

aws marketplace

LaunchDarkly

Reviews, tips, and advice from real users



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Product Recap

➔ LaunchDarkly

LaunchDarkly Recap

LaunchDarkly is acclaimed for its feature flag management, enabling safer, high-velocity code deployment and precise control over rollouts. Organizations use it to test, deploy, and manage features across user segments, performing canary releases and quick rollbacks without new code deployment. Users praise its robust flag system, real-time updates, detailed targeting, comprehensive analytics, and strong integration capabilities, significantly enhancing development efficiency and productivity.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “These features in my current project have helped my team because they allow us to specifically target users to start turning on functionality, we can monitor the behavior and make sure that it's behaving as expected when the feature toggle is turned on, and then we can increase the usage.”



Verified user

Staff Software Engineer at a wholesaler/distributor with 10,001+ employees

- ✓ “The initial setup is very easy.”



James Bayhille

Principal Technical Program Manager at ChowNow

- ✓ “It has really helped during the series of product lines and faster deployment and faster development.”



Suresh

Works at a retailer with 51-200 employees



“The setup is easy.”



Durga Prasad M

Frontend Developer at Prodapt



“From the development side, it allows us to manage multiple things.”



Rohit Bhosale

Senior Software Engineer at Carnera



“I appreciate that we can release any feature in production and maintain control over it.”



Navnath Andhale

Team Lead at a tech vendor with 10,001+ employees



“I like that it offers the ability to control the flags.”



Ramya Nallamsetty

Associate at Cognizant

What users had to say about valuable features:

“The ability to turn off a flag is crucial when a task is not complete, especially if there is an error in a commit. This feature ensures that uncompleted tasks are not shown to clients..”

Verified user

Module lead at a tech vendor with 1,001-5,000 employees

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“I appreciate that we can release any feature in production and maintain control over it. If something goes wrong, we can go to the portal, turn off the flag, and manage the situation remotely..”

Navnath Andhale

Team Lead at a tech vendor with 10,001+ employees

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“The main feature I value is the user-friendliness, especially the flag enabling and disabling. The API integration is also impressive. I appreciate the UI which allows easy enabling and disabling of flags..”

Durga Prasad M

Frontend Developer at Prodapt

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“Recently, I like this new update where we can see and manage everything through it. Also, from the development side, it allows us to manage multiple things. Additionally, I like the services provided, like managing through the internet on and off..”

Rohit Bhosale

Senior Software Engineer at Carnera

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“The application is highly intuitive. The UI offers robust controls, allowing you to set rules, schedule releases, and establish dependencies. For instance, if a particular flag depends on other flags or features that need to be deployed first, you can also configure that. The application provides a deep level of configuration options..”

James Bayhille

Principal Technical Program Manager at ChowNow


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“LaunchDarkly offers several outstanding features. There's the main functionality of LaunchDarkly, which is providing feature toggle functionality. They also provide a relay proxy, which allows us to increase performance, as well as provide functionality for our feature toggles in the event that connections to LaunchDarkly go down. Some of the more impressive and useful functionality are the targeted feature toggling, as well as different segments that allow very specific targeting of users and context, with the ability to get very granular and complex with feature toggling rules. Additional functionalities include the ability to see how feature toggles are being utilized, how often they're being evaluated, as well as a scanner that helps users determine which flags can be retired and which flags still need to be used.

“These features in my current project have helped my team because they allow us to specifically target users to start turning on functionality. We can monitor the behavior and make sure that it's behaving as expected when the feature toggle is turned on, and then we can increase the usage. In previous projects, we've also used the targeting and the segments in a similar fashion, and we could target it towards both internal and external customers based on the context being passed to LaunchDarkly as it's evaluating the flags..”

Verified user

Staff Software Engineer at a wholesaler/distributor with 10,001+ employees

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Other Solutions Considered

“Before using LaunchDarkly, we had custom services with config tables for feature control. These were difficult to maintain, and there were higher risks of causing issues in production. LaunchDarkly provides a more user-friendly interface and control..”

