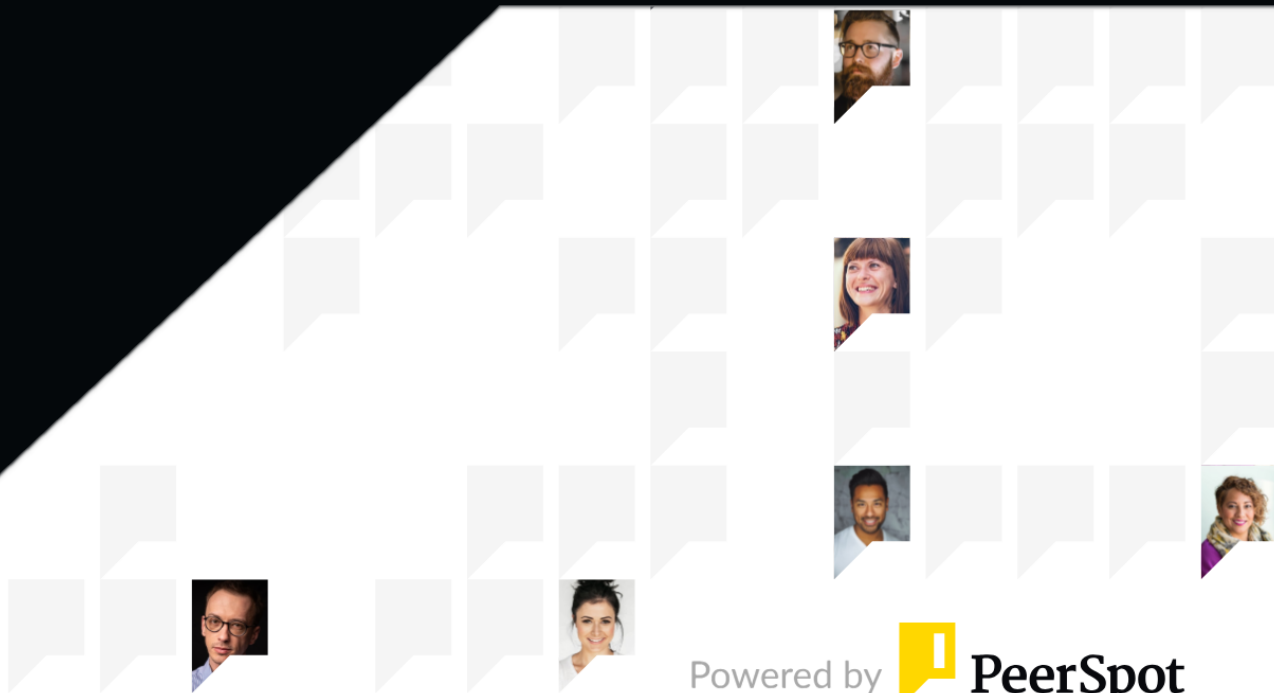


aws marketplace

1Password SaaS Manager

Reviews, tips, and advice from real users



Powered by  PeerSpot

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Product Recap



1Password SaaS Manager

1Password SaaS Manager Recap

Trelica is a comprehensive SaaS management platform designed to streamline software oversight and enhance IT operational efficiency for businesses. It provides valuable insights into software usage, enabling informed decision-making and effective cost management.

Trelica's SaaS management capabilities focus on helping enterprises manage their software ecosystem, from tracking applications to optimizing spend. By centralizing software data, Trelica offers visibility into software utilization and enables administrators to efficiently manage licenses, compliance, and renewals. This platform empowers businesses to achieve strategic goals through proactive software management.

What features make Trelica stand out?

- **License Tracking:** Monitors license usage to prevent overspending.
- **Renewal Management:** Alerts to renewals to ensure continuous access.
- **Compliance Monitoring:** Ensures adherence to software policies.
- **Application Discovery:** Identifies unapproved software to reduce risks.

What benefits are key in reviews?

