

aws marketplace

SignNow

Reviews, tips, and
advice from real users



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Product Recap



SignNow

SignNow Recap

SignNow is a highly-rated electronic signature software that offers a user-friendly interface and customizable features. It provides advanced security measures, integrates with other software, and has excellent customer support. It's an efficient and secure solution for electronic signature needs.

SignNow helps businesses save time and money, increase productivity, and impress customers and clients with our easy to use but versatile esignature software. We like useful software that is simple and straightforward. SignNow was created to be solution that can integrate with the most complex business processes while still being simple enough to figure out on your first try, without any confusion or issues

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “As we work remotely in our organization, most people are not available in the offices, and the whiteboards in Miro Business - Enterprise have been a lifesaver for us.”



Vopic Mishra

Director of Operations at EY

- ✓ “SignNow has positively impacted my organization because these quick things that need manual intervention are faster, and it is helpful due to fast approvals, lower cost because of email-based processes, and strong traceability for audits and compliance purposes.”



Purva

Application development senior analyst at Accenture

- ✓ “Overall, my clients love the efficiency this company creates for us.”



Denison Tombs

Senior Software Engineer at Procter & Gamble

- ✔ “My advice for others looking into using SignNow is that if an organization needs a simple yet extremely efficient piece of software that allows your team to distribute, execute, and deliver agreements from anywhere, anytime, then SignNow is the real deal.”



Trevor Macnon

System Engineer at ManpowerGroup

- ✔ “SignNow has positively impacted my organization by being very helpful in sending documents for quick approval and quick signing to save time.”



Wapohi Lawrence

Frontend Developer at Target

- ✔ “SignNow has been really helpful in my organization, especially in reduction of human errors during the signing process, and it has also been cost-effective and time-saving through elimination of traveling to come and sign documents and return.”



Praneetha Marini

Senior Test Engineer at Atos

- ✔ “My advice to others looking into using SignNow is that it is one of the best e-signature platforms that saves a lot of time and effort between clients and customers, especially when there are no face-to-face meetings, saving costs including traveling.”



Kelvin Cihigo

Human Resources Manager at edx

What users had to say about valuable features:

“The best features SignNow offers are PDF fillable portions where signatures, dating, and text are included. Sending agreements to my clients is seamless. Completing and signing packets to send back to brokers is great. The mobile app is amazing. Customer service is great. It is pretty easy to bulk send documents to multiple clients at once. Signing is not an issue on the mobile screen; it is very seamless. The cost is very competitive.

Regarding the features, Single Sign-On and automatically recognizing fields are great. SignNow has positively impacted our organization by saving time with reusable templates. I have been able to save time from thirty percent to sixty-five percent since I started using this tool. It is also very cost-effective and helps us save more costs. We get contracts approved and signed more quickly, and it has increased collaboration within different departments when sharing links and documents..”

Denison Tombs

Senior Software Engineer at Procter & Gamble

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“My experience while using SignNow has been five to six years.

The mobile app support has been really helpful because they have been really proactive in case we want to reach out to them about any issue. We reach out to them instantly and they quickly give us a solution to our problem or support us 24/7. That has really worked well, especially with our mobile support when we or our clients have concerns with the mobile app. The mobile app has also been really great because it helps our team while working from home or remotely. They are able to open the mobile app and sign documents on the go, promoting collaboration.

SignNow has positively impacted my organization. Since we started using SignNow, it has improved the time for signature collection, saving both parties time and reducing client doubts about signing with us. It has improved team collaboration because we all have access to this tool, and NDAs are signed much faster than they used to be. Reusable templates help out a lot..”

Vopic Mishra

Director of Operations at EY

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“The best features SignNow offers are its scalability; it scales with my workflow. It is very lightweight and user-friendly, and it is very affordable. The user interface is intuitive and easy to navigate. Apart from the desktop solution and mobile apps for iOS and Android, SignNow can also be set up as an API integration and an on-premises solution. Additionally, it provides automated guidance through the e-signature process, online payments collection, bulk sending, reusable templates, fillable fields, calculated fields, sending documents in groups, audit trail, and is court-admissible.