Navnath Andhale

Team Lead at a tech vendor with 10,001+ employees

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“I did not use a previous solution at either of these organizations. At my previous organization, there was a homegrown solution and by the time I left that organization, we were in the process of transitioning them from the homegrown solution to LaunchDarkly. The reason they wanted to get off of the homegrown solution was because it had become too large and too complex and too difficult to maintain..”

Verified user

Staff Software Engineer at a wholesaler/distributor with 10,001+ employees

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“Before choosing LaunchDarkly at my current organizations, I was not involved in those processes. For some of the smaller organizations and startups I've been working with, we have been looking at other possible solutions. Unleashed is one of them, and I think that's the one I'm leaning towards. I'm not particularly enthusiastic about their functionalities. However, they tend to come at the right price point that I need..”

Verified user

Staff Software Engineer at a wholesaler/distributor with 10,001+ employees

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ROI

Real user quotes about their ROI:

“For my current organization, I can't say one way or the other about return on investment. I've never had a challenge getting access except for team member configuration. At my previous organization, we were having issues due to licensing costs and agreements. We were eventually able to get it to a point where a very small team could administer access to LaunchDarkly for thousands of employees. The pain point of configuring the basic configuration using Terraform came into play, allowing us to hand off the management of LaunchDarkly teams to the development teams so they could handle permissions as long as we set out a set of permissions they could choose from. That made things easier. However, that's where we started experiencing the pain point of once things started getting modified through the dashboard, we couldn't get them back via Terraform..”

Verified user

Staff Software Engineer at a wholesaler/distributor with 10,001+ employees

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Use Case

“LaunchDarkly is used for feature flag implementation. It allows me to control product release by deciding whether to show certain features to users. I can also control feature visibility remotely by toggling flag values..”

Navnath Andhale

Team Lead at a tech vendor with 10,001+ employees

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“I have been using LaunchDarkly for more than one year due to the nature of my projects. Whenever we want to avoid multiple builds, we use a flag to enable future changes in the production environment..”

Verified user

Module lead at a tech vendor with 1,001-5,000 employees

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“We use the solution for risk-free releases, allowing us to control the blast radius when launching content to our customers. We also use it for targeted experiences, enabling us to reach specific customer segments with various features as they are rolled out. However, the company's main use case was extensive A/B testing to conduct experiments..”

James Bayhille

Principal Technical Program Manager at ChowNow

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“I have been working for the client Windstream, which is an enterprise platform where we develop an Appysuit application. We are testing new features without releasing them to all customers, instead releasing to selected customers. I use LaunchDarkly for feature enabling and disabling..”

Durga Prasad M

Frontend Developer at Prodapt

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“ We built a powerful e-commerce platform and heavily used LaunchDarkly to launch features behind a flag. This allowed us to implement trunk-based development, significantly improving our development speed. We could continuously deploy everything behind a flag and enable features only when ready, which was incredibly helpful.

There are certain features we need to keep behind a flag. Typically, there are two ways to do this: using a property file or using LaunchDarkly. With property files, we had to deploy the feature in a lower environment, update the property, and then restart the server.

LaunchDarkly, on the other hand, offers real-time changes and the ability to disable features if issues arise in production. This real-time capability is extremely beneficial..”

Suresh

Works at a retailer with 51-200 employees

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“Currently, my main use case for LaunchDarkly is as a consumer. The application that I'm using uses LaunchDarkly as feature toggles. We toggle our flags on and off depending on what environment they're in, and depending on what state of the application's development lifecycle is.

“I can give a specific example of how I use LaunchDarkly for feature toggles in my application. We've got a set of features that we're keeping hidden behind a set of feature toggles, specifically based on how we're allowing users to log into our application. When the feature toggle is on, the functionality allows the user to access the new identity provider that we're using. When the feature toggle is off, it's using our old, previous functionality for our identity provider..”

Verified user

Staff Software Engineer at a wholesaler/distributor with 10,001+ employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup is just an SSO. You already have an SSO. I don't know whether the SSO is available, but if it is not, it needs to be introduced at the company level. The company needs to be SSO-logged.


So they don't want to collaborate and create an account and everything. Ideally, this should be logged in through the SSO. That should happen with our server only. That is one thing I believe. It was not there six months before, but I am not currently aware.

So if it is not, that should be introduced. The login should be there so they can manage product sales and non-product sales.