- **Cost Efficiency:** Streamline expenses by managing software licenses.
- **Operational Effectiveness:** Reduces manual effort in software management.
- **Enhanced Security:** Minimizes risks of unapproved applications.

Trelica is implemented across technology-driven industries to handle complex software portfolios. In sectors such as finance and healthcare, where compliance and security are crucial, Trelica provides the necessary tools to manage and optimize software assets effectively. Its adaptability makes it a valuable tool for strategic IT management in specialized industries.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“1Password SaaS Manager is reliable and affordable and saves a lot of cost to any enterprise.”



Bethanywalstad Wallister

Java Application Developer at Technologies



“1Password SaaS Manager has positively impacted my organization because we are able to audit end-user application usage, which we were not able to do previously because it's hard to track where credentials are being used.”



Ahtisham Mirza

Senior System Administrator at a computer software company with 11-50 employees



“1Password SaaS Manager has impacted my organization positively by reducing the information, having a centralized store of sensitive information, and also providing an easier way to collaborate between departments.”



Aperez Perez Rivera

Cybersecurity Director at SPsec LLC



“1Password SaaS Manager has impacted my organization positively by reducing a pain point that we had.”



Francisco Pulido

SecOps Engineer at a real estate/law firm with 501-1,000 employees

What users had to say about valuable features:

“1Password SaaS Manager has a reliable user interface that is easy for new users to onboard. The speed and ease of the onboarding process stand out to me.

“1Password SaaS Manager has helped us utilize our resources and optimize our AI applications usage by monitoring how AI applications have been used, the billing process, the usage capacity, and the performance.

“Since using 1Password SaaS Manager, it has saved us a lot of cost and improved efficiency. When it comes to mapping AI applications, it helps us to save a lot on real-time data. We usually get real-time data analytics from AI application usage that helps us to save a lot of cost that could be wasted on guesswork and other misuse from our customers..”

Bethanywalstad Wallister

Java Application Developer at Technologies

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“The best features 1Password SaaS Manager offers include the ability to share passwords and credentials with third parties without needing to have a 1Password account. Third parties do not need to have a 1Password account to receive a shared credential.

“This feature has worked out easier for me if I compare it with another solution on the market. Compliance is a key area, as 1Password has helped us with compliance. We are an ISO 27001 certified company, so having 1Password helps us to be compliant with some requirements.

“1Password SaaS Manager has impacted my organization positively by reducing the information, having a centralized store of sensitive information, and also providing an easier way to collaborate between departments..”

Aperez Perez Rivera

Cybersecurity Director at SPsec I I c

[Read full review](#) 

“1Password SaaS Manager offers excellent features including ease of implementation, ease of use, ease of sharing, and security by default with all passwords encrypted.

“Out of those features, I find myself relying on ease of implementation the most, as it has had the biggest impact for me and my team.

“1Password SaaS Manager has impacted my organization positively by reducing a pain point that we had. Whenever we needed to share passwords with other teams, we previously shared them in plain text, which is not the most secure way of sharing. Now we can have repositories of credentials per team where every time I share a credential in that repository, it is automatically shared with my team.

“I have noticed that while there has been no change in our day-to-day operations or in the immediate impact, we are reducing the attack surface and the probability of having a leak, which can be measured as an impact..”

Francisco Pulido

SecOps Engineer at a real estate/law firm with 501-1,000 employees

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“The best features 1Password SaaS Manager offers include integration with our existing IT infrastructure so that we can monitor end-user application usage.

“The integration helps my workflow and makes things easier for my team because, as I mentioned earlier, if we ask our end users what application they are using, there's a possibility that they are not sharing a complete picture. By using this application, we are able to identify and look into the applications which are not using standard SSO credentials.

“1Password SaaS Manager has positively impacted my organization because we are able to audit end-user application usage, which we were not able to do previously because it's hard to track where credentials are being used.

