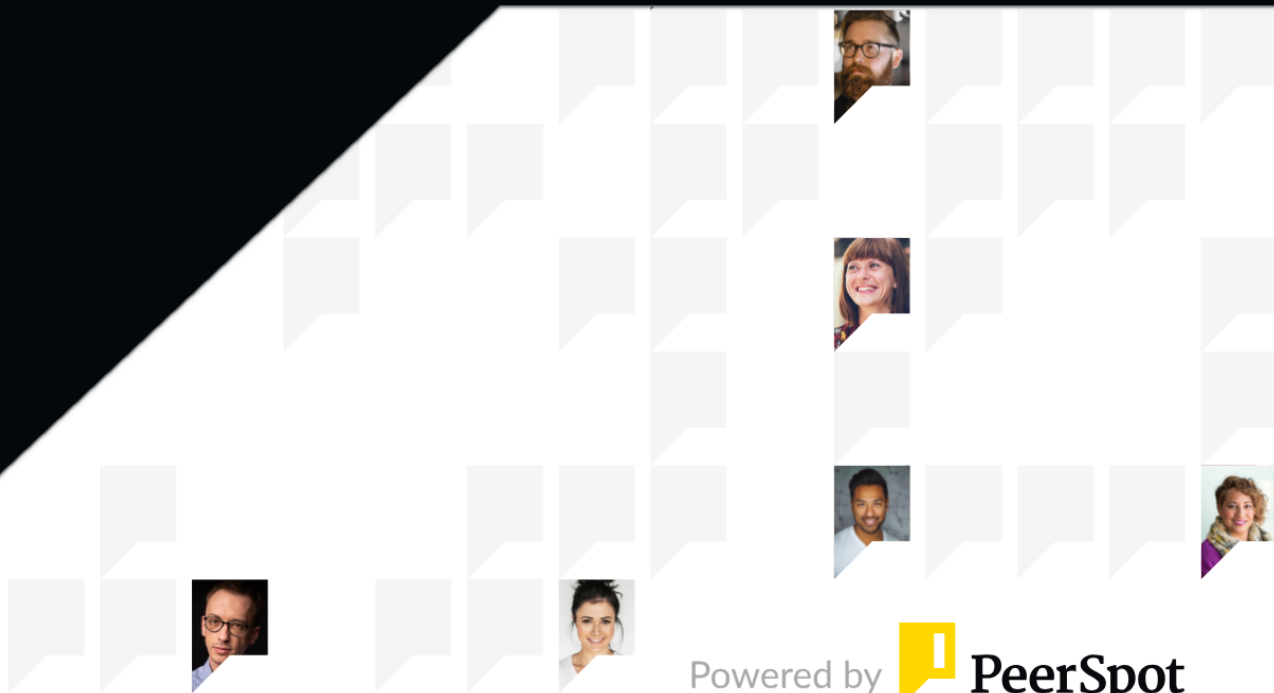




Deel Global Payroll

Reviews, tips, and advice from real users



Powered by  **PeerSpot**

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Product Recap



Deel Global Payroll

Deel Global Payroll Recap

Deel offers a centralized platform for contract and payroll management, global hiring without local entities, making international workforce operations efficient and compliant.

Deel streamlines international HR processes with features for contract management, payroll efficiency, and benefits handling, allowing organizations to hire worldwide without establishing local entities. Its Employer of Record services and HR tool integrations support global workforce management. Despite its benefits, there are user-reported limitations in feature customization and support responsiveness. Pricing remains a concern for smaller companies, and improvements in payroll and reporting features are requested to enhance user experience.

What are Deel's most important features?

- **Centralized Management:** Consolidates contracts, payroll, and benefits.
- **Global Hiring:** Enables recruitment without local entities.
- **Employer of Record Services:** Simplifies international hiring compliance.
- **HR Tool Integrations:** Facilitates seamless workforce management.
- **AI Support:** Aids in operational efficiency.

What benefits should organizations expect?

- **Operational Efficiency:** Streamlines global HR processes.
- **Time Savings:** Reduces administrative tasks with automation.
- **Access to Global Talent:** Expands recruitment horizons.
- **Compliance Management:** Ensures adherence to international laws.
- **Cost Effectiveness:** Improves resource allocation worldwide.

