



Sage Intacct

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

Contents

Product Recap..... 3 - 4

Valuable Features..... 5 - 11

Other Solutions Considered..... 12 - 13

ROI..... 14 - 16

Use Case..... 17 - 19

Setup..... 20 - 23

Customer Service and Support..... 24 - 26

Other Advice..... 27 - 29

Trends..... 30 - 31

About PeerSpot..... 32 - 33

Product Recap



Sage Intacct

Sage Intacct Recap

Sage Intacct serves as a cloud-based platform providing users with efficient multi-entity management, seamless integration, and flexible reporting capabilities.

Sage Intacct offers a robust cloud-based ERP with features tailored for accounting needs. It enables efficient financial management with tools that simplify data import and entity model creation. Users appreciate its ability to provide centralized report access across entities while maintaining a flexible reporting structure. The system supports tracking grants and expenses without infrastructure concerns, yet some seek improvements in mobile integration and training.

What are Sage Intacct's key features?

- **Cloud Integration:** Seamlessly integrates with existing systems to enhance functionality.
- **Multi-Entity Management:** Facilitates management of multiple entities from a single platform.
- **Financial Report Writer:** Allows the creation of detailed financial reports efficiently.
- **Grant and Expense Tracking:** Supports comprehensive financial tracking and management.
- **Customizable Reporting:** Offers tailored reporting to meet specific organizational needs.

What benefits and ROI should users seek?

- **Enhanced Efficiency:** Streamlines accounting processes with centralized access and report generation.
- **Improved Financial Visibility:** Provides clear insights through flexible reporting and dashboards.
- **Infrastructure Savings:** Eliminates the need for extensive IT infrastructure and maintenance.
- **Versatile Integrations:** Accommodates existing systems, enhancing overall value and functionality.
- **Sector-Specific Support:** Delivers tailored tools for industries like healthcare and retail.

Sage Intacct is implemented across diverse sectors, including healthcare and retail, where it supports ERP, salary scheduling, and franchise management. It helps nonprofits with accounts payable, receivable, reconciliation, and intercompany transactions. Users benefit from enhanced reporting abilities and KPI dashboards, especially when integrating dimensions and API tools.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“The best features Sage Intacct offers include the import functionality, support for customization, and the platform that allows me to modify whatever I want.”



Sushant S

Sage Intacct Technical Consultant at a manufacturing company with 11-50 employees



“Overall, Sage Intacct has helped us move faster, improve accuracy, and make better-informed decisions with real-time data.”



Devarasetty Babu

Senior Associate DevOps Engineer at a tech vendor with 10,001+ employees



“Sage Intacct has positively impacted our organization by being flexible and easy to use; everyone working on Sage Intacct has an accounting background, and they are able to use it with minimal training because of its user-friendly interface.”



Verified user

Assistant Financial Controller at a financial services firm with 51-200 employees

- ✓ “I would say Sage Intacct is a great tool, and others looking into using it should evaluate how big their company is and if it is worth the amount they have to pay because it is a very robust system.”



Sabrina Carrion

Accounts Payable Manager at Atlas Technology Solutions

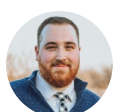
- ✓ “The main advantage of Sage Intacct is the import modules, which we found very easy because we were handling large sets of data to import.”



Sai Kota

Senior Accountant at a financial services firm with 11-50 employees

- ✓ “Sage Intacct has positively impacted my organization by bringing clarity with reporting, providing opportunities for internal automation.”



Josh Dremsa

Senior Accountant/ System Administrator at Aqua Finance

- ✓ “Sage Intacct has positively impacted my organization by providing the opportunity to delete or edit any incorrect journal entry at the same time or in the prior or post-period after posting that particular entry.”



Karan Deshwal

Senior Associate at Greystar

What users had to say about valuable features:

“I find that the setup process is quite easy and I appreciate it. The best feature Sage Intacct offers from what I have seen so far is the responsiveness of the page. When I say responsiveness, I mean that when I logged into it, the response was good, the page did not experience any delays, and the UI is also great. The AI integration is also beneficial. Sage Intacct has positively impacted my organization for finding insights, and it has helped me greatly. I use Sage Intacct in financial decisions..”

