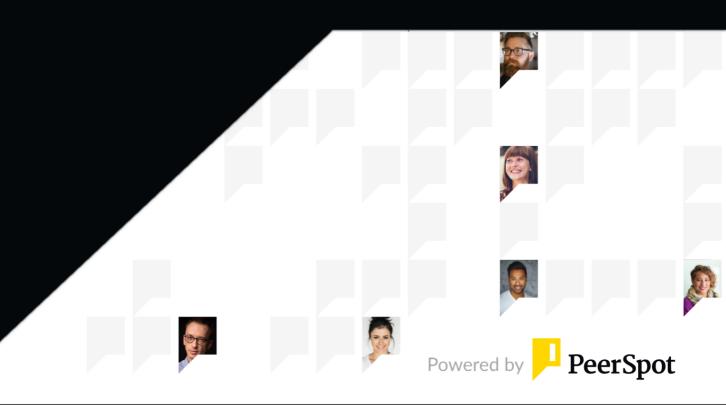
## aws marketplace

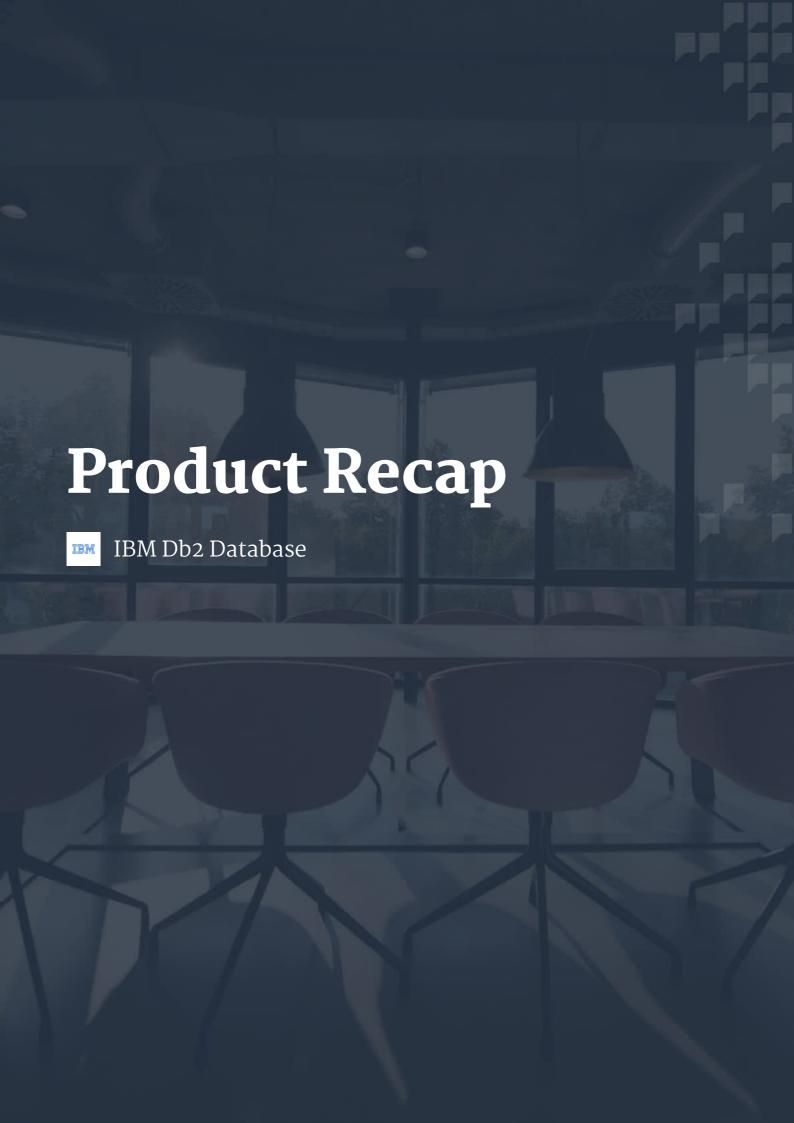
**IBM Db2 Database** 

# Reviews, tips, and advice from real users



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## IBM Db2 Database Recap

DB2 Enterprise for Linux, UNIX, and Windows is the ideal data server for the most demanding workloads. New XML support is designed to help firms minimize the time and effort it takes to persist and use their XML data reducing development costs and improving business agility.