Industries implement Deel to manage global payroll and HR, enabling international hiring and compliance across borders. It assists in onboarding, payments, employee data tracking, tax compliance, and contractor contracts, optimizing talent hiring and workforce management including time off and background checks.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“I am very happy with Deel and where they are going.”



Petra Valjak

Head of People&Culture at a outsourcing company with 51-200 employees



“Deel has had a positive impact on my organization because it has allowed us to manage our workforce in a transparent manner, which has given us real flexibility and agility to hire.”



Erwan Rouzel

Co-Founder & President at B-CUBE.AI S.R.L.



“If you want something easy that is incredibly flexible for a globally distributed workforce, Deel is the one for you.”



Fredrik Falk

Chief of Staff at Beam AI



“Now that we have everything automatically in Deel, we save a lot of time, and we can have someone ready to work with us in about a day.”



Carlos Collao

HR coordinator at FX replay



“Using Deel has really helped us save time.”



Melissa C.

Business Operations Specialist at SSL.com



“The best features Deel offers are its core product offering that enables us to work with people in countries where we don't have an entity, which has really opened the doors to global talent for us that we wouldn't have been able to access otherwise and enabled us to do this legally and compliantly.”



Freya McDonnell

People Operations Lead



“Whenever we need something or assistance, Deel is there, making our lives easier.”



Harvey Cunanan

HR and Finance Head at Tech Guru LLC

What users had to say about valuable features:

“We use Deel for global hiring, payroll, and compliance. It enables fast onboarding of international contractors and U.S. employees, manages payments across currencies, and keeps contracts and records centralized. It reduces legal risk, eliminates the need for entities, and simplifies operations for our distributed team..”

Hassan Ibrahim

Manager, Operations/HR at a tech vendor with 11-50 employees

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“The best features Deel offers include the fantastic service provided by our customer care agents and our account manager, who deliver the best service I have ever received. No problem is too much or too annoying, as they are always there to help out. The whole system itself is amazing with its scale, the fact that everything integrates into one, and the workflows that enable us to automate processes.

“Deel has positively impacted my organization by helping us streamline and automate processes, reducing our workload..”

Sam Nicol

Lead Hr Business Partner at CellPoint Mobile

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“The best features Deel offers include a very user-friendly system as far as the platform itself, and the customer service is really great. If you have issues, they are right there to help you.

“Deel has positively impacted my organization because the customer service stepped in and helped right away when we had an issue where payroll was possibly going to be delayed. I appreciate that they are constantly updating and upgrading their features, and I think they are adding more and more as time goes on..”

Ahill

Director Of Global Payroll at Pax8

[Read full review](#) 

“Regarding the best features that Deel offers, the support team is always attentive and can help with issues related to payroll, payments, and invoices. The platform is very intuitive, very complete, and has all the information necessary. It has several features that allow me to maintain control.

I have noticed benefits in terms of operational efficiency and improvements in payroll management with Deel, as it is easier to upload information and approve expenses and vacation requests. The time needed to perform those types of actions is very minimal because the platform is well designed, very intuitive, and allows me to do that in an agile way. Deel has solved payroll management for my organization, as I practically use it only for payroll, where I review expenses, manage the workers' contracts, approve invoices, and approve vacation requests..”

Santiago Andres Gomez

Trainee De Recursos Humanos Cmpensaciones at AGP Sglass

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“Deel offers in the EOR field many things that are very helpful for a company looking to hire abroad. First, it gives us insights about the specific country, about labor laws and other benefits or perks that should be applied into the contract of the employee. When talking about vacation days, accrual days, insurance, pension, and all the relevant information that we as a company want to give our employees as well as benchmarks, Deel provides comprehensive details. The onboarding process is very clear. The platform itself is very easy to use, and their support is very responsive, including both the support team as well as their CSM.

“Deel allowed us in its initial stage to be able to hire no matter where, and it also allowed some of our employees to be able to relocate. Both of these abilities are very helpful for a company facing growth and needing to do international expansion in places where there is no actual entity.

“Our ability to hire remotely via Deel has saved us time. Otherwise, we would not have been able to work with people in places where we don't have an entity. For sure, it allowed us to save time, reduce costs in some countries to some extent, and expand into areas where we did not exist before..”

