



**Trellix Collaboration Security**

# **Reviews, tips, and advice from real users**



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# Product Recap



Trellix Collaboration Security

# Trellix Collaboration Security Recap

Trellix Collaboration Security is a comprehensive solution designed to protect sensitive data and ensure secure collaboration within organizations. With the increasing reliance on digital platforms for communication and collaboration, it is crucial to have robust security measures in place. Trellix Collaboration Security offers a range of features to safeguard data and prevent unauthorized access.

One of the key features of Trellix Collaboration Security is its advanced encryption capabilities. All data transmitted and stored within the platform is encrypted using industry-standard encryption algorithms, ensuring that it remains secure and protected from potential threats. This encryption extends to all communication channels, including emails, file transfers, and instant messaging, providing end-to-end security.

To further enhance security, Trellix Collaboration Security incorporates multi-factor authentication. This means that users are required to provide multiple forms of identification, such as passwords, biometrics, or security tokens, to access the platform. This significantly reduces the risk of unauthorized access, as even if one factor is compromised, the others provide an additional layer of protection.

In addition to encryption and multi-factor authentication, Trellix Collaboration Security offers robust access controls. Administrators can define and enforce granular access permissions, ensuring that only authorized individuals can view, edit, or share specific documents or folders. This helps prevent data leakage and ensures that sensitive information is only accessible to those who need it.

Trellix Collaboration Security also includes comprehensive auditing and monitoring capabilities. Administrators can track user activities, monitor file transfers, and generate detailed reports to identify any suspicious or unauthorized behavior. This proactive approach allows organizations to quickly detect and respond to potential security breaches, minimizing the impact on data integrity and confidentiality.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Trellix Collaboration Security is valued for being a stable and comprehensive solution that fulfills customer needs.”



**Shadi Alyounes**

Senior Team Leader at BMB



“One of the most valuable features is the protection against vulnerabilities, particularly through virtual patching.”



**BernardLugalia**

Cyber Security Engineer at a tech services company with 11-50 employees



“One of the valuable features of the product stems from the fact that it is easy to implement the tool in our environment.”



**Amey Darekar**

Personal Banker at HDFC Bank



“The product protects my email.”

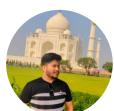


**EricChen3**

CEO at Care Line



“FireEye Email Security helps us prevent spam and phishing emails and all other business-compromised email attacks.”



**WAKKAS AHMAD**

Security Consultant at Mahle



“I like FireEye's filtering, spam digests, and its advanced threat review of email flow. It also has a broad range of riskware rules you can deploy.”



**Ben Payne**

Senior Infrastructure Engineer at Compare The Market



“The auto-remediation feature is valuable.”



**Murali Krishnan L**

Technical Manager (SOC Operations) at Novac Technology Solutions

## What users had to say about valuable features:

“It is a good product. The product protects my email. It prevents APT attacks. It is easy to integrate the solution with other tools. My emails used to have some viruses or malicious threats. Now, I do not face such issues..”

**EricChen3**

CEO at Care Line

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“We have had very good results from the use of FireEye Email Security. We are very comfortable with this technology, but I don't know if it's necessary to move into the cloud, we will check other technologies and study them. Additionally, the solution has good integration..”

**Renato Santos**

Cyber security architect at a financial services firm with 10,001+ employees

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The entire system is stable and delivers what the customer needs. Trellix Collaboration Security is valued for being a stable and comprehensive solution that fulfills customer needs. Despite not being able to use it for complete on-premises email security, it is effective for sandboxing and new threat coverage, working as a standalone solution without needing to integrate with other systems.

**Shadi Alyounes**

Senior Team Leader at BMB

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“The accessibility is one of the features that I love. We can control it from the cloud and we can access it from anywhere. We don’t spend a lot of time in the office as our business is based on our customer client sites. If we find something quarantined, mis-quarantined, or something to investigate regarding the emails, we could perform any type of action from wherever we are..”

**Daniel Son**

System Engineer at a tech vendor with 51-200 employees

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“One of the most valuable features is the protection against vulnerabilities, particularly through virtual patching. This ensures that I am safe from potential threats affecting database security.

Another significant feature is the vulnerability assessment, which is effective for overall data protection..”

**BernardLugalia**

Cyber Security Engineer at a tech services company with 11-50 employees

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“The solution offers almost every feature that customers need in one solution. For example, spam filtering, antivirus, et cetera.

