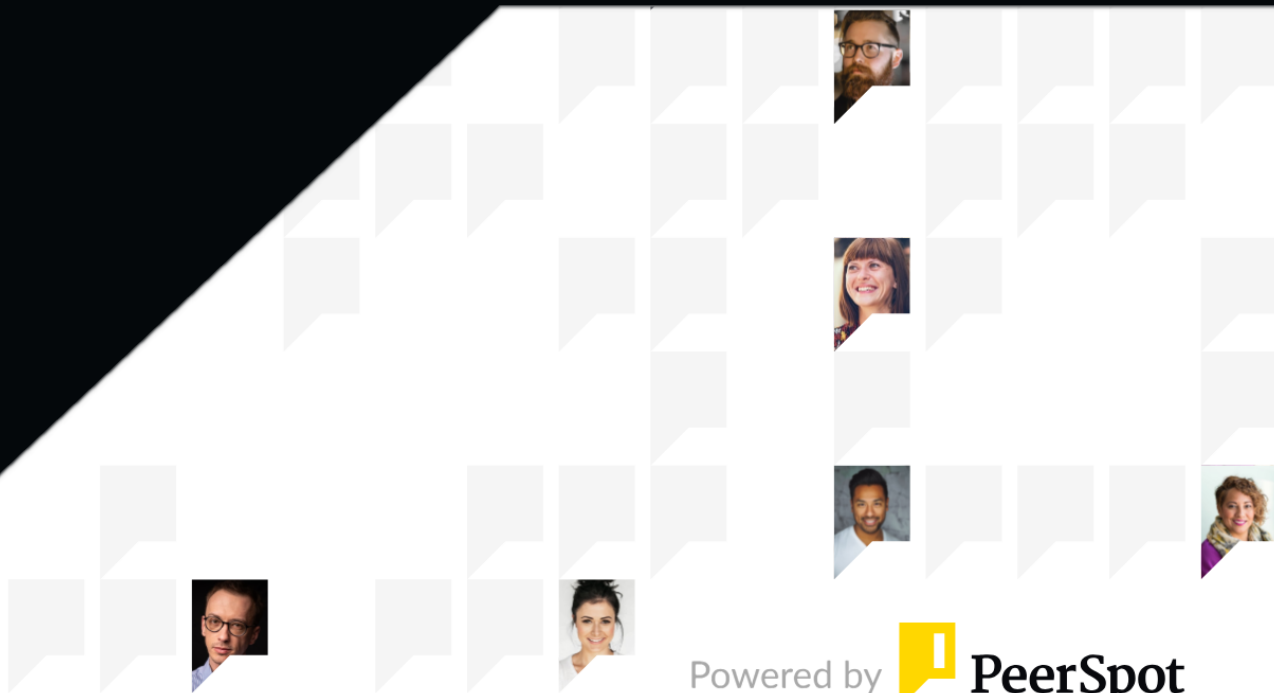


aws marketplace

Lark

Reviews, tips, and advice from real users



Powered by  PeerSpot

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Product Recap



Lark

Lark Recap

Lark is a collaboration platform designed to boost productivity by integrating communication, project management, and other essential tools into one seamless environment.

As an intelligent workplace hub, Lark empowers teams by providing a unified suite of features that streamline collaboration and enhance workflow efficiency. Tailored for tech-savvy users, it ensures effective communication and a robust digital workspace. Its value lies in its ability to facilitate seamless interactions, whether through instant messaging, video conferencing, or collaborative documents.

What are the key features of Lark?

- **Messaging:** Real-time chat to keep communication fluid and efficient.
- **Video Conferencing:** High-quality video meetings to connect teams globally.
- **Docs:** Collaborative documents for dynamic, real-time editing.
- **Calendar:** Integrated scheduling for effortless meeting management.
- **Tasks:** Task management to track project progress effectively.

What key benefits should users look for in reviews?

- **Enhanced Collaboration:** Streamlined tools lead to improved teamwork.
- **Increased Productivity:** Centralized access to all necessary tools.
- **Scalability:** Adaptable for different business sizes and needs.
- **Cost Efficiency:** Offers substantial features with competitive pricing.
- **Security:** Robust measures to protect company data.

Industries like education, healthcare, and technology leverage Lark to transform their operations. Educational institutions enhance remote learning sessions, while healthcare teams improve patient management through more coordinated communication. Tech companies use it for agile project workflows, driving innovation and collaboration.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Lark helped me streamline project and task management by centralizing deliverables, enabling custom views, automated reminders, and reducing human error, time, and cost in a very cost-effective way.”