Set alone, we can't control as an organization. We can't provide access to everyone..”

Suresh

Works at a retailer with 51-200 employees

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Customer Service and Support

“Support was game-changing for the organization in terms of its ability to release things with a significant risk reduction. It has pretty comprehensive documentation..”

James Bayhille

Principal Technical Program Manager at ChowNow

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“I have not interacted with the customer support team at my current organization. However, at my previous organization, I interacted with them quite frequently, and they were absolutely great. They were stellar, super polite, super fast, and usually really knowledgeable.

“I would rate the customer support a nine because there were a couple of times where we got handed off to junior support techs who didn't fully understand what I was asking..”

Verified user

Staff Software Engineer at a wholesaler/distributor with 10,001+ employees

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Other Advice

“If you can afford it, go for LaunchDarkly. It's a great tool. I really enjoy using it. I wish there was a lower tier for startups and small companies. On a scale of 1-10, I rate LaunchDarkly an 8..”

Verified user

Staff Software Engineer at a wholesaler/distributor with 10,001+ employees

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“You can achieve smooth releases with LaunchDarkly while maintaining control over them. It helps avoid compliance issues by allowing feature adjustment at any time.

I'd rate the solution nine out of ten..”

Navnath Andhale

Team Lead at a tech vendor with 10,001+ employees

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“I would recommend LaunchDarkly for projects with multiple builds. If you wrongly commit tasks, turning off the flag ensures features do not show up for the client.

I'd rate the solution seven out of ten..”

Verified user

Module lead at a tech vendor with 1,001-5,000 employees

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“You can manage through the reach of flags for different credential regions. You can turn on or off features for different environments. This is pretty useful.

I'd rate the solution nine out of ten..”

Rohit Bhosale

Senior Software Engineer at Carnera

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“I would suggest using LaunchDarkly if the application is complex and you have to test many features for future purposes, particularly for enterprise applications. For small applications, I would not suggest using LaunchDarkly. It's easy to use, easy to integrate, and user-friendly.

I'd rate the solution eight out of ten..”

Durga Prasad M

Frontend Developer at Prodapt

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“It allowed us to deploy faster. Despite having a rigorous code review process that slowed things down, once the code was reviewed, LaunchDarkly enabled safe deployments. If there was ever an issue, we could easily roll back a particular release by simply turning off the feature flag.

When configuring and setting this up, begin with feature sets that are relatively small in scope. This helps build the necessary skills to leverage the product effectively while maintaining control over the blast radius, thus reducing risk to your customers and application in case of misconfiguration. As you gain more experience with the solution, it's crucial to have a process to manage feature flag sprawl, as mentioned earlier. Implementing a life cycle management system for your feature flags is essential.

Overall, I rate the solution a nine out of ten because of its intuitiveness and ease of use..”

James Bayhille

Principal Technical Program Manager at ChowNow

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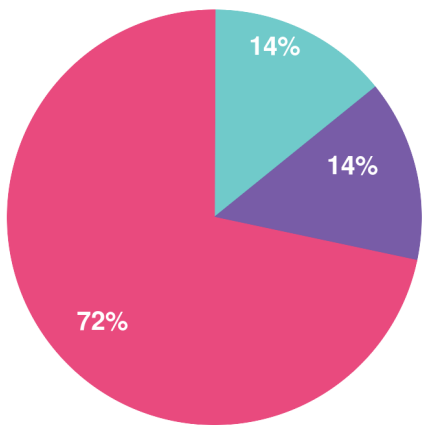
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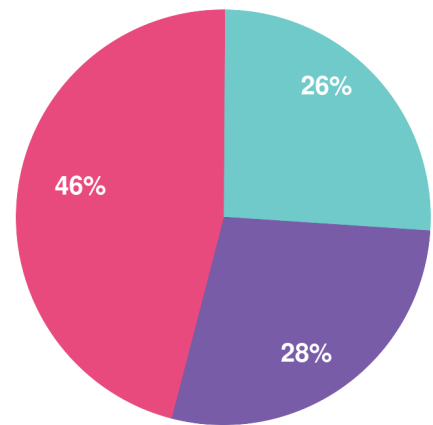


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