There are almost zero false positives. One of my biggest customers said that after they had used the solution for almost one year or one and a half years, we didn't release any email regarding any false positive feedback. Other products, most of the time create false post followups or blocks some emails that shouldn't be blocked, et cetera. Here, there are almost zero false post rates.

There is a marketing engine on the product coming from FireEye. It's a completely in-house solution on the vendor side. That's why hackers or attackers can't resolve or can't understand the sandbox as easily as other sandbox solutions. It has very advanced features for catching malware, advanced attacks, ATPs, et cetera. It can also be very helpful for the customers.

The initial setup is simple..”

**Mustapha**

Senior Security Engineer at a agriculture with 11-50 employees

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# Other Solutions Considered

“We did not really evaluate any other options before choosing this product. We usually go through the Gartner report, and whatever there is in the top list we will pick that..”

## Verified user

Information Security Analyst at a energy/utilities company with 501-1,000 employees

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I worked with Forcepoint and Cisco IronPort. Trellix Collaboration Security cannot be used for full security on-premises for email security unlike other products, but it does meet the needs.

## Shadi Alyounes

Senior Team Leader at BMB

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“I worked with McAfee Email Gateway before it reached the end of support. Aside from that, I mostly used Exchange Online Protection. FireEye has more features than Exchange Online Protection, but you have to pay for it on top of your Office 365 licensing..”

## Ben Payne

Senior Infrastructure Engineer at Compare The Market

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“I've used, for example, Cisco Endpoint, and I find them better in the sense that they are more customizable. In comparison, FireEye is not flexible. That said, Cisco does not stop all of the phishing items..”

**Verified user**

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Information Security Analyst at a energy/utilities company with 501-1,000 employees

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“We first evaluated Symantec Email Security and then tried FireEye Email Security. During the evaluation of Symantec, we had some issues with the implementation. Spam detection also had some difficulty. FireEye had sufficient support during the implementation, so we went with them. .”

**Murali Krishnan L**

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Technical Manager (SOC Operations) at Novac Technology Solutions

# Use Case

“Our primary use case for this solution is as a layer of advanced security for emails. FireEye Email Security helps us prevent spam and phishing emails and all other business-compromised email attacks..”

**WAKKAS AHMAD**

Security Consultant at Mahle

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“We get inbound emails via MS 365. It directs those emails to our ETP product, the cloud product. Then messages that it's been analyzed as clean and will be sent back to MS 365 for us to receive. Right now we are using the solution for EPT analysis purposes..”

**Daniel Son**

System Engineer at a tech vendor with 51-200 employees

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“I primarily use it to monitor database access, particularly in banking and similar environments. It ensures that IT personnel and others do not create unauthorized accounts or users. Collaboration security assists in tracking database access and alerts in case of suspicious activity..”

**BernardLugalia**

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Cyber Security Engineer at a tech services company with 11-50 employees

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“We are using FireEye Email Security on-premise. however, we plan to move to the cloud. We're testing this new concept called security service edge(SSE) and we are looking to integrations with FireEye Email Security.

We use FireEye Email Security for our security. For example, protecting against malware and viruses. It is an important piece of software for our environment here..”

**Renato Santos**

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Cyber security architect at a financial services firm with 10,001+ employees

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I have worked on Email Security both on-premises and in the cloud, Web Security, and also on MDR, which is called HX endpoint security for Trellix Collaboration Security. I am familiar with the File Analysis system as well. It actually depends on the use case and whether the email system is on the cloud or on-premises. Our focus is on what is required for the customer based on security policies. Most of the time, it's not dependent on one factor but rather a package.

**Shadi Alyounes**

Senior Team Leader at BMB

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“Ideally, I don't manage the installation, but I do manage the security part. I am responsible for defining security-based best practices and implementing them in our company's environment.

I know about Trellix (formerly FireEye) Endpoint Security HX. I use Trellix Network Security (NX) for network security and devices, while Trellix (formerly FireEye) Endpoint Security HX is used for email security requirements..”

**Amey Darekar**

Personal Banker at HDFC Bank

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The solution is not easy to set up. However, we have employees that have the knowledge that can do the difficult implementation. It would be better if the process was easier..”

**Renato Santos**

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Cyber security architect at a financial services firm with 10,001+ employees

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“I was not a part of the installation, but I believe that it was simple.