Badal Arora

[Read full review](#) 

SysOps Administrator II at a computer software company with 51-200 employees

“In my opinion, the best features Sage Intacct offers are the way we can see the bills, and it is easy for reports when I need to generate an AP aging report. I can see everything that is open.

Those reports help me in my workflow or decision-making because I can customize them. For example, the AP aging report is customizable. I can add columns and fields, and that is really helpful. I appreciate that the bills are synced and they are accurate regarding the features.

After using Sage Intacct, my organization has been positively impacted because we are able to generate better reports. Things are more secure, and everything has an audit trail. We can easily see who posted a journal entry with the audit stream, reach out to the person who did, and track errors and learn from those mistakes..”

Sabrina Carrion

[Read full review](#) 

Accounts Payable Manager at Atlas Technology Solutions

“The best feature Sage Intacct offers is Cash Management.

“What stands out to me about Cash Management in Sage Intacct is the ease of tracking transactions and solving bank reconciliations.

“Sage Intacct has positively impacted my organization by providing recognition and speed, and its cloud-based nature is an advantage.

“Since using Sage Intacct, I have noticed improvements such as the ability for clients to log in wherever they are with just a browser, which makes things easier.

“With the live data, Sage Intacct makes it easy for clients to proceed with their day-to-day basis and to see the company's progress..”

Shawn Ramasike

Accountant at TMMBS

[Read full review](#) 

“Sage Intacct offers exceptional features including the integration of multiple entities and the contracts module, which is a very powerful tool, as is the projects module. As a former implementer of Sage, I have nothing but positive things to say about it and can mostly think of positives rather than negatives.

“The contracts module has helped us track our clients with multiple contracts by the contract itself, rather than just by the project or particular customer, providing us with another dimension to slice and dice our information.

“An example of how the reporting tool has helped my team make decisions is that it continually enables us to see where our money is going, which projects and contracts are consuming our resources, and which ones are actually making the company money. The reporting tool also made it incredibly easy to provide potential investors with the necessary information quickly and easily instead of it taking months. Sage Intacct has positively impacted our organization by providing us with a robust reporting tool that allows us to see into the background of financials without a lot of added effort..”

Tam Mahaffey

Senior Accountant at Navvis & Company, LLC

[Read full review](#) 

“I find Sage Intacct to be a very useful ERP. Regarding the reporting, it is easy to customize the reports such as P&L for multiple subdivisions and balance sheet for multiple subdivisions. Working under the user-defined divine books is really easy for reallocating the revenue and expenses internally and consolidating it at a top level. It is also easy to maintain intercompany through this process.

Sage Intacct has positively impacted my organization by changing processes and improving efficiency. Initially, I worked on recording transactions on the AP and AR side and performed general entries. Later on, I got the opportunity to do reporting for financial management. When I got promoted to that role, I customized multiple reports from Sage Intacct, such as reporting expenses and revenue separately and consolidating project revenues into a single report to present simply and concisely.

After using Sage Intacct, I noticed specific outcomes including time saved and fewer errors. Previously, we did manual adjustments on Excel, but when we upgraded to Sage Intacct, it became really helpful to do adjustments from the ERP and complete outcomes there, getting updated reports directly for use..”

Verified user

[Read full review](#) 

Finance Operations at a transportation company with 10,001+ employees

“The best features Sage Intacct offers in my experience include dimensional charts of accounts, real-time dashboards for reporting, automated workflows and approvals, multi-entity and multi-currency support, a strong core for financials, its integration-friendly platform, audit trails, compliance features, and project, contract, and costing functionalities.

“Since we started using Sage Intacct, the biggest improvements have been visibility and efficiency. We now have real-time access to accurate financial data, which means we are not waiting until month-end to understand how we are performing. Reporting that used to take days is now available in minutes, and there are far fewer manual spreadsheets. Overall, Sage Intacct has helped us move faster, improve accuracy, and make better-informed decisions with real-time data.

“The biggest outcome for us has been time savings around reporting and month-end close. For example, our monthly management reports went from taking around two to three days to less than half a day, mainly because reports are now real-time and dimensionally driven instead of spreadsheet-based. Reporting time has dropped from days to hours, and errors have decreased significantly due to better controls and automation..”

