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TrendAI Vision One

Reviews, tips, and advice from real users






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Product Recap

TrendAI Vision One

TrendAI Vision One Recap

TrendAI Vision One offers centralized management, strong endpoint protection, and automated responses, making it ideal for robust cybersecurity. With real-time monitoring and integration capabilities, it reduces false positives rapidly, enhancing security posture efficiently.

TrendAI Vision One is a comprehensive cybersecurity platform designed for endpoint detection, response, and security consolidation. It integrates seamlessly with cloud and on-premises systems, providing extensive visibility across email, network, and endpoints. TrendAI Vision One facilitates rapid alerts, playbooks for threat management, and unified security monitoring to protect infrastructure. It manages attack surface risk efficiently and is known for comprehensive threat detection capabilities. Users can automate responses while maintaining an elevated security posture, although improvements in report generation and integration with third-party tools could enhance its utility. While its installation and user experience need refinement, TrendAI Vision One remains preferred for quick reduction of false positives. Enhanced documentation and technical support would further boost its effectiveness.

What key features does TrendAI Vision One offer?

- Centralized Visibility: Manage security operations across different layers from a single platform.
- Strong Endpoint Protection: Advanced measures to safeguard endpoints against threats.
- Automated Response: Quickly react to identified threats with minimal manual intervention.
- Real-time Monitoring: Continuous monitoring and reporting efficiency for proactive threat management.

What are the notable ROI and benefits of using TrendAI Vision One?

- Reduced False Positives: Enhances security by minimizing incorrect threat alerts.
- Rapid Security Posture Enhancement: Quickly upgrades organizational security measures.
- Integration Capabilities: Works seamlessly with diverse systems for streamlined processes.
- Unified Security Monitoring: Consolidates multiple sources for comprehensive security oversight.

In finance and healthcare industries, TrendAI Vision One is implemented to ensure compliance and protect sensitive data. Its integration with cloud services supports hybrid environments where fast incident response and detailed behavior analysis are crucial. Enterprise deployments leverage its features for both operational and IT security challenges,

focusing on advanced threat management and reducing downtime associated with security breaches.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- “TrendAI Vision One has helped to reduce the time to detect and respond to different threats, as it can respond to attacks very quickly.”

  SemihDalkıran

  Cyber Security Senior Technical Consultant at a consultancy with 11-50 employees

- “Trend Vision One has reduced the time we spend detecting and responding to threats; I'd say we're 80% faster than before.”

  

  Dennis Niedling

  Head of Managed Services & IT Security at B.O.C.

- “Threat detection and response time has been reduced by 70–90%, risks are now identified within minutes instead of half an hour, false positives have decreased significantly, and the company now feels very secure.”

  

  Michael Leeb

  Head of IT Department at Gähler und Partner AG

"Overall, we have managed to reduce our resolution time by approximately 99% due to our multiple teams working 24/7."

Pavan_Sharma

Security Analyst at Network Intelligence India

"The visibility over everything—over all systems or network and security—has improved us massively."

Verified user

Manager Projects & ICT Infrastructure at a financial services firm with 11-50 employees

"TrendAI Vision One provides comprehensive insight into user behavior, dark web login monitoring, and open vulnerabilities, allowing us to see everything from a single platform, which simplifies security operations and reduces complexity."

Joerg Kàelin

Head of Infrastructure Services at Riza G

"The versatility of TrendAI Vision One is what I like the most; we have a lot of options."

Varsha Malla

Assistant Manager at a consultancy with 11-50 employees

What users had to say about valuable features:

"Trend Vision One offers centralized visibility and management across all protection layers, providing a holistic view of our environment and enhancing visibility across the entire infrastructure.."

Verified user
IT Consultant at a tech services company with 201-500 employees

Read full review

"The most valuable features of Trend Vision One are its capabilities for XDR, EDR, MDR, and NDR, allowing for network detection and response. It is a comprehensive solution, and even Gartner recognizes TrendMicro as a leader. Additionally, it offers excellent endpoint security and protection that can be easily managed with sensors and agents.."

Faheem Shaikh
Information Security Engineer at Cyberisk

Read full review

"If we need any endpoint logs, we're able to access them. It helps us with investigations. We can see, for example, if we are investigating email, the processes running, and any anomalous activity. It detects that kind of stuff.