“SignNow has positively impacted my organization by being very helpful in sending documents for quick approval and quick signing to save time. It has replaced paper forms with an automated system that saves considerable time through automating tedious and time-consuming tasks. It has saved me time chasing clients to get paperwork signed since I do not have to pursue them. I have gotten my own documents signed more easily and maintained professionalism. My team saves around 5,000 hours per week..”

Wapohi Lawrence

Frontend Developer at Target

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“The best features SignNow offers include ease in uploading multiple documents, ease of access for my clients, and the platform being legally credible and acceptable to attorneys for their requirements of verifiable and authentic signatures.

“The document upload feature helps my workflow as it is very cost-effective, providing the best value for the money when dealing with e-signature platforms. It is very easy to use, uploading documents has been very efficient, and I am happy because my customers find it a very easy and practical tool. They have no problem and trust SignNow, leading to a process that has become very efficient and flowing well while saving time and cost because we do not have to meet face to face.

“The features of SignNow are intuitive, and the user-friendly interface makes it very easy to use and navigate through for new users.

“SignNow has positively impacted my organization by reducing costs and saving time with getting documents executed. The return on investment is huge, especially through cost savings..”

Kelvin Cihigo

Human Resources Manager at edx

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“SignNow offers features such as allowing only the person with access to perform the e-sign process. A particular ID verification is conducted during the document e-sign process, with a valid government ID being requested at the end of the verification process during final submission. This is one of the best features.

The ID verification process is a more secure method. If the link is accessed by an unauthorized user and they attempt to complete the verification process, it automatically gets rejected if the user is not the specified person designated to sign it. This provides better security and also speeds up the process, allowing users to directly click on the link and complete the signing process on any device, whether it be mobile, tablet, or laptop.

Notifications and integrations are important features. Whenever signing is completed, document verification and ID verification are finished, and a notification is provided indicating whether the process is complete, whether it is a success or failure. We have integration with REST APIs and XML, which can be integrated to make the document sign process smooth.

SignNow has changed the way we conduct contract, agreement, and form signatures. Instead of using physical methods, we now use SignNow, which has improved the process and made it faster and smoother. We have noticed minimal errors as it points to the particular area where the signature needs to be captured, which has helped in speeding up contracts getting signed and ultimately saving time in completing work faster and approvals. .”

Manojkumar Reddy

Associate Technology Consultant at a tech vendor with 10,001+ employees

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“The best features SignNow offers include being an outstanding e-signature application, really easy to use, and makes uploading and downloading documents go more quickly. It is also simple to add fields and signatures. It has a very user-friendly and intuitive mobile app and also an intuitive user interface.

“The mobile app helps our team and our clients because especially for our clients, it is very comprehensive and a must-have, especially on their mobile. They are able to send documents on the go or even when remotely working and send them back to us, saving a lot of time. The mobile app is also very easy to use and convenient and reliable. The intuitive and user-friendly interface is very easy to navigate and customize, making it very easy to use this platform for both technical and non-technical users. They enjoy it.

“I would also like to highlight the drag-and-drop user interface. The formatting of the documents is also top-notch.

“SignNow has positively impacted my organization by providing peace of mind because our clients appreciate this tool. SignNow is very easy to use, and we are able to send documents for them to be signed on time, and they are able to sign and send them back. They have also been able to save a lot of time and cost by not coming to our offices to sign the documents. There has also been a reduction of human error, so the efficiency has increased. We are very happy about that. It also allows for remote work where we can use this tool while working at home or remotely, sending documents to our colleagues or team members. We are able to collaborate on the document efficiently. It also provides a digital record of signatures in chronological order and offers a cloud-based storage option where it is easy to access the documents as long as you have an internet connection..”

Trevor Macnon

System Engineer at ManpowerGroup

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Other Solutions Considered

“I previously used DocuSign, and the reason I switched from DocuSign to SignNow is because it is very cost-effective and easy to use for both my clients and end-users. It also offers everything that DocuSign offers but in a cost-effective manner..”