#### **Valuable Features**

Excerpts from real customer reviews on PeerSpot:

"IBM Db2 Database is perfect and leading in this area."



#### Verified user

Associate Director, Data Architecture at a financial services firm with 10,001+ employees

"The valuable features include access path optimization, excellent performance, a robust locking mechanism, parallelism, and effective buffering in memory."



Michael Raz

Consultant at Discount Bank

"As part of your licensing with IBM, you get access to their case system, which lets you raise incidents related to software or hardware. This system is helpful for problem determination and quickly identifying issues."



#### SimonHiggins

Mainframe Technical Manager/Service Integration Lead at Saudi Business Machines

"The IBM Db2 multi-workload helps me manage diverse business applications with easy management."



#### Mona Mohamed

Network Administrator at GAEB

"Db2 database scalability and performance capabilities match our database needs. It covers pretty much everything a database administrator or engineer might need."



#### Devashish Dutta.

Senior project manager (APAC region) at FreeBalance

"I can easily export that to further work on it in Snowflake."



#### **Shariq Ahmed**

Data Engineer at a tech services company with 501-1,000 employees

"The newly added feature of ALSM is one of the top features"



#### **ArpitKhare**

Database Admin Senior Consultant at a consultancy with 10,001+ employees

What users had to say about valuable features
---

"The most valuable feature of IBM Db2 Database is its ability to perform automatic self-management, reducing the need for manual tasks such as managing logs and folders.."

"Db2 is an on-premises solution. I only use SQL over there. It's very easy to figure out how the data is present. I can check what the keys in the table are. I can easily export that to further work on it in Snowflake. For data modeling and other tasks, I have to pull the information from Db2.."

Shariq Ahmed	Read full review 🛂
Data Engineer at a tech services company with 501-1,000 employees	

"The optimizer plan feature of IBM Db2 Database offers great value. At our company, whenever we check access to a particular query, the aforementioned features assist us internally by providing a suitable plan. The newly added feature of ALSM is one of the top features of IBM Db2 Database. ."

ArpitKhare	Read full review 🛂
Database Admin Senior Consultant at a consultancy with 10,001+ employees	

"The structure is straightforward, consisting of the test file and the logical and physical files. You have one physical file and many logical files related to it.

Banks use it which indicates that the security and compliance features are quite good.."

Elbert\_Tarrosa Read full review

Lead Data Architect at Seven Seven Global

"We mostly use the core Oracle database.

IBM Db2 Database is perfect and leading in this area.

Regarding how IBM Db2 Database can improve, I do not have anything in mind as our use cases are not complicated. There is PostgreSQL and SQL Server available. IBM Db2 Database, because of enterprise performance and support, is why banks still maintain their relationship with it. I am uncertain whether other companies do the same, but banks do.."

Verified user Read full review [2]

Associate Director, Data Architecture at a financial services firm with 10,001+ employees

"The IBM Db2 Database is trusted, and IT effort is less than any other product. IBM Db2's support for both structured and unstructured data benefits me because both are allowed.

IBM's impact on in-memory technology is good for working in our organization. The IBM Db2 multi-workload helps me manage diverse business applications with easy management. We just have a backup of incremental changes every day, and applications working with it do not need maintenance gradually.

The IBM Db2 Database brought benefits to my organization as we did not spend too much money on security. It is secure enough, and the IT teams do not have heavy work.."

Mona Mohamed Read full review [2]

Network Administrator at GAEB

### **Other Solutions Considered**

"We are switching from Db2 as part of a broader strategy to consolidate onto fewer platforms. Oracle is being favored for its widespread industry use and better cloud compatibility.."