Idan Zamir

HR Operations Lead at AI21 Labs

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“I consider Deel HRIS to be a powerhouse for global scaling, and there is definitely room for the platform to mature, especially within the Engage and Performance modules. I am also using the Performance module, and the standout feature for me is the onboarding module within Engage. The ability to build and customize a bespoke program from scratch has allowed me to create a seamless and culture-first experience that goes far beyond simple document collection. In addition to that, I also use Deel IT, which is enabling me to ship fast laptops that are already pre-configured, so people who join CNA can start on day one with everything prepared and set up for them.

“The best features Deel offers include Deel Engage, the super-fast payment for contractors, and Deel IT. Deel Engage has been useful to roll out, as I used Deel Engage to roll out my first performance review, a 360 performance review, and it has been a great success. Since then I have been using it to run engagement surveys, which is fantastic because it is very consistent. I run it every quarter, and it gives me really accurate data. Deel helps to break it down and analyze it, so it has been very useful.

“Deel has positively impacted my organization in many ways, as it has definitely streamlined a lot of my processes with all of the payments in one place and all of the employee data in one place. Everything is seamless, and there are no complaints from anybody about the platform or any processes that I run through the platform. The simplicity and lack of stress associated with managing HRIS is the most important aspect..”

Inga Aksamit

Manager, People Operations at Siena AI

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Other Solutions Considered

“We did not use any other solution before Deel. However, we have heard good things about Deel, and this is one of the reasons we decided to use Deel at the first stage..”

Idan Zamir

HR Operations Lead at AI21 Labs

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“We did not really evaluate other options before choosing Deel. We needed to get set up with something quickly. Deel was recommended to us, and we never had any reason to switch..”

Fredrik Falk

Chief of Staff at Beam AI

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“Yes, we previously used Gusto, Heartland Payroll, and ADP. While they worked for U.S. payroll, they became limiting as we expanded internationally. We switched to Deel because it supports global hiring, payments, and compliance in one place, without needing multiple tools or setting up entities..”

Hassan Ibrahim

Manager, Operations/HR at a tech vendor with 11-50 employees

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“Before Deel, I used Rippling, and I switched to Deel because it is a global-first platform that allows me to manage complex international workforce without the mandatory platform lock-in or heavy domestic migration required by Rippling..”

Inga Aksamit

Manager, People Operations at Siena AI

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“Before choosing Deel, we evaluated a few other global payroll and EOR platforms to make sure that we picked the best fit for our needs, exploring platforms including Remote, which we considered because it is strong in compliance and EOR services, but it is slightly less flexible in contractor payments compared to Deel..”

Rosemarie Regula

Business Operations Specialist at SSL.com

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“Key factors that led my organization to choose Deel over other solutions include that it is very easy to onboard employees regardless of which countries they are based in, including India, Pakistan, Philippines, Vietnam, and even countries from Greece. I was looking for something that could help process payroll and help streamline my workflow or processes, so Deel was really the best for my business needs, and I have been using it since..”

Winlyn Ybiernas

Business Operations Lead at SSL.Com

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ROI

Real user quotes about their ROI:

“Since using Deel, I have definitely seen time saved in terms of the administrative side of things, as it is an all-in-one platform that helps me with rolling out engagement surveys, performance reviews, and contractors and EOR payments..”

Inga Aksamit

Manager, People Operations at Siena AI

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“I have seen a return on investment from Deel because I've saved time by using one platform for payroll and money because I can now employ people in lower-cost countries..”

Lana Chiew

HR Projects at a non-profit with 201-500 employees

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“I do not have specific numbers at the moment, but I do know that we are getting a return on investment based on making my team leaner, so we only have one person now where we had two before. I feel that the more I automate it, I will be able to decrease that number as well..”

Ahill

Director Of Global Payroll at Pax8

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“Yes, we’ve seen clear ROI from Deel. It has reduced HR and payroll admin time by ~50% by centralizing onboarding, payments, and compliance. We’ve also avoided the cost of setting up entities in multiple countries and reduced reliance on multiple tools. Overall, it saves time, lowers operational costs, and enables faster hiring..”