Dalvi Raghuram

IT Technician at HCLSoftware



“Lark has positively impacted my organization by helping us reorganize the to-do work, allowing us to focus more on our tasks.”



Verified user

Marketing Specialist (Acquisition & Retention) at a manufacturing company with 10,001+ employees



“Lark has positively impacted my organization because our team's work has become more noticeable by the management because we have a clear record of what's going on in the emails and with the work on the technical side.”



Verified user

Security automation specialist at a comms service provider with 51-200 employees

What users had to say about valuable features:

“I think that the chat and messaging features and project management capabilities are excellent in Lark.

“Additionally, the file sharing and integration tools are exceptional, as we can follow updates on projects and receive notifications if there is any progress.

“Lark has positively impacted my organization by helping us reorganize the to-do work, allowing us to focus more on our tasks.

“I have noticed specific outcomes from Lark helping my team focus, such as faster project completion and being notified of bottlenecks more quickly..”

Verified user

Marketing Specialist (Acquisition & Retention) at a manufacturing company with 10,001+ employees

[Read full review](#) 

“In my opinion, the best feature Lark offers is its to-do list. The to-do list for teamwork is something you don't see everywhere, and it's really nice to manage.

The to-do list feature stands out for me compared to other task management tools I've tried because it's easy to use and easy to set up. Unlike other options, perhaps Notion, you have to click so many things and so many buttons to be able to set up the to-do feature. Unlike Lark, it doesn't feel built for that.

Lark has positively impacted my organization because our team's work has become more noticeable by the management because we have a clear record of what's going on in the emails and with the work on the technical side.

This visibility has led to measurable improvements; the management started to be happier with what we do and they got more visibility. We had better tracking of what we are doing..”

Verified user

Security automation specialist at a comms service provider with 51-200 employees

[Read full review](#) 

“Lark is helping me solve the problem of having too many separate tools for different business needs. Before using Lark, I relied on multiple applications for communication, document management, task management, approvals, meetings, and operational processes. This made information more fragmented and required me to manage multiple subscriptions. With Lark, I can centralize many of these activities in one ecosystem. Communication through Messenger, data and task management through Lark Base, and automated workflows and approvals can all work together. This makes it easier for my teams to collaborate, share files, track tasks, and monitor processes without constantly switching between different applications.

“The best features Lark offers include being an all-in-one platform. It integrates seamlessly, has a very user-friendly interface, and allows for quick adoption, making it easier for teams to streamline workflows without switching between multiple tools.

“A specific example of how the user-friendly interface helped my team adopt Lark quickly is that I love it because it integrates communication, document collaboration, and project management, significantly enhancing team productivity. The user-friendly interface allows my team members to quickly adopt it, making it easier for teams to streamline workflows without switching between multiple tools. I also love the automation feature, which allows me to automate most of my workflows, thereby saving a lot of time and eliminating errors while also saving cost.

“Centralization of multiple applications into one place is a great feature..”

Dalvi Raghuram

IT Technician at HCLSoftware

[Read full review](#) 

Other Solutions Considered

“We previously used WhatsApp, but it was not helpful because WhatsApp only served as a communication channel and lacked project management features, so we switched to using Lark..”

Verified user

Marketing Specialist (Acquisition & Retention) at a manufacturing company with 10,001+ employees

[Read full review](#) 

“Previously, I used Slack and Microsoft Teams.

“I switched from Slack and Microsoft Teams to Lark because it was a better fit that centralized all the applications I use in my organization. Now I do not have to juggle from one application to the other. I also save a lot of time through automation, which I love very much because it helps me save a lot of time and cost while reducing human errors. It is also very easy to use, very cost-effective, and has a very timely and helpful customer support team according to my experience..”

Dalvi Raghuram

IT Technician at HCLSoftware

[Read full review](#) 

ROI

Real user quotes about their ROI:

“I believe Lark provides intangible benefits, as we found our employees became more productive regarding to-do lists and encountered fewer issues with bottlenecks..”

Verified user

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Marketing Specialist (Acquisition & Retention) at a manufacturing company with 10,001+ employees

“I have seen a return on investment with Lark. Lark helped me streamline project and task management. The problem that was solved is managing deliverables across disconnected apps, which often resulted in missed deadlines and poor visibility into team workloads. Using Lark Base project and task management is significantly more structured. I can configure custom views, assign responsibility, and set up automated reminders to ensure no project deadlines are missed. Through automation, I have also seen a reduction in human error. I have also seen a reduction in time and cost, which is very cost-effective..”