Wapohi Lawrence

Frontend Developer at Target

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“I was previously using DocuSign, and the reason why we switched from DocuSign is because it wasn't that easy to use. Our customers were complaining about the complexity of some features. It wasn't that cost-effective compared to SignNow, and the customer support was not as responsive compared to SignNow. That's why we switched from it..”

Vopic Mishra

Director of Operations at EY

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“SignNow does not have the same footprint or recognizability as DocuSign. In my opinion, I rank SignNow as a better option compared to DocuSign and other alternatives.

“Just to mention, we also integrated it with Zapier. It is also very cost-effective compared to DocuSign and very easy to use..”

Praneetha Marini

Senior Test Engineer at Atos

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“I measured the time saved by comparing my current use of SignNow with my previous tool, DocuSign. Previously, I was using DocuSign, and it was hectic and difficult to use, especially on the client side. Since I moved from DocuSign to SignNow, it has been very easy and cost-effective. I have seen an increase of time saving from thirty to sixty-five percent when compared with DocuSign. I switched from DocuSign because of the cost and the complexity of DocuSign's features..”

Denison Tombs

Senior Software Engineer at Procter & Gamble

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ROI

Real user quotes about their ROI:

“I have seen a return on investment with SignNow as it reduces the time it takes for others to sign documents I create. The reusable templates are useful; they help to save time..”

Wapohi Lawrence

Frontend Developer at Target

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“I can share relevant metrics that indicate significant money and time savings. We no longer need to take physical copies or printouts and share them for the signing process with users, which gradually reduces paperwork. This e-signing has helped in faster signing of documents, which has saved time..”

Manojkumar Reddy

Associate Technology Consultant at a tech vendor with 10,001+ employees

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“I have noticed time and money saved by having clients sign our documents electronically, which is very significant as opposed to having clients meet in the office to sign the document. There is a lot of time and cost saved, and we are able to represent out-of-state clients using the technology..”

Daksh Yamal

Senior Software Engineer at Infosys

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“I have seen a return on investment with SignNow because the manual process required the intervention of multiple employees, but here, things are taken care of by SignNow. The reminder and expiration features help, and we have avoided paper. This has helped to avoid courier costs and printing costs, and saved labor as 8 to 15 minutes per document was needed previously, but here SignNow helps. Additionally, there are fewer errors..”

Purva

Application development senior analyst at Accenture

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“I have seen a return on investment with SignNow, saving a lot of time and cost. It is a very cost-effective tool, providing a simple way to send out contracts to large numbers of contractors, especially when renewing contracts at the end of each year. I find the reusable templates customizable and love them because I do not have to format the documents again, saving a lot of time. Additionally, there is reduced induction of errors as we deal with documents signed electronically, improving security and confidentiality, making SignNow a great tool..”

Kelvin Cihigo

Human Resources Manager at edx

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“I have seen a return on investment because remote collaboration has enhanced.

“Additionally, the security posture has increased, and we have saved time and cost.

“In terms of specific outcomes, when I compare SignNow with our previous tool, I see SignNow has been able to save about 70% of our time because the documents are signed faster. The clients do not have to come to our offices to sign, so cost is also reduced by 40%, thanks to SignNow..”

Trevor Macnon

System Engineer at ManpowerGroup

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Use Case

“SignNow is used for e-signing documents instead of physical signatures. We use SignNow whenever we involve a lot of contracts that require multiple signatures. It would be very difficult to obtain physical signatures on physical copies, which would then need to be photocopied and printed, with those copies needing to be shared again with the specified person. Instead, SignNow allows users to simply click on a URL for the document that points to the specified area where signatures or e-signatures need to be placed.

We do not use SignNow daily, but whenever we require signatures from people on contracts, agreements, or forms, we use SignNow to make the process flow easy and smoother. .”