Product Owner at ABN AMRO Bank N.V.	Read Tull review 2
"Database Hammer does not work with IBM Power or POWER8. It for us to purchase POWER9 so we are migrating to AWS and compa Azure.	-
Currently, our server and database are shut down and not in use	,,
Amr-Ahmed CIO at Mobica	Read full review 🔼

Verified user

"We have some Oracle products. Oracle performs well but is becoming very expensive. The major concern is the cost, and there are other products that are much cheaper replacements with minimal performance degradation. That is why many companies are moving away from Oracle, at least for relational database use cases.."

Associate Director, Da 10,001+ employees	ta Architecture at a financial services firm with	
Since the last tw popularity has be quick deploymen	with Postgres and a few open-source database so or three years, I have noticed that the IBM Difeen minimized in comparison to other open so nt requirements for new clients in our organiza BM Db2 Database"	o2 Database's urce databases. Fo
ArpitKhare  Database Admin Senio employees	or Consultant at a consultancy with 10,001+	Read full review 🖪

Read full review [2]

"When compared with Oracle RAC or Microsoft SQL, Db2 for z/OS offers the highest level of availability and the best SLA, especially if you have skilled technical people managing it. For banks or airlines needing 24/7/365 availability, Db2 for z/OS is the top recommendation. If your business can tolerate occasional outages, Oracle RAC or Microsoft SQL might be suitable alternatives. However, in our experience, Db2 for z/OS on the mainframe provides the most reliable high availability and active-active configuration.."

SimonHiggins	Read full review 🔼
Mainframe Technical Manager/Service Integration Lead at Saudi Business	
Machines	

"When you look at IBM Db2 Database, you feel it is more of a vendor lock-in type of approach. IBM Db2 Database offers little performance difference or competitive advantage compared to Oracle SQL or other platforms.

The products recommended to my customers may vary and depend on certain agreements. There are a lot of products, like Oracle, Microsoft SQL, and many other cloud databases, making for a wide portfolio of products.."

Cosmin Clobanica Read full review [7]

Global Solutions Architect at a tech vendor with 10,001+ employees

### **Use Case**

"We continued with our existing mainframe Db2 solution due to its high availability and the ability to maintain an active configuration across multiple servers or LPARs.."

SimonHiggins  Mainframe Technical Manager/Service Integration Lead at Saudi Business  Machines	Read full review 🖪
"We use the product for managing large volumes of data mainframe environments. It supports interoperability w products"	
Raymond De Rooij Product Owner at ABN AMRO Bank N.V.	Read full review 🔼
"The IBM Db2 Database in our organization is used for di including the banking and entertainment sectors. The so OLTP and warehousing in our company"	•
ArpitKhare  Database Admin Senior Consultant at a consultancy with 10,001+ employees	Read full review 🖪

"IBM Db2 for zOS serves as the central database for all the core business applications in the two banks I work with. All applications use Db2 as a data server. We fully implement and utilize most of Db2's functionalities and capabilities for core banking business applications.."

Michael Raz Consultant at Discount Bank	Read full review 🔼

"The data resides in Db2, and the application is linked to Db2. My job is to pull the data through the Talend tool from Db2 and load it into Snowflake. At the Snowflake level, I handle the data for reporting purposes.."

Shariq Ahmed Read full review [2]

Data Engineer at a tech services company with 501-1,000 employees

"We work at the banks. The bank has many IBM products. IBM Db2 Database is just one of them. It is mostly mainframes, but there are still some relational databases, such as IBM Db2 Warehouse, that we are interested in purchasing for financial companies.

Because we are a big client, we have a good price with IBM Db2 Database.

Based on my use case and understanding, performance-wise, Oracle is probably better because they may have better technology. However, for us it is acceptable since we do not use it extensively, so there is no real difference for us.."

Verified user Read full review ☑

Associate Director, Data Architecture at a financial services firm with 10,001+ employees

## Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"The solution's initial setup is straightforward. The deployment process involves requesting access to different test environments and productions. It takes a couple of hours to complete.."

HenrikVester			Read full review 🔼
Test lead at Percik Con	nsulting		

"The ease of setup depends on the instances. In some instances, it's quite complex. Compared to SQL Server, MySQL, and PostgreSQL, Db2 is not easy to deploy. It is quite complex compared to other databases. However, the complexity comes with the territory. Companies that have complex requirements benefit from it.."