Hassan Ibrahim

Manager, Operations/HR at a tech vendor with 11-50 employees

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“I can say that when it comes to the performance cycle, we achieved 90 plus percent in peer reviews, while previous years it was maybe around 50%. Also, I can say that I cut the onboarding time basically in half for the admin part of onboarding with the automations.

“Time saved on manual onboarding tasks is around about 50%, time saved in onboarding employees in new countries is also about 50%. Time is better used when employing employees in different countries, definitely more than 50% because I don't have to investigate the markets as much because legal has really great local support. Those are the metrics that come to mind..”

Petra Valjak

[Read full review](#) 

Head of People&Culture at a outsourcing company with 51-200 employees

“I have seen a return on investment thanks to Deel, mainly through time savings and the possibility for a single person managing the company, who is part of the company's board, to manage the entire workforce without needing to go through a human resources department. Additionally, we have realized the possibility of saving legal fees and lawyer fees in different countries thanks to Deel's legal support on labor laws in various countries. We have not precisely measured the gains, but they are significant and proven. The qualitative gains are also considerable, as by giving us flexibility and agility to work with and hire talent around the world easily, without needing to create entities and without needing to take care of local laws, we can manage all of this with a single person in our company. This is a considerable gain since we do not need to hire other people. It is even part-time management that requires little time overall because most payroll functionalities are handled automatically by the tool..”

Erwan Rouzel

[Read full review](#) 

Co-Founder & President at B-CUBE.AI S.R.L.

Use Case

“Deel is primarily used for payroll management for two employees in Dubai. Deel facilitates payroll management for those employees in Dubai because the platform is very intuitive and has many options..”

Santiago Andres Gomez

Trainee De Recursos Humanos Cmpensaciones at AGP Sglass

[Read full review](#) 

“We use Deel for global hiring, payroll, and compliance. It allows us to onboard international contractors and U.S. employees, manage payments across currencies, and store contracts and records in one place. It simplifies compliance and reduces operational overhead, making it easier to run a distributed team without setting up entities or using multiple tools..”

Hassan Ibrahim

Manager, Operations/HR at a tech vendor with 11-50 employees

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“My main use case for Deel involves the Engage and contractor module, as well as EOR across different countries. I currently handle contractor data and complex EOR arrangements, and the platform itself provides a single intuitive source of truth that keeps us compliant without the usual friction of managing multiple jurisdictions. It is quite rare to find a tool that handles both the legal complexities of global hiring and the human resources function so effectively in one place..”

Inga Aksamit

Manager, People Operations at Siena AI

[Read full review](#) 

“Our main use case for Deel is allowing us to hire remotely, and we are using their EOR services. When we are deciding to remote or to open an opening position in a place where we don't have an entity, we first look at Deel. We check if Deel has the ability to hire in that country. Furthermore, we are using Deel to understand the benchmark of the relevant area, as well as to understand the laws that might need to be applied once the hire is made. Later on, we are using Deel to onboard our employee..”

Idan Zamir

HR Operations Lead at AI21 Labs

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“My main use case for Deel is that I have used it for contractors on a pay-as-you-go basis, and I have used it for global payroll in my previous job as well as my current job. We are using it for many more countries in this position than I was in my previous position.

“I can give you a specific example of how we use Deel: we are using it for all of our EMEA, APAC, and UK countries, we are upgrading to the GPC files instead of the Pecy files, and we are automating and streamlining as much as we possibly can..”

Ahill

Director Of Global Payroll at Pax8

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“My main use case for Deel centers around the EOR model; however, I have now fully utilized Deel for payroll and HRIS as well.

“For EOR and payroll in my day-to-day work, I utilize Deel to employ people in different countries where we don't have entities, which means I don't have to worry about the compliance aspects, as Deel manages it all for us. We use payroll every day because we know that everything is recorded on the system.

“I am also utilizing Deel to automate more of our processes, and Deel AI is especially useful..”

Sam Nicol

Lead Hr Business Partner at CellPoint Mobile

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“Deel was very easy to set up initially, so we did not need to involve the technical team or any other experts. We were able to connect it and start using it right away..”

Nadia S.

[Read full review](#) 

Operations Manager at a tech vendor with 11-50 employees

“My experience with pricing, setup cost, and licensing has been that the pricing is very competitive with other markets, but I feel that they are at the top as far as what they offer, and the setup costs and licensing seem to be in the top five..”