Manojkumar Reddy

Associate Technology Consultant at a tech vendor with 10,001+ employees

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“My main use case for SignNow is that it is easy to set up and easier for users, usually requiring little to no training to get started. I love the signing links that can be created and posted on our websites and the ability to create shared folders within the platform that can be used by members of the same team, like accounting, sales, HR, and many more departments, without having to share the logins.

A quick specific example of how my team uses SignNow day-to-day is primarily for HR onboarding and benefits open enrollment. SignNow provides an easy way for us to keep track of who has completed required paperwork and who hasn't. It also allows us to have digital signatures and a secure site to store documents. It is very easy to use for both signees and senders.

I also use SignNow for all my contracts and agreements. SignNow creates a one-stop shop where I can send clients my documents. Each page is PDF fillable, and they can submit any documents I need all within one page. Overall, my clients love the efficiency this company creates for us..”

Denison Tombs

Senior Software Engineer at Procter & Gamble

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“My main use case for SignNow is that it works well when I need to get signatures from several people who are in different places, such as contracts with outside suppliers or approval for documents between departments. There have been cases where I have been able to resolve everything in one day, something that used to take a week easily.

“When the issue requires more detail or changes constantly, such as documents still under review, it is not as practical to use SignNow because it has to be present every time. Another case where SignNow helped me significantly was when I needed to get a signature for an urgent contract with a supplier who was traveling. I sent it through the system, and in less than half an hour, everything was signed without having to print anything, with everything completed online and securely.

“I also use SignNow for communication and collaboration with my team members, which is very valuable..”

Wapohi Lawrence

Frontend Developer at Target

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“My main use case for SignNow is that it has been very effective in my organization, making business signature flow smooth. I use SignNow for all my client signatures. As an HR professional, I deal with a number of transactions, each requiring numerous signatures between the time of offer and closing. It is impractical to meet with clients every time a signature is required. With SignNow, I can send them the document and go through it with them on the phone as they sign in the place I have indicated.

“A specific example of a situation where SignNow made the process easier for me is that it is perfect for contracts that require verifiable and legal signatures. In the market today, I do business with out-of-state clients who simply are not available to meet me for wet signatures. This has become more prevalent as people are migrating from all over the country to my region. In today's business climate, it is possible to do business with clients you have never met face to face, and SignNow is an essential part of my toolbelt.

“Regarding my main use case for SignNow, it enables me to get documents to any of my clients, regardless of where they are in the world..”

Kelvin Cihigo

Human Resources Manager at edx

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“My main use case for SignNow is that it is a great electronic signature software, irrespective of my company's industry. It is a software as a service solution for anyone who wants to get their contracts, agreements and proposals digitally signed, and also manage their documents from multiple devices seamlessly. It is relatively easier to configure and use than other software in the market, especially its alternatives. The usability of the solution is also great. In my organization, we use SignNow to get the documents electronically signed, where we save a lot of time and also reduce errors. We work with multiple vendors, partners, and other OEMs who are in different countries and work on different time zones. It is easy and convenient to use SignNow and get the documents verified and signed. It is a great tool that should be practiced in every organization.

“A specific example of a workflow where SignNow really made a difference for me is when I wanted to send some documents, such as invoices and other documents to remind our customers about their payments for our services. We use SignNow and it is very easy to use for both recipient and sender on both ends. Customers are very happy with this tool because they can log in on their mobile phones or they are able to sign the document easily and send it back, saving a lot of time. They do not have to come all the way to our office, so they are able to save a lot of time..”

Trevor Macnon

System Engineer at ManpowerGroup

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“SignNow is an electronic signature solution that we use for signing off contracts from our clients and for having our invoices signed by a specific department within our company. This is the most user-friendly and very easy way to get binding signatures on the most important things for us. It's also a very cost-effective tool with no hassle when it comes to paying for the license or subscribing to it. It's very easy to use for both our employees and our clients, and it saves a lot of time.

Signing documents with legal binding and sales contracts has clauses that make it easy for both parties to keep track of things. The signing link is the best feature and can be shared easily and quickly. Email invites can also be sent with one click, which I love.

