf School offers include the security that it provides and the ease of use of the classroom management, device management, and even deployment when we were doing enrollment and setup of the different devices. All of those things worked together really well.

“ Regarding the security features I found valuable in Jamf School, we appreciated the security features in regard to what we could enforce for configuring the different profiles on the different devices that we controlled in Jamf School. It allowed us to restrict certain uses and ensure that it was always on a secure Wi-Fi connection and that the end users were not getting to things they were not supposed to. We also had features of being able to set lockdown devices and restrict specific apps. Especially while we were doing state testing with iPads, it was very helpful because we could lock it down to certain features that we would use. Everything was encrypted, so we did not have any issues with concerns about privacy or security.

“ Jamf School has positively impacted my organization by reducing the hands-on touch of all the devices in all the classrooms. It allows our instructional capabilities for our teachers to do more because we are required to get information out to the students. They have to use certain software programs, and sometimes it is tough for some teachers to be hands-on in a classroom full of twenty-five iPads to ensure that the kids are on the right things. Using Jamf School, we were able to do that from a different level where they did not have to. It was what we called zero-touch deployment. From our side, we took care of it, and then nobody had to touch those iPads. As long as they were powered on, we could do that. We could even do some basic troubleshooting and different initiatives that we wanted to accomplish. It just made a possibility of digital classrooms. We were sure it was safe, we were sure that they could get the kids focused, and it gave them a more efficient learning space for the students to give them exactly the educational apps that they really needed when they needed them, and being able to keep them safe from any online risk of getting outside of anything that was not approved by it. It took the guesswork out of the devices for our staff and allowed the IT team to manage that and take that load off of the teacher's shoulders. It became more of an asset in the classroom, especially as we put in the initiative of no cell phones in the classroom, but this gave the kids the opportunity to still use technology but in a controlled

manner, which was very important, especially nowadays..”

Verified user

Applications Analyst at a healthcare company with 1,001-5,000 employees

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Other Solutions Considered

“I previously used a platform called AirWatch, but it was not designed mainly for Apple devices, and it was hard to manage. We had to add other layers in the middle to manage all the deployment and the setup, which is why we switched to Jamf School, as they are dedicated to managing Apple devices..”

Amira Youssef

Server Administrator Coordinator at Cairo American College

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“Before choosing Jamf School, we did not evaluate other options. As soon as we were with Jamf Pro to start with, with some of our higher-up level capabilities, as soon as we found Jamf School, there was no question. Nobody else needed to be researched because we knew that it would be a great product..”

Verified user

Applications Analyst at a healthcare company with 1,001-5,000 employees

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“Before choosing Jamf School, I evaluated other options such as MDM solutions, including Mosyle, which was a free open source option, but it was not capable of managing all the processes we are handling right now. We chose Jamf School as it is more powerful..”

Amira Youssef

Server Administrator Coordinator at Cairo American College

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“Before using Jamf School, we tried using MDM managing devices. We had Google Classroom we tried at one time. We tried Apple Classroom. We decided to switch to Jamf many years ago because the district was getting so large so fast, and we needed something more controllable. We needed something that we could get decent, good training with that would be reliable for our tech team to use. That was the reason we decided to go with Jamf. We started out with Jamf Pro and then eventually went down to Jamf School..”

Verified user

Applications Analyst at a healthcare company with 1,001-5,000 employees

[Read full review](#) 

ROI

Real user quotes about their ROI:

“I have seen a return on investment from Jamf School. The return has been worth anything I have ever heard. We did not really get rid of any employees because of it, but it did allow our techs to not have to spend as much time in every single classroom touching every single iPad to update every iPad. If I could put it into a metric, I would say easily we save per campus tech over ten to fifteen hours a week just in maintenance, but not every single week. So let us round it to about forty hours a month saved in time that we have seen so far..”

Verified user

Applications Analyst at a healthcare company with 1,001-5,000 employees

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Use Case

“ It serves as our MDM solution, enabling us to handle administrative tasks such as device management, distribution infrastructure, and software deployment..”

LaminDrammeh

Information Technology Operations Engineer at a media company with 10,001+ employees

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“My main use case for Jamf School is managing iPads in elementary school.