We are using MicroVision One and it helps us with centralized visibility and management across protection layers. Having a centralized view is very helpful. If we have everything in one place, we can see in one display all of the virtual information and attack rates, et cetera. It makes it easier for an engineer to monitor everything.

We use the risk index feature for the endpoints. It helps with the analysis of malware. It can automate scanning for day-to-day activities.

Trend Micro helped us to decrease our time to detect when responding to threats. It has also helped reduce the amount of time used to investigate false positive alerts.."

Verified user

Security Analyst - Incident Response at a consultancy with 1,001-5,000 employees

Read full review

“The detection was very good. It helps with threat hunting.

Its interface is good. We were able to find logs easily.

It's been working well on our organization's network. I'm satisfied with the level of coverage. The policies have been very useful and detailed.

We use the solution's executive dashboard. We actually have two or three dashboards. It helps us spot vulnerabilities.

It's helped us reduce workloads. By getting logs, we could reduce detection time. The threat hunting became easier. We're still working through a POC, so I can't speak to if it will enable us to work on other tasks. We're still testing.

The solution has helped us to decrease our time to detect and respond to threats. We can respond to threats in half an hour to an hour..”

Zeeshan Ahmad Raja

Specialist Security Operations at a financial services firm with 5,001-10,000 employees

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“The endpoint protection is the most useful. It's powerful. I've faced issues with other products regarding ransomware; however, with Trend Micro, I have no fear of network attacks. I have experience with consistent protection.

Customers have NDR and XDR protection, and it's very good for protection. There are also regulations within our country that require us to use XDR.

The centralized visibility is good. It's great for the IT team as they have to export reports to management for compliance. It helps with reporting. It's essential.

The centralized visibility and management across protection layers helped our efficiency. We have a limited number of security engineers. With Trend Micro and its centralized dashboard, it will show everything we've learned and reflect reporting on the dashboard and this helps when you have a limited amount of users. It simply reduces the number of people that need to be involved in the security effort.

We use the executive dashboards on both sides. We can drill down on them right into XDR detection. It's essential when we have an incident. If we need to know more about the threat, we need to know where and how they are attacking. We can drill down and get forensic data.

The solution's risk index feature is very good. It comes out of the box. Our customers can use it.

The product has helped us decrease our time to detect and respond to threats. .”

Mohammed Houssani
CTO at Cyber Correlate

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“The workbench feature is excellent. It helps a lot with understanding how the environment is working and how the threats are working in their own environment. It helps a lot to understand where the threat is coming from, where it is going, how is it being dealt with, et cetera.

We do not use XDR to protect a multi-cloud or hybrid cloud environment. I have other solutions on the cloud, like Apex One, the endpoint protection feature in the cloud. I have Cloud One Workload Security, which is protection for workloads and servers where the main console is in the cloud. I'm mainly using this to protect an on-premises environment.

I've been using it for emails, for networks, endpoints, workload servers, et cetera. It has the ability to cover all of those. The coverage is really important. The integration between all those different tools and those different assets makes a big difference in understanding the analytics.

It provides centralized visibility and management across our protection layers. That helps in a lot of ways. For example, the fact that it has some centralized visibility means we can do searches between email addresses and an endpoint. We can take a workspace, for example, and do IPS detection in a workspace and understand from which endpoint something is coming.

We use the executive dashboards that they have almost every day. Once we see an anomaly or something that feels weird in the environment, we can go straight to work, straight to the detections, and we can take a look at it to see what's going on.

We use the Risk Index mainly to help us understand a customer's environment. We use it to get a brief overview of how the environment is, how high their risk is, and then, given the score that we've received, to understand what is causing this risk and then give them suggestions on how to take the score down.

We use the Managed XDR feature. It just basically collects the telemetry and sends it to the console so we can use it in other parts. It has helped a lot with the team's

workload. The detection has been really, really useful. It helps a lot to rank where we should put our efforts. Sometimes we'll have to take a deep investigation into some of the stuff we see. Sometimes other issues emerge as we dig. It's helped in detection.

We use the risk management attack surface capability to understand the vulnerabilities and how high a risk something is in the environment. It can help with detection. It's helped us effectively identify blind spots.

The product has helped us decrease time to detect. We've had some issues with a couple of our customers in which the XDR helped us easily detect an issue, and it was fast enough for us to be able to react and respond quickly in order to mitigate damages..”

Bruno De Amorim Campos

Analista de Segurança da Informação at a tech services company with 1-10 employees

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Other Solutions Considered

"We have used Symantec before. We switched to Trend Vision because Symantec cut off support for Windows XP. We still have Windows XP in our environment.."