“This auditing has affected my team and organization positively in terms of compliance and security. Our main motive is to make sure that the applications are at least SSO enabled, so it is a security and compliance matter that we were able to identify applications which were not SSO enabled and there was an option to enable that. We are working on that part..”

Ahtisham Mirza

Senior System Administrator at a computer software company with 11-50 employees

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Other Solutions Considered

“I did not evaluate other options before choosing 1Password SaaS Manager; we used this because we were already using 1Password for password management, so we decided to go with the product..”

Ahtisham Mirza

Senior System Administrator at a computer software company with 11-50 employees

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“I previously used Keeper, an internally deployed password manager, and we switched because one of the advantages is that we do not have to manage it anymore since 1Password SaaS Manager is a SaaS solution. This means we did not have to take care of security patching or managing the instance..”

Francisco Pulido

SecOps Engineer at a real estate/law firm with 501-1,000 employees

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ROI

Real user quotes about their ROI:

“I have not seen a return on investment in the traditional sense. The ROI in 1Password SaaS Manager is basically improving internal security, thereby reducing the attack surface..”

Francisco Pulido

SecOps Engineer at a real estate/law firm with 501-1,000 employees

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Use Case

“1Password SaaS Manager helps our organization optimize data by discovering and governing data and AI application usage. It blends data from identity providers, financial systems, browsers, extensions, and the password vault to spot unapproved Shadow IT and SSO applications. 1Password SaaS Manager also helps us track real-time API token consumption and spending limits for AI services like cloud. Additionally, it enables us to identify inactive users and redundant software subscriptions across our enterprise and business partners..”

Bethanywalstad Wallister

Java Application Developer at Technologies

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“My main use case for 1Password SaaS Manager is to have a central place where I can store my passwords securely and also somewhere where I can share my passwords with other team members and across teams.

“A specific example of how I use it with my team is that every time we need to share credentials to get into one of our applications, I use 1Password SaaS Manager to share it with my team instead of having to write it in Slack.

“My main use case also solves the issue of having a place to store credentials in an encrypted manner..”

Francisco Pulido

SecOps Engineer at a real estate/law firm with 501-1,000 employees

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“My main use case for 1Password SaaS Manager is to store critical credentials for our platform and also to share credentials to third parties.

“I can provide you with a specific example of how I use it to store or share credentials in my organization. In some cases, we have distributed servers in different accounts of AWS, and we need to store SSH keys in order to manage all of them. This is one case where we use 1Password to store credentials or keys. Another case is when we have an implementation in the customer environment, and we need to share the initial credentials to start the deployment. In that case, we use 1Password to share securely the credentials. The most important aspect is that the third party does not need to have a 1Password account to get the shared credential..”

Aperez Perez Rivera

Cybersecurity Director at SPsec I I c

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“My main use case for 1Password SaaS Manager is to identify any SaaS applications which are being used by end users which are not SSO integrated.

“A quick specific example of how I use it to identify those SaaS applications is that we integrated it with our multiple platforms like Okta, Entra, and Google Workspace because I'm working in MSP. Even though we knew that most of the applications are with SSO, with this tool, we were able to identify that there were specific applications which were not being used with SSO and we were able to identify them.

“I found it easy to integrate and our experience has been good so far..”

Ahtisham Mirza

Senior System Administrator at a computer software company with 11-50 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup of 1Password SaaS Manager is a bit complex when it comes to setting up because I have to identify the main tools and configure them with the existing infrastructure efficiently..”

Bethanywalstad Wallister

Java Application Developer at Technologies

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Customer Service and Support

“The support has been efficient because when I call them, they usually respond very fast and are reliable. I positively support the customer support team because they have been good to us and helpful when we need them..”

Bethanywalstad Wallister

Java Application Developer at Technologies

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“The customer support is really good and effective in case of troubleshooting or any kind of issue.

“I would rate the customer support of 1Password SaaS Manager a ten because they are really good..”