Devarasetty Babu

Senior Associate DevOps Engineer at a tech vendor with 10,001+ employees

[Read full review](#) 

Other Solutions Considered

“I did not previously use a different solution before Sage Intacct. We were only working on Sage Intacct and used separate software for tasks outside any ERP..”

Verified user

Finance Operations at a transportation company with 10,001+ employees

[Read full review](#) 

“I was not part of the evaluation process for other options before choosing Sage Intacct, which is why I point out that using AI for this type of thing may not be the best idea..”

Tam Mahaffey

Senior Accountant at Navvis & Company, LLC

[Read full review](#) 

“I have not used a different solution before exploring Sage Intacct. I am exploring and Sage Intacct came up. I have not used any platform before this and I am only using Sage Intacct..”

Badal Arora

SysOps Administrator II at a computer software company with 51-200 employees

[Read full review](#) 

“We looked at a few alternatives including NetSuite, Microsoft Dynamics 365 Finance, and staying with lighter-weight accounting solutions. Each had strengths, but Sage Intacct stood out overall..”

Devarasetty Babu

[Read full review](#) 

Senior Associate DevOps Engineer at a tech vendor with 10,001+ employees

“Before choosing Sage Intacct, I evaluated other options such as QuickBooks and Xero. However, we found Sage Intacct to be a better ERP compared to them due to our involvement with larger NGOs and social impact initiatives, as it has better features that support our daily operations..”

Verified user

[Read full review](#) 

Finance Operations at a transportation company with 10,001+ employees

“Before using Sage Intacct, we used more basic accounting solutions, such as QuickBooks and an on-premise ERP legacy financial system. As the organization grew, it became clear that the system could not scale with us, which led to our switch due to the need for stronger reporting, better controls, and support for multi-entity operations. The previous system relied heavily on manual work and spreadsheets, making it harder to obtain timely and accurate insights..”

Devarasetty Babu

[Read full review](#) 

Senior Associate DevOps Engineer at a tech vendor with 10,001+ employees

ROI

Real user quotes about their ROI:

“I estimate that we save at least eight hours a month because of those streamlined processes. I have seen a return on investment in terms of time saved..”

Verified user

Controller at a construction company with 201-500 employees

[Read full review](#) 

“The biggest ROI came from time savings and process efficiency. Month-end close and management reporting are now about 40 to 50% faster than before, largely because reporting is real-time and dimension-driven instead of being spreadsheet-heavy..”

Devarasetty Babu

Senior Associate DevOps Engineer at a tech vendor with 10,001+ employees

[Read full review](#) 

“I believe I have seen a return on investment with Sage Intacct because I used to have a team of five AP analysts, but now we are only three. I believe that we saved 20 percent of our time due to the accuracy and easy payments application..”

Sabrina Carrion

Accounts Payable Manager at Atlas Technology Solutions

[Read full review](#) 

“Now that we have become more familiar with the product and have poured a lot of investment with a consulting firm at Aqua, the return on investment is kind of early to assess, but we are definitely in the phase of still learning..”

Josh Dremsa

Senior Accountant/ System Administrator at Aqua Finance

[Read full review](#) 

“I have seen an astronomical return on investment with Sage Intacct, particularly regarding time saved. We are in the process of deploying some of the AI tools available within Sage Intacct, specifically the close tool, which is going to be a huge time saver for our monthly close..”

Tam Mahaffey

Senior Accountant at Navvis & Company, LLC

[Read full review](#) 

“I have seen a good return on investment using Sage Intacct. Working in a social enterprise, we record transactions of projects and SaaS services separately, and it helps us manage them effectively. Previously, my company used a different ERP, and when I spoke with my VP, I learned about the benefits of switching to Sage Intacct, which has greatly contributed to finance transformation in our operations. It has helped scale our finance operations and transform our processes..”

Verified user

Finance Operations at a transportation company with 10,001+ employees

[Read full review](#) 

Use Case

“I am new to Sage Intacct. My main use case for Sage Intacct so far has been to review PagerDuty and other items, as well as giving feedback. Since I am just getting started, I have not had a chance to explore any features yet or see anything that stands out to me in Sage Intacct..”