Ahill

[Read full review](#) 

Director Of Global Payroll at Pax8

“My experience with pricing, setup cost, and licensing has been pretty good, as I actually moved away from another provider. I had a great team at Deel who was managing the cost side of things and the setup..”

Inga Aksamit

[Read full review](#) 

Manager, People Operations at Siena AI

“My experience with pricing, setup cost, and licensing was excellent. Michael was my seller, and it felt as though he was advocating for us. He was really nice with price negotiations, was very attentive, and replied very quickly. He was the best..”

Tanya Mukhi

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Senior Analyst, Total Rewards at League

“The initial setup with Deel was straightforward. Onboarding was quick, with guided steps for adding employees and contractors, and minimal upfront configuration. Most workflows were intuitive, so we were able to start using the platform almost immediately without heavy implementation or external support..”

Hassan Ibrahim

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Manager, Operations/HR at a tech vendor with 11-50 employees

“While exact numbers sometimes vary, Deel actually reduces payroll processing time by around 50 to 80 percent. One of the features that I appreciate about Deel is that it has a generated report wherein we can use to filter the data that we need in order to process the payroll. It also allows us to have a faster global hiring process; instead of days, it sometimes would only take two to three hours to process the contractor onboarding, and when it comes to hiring full-time employees or contractors, instead of taking months to set up a specific entity, in Deel it would only take days, which is really good speed for us to become efficient..”

Rosemarie Regula

Business Operations Specialist at SSL.com

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Customer Service and Support

“The customer support at Deel is great, as I have a fantastic dedicated CSM, and I also receive very quick responses through the Slack channel, which is very useful. I think a lot of Deel's competitors are missing that feature of being able to communicate on Slack..”

Inga Aksamit

Manager, People Operations at Siena AI

[Read full review](#) 

“Recently, I had a conversation with the Deel team, and they were coming up with something related to the performance review on the Deel portal itself, which is really exciting news for me..”

Verified user

Assistant Manager Finance & Accounts at a tech vendor with 51-200 employees

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“I really appreciate one feature on Deel where you can actually book a call with the customer success representative from the homepage. Everybody is super responsive via email or via call as well, so I would rate the customer service as excellent..”

Mariam Papashvili

Senior HR & Culture Specialist at a consultancy with 1-10 employees

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“The support from the customer care agents and account manager stands out to me. I have dealt with Casey, Manu, Karl, and Beth, who have all been absolutely fantastic as they are always coming to us with new solutions and looking for ways to improve our experience at Deel. If we ever have any issues, they always respond really promptly to acknowledge our request. Even if they cannot fix it immediately, they will always keep us up to date with the progress until it gets resolved..”

Sam Nicol

Lead Hr Business Partner at CellPoint Mobile

[Read full review](#) 

“The support team has helped me by allowing me to interact directly with the artificial intelligence on the platform through a chatbot, which helps solve several questions without needing to contact a person. It sends manuals, shares all the information needed at that moment, and gives the option to move to an agent for follow-up. From the support side, they have always been attentive and always respond to requests. Most interactions have been about invoices and the health insurance for the workers. When I first started with Deel, I worked very closely with a success manager who spoke Spanish, making communication very easy, and we had several virtual meetings where they followed up on all pending issues..”

Santiago Andres Gomez

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Trainee De Recursos Humanos Cmpensaciones at AGP Sglass

“The customer support of Deel is very great and very responsive. Within minutes, normally, we get an initial answer, and later on we get a more detailed answer, and we have never faced any problem with that.

“Responsiveness is one of the crucial things that we are using Deel for. The ability of Deel to answer quickly and professionally is very helpful for us, since we are in touch with candidates at the end of the process, and everything needs to be closed into an offer letter that is given by Deel. So the ability to explain all relevant information to us and to the employee is very valuable..”

Idan Zamir

[Read full review](#) 

HR Operations Lead at AI21 Labs

Other Advice

“I would suggest that companies look at their needs, as well as the ability of Deel or any provider to help with their needs. My review rating for Deel is eight out of ten..”