Verified user	Read full review 🔼
Product Development Manager at a tech services company with 11-50 employees	

Md Al-Amin

Senior System Analyst at Thakral

"The initial setup is straightforward. We have to install and register. The deployment process includes downloading the software from the vendor's website, having a customer account, copying the downloaded file to the machine, and executing the installation. It takes five to ten days to complete. We have around 50 executives working in the database administration team.."

"We haven't faced any challenges with deploying the solution at our	r company.
Whenever an update arrives, it's downloaded and installed in our or	ganization
from the Password Advantage account and likewise is suggested to o	our company's
clients. The deployment duration of the IBM Db2 Database depends	on multiple
teams in our organization. When all the deployment resources are re	eady, includin
the server, labeled file system, and additional assets, the solution de	eployment
takes just around two or three hours"	
ArpitKhare Re	ead full review 🔼
Database Admin Senior Consultant at a consultancy with 10,001+ employees	

Read full review [2]

"Mainframe environments require skilled, trained database engineers; many are available, particularly in the Indian subcontinent. My team has a mix of talent from around the world. While mainframe Db2 does demand a higher level of expertise, other environments might not require as much specialized skill, though some skills are still necessary.

IBM mainframe manuals are exceptionally well-documented and provide thorough explanations. In contrast, companies like Dell EMC or Microsoft sometimes fall short by not providing all the details needed. They might instruct you to run a process without explaining its potential impact, such as CPU usage or the best time to execute it.

I've worked with other suppliers and generally find that IBM's documentation for mainframes is very thorough and well-structured.."

SimonHiggins Read full review 

✓

Mainframe Technical Manager/Service Integration Lead at Saudi Business Machines

"The deployment time and complexity totally depend on the solution we're implementing during this initial setup. It could be for one organization, maybe three or four. For another organization, maybe a seven or eight. So, it completely depends on what type of setup you want for the specific organization.

Where I work, the deployment model is always on the government's premises or their government cloud. It's never on public cloud platforms like AWS or GCP.

Recently, we did some data center migration. It's not a quick job because it's government resource planning. We need to involve all the ministries in the data center, which requires a complete plan.

Last time, it took around two and a half months, ten to be exact, for me to roll it out with my whole system team involved.."

Devashish Dutta.

Read full review

Senior project manager (APAC region) at FreeBalance

## **Customer Service and Support**

"We are a big customer of IBM and have some sort of specialized services. We have an elevated support agreement that helps. In general, it's not the greatest. That's only at a personal level.."

Madhav Kondapalli Solutions Architect at a retailer with 10,001+ employees	Read full review 🔼
"Technical support is excellent. I would like to see to speak to a support representative when we can r an issue we are facing"	
Solomon Rundasa System engineer at a financial services firm with 10,001+ employees	Read full review 🔼
"I rate the technical support an eight out of ten. Ou support isn't isolated to IBM Db2 Database, but it i problems remotely, but it is not the same as other time to solve"	s an IBM policy. They try to solve
<b>Wira Chinwong</b> Service Director at scsi co.,ltd	Read full review [₹

"The solutions provider offers decent support, but on rare occasions, the wait time is longer. For instance, seven out of ten times, I have received satisfactory support over a call from customer support of IBM Db2 Database. I would rate customer support a seven out of ten. ."

ArpitKhare	Read full review 🔼
Database Admin Senior Consultant at a consultancy with 10,001+ employees	

"I have worked with IBM, and I have seen their support teams. They are very passionate about supporting their users. Whenever there is a problem, they have a team that is there 24/7 to ensure that their customers are supported. They are very fast and very technical in solving problems.."

Verified user

Product Development Manager at a tech services company with 11-50 employees

Read full review 

▼

"We have technical support from IBM, but we have to pay for it as part of our product licensing. If you're skeptical, look up IBM PH61633. It's an example of a Red Alert, which warns of a defect that could potentially cause data loss and provides temporary actions until a fix is available.