Julio César Quezada
IT Security Engineer at a retailer with 10,001+ employees

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"We evaluated an additional option with Carbon Black because we already had that agent in our environment. We also considered Cisco, which has its own XDR platform.."

Verified user
Operations Manager, Global Information Security at a hospitality company with 10,001+ employees

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"Its cost is high for us, so we are checking other options and other companies to provide the same solution. We are evaluating CrowdStrike, Trellix, McAfee, and Sophos. We have not yet received the quotation, but their cost is lower than Trend Micro.."

Julio Velasco
Information Security Coordinator at a maritime company with 10,001+ employees

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"I have used Fidelis and found you can control the endpoints better. They also have a deception module, which is very powerful. You can manage your endpoints perfectly. It also offers very good network visibility. I use both products. It depends on the customer's needs and approach.."

Mohammed Houssani
CTO at Cyber Correlate

Read full review

"We previously used Palo Alto's Cortex XDR. However, we switched to Trend Micro Vision One because it's more user-friendly. Trend Micro's interface allows us to better understand the features and processes, enabling us to achieve the desired results more easily. Cortex XDR, on the other hand, was more complex to navigate.."

Verified user
Jr Cybersecurity Engineer at a tech services company with 51-200 employees

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"Currently, we are researching the question of whether to use Trend Micro XDR when we switch from our classic NPLS internal corporate lines to an SD-WAN solution. Or if we should use an integrated solution from the SD-WAN and firewall provider, such as Palo Alto or Fortinet.."

Dirk Osterkamp.
IT Architect at a outsourcing company with 11-50 employees

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ROI

Real user quotes about their ROI:

"We have been able to reduce some labor costs and use our resources more efficiently. These savings of hours per week are definitely a return on investment.."

Verified user
Chief Technology Officer at a hospitality company with 5,001-10,000 employees

Read full review

"It is very hard to quantify an ROI on a security product. It doesn't generate revenues, and you can't quantify the cost of incidents that didn't happen.."

Verified user
IT Securiy Administrator at a transportation company with 1,001-5,000 employees

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"Our return on investment does not stem from direct cost savings but from the fact that Vision One has mitigated issues before they escalated into larger problems. This has saved us time, which is a valuable asset.."

Matthew Guzzi
Information Systems Administrator at a government with 10,001+ employees

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"While I cannot confirm the specific return on investment for Vision One without firsthand data, I expect it to be positive, given our organization's tendency to quickly discontinue partnerships that fail to deliver value.."

Meako-Anna Marlow
Security Operations Analyst at Compugen

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"We do not calculate return on investment as such, but we have detected things that we may never have detected in the past. Those things could have turned into an actual real attack. We have probably saved far more than the cost of the system by not having an attack. The cost of being attacked, being exploited, having downtime, and reputation damage would be huge. It easily pays for the product.."

Rob Rice
Senior Security Architect at a tech services company with 5,001-10,000 employees

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"In my previous company, over the four years, I believe we had seen about 81% ROI.

There are cost reductions because of the simple fact that I have automation. It means that I do not need to spend a whole lot on headcount for security analysts. From a commercial point of view, it has helped me reduce my operational costs, and then there are also security cost reductions because of the fact that it is automated and it responds in real time.."

Cephas Odero
Head of ICT at Sumac Microfinance Bank Ltd

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Use Case

“We use Trend Vision One for real-time analysis and monitoring to identify the root cause of security incidents. This includes finding details like how the attack unfolded, user names involved, IP addresses associated with the attack, and the affected systems and devices. By analyzing this information, we can map out the entire attack flow chart..”

Verified user

Jr Cybersecurity Engineer at a tech services company with 51-200 employees

Read full review

“I work with it as a third party in other companies. I installed XDR in other companies. And then, I help them understand the tool, help them with developing the necessary use cases, and understand, for example, how to do a threat intel, how to do a threat investigation, and stuff like that. Sometimes, I work with it as well by implementing it and actively using it in the customer's environment..”

Bruno De Amorim Campos

Analista de Segurança da Informação at a tech services company with 1-10 employees

Read full review

"Trend Vision One is a comprehensive endpoint security platform that combines NDR, XDR, and MDR capabilities in a single dashboard. We deploy it in offline environments, such as power plants, using relay management to ensure system connectivity without internet access. This approach allows for implementing robust security workflows even in isolated networks.."