Idan Zamir

HR Operations Lead at AI21 Labs

[Read full review](#) 

“I would advise others looking into using Deel that if you are a company hiring across multiple countries and continents with complex payroll and payment and compliance needs, then Deel is definitely a platform for you. If you are looking to have an all-in-one platform that helps you manage everything, then Deel is definitely for you, and I would recommend it for small to medium-sized businesses. I would rate this review an 8 out of 10..”

Inga Aksamit

Manager, People Operations at Siena AI

[Read full review](#) 

“I highly recommend Deel as a tool; the tool itself is great, it is easy to use, and on top of that, you get an excellent team of highly qualified people who will support you throughout the entire process. I cannot stress enough how helpful that has been for us as a company, especially as an early-stage startup where you might not know a lot about these things, and Deel has been really supportive and helpful in understanding how we should be doing things. I would rate this review as a 9 out of 10..”

Hassan Ibrahim

Manager, Operations/HR at a tech vendor with 11-50 employees

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“Deel has reduced my workload by around 30 percent at the moment, and part of that is because I need to spend some more time implementing the workflows and delving deeper into the capabilities and features which I am currently in the process of doing.

“My advice to others looking into using Deel is simply to do it.

“Deel is a great product, and I would highly recommend it. I have given this review a rating of 9..”

Sam Nicol

Lead Hr Business Partner at CellPoint Mobile

[Read full review](#) 

“My advice to others looking into using Deel is that it is a great product if you have EMEA, APAC, and UK operations.

“Since we started using Deel, we are still integrating things, but I feel that we are

getting better with automation and being able to streamline things, which has cut down on our payroll time. I plan on decreasing that payroll time to where we are more efficient in the future.

“Payroll time has been reduced by 12%, and my target for the future is 20%. I would rate this product a 9 out of 10..”

Ahill

Director Of Global Payroll at Pax8

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“Deel has positively impacted my organization because I changed platforms after Deel bought [Omnipresent](#) and had to switch in a mandatory way, which caused some controversy at the beginning because they had other conditions that were not present in the previous contract. That is also why invoicing has been the main problem experienced. During all these months, I have not been able to solve the issue of invoicing on time, since I have also done it in an outsourced way locally with Let's Deel Colombia. From the team's side, they have always been very attentive, but a final solution to get the invoices on time has not been found. During the transition months from [Omnipresent](#) to Deel, there were several issues obtaining information and being able to create a vendor in my system. Once that was accomplished, the best thing is knowing that Deel is a great company that is always looking for ways to fix and solve problems and is always thinking about the client. It gives me peace of mind to know that I have employees on such a complete platform as Deel. The only thing I can highlight as negative is the invoicing issue, but apart from that, everything has been very good.

My advice for other people considering using Deel is to have a lot of patience at the beginning, as any change is always complicated, although it is always for the better. With Deel, there is the opportunity to keep growing. For larger companies, there is the chance to continue growing internationally. My overall rating for this review is 2 out of 5..”

Santiago Andres Gomez

Trainee De Recursos Humanos Cmpensaciones at AGP Sglass

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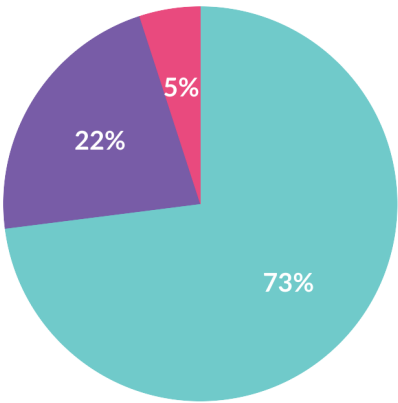
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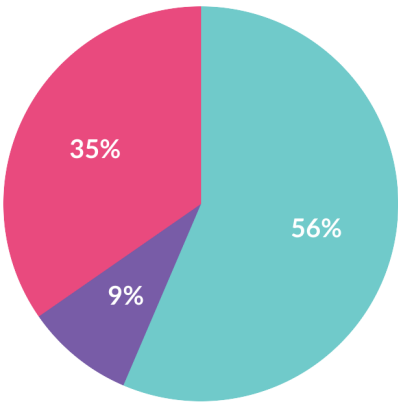


Company Size

by reviewers



by visitors reading reviews



 Large Enterprise  Midsize Enterprise  Small Business

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