Ahtisham Mirza

Senior System Administrator at a computer software company with 11-50 employees

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Other Advice

“I give 1Password SaaS Manager a nine out of ten because the visibility that we got from this was not possible or was difficult to achieve previously in identifying applications which end users are using. The security and compliance capabilities stood out for me.

“My advice for others looking into using 1Password SaaS Manager is that it is a good product to use. If you're already using 1Password for password management, it is much better because of the integration and the layout you're familiar with.

“I would rate 1Password SaaS Manager a nine overall..”

Ahtisham Mirza

Senior System Administrator at a computer software company with 11-50 employees

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“1Password SaaS Manager deserves a rating of nine out of ten.

“I choose nine instead of a ten because of the complaints I have heard from my manager, but also because it has helped us a great deal in a very easy way.

“Regarding 1Password SaaS Manager's AI capabilities, I have never encountered an issue while using it, so I would say it is quite reliable.

“My advice to others looking into using 1Password SaaS Manager is to make sure that the product fits your criteria and check on the group management features..”

Francisco Pulido

SecOps Engineer at a real estate/law firm with 501-1,000 employees

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“I would rate 1Password SaaS Manager a ten on a scale of one to ten.

“I choose ten because it does what we need to do. It does exactly that, and 1Password does not need to do anything else.

“Regarding 1Password SaaS Manager's AI capabilities, I trust the documentation and the security policies. When they say that they use the tools only to improve the use of the tool and to learn about it, I trust in the security policy.

“1Password SaaS Manager is deployed in my organization on the public cloud. We use [AWS](#) as our cloud provider. I did not purchase 1Password SaaS Manager through the [AWS Marketplace](#).

“1Password SaaS Manager is not integrated with other tools in my organization. I manage user access and permissions within 1Password SaaS Manager using local accounts. In the future, I will integrate it with Entra ID.

“I handle onboarding and offboarding of users in 1Password SaaS Manager by having the support and help desk team go through one user at a time, installing and enrolling the user and explaining to them how to use the solution. Currently, we have only twenty-five users.

“I handle auditing and reporting in 1Password SaaS Manager by creating the report of the usage and access to the tool to see if we detect anomalies or other concerns.

“My overall rating for 1Password SaaS Manager is ten out of ten..”

Aperez Perez Rivera

Cybersecurity Director at SPsec LLC

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“1Password SaaS Manager shows us how our customers have been able to utilize our services by tracking real-time API token consumption. For example, it enables us to track how their usage capacity is within given timelines, such as one month or two months.

“1Password SaaS Manager also tracks spending of most of our services and automates onboarding and offboarding of tasks. When we are spending on any project, 1Password SaaS Manager will give us the main plan and the enterprise resource planning breakdown of the entire infrastructure and the cost that we are supposed to cover.

“1Password SaaS Manager has AI tracking capabilities that help us monitor team-level AI token usage and spending for tools such as OpenAI and other cloud services. It monitors team-level AI token usage and spending on those AI tools.

“The governance and security of 1Password SaaS Manager have been top-notch because when it comes to data, it prevents data from cyber-attacks. It is well-equipped with security features that prevent our data from external leakages that could lead to data compromise. When it comes to governance, we are able to govern our data, monitor, and deploy it where and when we want, freely.

“The AI capabilities of 1Password SaaS Manager have been accurate and have really helped us with spending. It helps us track the expenditure of our applications, which has been really useful because we can trade using it and it helps us get accurate data. That data helps us leverage the cost of all our applications such as OpenAI and ChatGPT and their usage capacity on a daily basis accurately. 1Password SaaS Manager provides accurate data.

“My advice to any enterprise or entity that is ready to use 1Password SaaS Manager is that it has been reliable in data governance and AI application usage monitoring capacity. 1Password SaaS Manager is reliable and affordable and saves a lot of cost to any enterprise. It has always been accurate when it comes to billing AI application usage in our case, and I totally recommend it. I would rate this product an 8 out of 10..”

Bethanywalstad Wallister

Java Application Developer at Technologies

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