Faheem Shaikh
Information Security Engineer at Cyberisk

Read full review

"Trend Micro XDR is utilized for security management, and we apply it to our email, network, and endpoints.

Trend Micro XDR is based on its proprietary cloud.."

Verified user
Head of IT at a financial services firm with 11-50 employees

Read full review

"Our primary use case is protecting our environment from malicious threats with antivirus protection. Additionally, we utilize Trend Vision One for its integrated solution, providing comprehensive visibility across the entire environment.

The organization implemented Trend Vision One to support best practices.."

Verified user

IT Consultant at a tech services company with 201-500 employees

Read full review

"We use FireEye, Microsoft Defender, and Trend Micro for our endpoint solutions. Trend Micro.

We implemented Trend Vision One because we have many production servers and wanted to secure all endpoints.

We are planning to move our XDR to the cloud, but all of our production servers are currently on-premises. ."

Verified user

System Administrator at a financial services firm with 10,001+ employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"The deployment did not appear to be complex, but it was managed by Pro-Axis, who utilized a large workforce to ensure the swift completion of the deployment.."

Verified user

Head of IT at a financial services firm with 11-50 employees

Read full review

"The initial deployment can be done quickly and easily, especially for smaller deployments within one day. For larger deployments, like those with hundreds of endpoints, it might take a few weeks.."

Faheem Shaikh

Information Security Engineer at Cyberisk

Read full review

“The migration from on-premises to the cloud allows us to access the cloud and on-premise servers from the cloud. The migration is not complicated but some rule-based ports require a lot of approvals and assistance from our network team.

The migration can be done in a few hours if all the ports are available.

Two people are required for the migration..”

Verified user

Read full review

System Administrator at a financial services firm with 10,001+ employees

“I was involved in the installation. We have an agent installed in the endpoints or a sensor connected to the mail sensors.

The initial setup is straightforward. You just click through with a simple connection.

It doesn't require any maintenance on my end.

We had about four people handling the implementation. We just had to have some credential access, and once the connections were made, we had to distribute the sensors throughout the environment.

You need the whole platform to use XDR. However, there are some activities you don't need XDR to use. .”

Bruno De Amorim Campos

Read full review

Analista de Segurança da Informação at a tech services company with 1-10 employees

"I observed the deployment process.

We had issues. It should be straightforward; however, with a customer, we faced a problem with technical support. It took us almost eight months to deploy. They had issues with the installation on the endpoints and on the network side. We had a problem with a few things, including use cases.

The plan was to deploy in two weeks, and yet it took almost eight months.

From the customer side, there were three engineers, and from Trend Micro, there were one or two engineers working on the solution.

Almost every two weeks, there are maintenance calls. The customer has three people handling maintenance duties. ."

Mohammed Houssani

CTO at Cyber Correlate

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“I was involved in the deployment process. Some of it was quite complex. Unfortunately, we had an on-prem environment that wasn't well taken care of. The migration was hard, however, that was more our fault. It could be easier to migrate, however.

It took us about nine months to fully deploy.

We already had some products in the cloud, however, we needed to migrate all of our endpoints. The on-premise agent needed to be placed in the cloud and we had some problems as some clients did not have an opening to the internet, et cera. There was some preparation we needed to do. We needed to do some upgrading before migrating.

There were two to four people performing the implementation.

The solution requires maintenance and we have a person that manages that. .”

Verified user

Read full review

Security Specialist at a transportation company with 1,001-5,000 employees

Customer Service and Support

“I've contacted support in the past. They are pretty good. They have a high understanding of the platform and the solutions. If they need to escalate, it's easy to do so. .”

Bruno De Amorim Campos

Analista de Segurança da Informação at a tech services company with 1-10 employees

Read full review

“Their technical support is good. They take some time to give me the answers, but in the end, they fix and solve all my problems. I would rate their support a nine out of ten..”

Julio Velasco

Information Security Coordinator at a maritime company with 10,001+ employees

Read full review

“I rate Trend Micro support seven out of 10. Their technical support is good. They reply regarding your cases. However, if you don't reply to them properly, they may close your case if you are not reviewing that kind of thing. .”

Verified user

Security Consultant at a tech services company with 10,001+ employees

Read full review

"When we have specific issues or problems connecting some products we ask for support. They respond really fast. They always try to mitigate and resolve all the issues we have. If they cannot resolve the problem, they normally share some suggestions on how we can mitigate future problems.."

