

aws marketplace

C3 AI

Reviews, tips, and advice from real users



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Product Recap

 C3 AI

C3 AI Recap

C3 AI delivers a comprehensive Enterprise AI application development platform and a large and growing family of turnkey enterprise AI applications.

C3 AI provides over 40 turnkey Enterprise AI applications that meet the business-critical needs of global enterprises in manufacturing, financial services, government, utilities, oil and gas, chemicals, agribusiness, defense and intelligence, and more.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✔ “One of the best features C3 AI offers is that you do not need to learn Python or any specific machine learning programming language; you can use C3 AI with JavaScript.”



Verified user

Group Head of Data Strategy & Enterprise Governance at a consumer goods company with 10,001+ employees

- ✔ “I have noticed improvements in efficiency, reduced downtime, and time saved for my team, as it is quite integrated through the source ML pipeline to report to general customer UI, functioning as one platform that takes care of everything, thus improving efficiency, optimization, and increasing project deliverables.”



Verified user

Data Engineer at a energy/utilities company with 10,001+ employees

- ✔ “In the first phase alone, there was approximately \$90 million in savings, which reduced about 5% of inventory.”



Ebin_Abraham

Data Engineer at Baker Hughes

What users had to say about valuable features:

“The best features C3 AI offers are its reliability, robustness, and different connectivity with different source systems, as well as a large amount of AI implementation and available libraries and workflows. All of these features are interconnected to the predictive maintenance model to get the result.

“C3 AI seems quite understandable and has unique cases with less code required, which is beneficial..”

Verified user

Data Engineer at a energy/utilities company with 10,001+ employees

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“The best features C3 AI offers in my experience are the AI/ML features that provide insights such as pricing anomalies, correlating price to indices, and tracking supplier health. Additionally, I can track delivery and those AI/ML analytics are great.

C3 AI also has an alert feature, which is great. In case of any unpredicted scenarios, we will receive alerts as well, which is helpful.

There is good savings in sourcing, especially with the sourcing optimization use case. In the first phase alone, there was approximately \$90 million in savings, which reduced about 5% of inventory. This has received good recognition..”

Ebin_Abraham

Data Engineer at Baker Hughes

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“One of the best features C3 AI offers is that you do not need to learn Python or any specific machine learning programming language; you can use C3 AI with JavaScript. The main coding development interface is JavaScript, meaning there are many more people worldwide who can work with it.

“The impact on my teams and clients is that it creates interest among many individuals; however, as you go deeper, people realize that doing AI is not just about programming and building the software. You need to understand machine learning models to some extent, so ultimately, it does not yield the positive outcome expected. You cannot expect a JavaScript developer to overnight become a data scientist without knowledge of machine learning models. At first glance, it appears very attractive, but if you dig deeper, it does not work as effectively..”

Verified user

Group Head of Data Strategy & Enterprise Governance at a consumer goods company with 10,001+ employees

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Use Case

“I was involved in testing, and the main use case is more focused on sourcing. The sourcing team is using C3 AI apps for inventory management and saving inventory data.

C3 AI is used by the sourcing team, and it pulls data from all ERPs such as Oscar and SAP, then summarizes the data and presents all sourcing activities in one unified view so sourcing managers can analyze spending and supplier performance without any manual consolidation.

From a sourcing perspective, the anomalies are helping the respective sourcing managers very much and also assist them in selecting the cheapest purchase order. These capabilities are helping all the sourcing managers so that they can analyze spend and supplier performance..”

Ebin_Abraham

Data Engineer at Baker Hughes

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“I have been using C3 AI for five years. My main use case for C3 AI is predictive maintenance, which belongs to reliability asset in development.

“A specific example of how I use C3 AI for predictive maintenance is that we have different assets coming through as predictive maintenance related to pumps, compressors, and other equipment. C3 AI helps with those compressors and other equipment by spotting issues before they happen and reducing downtime, which is exactly what we used to have a use case for.

“When we use C3 AI for predictive maintenance, we raise a critical alert when we identify any exceptions, helping us to identify any preventive issues and reduce shutdowns..”

Verified user

Data Engineer at a energy/utilities company with 10,001+ employees

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“My main use case for C3 AI was as an implementation partner working for a technology consultancy firm, where we attempted to introduce C3 AI to our clients, primarily in the financial services sector.

“We wanted to introduce C3 AI for three reasons. First, it had been funded by Tom Siebel and his son, and given the reputation and legacy of the Siebel family, we believed they have strong connections in the corporate software world. Siebel and his legacy CRM solutions, along with his network, are important assets. Second, they wanted to bring enterprise-level engineering and software building to the world of AI, which was very attractive to us because in many cases, AI consists mostly of proof of concept and small experiments that never reach large-scale applications. If C3 AI could make that work and reach the enterprise level, that would be really good. Third, the main interface for developing anything with C3 AI is based on JavaScript, meaning that many traditional corporate IT professionals could also work on AI implementations without needing deep training in specific machine learning languages such as Python or R. This was the primary reason we wanted to work with C3 AI..”

Verified user

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Group Head of Data Strategy & Enterprise Governance at a consumer goods company with 10,001+ employees

Customer Service and Support

“Customer support is good, but as I mentioned earlier, there is significant dependency on the operational teams from C3 AI, so as a third-party consumer, we do not have much authorization from our side to take care of infrastructure and back-end things..”

Verified user

Data Engineer at a energy/utilities company with 10,001+ employees

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Other Advice

“C3 AI is a great tool, to be honest. Especially for oil and gas, it is a very proven tool.

If you are trying to optimize sourcing, C3 AI is a great product, and I have also heard that in supply chain it is really good; so I would recommend going for it..”

Ebin_Abraham

Data Engineer at Baker Hughes

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“My advice to others looking into using C3 AI is that it is good, and if you want to have a stable and scalable product with broad use cases available, C3 AI is a reliable application suitable for your use case.

“I want to provide a suggestion as feedback: C3 AI should take care of the infrastructure, cluster optimization, and scalability, and also think about customer support as it relates to the operational team. If those things improve, then C3 AI is a good product. I rated this review eight out of ten..”

Verified user

Data Engineer at a energy/utilities company with 10,001+ employees

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“You do not want to use C3 AI for proof of concept; you want to see C3 AI help you bring something to enterprise level at large scale. In that aspect, I never see it happen based on my experience.

“We even failed to open any doors for C3 AI; there are no smaller wins, learning opportunities, or process improvements, even if the main goals were not met.

“My advice to others looking into using C3 AI is to ensure that if you really do not want to hire data scientists, and your organization predominantly consists of traditional software engineers who mostly know JavaScript, you should go for it and give it a try.

“I would give C3 AI a rating of four out of ten because I have not seen any significant impact from C3 AI so far, and there is no real evidence or strong, large-scale, successful use cases in front of me..”

Verified user

Group Head of Data Strategy & Enterprise Governance at a consumer goods company with 10,001+ employees

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Top Industries

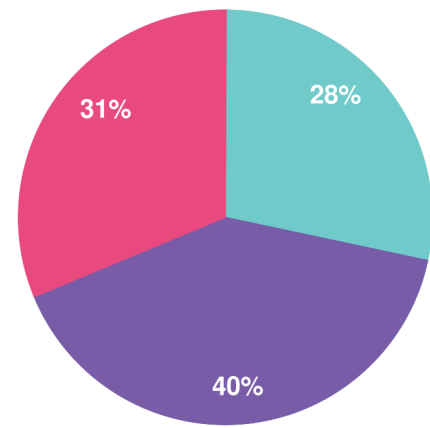
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Company Size

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Large Enterprise Midsized Enterprise Small Business

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