Dalvi Raghuram

[Read full review](#) 

IT Technician at HCLSoftware

Use Case

“My main use case for Lark is to organize tasks and use it as a team communication tool. We do a lot in Lark, including using it as a channel for communication and for project management and to-do lists.

“For example, when we have a project, I break down the project by the to-do list, and then I assign which activity or task to which person in charge so they update the progress on Lark, and I notice if there is any bottleneck..”

Verified user

Marketing Specialist (Acquisition & Retention) at a manufacturing company with 10,001+ employees

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“My main use case for Lark is that it brings many essential business tools into one platform. Instead of using separate applications for communication, task management, approvals, forms, databases, and automation, I can manage most of these activities within the same ecosystem. I particularly use Lark Base, automation, and Messenger on a daily basis. Lark Base is very flexible because it can be connected with forms, dashboards, approvals, calendars, and automated workflows. The ability to build and automate business processes without requiring programming skills is also a major advantage. Overall, Lark helps me centralize my work, reduce the need for multiple applications, and make my day-to-day processes more structured and efficient..”

Dalvi Raghuram

IT Technician at HCLSoftware

[Read full review](#) 

“Our main use case for Lark is to organize our to-do lists and our daily routine at work. We organize what we are going to do, who is going to do it, and prioritize tasks. We do scheduling, add comments to each task, track updates, monitor pending items, and identify which side is responsible for pending actions.

Lark helps with my team's collaboration and communication when organizing these tasks because we have a list of to-dos and comments to add to each. We can always put screenshots of emails where someone replied to us or we replied to a customer who is not getting back to us. We can later go back to this to-do and read the latest comment that we added. We are able to share with our teammates what we are working on without having to go into meetings every day and telling them what's going on. They will just read the to-do title, read the comments, and view any images that have been attached.

We also add documentation from some of our works regarding our main use case and how our team uses Lark..”

Verified user

[Read full review](#) 

Security automation specialist at a comms service provider with 51-200 employees

Customer Service and Support

“I have had to reach out to customer support directly through a live call, where they have been very professional, user-friendly, and responsive.

“I would rate the customer support nine out of ten, with still room for improvement..”

Dalvi Raghuram

IT Technician at HCLSoftware

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“Previously, we had local customer support, but that local support resigned about three or four months ago, so now we consult with their global support instead.

“I would rate the customer support an eight out of ten..”

Verified user

Marketing Specialist (Acquisition & Retention) at a manufacturing company with 10,001+ employees

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Other Advice

“My advice to others looking into using Lark is to make sure to check the free version. You might not need to subscribe at all. I would rate this product a 7 out of 10..”

Verified user

Security automation specialist at a comms service provider with 51-200 employees

[Read full review](#) 

“Since using Lark, I can say that it has improved collaboration in my organization. It is easier for my teams to collaborate, share files, track tasks, and monitor processes without constantly switching between different applications.

“My advice to those looking into using Lark is that Lark is very simple to use. Lark helps you centralize all your business applications into one place. Lark has very responsive, timely, and helpful customer support where they will solve all your problems on time. You do not have to worry about that. It is a great tool to collaborate and discuss your projects and tasks all in one app.

“Lark is my main tech product. Aside from Lark, I use IBM, [Webex](#), and Oracle products.

“I think Lark is a great tool that has centralized all my tools, thereby boosting team collaboration and communication overall. I gave this review a rating of five out of five..”

Dalvi Raghuram

IT Technician at HCLSoftware

[Read full review](#) 

Top Industries

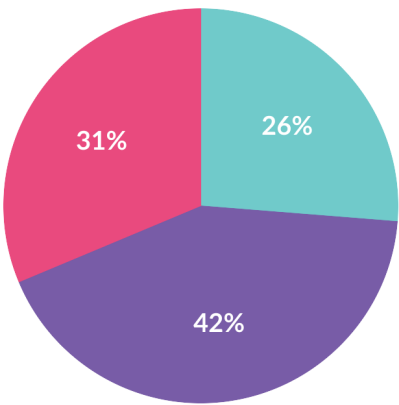
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Company Size

by reviewers

by visitors reading reviews



Large Enterprise Midsized Enterprise Small Business

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