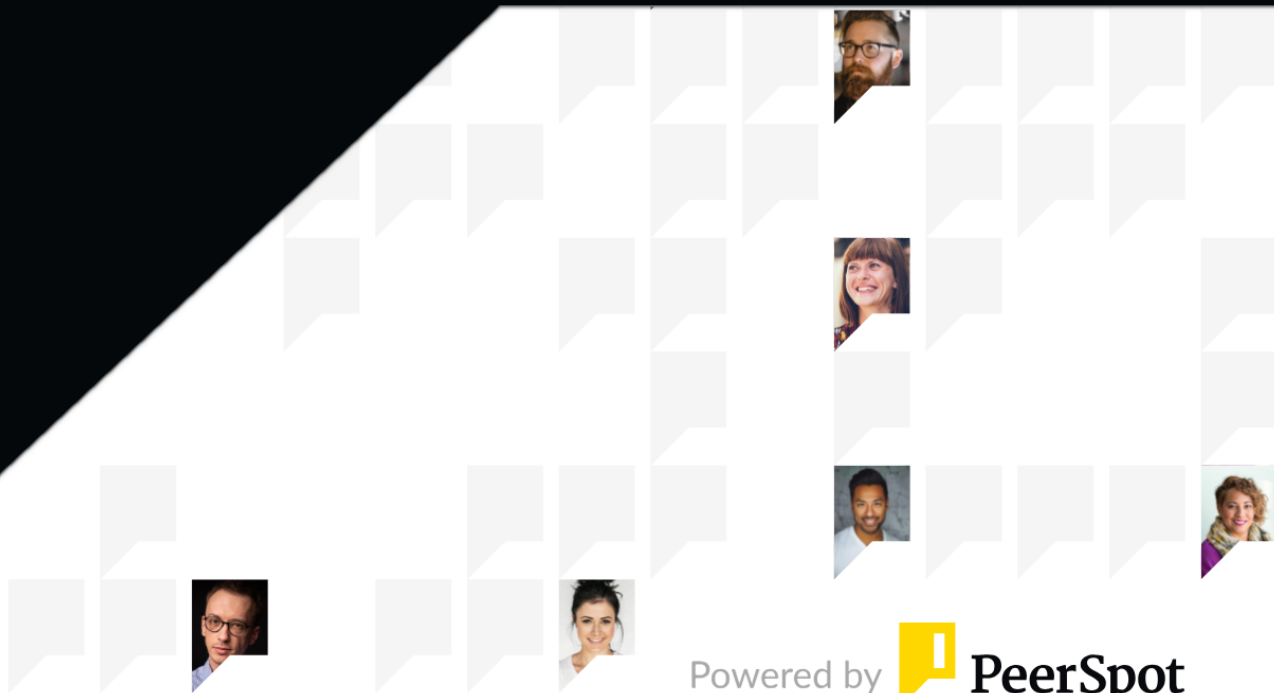


aws marketplace

Sisense

Reviews, tips, and advice from real users



Powered by  PeerSpot

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Product Recap



Sisense

Sisense Recap

Sisense is an end-to-end business analytics software that enables users to easily prepare and analyze large, complex datasets. Sisense's Single-Stack BI software includes data preparation, data management, analysis, visualization and reporting capabilities.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“The Sisense solution was very easy to set up, and its visualizations were effective.”



Jason Berman

Business Intelligence & Reporting Manager at a tech vendor with 51-200 employees



“Sisense can integrate with multiple sources at one time.”



Wiboon Thabsuwan

Senior Consultant at IMD Company Limited



“The best part about this solution is how easy it is to mash up the data from many sources. Sisense is fast compared to other solutions.”



Wiboon Thabsuwan

Senior Consultant at IMD Company Limited



“We like that this solution allows us to use data cubes to set up specific visualizations.”



Ron Splittgerber

Rice Board of Directors and Kualii Coeus Functional Council at a university with 5,001-10,000 employees



“This solution is easy to learn how to use.”



Fernando Morote

Senior Software Engineer/BI Data Analyst at a analyst firm with 501-1,000 employees



“The solution's technical support team is good.”



Sridhar Adduri

Business Intelligence Specialist at University of Central Missouri



“I have found the dashboard creating feature helpful.”