Badal Arora

SysOps Administrator II at a computer software company with 51-200 employees

[Read full review](#) 

“My main use case for Sage Intacct is as an end user, where I assign the cases, review the general entries, and handle the recording of the AP and AR.

A specific example of a task I do with Sage Intacct is when we receive an invoice from the vendor. We generally post it by adding the details and working in the AP. In the case of the AR, we generally book the billing and raise the invoices to the clients for the revenue we build..”

Verified user

Finance Operations at a transportation company with 10,001+ employees

[Read full review](#) 

“My main use case for Sage Intacct is project and support, and I typically use it for day-to-day tasks.

“For support, I handle troubleshooting accounting related issues in Sage Intacct, including accounts receivable and accounts payable.

“With a project, I handle data migration in Sage Intacct..”

Shawn Ramasike

Accountant at TMMBS

[Read full review](#) 

“I have been using Sage Intacct for over three years. My main use case for Sage Intacct is mostly managing accounts payable. Specifically in Sage Intacct, I process payments, post the bills, and maintain the bills from accounts payable. We generate some reports and stage the data in Oracle.

I use an accounts payable automation called Tipalti and sync the bills from Tipalti into Sage Intacct. From there I process the bills and payments that are synced into Sage Intacct. .”

Sabrina Carrion

Accounts Payable Manager at Atlas Technology Solutions

[Read full review](#) 

“My main use case for Sage Intacct at Navis HealthCare involves performing a significant number of journal entries, reconciliations, cash reconciliations, inter-company transfers, and it serves as our general accounting package where I handle uploads for payroll and other functions.

“A specific task that I recently completed using Sage Intacct is the implementation of Sage AI packages into our software, alongside my ongoing work on reconciliations for our balance sheet accounts..”

Tam Mahaffey

Senior Accountant at Navvis & Company, LLC

[Read full review](#) 

“My main use case for Sage Intacct involves handling Sage Intacct implementation as well as Intacct migration projects.

“For one of my projects, I first discuss the requirements of the client, conduct the kickoff call with the client, and understand the structure of the client's requirements. Based on that, I set up the modules: Accounts Payable module, Accounts Receivable module, Cash Management module, and Company module. I also set up the approval process, chart of account, and everything including dimensions, all according to the client's requirement.

“I generally deal with all types of requirements, and we also handle the post-go-live support..”

Verified user

Senior Team Lead at a financial services firm with 501-1,000 employees

[Read full review](#) 

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“ The most difficult component was not the setup, but the training associated with the product. That took more time then the setup, from a technical perspective. It was not exorbitant, it was done within a reasonable amount of time. I didn't feel that it was too difficult to get up and running..”

Verified user[Read full review](#) 

Management Consultant at a consultancy with 501-1,000 employees

“The initial setup is not at all difficult. It is a really nice software. It makes you want to use it more. The solution is deployed on the cloud. The time taken for deployment depends on the project. It ranges from four months to six months. It depends on how big the company is. We had a client that had many entities under it. It was quite a challenge to configure. It took time..”

Tsepo Sekete[Read full review](#) 

Sage intacct implementation specialist at Times 3 Technologies

“The initial setup will be complex. You cannot suddenly transfer everything from another ERP platform to Sage Intacct. Having said that, when we acquired companies, it was easy to get the data from other companies' ERP systems and transfer it to Sage Intacct. It did not take that long. That's one thing I'm very thankful to Sage Intacct for. They made the platform in a manner where migrating data from other acquirees' ERP systems into Sageintact to start doing transactions becomes fairly easy..”

Raj Lakhani

CFO at CORE Business Technologies

[Read full review](#) 

“My advice for others looking into using Sage Intacct is to invest in your setup foundationally and spend time designing your dimensional and reporting structures thoughtfully. Getting your chart of accounts and dimensions right early pays huge dividends by saving hours of rework later and making reporting much easier. The real power is in Sage Intacct's real-time dashboards and dimensions reporting, so I recommend creating custom reports and training users on how to slice data effectively. Expect a learning curve, but it is worth it..”