“A quick specific example of how I use Jamf School to manage iPads is that when we receive new iPads, we use Jamf School to enroll these new iPads into the system, push applications so they are ready to use in the classrooms, and manage policies on the iPads to ensure that safe internet is active on them.

“Additionally, there is the option for Jamf Class or Jamf Teacher, which gives teachers the ability to manage the classroom using Jamf School..”

Amira Youssef

Server Administrator Coordinator at Cairo American College

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“We already have Jamf School and are managing all of our iPads, with approximately 300 iPads under management. We attempted to push the Classroom and Teacher apps, but the additional workload on teachers led them to delegate device management to the IT department while they focus on using the iPads themselves rather than managing Jamf Teacher. Since Jamf Teacher requires teachers to be outside the classroom, and our elementary school teachers observe everything happening in the room with the students, they do not need a tool to observe while inside with the children.

“We use a platform called Seesaw while students use that app on their iPads. All work completed during the day and any activities are shared with parents at home, which provides an amazing reflection of what students are doing in class. Parents can see and interact with the content as well. Seesaw is used extensively on the iPads for all activities and sharing with parents, which has led us to receive many comments about how beautiful the learning experience parents are having with their children at school..”

Amira Youssef

Server Administrator Coordinator at Cairo American College

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“My main use case for Jamf School is managing devices in our classrooms. I was a campus tech at one point and we used it to help deploy software to our different devices, control where the devices were, and keep track of them. Because we are an iPad and Mac school district, we used Jamf School for device management, classroom management, and some student tools.

“ In the classroom, we used Jamf School to manage activities that the students were doing to keep them focused and engaged. We would use it to build a classroom for them so the teacher could control what they were doing on their iPads, watch them, engage with them, and work with them as they processed through the different steps that were assigned to them.

“ In addition to my main use case with Jamf School, we also used it for device management to remotely manage their apps, do updates on all of the Apple devices in the classroom, make sure that everybody was kept up to date, and keep track of where they were..”

Verified user

[Read full review](#) 

Applications Analyst at a healthcare company with 1,001-5,000 employees

“Jamf School serves as my MDM solution for managing iOS device testing and enterprise app development. It has been instrumental in helping me push internal builds, manage app configurations, Wi-Fi, and certificate profiles to test devices without manual setup.

For the payments SDK's flow, particularly Apple Pay and app switch scenarios, Jamf School has helped me validate how apps behave on supervised and managed devices where restrictions, VPN certificates, or app policies may affect the flow. This has been especially useful in testing certificate-based authentication, zero-touch device provisioning, and remote app updates.

I am using it directly in my project and interact with the public cloud-hosted environments for the APIs and tokenization services. As a developer, this helps me validate that the SDK communicates with the cloud-hosted backend. I am currently using it in the cloud-hosted environment only, but in my private project..”

Verified user

[Read full review](#) 

Software Developer at a financial services firm with 1,001-5,000 employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“We tried the over-the-air deployment feature, and we are managing all of the apps, pushing all apps over the air to the iPads. This is the beauty of using Jamf School, as pushing to the entire fleet means the app is there with no need to touch any individual iPad..”

Amira Youssef

Server Administrator Coordinator at Cairo American College

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Customer Service and Support

“We rely on third-party customer support, which is very good. However, my only concern with the direct customer support is that it is only by email, and the email can take up to two days, meaning sometimes in emergencies, you need a quick response..”

Amira Youssef

Server Administrator Coordinator at Cairo American College

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Other Advice

“Since I don't possess enough experience with it, I would rate it seven out of ten. Without conducting a thorough evaluation, I cannot confidently give it a higher score like eight or nine. It fulfills its purpose..”

LaminDrammeh

Information Technology Operations Engineer at a media company with 10,001+ employees

[Read full review](#) 

“We pay for the whole bundle within Jamf School, Pro, and Jamf Protect bundle as well, which is one bundle for all entire products. I doubt Jamf School is popular in my region, as we are one of the biggest places to use Mac in Egypt, so I doubt that Jamf products are popular here. Perhaps in the US, the UK, or Europe, but not in Egypt or even in the Middle East, as most organizations in these regions use Windows. My overall rating for this product is nine out of ten..”

Amira Youssef

Server Administrator Coordinator at Cairo American College

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“My advice for others looking into using Jamf School is that if they are natively Apple, they can choose Jamf School, as there is no more powerful tool in the market than Jamf School for managing Apple devices in classrooms.