Cathy Stevens

Consultant at EarthLink

What users had to say about valuable features:

- I have found the dashboard creating feature helpful.
- It has allowed me to move my data to the cloud.
- The customer support and onboarding features have been great.

Cathy Stevens

Consultant at EarthLink

[Read full review](#) 

“ElastiCube Manager is a very easy to use ETL tool, which includes the ability to easily transform raw data into reusable data. There are many built-in connectors, which allow us to easily add new sources of data, often in minutes. .”

Verified user

Head of Data Science at a recruiting/HR firm with 201-500 employees

[Read full review](#) 

“The Sisense data cube allows us to execute heavy, complex computations on the fly so customers can slice and dice the data based on their business needs. The visualizations are adequate and the support from their team has been outstanding. Whenever we have an issue or are unsure how to proceed, they manage to simplify the issue and help us execute it in a graceful and scalable way. .”

Verified user

Director of Product - AI and Data Insights at a tech vendor with 201-500 employees

[Read full review](#) 

“The dashboard design interface is very intuitive and allows you to quickly and easily produce professional, innovative dashboards.

ElastiCube Manager allows you to combine multiple data sources and add additional fields and tables with ease. It gives you the power of ETL and data modeling in one easy to use tool. .”

Chris Grimsley

Business Intelligence Manager at a tech services company with 10,001+ employees

[Read full review](#) 

“The Sisense solution was very easy to set up, and its visualizations were effective. Creating dashboards was straightforward and it didn't take long to understand how the tool works, making it intuitive. Additionally, it offers two ways to access data: by cubing the data or hitting it live. Using the last two cubes for data visualization made more sense for efficiency..”

Jason Berman

Business Intelligence & Reporting Manager at a tech vendor with 51-200 employees

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“Sisense is one of the best, and that is because of the product itself. Sisense can integrate with multiple sources at one time. If you have many databases, you might have CSV files, Excel files, or any kind of data files that Sisense can connect and wrap up everything in a single time. Another thing is predictive analytics. I would say that they are using a lot of AI features to advise the end user to understand the data, which is valuable. The tool gives us a lot more answers to help us understand many parts of the data..”

Wiboon Thabsuwan

Senior Consultant at IMD Company Limited

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Other Solutions Considered

“We used multiple other solutions, including Google Looker Studio, Quicksight, Superset, and Google Sheets dashboards. We wanted to consolidate all data, so we switched to Sisense..”

Pavan-Reddy

Senior Manager Analytics at Aarki, Inc.

[Read full review](#) 

“I evaluated ThoughtSpot. Ultimately, I chose ThoughtSpot due to its superior self-service capabilities, despite Sisense having slightly better dashboarding..”

Jason Berman

Business Intelligence & Reporting Manager at a tech vendor with 51-200 employees

[Read full review](#) 

“I have used many different solutions recently including Tableau, Power BI and BusinessObjects.

Sisense provides us with the best performance and the functionality that we need. Sisense provides both an on-premise and cloud solution, which meets our needs. .”

Chris Grimsley

Business Intelligence Manager at a tech services company with 10,001+ employees

[Read full review](#) 

“When I started looking, I had two main prerequisites for my BI solution. I needed to create on-the-fly dashboards for customers so I needed a fast and intuitive solution to make graphical request and look good in front of customer when we wanted to check a particular aspect of their activity. Also, I wanted a product that looks sexy for its time and not outdated, as opposed to Business Objects. I checked a few products such as SAP, BOARD, Yellowfin, Klipfolio among others. We also looked at internal development using a Javascript library such as D3.js, metricsgraphics.js, and highchart..”

Verified user

[Read full review](#) 

PROJECT MANAGER - Fleet production optimization & monitoring.
Quarry/Mining/Construction at a manufacturing company with 1,001-5,000 employees

ROI

Real user quotes about their ROI:

“As any BI solution, Sisense isn't cheap, and we had a long discussion before taking the decision to buy this system. It's hard to measure returns, but it certainly has saved a lot of our finance team time already..”

Verified user

[Read full review](#) 

Network & Systems Administrator at a non-tech company with 1,001-5,000 employees

“N/A, as ROI remains to be seen. We are in the early stages of launching our product and using Sisense to its full potential so it will be at least another six months time to have a better understanding of whether the product will be helpful to the company or not..”