Devarasetty Babu

Senior Associate DevOps Engineer at a tech vendor with 10,001+ employees

[Read full review](#) 

“The initial setup is easy. The user interface and Sage Intacct are really easy to adapt to, and it's really easy to migrate from one platform to another. We moved from QuickBooks and it was really easy. It's a highly structured, intuitive system. I've also worked with migrating clients from Microsoft Great Plains and other systems to Sage Intacct and every single one of these migrations was very straightforward. When we have our closing meetings after the implementation is done, users always say how easy it was to migrate from their current system to Intacct..”

MichaelFox

[Read full review](#) 

Sage Intacct Implementation Specialist at Maner Solutions

“Sage Intacct can add different entities. The company I worked for had a separate foundation, with the endowment on a separate account. The funds are in there, and we were not supposed to touch them. And they usually invest it somewhere, and all that work was being done in QuickBooks. We moved that into Intacct and set up the whole entity with its own EIN, so it had separate accounting and reporting, even though it was part of the same organization. That was pretty easy to accommodate in Sage Intacct. I set that up, mapped some of the chart of accounts based on what was used prior, and exported all the QuickBooks data into Excel format. I had to work in Excel, recode things, etcetera, to make it importable into Intacct. I could do all that, and every transaction from life to date on QuickBooks was brought in Intacct. It wasn't easy. It was a little time-consuming, but it was awesome to see everything in exact detail in Intacct, including historicals..”

Kirit I. Desai

[Read full review](#) 

Consultant at a comms service provider with 1-10 employees

Customer Service and Support

“I did not call customer support before because I am not the person responsible for doing that, but if we get any issues, they get resolved in a short time..”

Yousef Almomani

Systems Engineer at a consultancy with 51-200 employees

[Read full review](#) 

“Customer support can be improved, as they sometimes respond with a delay. For instance, if I expect a response in two days, I receive it in four to five days..”

Sushant S

Sage Intacct Technical Consultant at a manufacturing company with 11-50 employees

[Read full review](#) 

“The initial customer support when calling in is pretty generic, and while they capture what you need, the true help comes from their knowledgeable technical teams after forwarding tickets for assistance..”

Josh Dremsa

Senior Accountant/ System Administrator at Aqua Finance

[Read full review](#) 

“Customer support has been very helpful. When we needed assistance, we reached out mainly for setup questions and clarifications on features or specific reporting challenges. Support responses were professional and knowledgeable, and issues were typically resolved quickly without long delays..”

Devarasetty Babu

Senior Associate DevOps Engineer at a tech vendor with 10,001+ employees

[Read full review](#) 

“I find that customer support from Sage Intacct could be quicker; however, our reseller has provided excellent service in this regard.

“I would rate the customer support from Sage Intacct a 3 or 3.5, while I would rate our reseller's support around 7 or 8..”

Verified user

Assistant Financial Controller at a financial services firm with 51-200 employees

[Read full review](#) 

“One of the best features Sage Intacct offers, in my experience, is particularly good customer service. Whenever I get stuck, I generally connect with them to resolve issues from the ERP.

Their customer service stands out due to their response time and expertise. For example, when I used to do the reporting in my previous organization, I was stuck on creating some reports from their menu. When I reached them via email, they connected with me, and we went on a call where they helped me customize the report and manage reporting from the top level.

Overall, I am satisfied with Sage Intacct's customer support..”

Verified user

[Read full review](#) 

Finance Operations at a transportation company with 10,001+ employees

Other Advice

“One thing that really surprised me was how powerful Sage Intacct reporting and dashboards are once I invested time upfront. Early on, I underestimated how much value I gained from setting up dimensions and saved reports properly. Once that was in place, much of the manual work I used to do in spreadsheets simply went away. I would rate this review a 9 out of 10..”

Devarasetty Babu

Senior Associate DevOps Engineer at a tech vendor with 10,001+ employees

[Read full review](#) 

“Sage Intacct is not integrated; I am only exploring it for my understanding. I will highly recommend Sage Intacct to others, regardless of the UI, the response, the AI integration, and everything I appreciate about the financial features. Everything is answered and good. A short poem would have been better, but the interview is quite good overall. I give this review a rating of eight out of ten..”