“I recommend Jamf School for education if the platform is Apple. I would rate this product an eight out of ten..”

Amira Youssef

Server Administrator Coordinator at Cairo American College

[Read full review](#) 

“We're happy to have a strong MDM solution like Jamf School. Not many schools can afford it, and we are lucky to have the solution. Jamf School has helped push applications to the iPad and do all the iPad System updates and app updates. With Jamf School, it's easy for teachers to monitor the iPad within the classroom and manage all the running activities.

The solution's support and training resources have helped resolve user issues and manage daily tasks. It saves time and effort for us. I would recommend Jamf School to other users.

Overall, I rate the solution a nine out of ten..”

Amira Youssef

Server Administrator Coordinator at Cairo American College

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“I have used Jamf School in my current personal projects, not for my organization.

As I mentioned, it has really reduced the manual setup time and has enabled faster regression testing. Now, quality assurance and developer setup require less time

because they can all auto-enroll in the predefined policies.

It has truly helped me. The amount of time it has reduced, for example, while I was making payments in iOS apps for [Apple Pay](#), Venmo app switch certificate, or in enterprise restriction scenarios, Jamf School has reduced the time needed to prepare edge case devices, which directly improves the turnaround and issue reproduction speed.

I work extensively with the public cloud-hosted APIs and environments, so it involves my daily network. From my organization, if I check, my company basically uses the Microsoft enterprise infrastructure, which is likely the [Microsoft Azure](#) part..”

Verified user

Software Developer at a financial services firm with 1,001-5,000 employees

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“Regarding specific outcomes or metrics from using Jamf School, we absolutely saw fewer tickets and time saved because we are not having to have a campus tech go into every single classroom on the campus and touch twenty-five iPads per classroom to make sure that the updates were done. We were able to track down devices faster if they went off of our network and showed up. If an iPad was stolen and taken home, we would be able to lock that down so that once it hit a network at somebody else's house, we would lock it and make it a brick so they could not use it, which prevented some loss. That helped. Having teachers not having to touch things and giving the teachers the ability to lock student screens when there was some acting up saved time of trying to pick everything up and do all that. It was really cost-effective. I wish I could put it into numbers how much time we actually saved, but the saving grace of not having so many tickets of "I need this app installed on iPad one and iPad seven and iPad eight" was significant. We were able to do that much faster. It centralized that. Having that control panel allowed our Apple devices in the district to be maintained by IT and updates to thousands of

devices instantly, which saved so much time for our techs.

“ My advice to others looking into using Jamf School is that the success of implementing it into your environment comes down to doing your prep work ahead of time. When looking to do it, ensure that you are doing things in the correct order and follow the suggestions of the Jamf implementation representatives. They are very good at giving the advice that you need on what to do to prep. Get prepared before you start so you are not spinning your wheels and wasting time once you have unboxed it. Because if you want to have a true zero-touch deployment so they can configure themselves out of the box, you need to have that preparation behind the scenes to get it ready. Also, know that the support that they provide and the training is great, and their customer support will back you up when you need that information. When you are giving this over to the teachers to use, the educators can use it on day one if you do the prep and the setup behind the scenes ready for them. It can cut your IT support tickets down a quarter to a half with those types of tickets if you do the preparation and set it up correctly. Do not just jump in both feet right ahead because it is there. Take the time to set it up correctly before you deploy it. I would rate my overall experience with Jamf School a nine out of ten..”

Verified user

Applications Analyst at a healthcare company with 1,001-5,000 employees

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Top Industries

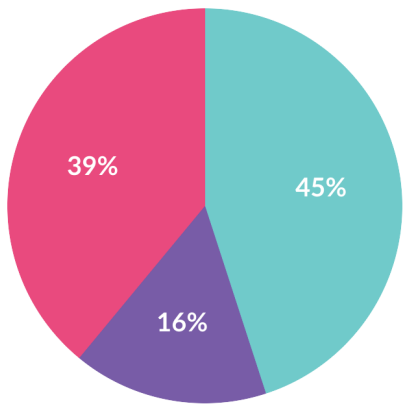
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Company Size

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Large Enterprise Midsize Enterprise Small Business

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244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944