This solution is maintained and deployed by a team of ten managers and engineers..”

**Ahmet Burak Aydin**

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Security Engineer at Intertech Information Technology and Marketing Inc.

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“The tool is easy to install. The installation took four hours. We need one engineer to set up the solution. The product is easy to maintain. One person is enough to maintain the product..”

**EricChen3**

CEO at Care Line

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“I would say that the initial setup process was easy because it only took an hour to turn the domain on and then all we had to do was the configuration on the cloud side. I think it takes almost fifteen to twenty days to complete the process..”

**WAKKAS AHMAD**

Security Consultant at Mahle

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“The product's implementation phase is easy. When it comes to the implementation part, it is always better to go with some kind of automation process. Automation process can ensure a 100 percent implementation success rate in our company's environment.

The solution is deployed on an on-premises model. .”

**Amey Darekar**

Personal Banker at HDFC Bank

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“The initial setup is actually easy. I'm usually working also on the on-prem sites for email solutions, however, on the cloud side, you are just setting the solution within the cloud provider of the local email server and that's it. You are just forwarding to DNS to the FireEye cloud and everything is good after that.

I'd rate the solution five out of five in terms of the installation. It's the easiest product to install from the email side..”

**Mustapha**

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Senior Security Engineer at a agriculture with 11-50 employees

# Customer Service and Support

“The support isn't bad, but there is room for improvement in response time. Initially, I must generate a ticket, and then it gets escalated through tiers if the issue isn't resolved..”

**BernardLugalia**

Cyber Security Engineer at a tech services company with 11-50 employees

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“In general, technical support is good, they are usually knowledgeable. There are certain areas that you might want to have the premium support which cost extra. However, the basic operation of the product, you have all that need with regular support. They can be reached by email, phone, and some other methods..”

**EnriqueDiaz Jolly**

Owner at Jolly Security Inc

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“We're not really that satisfied with technical support. They are too slow to respond. We'd like them to be better. It takes too much time to get the help you need when you need it.

This issue may be that they don't have support services that are global. When you look at Cisco, for example, they are very fast as they provide service from all around the globe. It depends on the time. If you are raising a ticket at night, then wherever it is in the daytime, they will start working on it. You don't get that from FireEye, which likely makes them slower in their response time. .”

**Verified user**

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Information Security Analyst at a energy/utilities company with 501-1,000 employees

# Other Advice

Trellix Collaboration Security came to fill a gap in areas not filled before. Multiple security layers are needed to protect email and web security, like firewall, web security, and email security. Some gaps needed filling, like new threats covered by Trellix Collaboration Security, which works as a standalone and doesn't need integration with other solutions. I would rate it as nine out of ten.

**Shadi Alyounes**

Senior Team Leader at BMB

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“Before installing, consider potential challenges with system performance, especially when integrating multiple tools, which could slow down performance. Overall, I rate the solution with an eight due to its impressive performance, however, integration with other systems needs improvement. My overall product rating is an eight out of ten..”

**BernardLugalia**

Cyber Security Engineer at a tech services company with 11-50 employees

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“If you really need something powerful to handle multiple routes and delivery points then this solution might not be for you. You should consider this solution as not the main email gateway but an addition to your protection. It is not a product for handling email in big volumes or as your principal, the main solution is. It is a very good security solution component that is advisable to be a compliment for something that is stronger on the email handling side.

I rate [FireEye Email Security](#) an eight out of ten..”

**EnriqueDiaz Jolly**

Owner at Jolly Security Inc

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“We're partners with [FireEye](#). We generally give support to customers who use the solution and offer both cloud and on-premises deployment models.

Many similar solutions don't normally protect clients from malware, but [FireEye](#) does a very good job of protecting systems. That's why I would recommend it as a product.

I'd rate the solution eight out of ten..”

**Umit Akarsu**

Presales Engineer at E-DATA TEKNOLOJİ

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“We're just a customer and an end-user.

We've been on the cloud only for three years and the rest of the time, it's been on-

premise.

We're using the latest version of the solution.

I'd rate the solution at an eight on a scale from one to ten. We've largely been very happy with its capabilities.

I'd recommend the product due to the fact that it can stop most of the phishing and malicious items from getting through our email. It keeps us very safe..”

**Verified user**

Information Security Analyst at a energy/utilities company with 501-1,000 employees

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“I primarily use the product in our daily security operations since it is implemented in all of our company's systems and is used in our environment.