Since we started using this tool, when I compare it with our previous tool, DocuSign, we have been able to save 40 to 50% of our time compared to our previous DocuSign implementation which was 20 to 30%. SignNow has really saved us a lot of time. It has also saved us cost because clients don't have to come out from their offices; they just have to open their mobile app or personal computer and sign the documents as quickly as possible. We are able to guide them through the documents, which has grown trust and allowed us to retain our customers.

I would like to recommend SignNow to customers facing documents such as proposals and contracts, as it is a great tool to sign all documents and save time and cost..”

Vopic Mishra

Director of Operations at EY

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“Setting was straightforward with no technical hitches or glitches. The customer support is very active and responsive. When we have anything, they are quick to respond..”

Daksh Yamal

Senior Software Engineer at Infosys

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“My experience with pricing, setup cost, and licensing is that the pricing is very competitive and very affordable. Even a small organization can afford this tool. Its affordability is on the higher side. The setup is very easy, and everyone can set this tool up and start using it..”

Trevor Macnon

System Engineer at ManpowerGroup

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“The initial setup is straightforward. You can download it from the App Store. Our clients can click the link on an email, which connects them directly to the document, and we both get what we want..”

Tin Bui

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Senior software engineer at Funding Societies Pte. Ltd.

“My experience with pricing, setup cost, and licensing is that pricing is very cost-effective. Any organization, regardless of size, can afford SignNow. It's very cost-effective and also very easy to use, making it very easy to set up everything even for those who are non-technical..”

Ashish_Kumar

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Senior Software Engineer at Unisys

Customer Service and Support

“The customer support is available twenty-four hours a day, seven days a week, and I am happy they are able to help us when we get stuck, showing us more features that have recently been released. I am also happy about their innovative approach..”

Kelvin Cihigo

Human Resources Manager at edx

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“The customer support is excellent; I have interacted with the customer support team a few times, and they are very quick to respond to our queries, very dedicated, and very solution-oriented..”

Ashish_Kumar

Senior Software Engineer at Unisys

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“I would rate the technical support of this solution a 10, on a scale from one to 10, with one being the worst and 10 being the best. The reason for this rating is, even though I contacted them only once, I had a lot of questions and they answered them promptly..”

Claudio Chalom

Marketing Director at Berlitz Canada Inc.

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“Customer support for SignNow is very helpful and responsive 24/7.

I've rated it a nine because it's very easy to use for both our employees and our clients, so they don't find it a hassle to use this tool. Secondly, customer support is always active and proactive 24/7 in case of any questions. It's also very cost-effective, and any organization or individual can afford it. It makes it feel more professional while signing documents on the go through the mobile app. This enhances clarification, productivity, and professionalism..”

Vopic Mishra

Director of Operations at EY

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Other Advice

“My advice to others looking into using SignNow is that it is a great contract management tool. It has improved collaboration with our stakeholders outside our organization, and departmental collaboration internally has been great. Time saved on document execution processes makes it essential for conducting remote businesses, so it is a very recommendable tool. I appreciate this tool because it provides a platform that is easy to use for creating a document with a digital signature. It also provides a platform that is easy to access for people who are signing digitally, and the platform makes it easy for me to see who has or hasn't signed the documents I have sent. I would rate this product a nine out of ten..”

Denison Tombs

Senior Software Engineer at Procter & Gamble

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“My advice for others looking into using SignNow is that if an organization needs a simple yet extremely efficient piece of software that allows your team to distribute, execute, and deliver agreements from anywhere, anytime, then SignNow is the real deal.

“Before we wrap up, I want to say I am happy because we have been able to collaborate remotely, especially while sharing documents with any department. My team experience has been a pleasant one, thanks to SignNow. Managing our documents has also been very seamless and straightforward. I would rate this product a 9 out of 10..”

Trevor Macnon

System Engineer at ManpowerGroup

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“The advice I would give to others looking into using SignNow is that it is highly recommended, particularly useful for simple documents, forms, and contracts where the fields are standard, such as names, signature block, and title. It would be helpful to have features that allow substitution of certain fields in the blanks, allowing the use of the same templates while first having a dialogue to integrate language for a person, corporation, partnership, or LLP.