Verified user

Senior IT Security Analyst at a manufacturing company with 10,001+ employees

Read full review

"The technical support team is always incredibly helpful. Whenever we call them, they typically recommend using their data collection tool to gather some information. However, they're quick to respond, easy to work with, and knowledgeable, making for great customer service.."

Reviewer302881

Network & Security Administrator at a manufacturing company with 501-1,000 employees

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"The technical support is excellent. We experienced what we initially thought was a technical issue, but it turned out to be a state update that triggered alerts across all of our machines. I contacted the support team and our sales representative. Within an hour, the incident response team was on the phone with me, examining the file hashes of the updated DLL to determine the cause of the issue. They quickly identified that the update was not malicious. Their promptness and thoroughness were outstanding. The incident was resolved within three hours of receiving the alerts.."

Matthew Guzzi

Information Systems Administrator at a government with 10,001+ employees

Read full review

Other Advice

“I would rate Trend Vision One seven out of ten.

Trend Vision One is deployed across multiple departments in our organization.

Trend Vision One requires maintenance..”

Verified user
IT Consultant at a tech services company with 201-500 employees

Read full review

“We use the solution across our network.

I'd rate the solution eight out of ten.

The information you get for the solution in terms of investigation, makes things easier. .”

Verified user
Security Analyst - Incident Response at a consultancy with 1,001-5,000 employees

Read full review

"I would rate Trend Vision One 9 out of 10.

Maintenance is required but it is easy to do.

I would recommend Trend Vision One to others. I suggest completing training before using the solution.."

Verified user
Jr Cybersecurity Engineer at a tech services company with 51-200 employees

Read full review

"I'm an end-user.

We have yet to use the attack surface risk management capabilities. I only downloaded the sensors and installed them on the current phones and servers. We've only done this in the last week.

I'd rate the solution nine out of ten.."

Zeeshan Ahmad Raja
Specialist Security Operations at a financial services firm with 5,001-10,000 employees

Read full review

"We are an official Trend Micro partner.

We do not yet use the automation capabilities found in XDR.

I'd rate the solution nine out of ten.

After implementing XDR, have a good understanding of how the workbenches

work to create a decent playbook. Use the service gateway to your benefit. Connect your active directories, make connections, and use integrations with your firewalls. These third-party integrations are really good, and they help you a lot with your environment. ."

Bruno De Amorim Campos
Analista de Segurança da Informação at a tech services company with 1-10 employees

Read full review

"I'm a partner.

We're using the latest version of the solution.

I'd rate the solution eight out of ten.

For enterprise customers, I wouldn't recommend the solution. However, it's a good solution for small or medium customers. New users need to ensure they have the correct sizing and licensing.

You need to talk to the right support engineers in order to have a smooth experience. ."

Mohammed Houssani
CTO at Cyber Correlate

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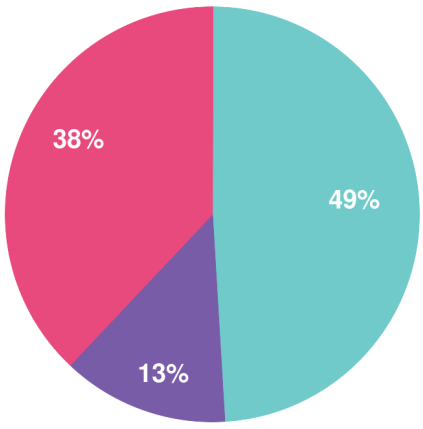
Top Industries

by visitors reading reviews

Manufacturing Company	10%
Computer Software Company	10%
Comms Service Provider	9%
Financial Services Firm	9%

Company Size

by reviewers



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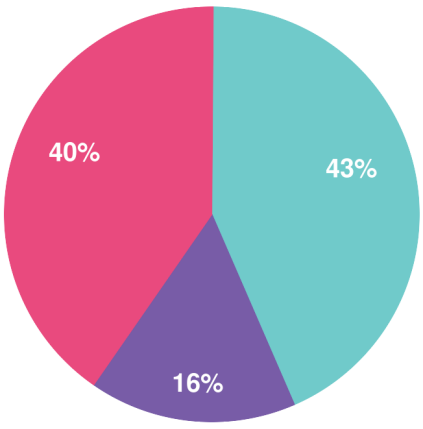

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