Normally, email security tools like FireEye or Trellix help to protect ourselves from spam, malware, and other email-oriented threats. The tool is used extensively in our company's environment. It is more like a collaboration email security that is used in our company.

Whether my company plans to increase the number of users of the product or not is something that depends on the growth of the organization.

I recommend the product to those who plan to use it.

The product is stable and reliable, considering the results my company gets out of it.

When it comes to Trellix or FireEye Endpoint Security (HX), the tools offer antivirus as well as the modern real-time security feature, which is used to automate the detection and protection of the endpoints against all the security threats that are currently there in the industry.

I don't see any challenges with the integration part of the product, but since a different team manages it, I don't have visibility into it.

In terms of the value offered by the product, the solution does help our company protect data and the complete infrastructure.

I rate the tool a nine out of ten..”

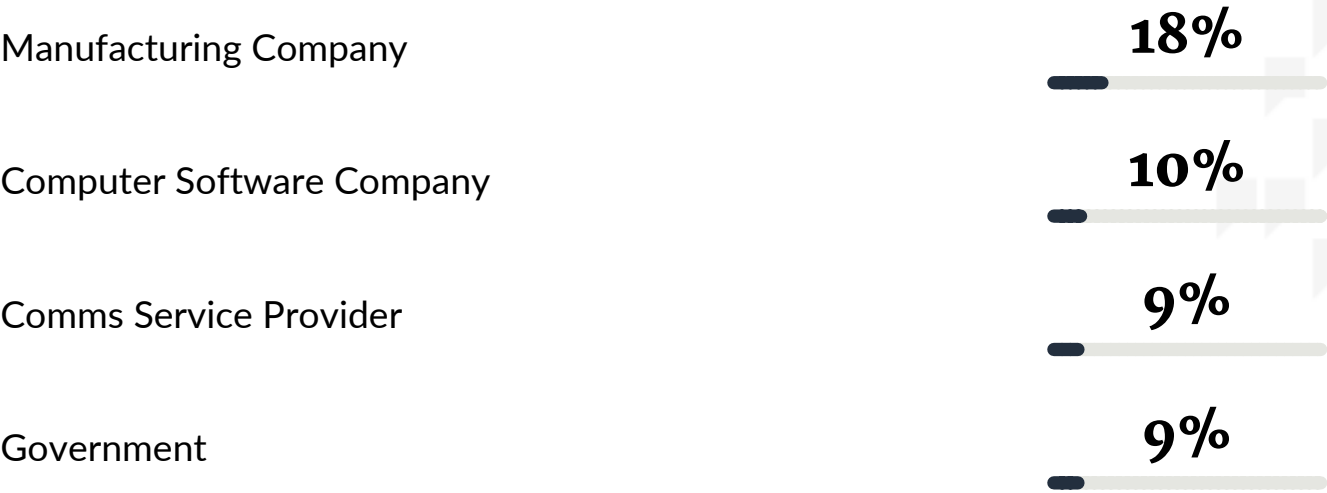
**Amey Darekar**

Personal Banker at HDFC Bank

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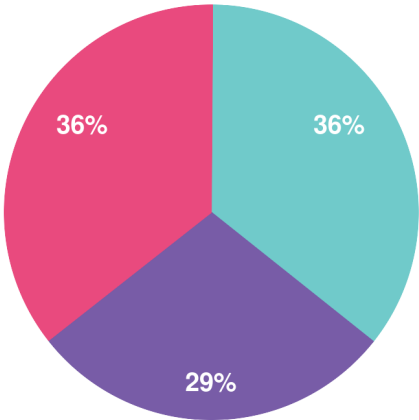
# Top Industries

by visitors reading reviews

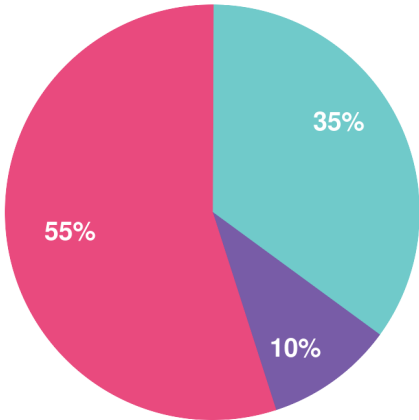


# Company Size

by reviewers



by visitors reading reviews



Large Enterprise      Midsize Enterprise      Small Business



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