Verified user

[Read full review](#) 

Director, Business Operations at a university with 51-200 employees

“ROI was realized immediately by reducing manual report labor. We can also meet the needs of clients that require dashboard reporting to retain business. Our sales team have brought bigger / better prospects by offering Sisense dashboards. .”

Verified user[Read full review](#) 

Director of Information Systems at a logistics company with 51-200 employees

“Fr return on investment, the tool probably saves a bit of time. It might not be good enough for the region I work in currently. The time-saving part can offer a lot after the installation or implementation is completed. After implementation is completed, it can help businesses in a more valuable manner..”

Wiboon Thabsuwan[Read full review](#) 

Senior Consultant at IMD Company Limited

“Sisense's return on investment depends on the point of view of the customer. It needs to be measured from the existing environment. If you are currently not using anything for analytic purposes, it will be very good. However, if you use other products, this solution may not be as good..”

Wiboon Thabsuwan[Read full review](#) 

Senior Consultant at IMD Company Limited

Use Case

“For the use case, the tool is mostly used from an analytic point of view. We are focused on huge data size because the last time we worked with the tool, it was very good..”

Wiboon Thabsuwan

Senior Consultant at IMD Company Limited

[Read full review](#) 

“Analytics and dashboards for product, sales, and marketing organizations. Merges data from many different data sources to deliver comprehensive views of the business. .”

Chris Grimsley

Business Intelligence Manager at a tech services company with 10,001+ employees

[Read full review](#) 

“I was looking into some of our business operations with tow truck companies. I focused on evaluating turnaround times for tow trucks to arrive on-site for accidents and how long it took them to clear compared to other tow truck companies. Essentially, I was comparing responsiveness among different tow truck companies..”

Jason Berman

Business Intelligence & Reporting Manager at a tech vendor with 51-200 employees

[Read full review](#) 

“Embedded analytics for Financial Technology provider. We are a multi-tenant SaaS provider servicing large global organizations. Sisense is our embedded BI solution for visualizing descriptive, predictive, and prescriptive analytics in our product. .”

Verified user

Director of Product - AI and Data Insights at a tech vendor with 201-500 employees

[Read full review](#) 

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The solution's initial setup process was complex. We had to collaborate with its support team quite a few times while executing it. I rate the process a five out of ten..”

Sridhar Adduri

[Read full review](#) 

Business Intelligence Specialist at University of Central Missouri

“Setup was simple from a business perspective. It would be wise to have someone who has a background in DevOps to handle the schema and data connecting to start..”

Verified user

[Read full review](#) 

Director, Business Operations at a university with 51-200 employees

“Deployment is ultra-easy. I’ve installed the product, connected to MySQL database, and created my first dashboard in a day. ElastiCube manager may require some very basic IT skills, though..”

Verified user

[Read full review](#) 

PROJECT MANAGER - Fleet production optimization & monitoring.
Quarry/Mining/Construction at a manufacturing company with 1,001-5,000

employees

“The initial setup was straightforward. The installation process was very clear; it was/is very clear what one needs to do for the product to work or to derive the maximum use from it. Proper documentation has helped a great deal..”

Verified user

[Read full review](#) 

Techno-Functional Consultant at a tech consulting company with 51-200 employees

“Migrating our data to Sisense was not easy since we were in a very busy period, and there were some issues during the first few months. This prompted us to look for a super site and other solutions. We were able to figure things out with the support of the Sisense team. It was a painful process, but we are happy with the results. The deployment took around two months and four or five people to complete.

I rate the initial setup a three out of ten, where one is difficult and ten is easy..”

Pavan-Reddy

[Read full review](#) 

Senior Manager Analytics at Aarki, Inc.

Surprisingly simple, to be honest. The API's included with it provide for easy access to existing data and resources, and creating custom resource links where there is no API was straightforward, not much room for error!

Verified user

[Read full review](#) 

Infrastructure Expert at a tech services company with 1,001-5,000 employees

Customer Service and Support

“I’d like to highlight the good and quick support, which always tries to find a custom solution for any issues either by mail or even screen sharing session. Important requests are handled with high priority and are usually fixed quickly..”