It feels like we're seeing these kinds of issues more frequently, and we have to be very cautious to avoid causing any outages. About two or three weeks ago, we recently experienced problems with some Microsoft tools and a third-party security fix. When the fix was applied, many Windows servers started crashing, leading to significant issues for airlines and banks worldwide.

There was also an issue involving CrowdStrike. We seem to encounter these problems more frequently, which has forced us to heighten our vigilance. I wonder if a better system could be developed to prevent these issues.."

SimonHiggins Read full review [2]

Mainframe Technical Manager/Service Integration Lead at Saudi Business Machines

#### Other Advice

"I am using the desktop version of the IBM Db2 Database, and we need to move to the cloud, but we need to develop our application. On a scale of one to ten, I rate the IBM Db2 Database a nine.."

Mona Mohamed	Read full review 🔼
Network Administrator at GAEB	

"Overall, I rate Db2 as six out of ten. I can recommend it if someone wants to go to IBM stack. If someone is willing to adopt IBM's stack, then definitely they will be using IBM Db2.."

Shariq Ahmed

Data Engineer at a tech services company with 501-1,000 employees

Read full review 

✓

"We use the product combined with other solutions, such as SAP Crystal Reports and various reporting tools, but we do not directly integrate it with databases like SQL Server.

I rate it as ten because, despite occasional issues, it performs very well overall.."

Verified user

System engineer at a financial services firm with 10,001+ employees

Read full review 

✓

"I used the compression capabilities of the solution in my last project, where 60% compression could be achieved.

IBM Db2 Database integrates seamlessly with the SAP environment. I recommend it to others due to its stability, minimal downtime, and features like Pacemaker, which allows impressive availability. For warehousing purposes, users can comfortably choose IBM Db2 Database. Overall, I would rate the product an eight out of ten.."

ArpitKhare	Read full review
Database Admin Senior Consultant at a consultancy with 10,001+ employees	

"If you have a similar use case and the same deal with IBM as our company, it is definitely a good option and choice. The company I work with has more than 50,000 people and more than 500 support staff. We are not locked into one database vendor. We typically work with multiple database vendors simultaneously, selecting the top choice based on the deals we make and other considerations.

We do not use IBM Db2 Database related to AI at this moment because our AI project PLC is still very small scale. We may consider it in the future if we have enough scale.

Overall rating for IBM Db2 Database is 8.5 out of 10.."

Verified user Read full review

Associate Director, Data Architecture at a financial services firm with 10,001+ employees

"You don't want to check in for your vacation flight and find that the airline's system is down, causing delays at the airport. That would be a nightmare.

Or imagine being unable to access your money because the bank's system is down. These kinds of issues can cause significant problems and lead to a lot of internal headaches for the company providing the services.

As part of your licensing with IBM, you get access to their case system, which lets you raise incidents related to software or hardware. This system is helpful for problem determination and quickly identifying issues. You need to keep things up to date, but you also want to avoid potential problems. If you wait too long to update, you're more susceptible to security breaches, and someone could potentially hack your system.

If iOS is publishing fixes, people out there examine them to find potential exploits. The same happens with Microsoft—people review their fix lists and look for opportunities to exploit vulnerabilities. IBM doesn't publish its security fixes openly. You need special permissions to access them; they're not generally available to anyone except those with specific access to the security sites.

Overall, I rate the solution a nine out of ten.."

SimonHiggins Read full review [2]

Mainframe Technical Manager/Service Integration Lead at Saudi Business Machines

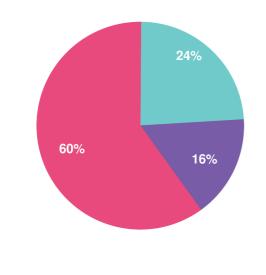
## **Top Industries**

by visitors reading reviews



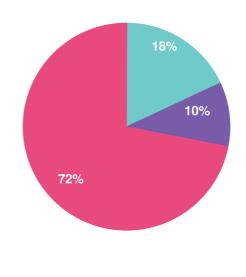
## **Company Size**

by reviewers



Large Enterprise

by visitors reading reviews



Midsize Enterprise

Small Business

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