Badal Arora

SysOps Administrator II at a computer software company with 51-200 employees

[Read full review](#) 

“My advice to others looking into using Sage Intacct is to please get a professional implementer to handle the implementation. One problem at Navis HealthCare is that it was poorly implemented, and I have spent the past six months cleaning up their instance with a significant amount of work still ahead of me. I provide this review with an overall rating of ten..”

Tam Mahaffey

Senior Accountant at Navvis & Company, LLC

[Read full review](#) 

“Sage Intacct is deployed in my organization online on the cloud. We use [Microsoft Azure](#) as the cloud provider for Sage Intacct. I would say Sage Intacct is a great tool, and others looking into using it should evaluate how big their company is and if it is worth the amount they have to pay because it is a very robust system. It is great for reporting and payments and very good overall. My rating for this review is not available..”

Sabrina Carrion

Accounts Payable Manager at Atlas Technology Solutions

[Read full review](#) 

“I find Sage Intacct really helpful for recording everything easily. I have worked on several ERPs, and I found Sage Intacct to be very easy and useful for people working on it for the first time. It is very user-friendly and helps others learn quickly if they receive the correct guidance and knowledge transfer from their subordinates.

My advice for others looking into using Sage Intacct is that if they want an ERP that helps them work easily, efficiently, and effectively, they can choose Sage Intacct. It is very user-friendly and supports fast learning, allowing the user to navigate within a week. In contrast, more complex ERPs take more than a month to master, while with Sage Intacct, users can learn navigation in two to three days and work on the ERP after just one week of training..”

Verified user

Finance Operations at a transportation company with 10,001+ employees

[Read full review](#) 

“My advice to others looking into using Sage Intacct is that it is cloud-based.

“When I say cloud-based, I mean that you can log in anywhere, work remotely, and the data is safe.

“I feel we need more consultants on Sage Intacct because the demand from clients keeps on increasing.

“I would rate this product a nine out of ten..”

Shawn Ramasike

Accountant at TMMBS

[Read full review](#) 

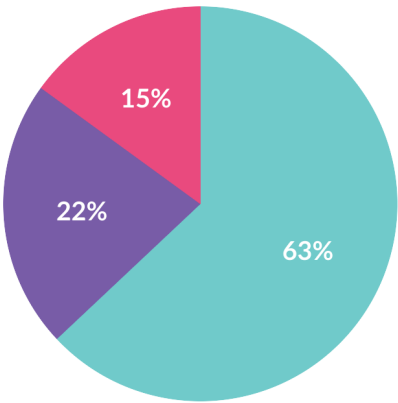
Top Industries

by visitors reading reviews



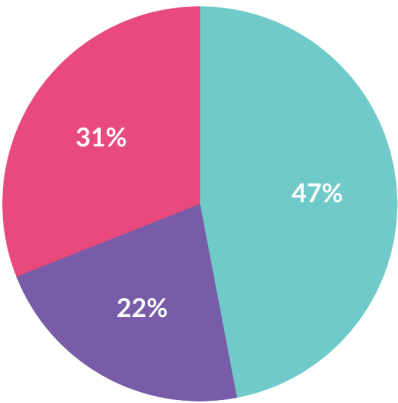
Company Size

by reviewers



Company Size

by visitors reading reviews



Large Enterprise Midsized Enterprise Small Business

About this buyer's guide

Thanks for downloading this PeerSpot report.

The summaries, overviews and recaps in this report are all based on real user feedback and reviews collected by PeerSpot's team. Every reviewer on PeerSpot has been authenticated with our triple authentication process. This is done to ensure that every review provided is an unbiased review from a real user.

Get a custom version of this report... Personalized for you!

Please note that this is a generic report based on reviews and opinions from the collective PeerSpot community. We offer a [customized report](#) of solutions recommended for you based on:

- Your industry
- Company size
- Which solutions you're already considering

The customized report will include recommendations for you based on what other people like you are using and researching.

Answer a few questions in our short wizard to get your customized report.

[Get your personalized report here](#)

About PeerSpot

PeerSpot is the leading review site for cloud, AI, and business software. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: www.peerspot.com

PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944