Verified user

[Read full review](#) 

Business Analyst at a media company with 501-1,000 employees

Customer Service:

The Sisense customer service group is fabulous. They answer all our questions and respond to our concerns in an efficient, effective manner.

Technical Support:

Top notch..”

Verified user

[Read full review](#) 

Senior IT Project Manager at a government with 5,001-10,000 employees

“We have used the Technical Support resources on 3 or 4 occasions during the implementation and the group is very professional and knowledgeable. You get to speak to a level 2 or 3 individual rather than starting at Level 1 and hoping the person knows how to handle the case. I am very satisfied with the Technical Support..”

Verified user

[Read full review](#) 

Vice President of Information Technology at a manufacturing company with 51-200 employees

“The customer service provided by Sisense is excellent. It's clear that the company is invested in their clients successfully implementing and using their product.

“This isn't a company that stops caring as soon as they have your money..”

Verified user

[Read full review](#) 

Senior Data Architect at a marketing services firm with 51-200 employees

Customer Service:

Excellent customer service both pre-sales and post.

Technical Support:

Technical support has been very responsive. If they can't answer immediately, we receive prompt email responses with the result / code to solve the problem..”

Verified user

[Read full review](#) 

Director of Information Systems at a logistics company with 51-200 employees

Customer Service:

Excellent. I am confident I will receive a response within the same day and usually much sooner than that.

Technical Support:

Technical support has been superb. We had a fairly complicated security implementation, and they helped guide our developers through all the nuances. .”

Verified user

Product Owner of Business Intelligence at a computer software company with 501-1,000 employees

[Read full review](#) 

Other Advice

“It is very important to understand that Sisense is a startup-type company and you will not get a super feature-rich product (like Tableau). In exchange, you get dedicated support and a lot of customization options. As long as you're OK with this, you'll like the product..”

Verified user

Network & Systems Administrator at a non-tech company with 1,001-5,000 employees

[Read full review](#) 

“For teams already using tools like [MicroStrategy](#), which also use cubes, Sisense could serve as an easy transition offering more capabilities.

I would rate Sisense an eight out of ten..”

Jason Berman

Business Intelligence & Reporting Manager at a tech vendor with 51-200 employees

[Read full review](#) 

“Normally, you have to maintain it by upgrading the product quite often because of its Linux component since it has a lot more things inside of it, like Kubernetes. The tool has a version of the Kubernetes, and it also has a lot of versions of the server, which is why the problem is you have to upgrade it frequently.

I rate the tool a nine out of ten..”

Wiboon Thabsuwan

Senior Consultant at IMD Company Limited

[Read full review](#) 

“We are moving to a better tool. Technologically speaking, Dundas is ahead of other solutions on the market. The most impressive thing about Dundas is that if you have a graph, you can select a segment of that graph and drill down into the detail. You can make comments on the graphs for easy discussions.

I would rate this solution an eight out of ten. .”

FernandoMorote

Senior Software Engineer/BI Data Analyst at a analyst firm with 501-1,000 employees

[Read full review](#) 

“The sales process was excellent. We opted to do a proof of concept, and we were able to test all of our requested functionality prior to buying the product. They also guided us through the proof of concept, and offered a great deal of support. The sales process was one of the best sales experiences we went through.

Our customers love the product. When we demonstrate Sisense's capability against their data, they wonder how they existed without Sisense. .”

Verified user

Product Owner of Business Intelligence at a computer software company with 501-1,000 employees

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“There are multiple stages of the availability. The first primary thing is cost. The second one is how large your data is and whether you want to research data in real-time or if it's frequency-based. There are much better solutions like Superset or Looker. If you look at consolidated data that refreshes regularly, like once daily, Sisense is definitely on the good side. It doesn't offer anything extra except for the good visualizations. Sisense is on top of the market. There is an associated brand value. If you want to share reports with the clients, that would also be easier.

We were evaluating Sisense, but the pricing was too high for us. We decided to try it and purchased an initial membership plan for 10 or 13 people. We worked directly with the Sisense team, but for a long time, we could not onboard our dataset. We explored multiple solutions, including onboarding a sample dataset first or directly catching the data through queries inside items. This is their primary KPI and USP – you can write questions in site settings and people. We tried to host this somehow, but all of our attempts failed. After multiple discussions, I could onboard the queries directly with the help of the support team.