“I have additional thoughts about SignNow, such as there are many features that are easy to use. It saves email addresses and allows me to make templates that are very helpful, as it expedites use on a larger scale. I would rate this product a 9 overall..”

Wapohi Lawrence

Frontend Developer at Target

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“My advice to others looking into using SignNow is that it is one of the best e-signature platforms that saves a lot of time and effort between clients and customers, especially when there are no face-to-face meetings, saving costs including traveling. Documents are also safer, signed professionally, and there is guaranteed reduction in document errors, so I highly recommend this tool. It is also very cost-effective and easy to use for both the recipient and the sender.

“This tool is very easy to use, saves your documents, is a fast program, and has no lag. I highly recommend it to any organization or individual that wants to make their document signing efficient, fast, and secure. I give this product a rating of nine out of ten..”

Kelvin Cihigo

Human Resources Manager at edx

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“The price is super reasonable and very cost-effective compared to any solution that we've used for digital e-signature tools. It has really enhanced collaboration between us and our clients and other partners. It's good for the bulk sending option for signature.

“My advice to others looking into using SignNow is that it is appropriate for most companies who need documents filled out and signed easily by multiple parties. It also comes at a very competitive price point, which is never a bad thing, so it's a highly recommendable tool to save time and cost.

“I purchased SignNow through the [AWS Marketplace](#).

“I have given this review a rating of nine out of ten..”

Ashish_Kumar

Senior Software Engineer at Unisys

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“SignNow is very cost-effective, and any organization of any size can afford it. When we compare it to our previous solution, DocuSign, SignNow is much easier to use and very cost-effective. It's also easy to control and learn how to use, especially because the learning curve is very smooth and the user interface is very intuitive.

It has reduced paper consumption by 80%, and we use no paper now. It has saved us 40 to 50% of our time annually and monthly, with easy access to signed documents.

SignNow is deployed in my organization as a hybrid cloud solution, and we use [AWS](#) as the cloud provider for SignNow. I purchased SignNow through the [AWS Marketplace](#).

SignNow is the real deal when it comes to the management of documents and signing of contracts. It's very easy to use, cost-effective, and saves both time and cost, especially due to the lack of traveling from one place to another to sign documents. It also has the ability to take documents and send them through SignNow with pre-filled fields or highlighting which fields need to be completed. This helps us save time, ensure documents are fully completed before signing, and guide the signees to the specific locations that need attention. I would rate my overall experience with SignNow a nine out of ten. SignNow is a complete game-changer for our office and organization..”

Vopic Mishra

Director of Operations at EY

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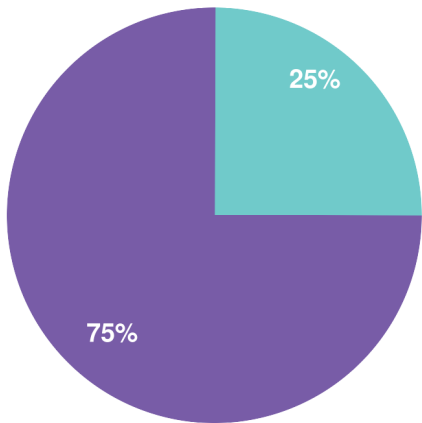
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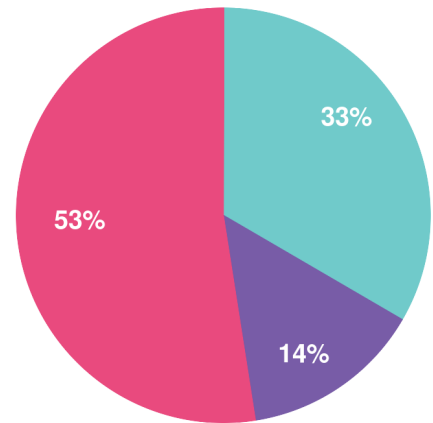


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsized Enterprise Small Business

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