We have dashboards all over the place. It was getting tough for us to track down where the information was. We needed a central location where all the dashboards are present. We were also hopeful that the AI features in Sisense could help us point to deeper insights that we cannot find ourselves all the time.

We were evaluating between Sisense, Superset, and Looker Studio. And I think Sisense is relatively fast compared to Looker Studio, for sure. Looker Studio also has some build problems, such as the inability to support custom queries. So, it's not a scalable solution for us.

One person currently does maintenance, but we are considering two or three for this job.

Overall, I rate the solution an eight out of ten..”

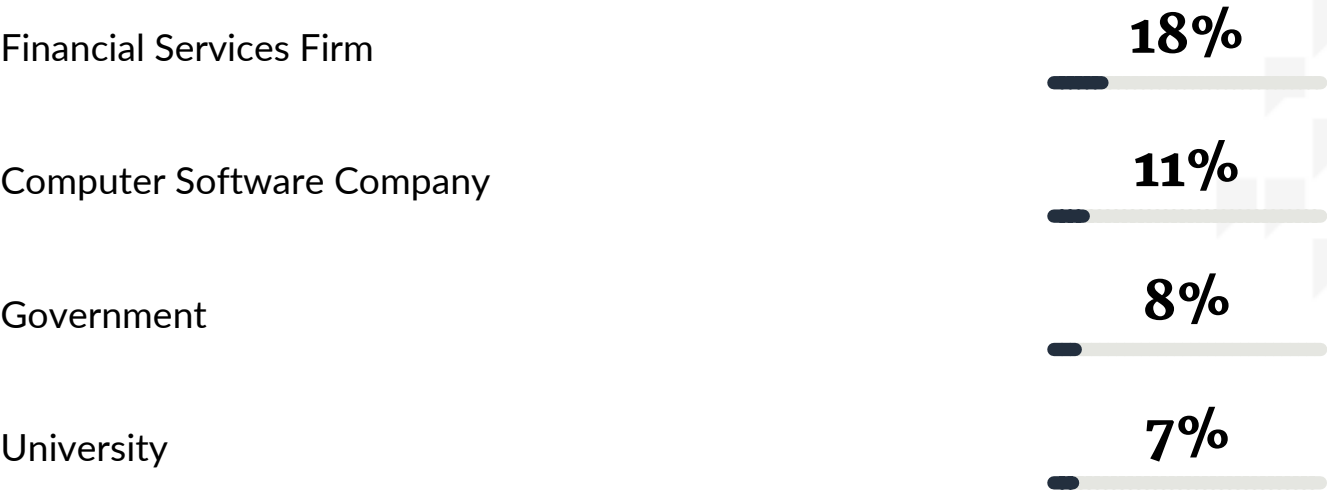
Pavan-Reddy

Senior Manager Analytics at Aarki, Inc.

[Read full review](#) 

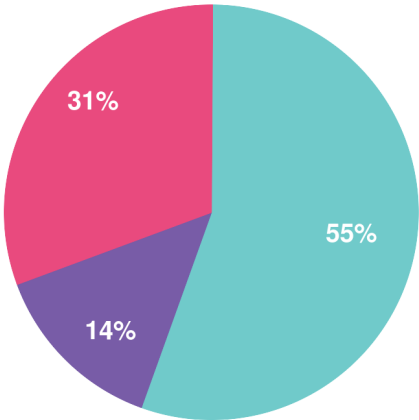
Top Industries

by visitors reading reviews

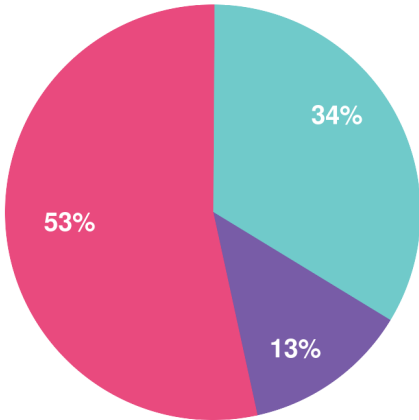


Company Size

by reviewers



by visitors reading reviews



 Large Enterprise  Midsize Enterprise  Small Business

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