

aws marketplace

Cortex.io

# Reviews, tips, and advice from real users



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# Product Recap



Cortex.io

# Cortex.io Recap

Cortex.io provides a comprehensive platform focusing on real-time performance, automation, and data integration to enhance threat detection and response accuracy. Its power management and integration capabilities help streamline operations for efficient performance.

Cortex.io's architecture allows for efficient threat management and data integration, enhancing detection and response capabilities. Playbooks automate processes, reducing errors and manual tasks. While challenges exist in user-friendliness, navigation, and speed, Cortex.io remains instrumental in bridging SIEM and EDR systems, supporting compliance with a hybrid cloud setup.

## What are the key features of Cortex.io?

- **Real-Time Performance:** Offers efficient processing for fast threat response.
- **Playbook Customization:** Streamlines automation and threat handling.
- **Integration Capabilities:** Handles network and endpoint data efficiently.
- **Power Management:** Supports high efficiency and low power consumption.
- **Machine Learning:** Enhances threat intelligence and automated responses.

## What benefits should users look for in Cortex.io reviews?

- **Reduced Manual Workload:** Automation decreases the need for manual tasks.
- **Error Rate Reduction:** Enhanced accuracy through automated processes.
- **Improved Threat Detection:** Better integration leads to accurate responses.
- **Efficient Resource Use:** Power management optimizes energy consumption.
- **Compliance Support:** Hybrid cloud setup aids in meeting security requirements.

Cortex.io is widely implemented for automating manual workflows and bridging SIEM and EDR gaps. It's effective in endpoint security and power management and supports tasks like phishing detection and IP reputation checks. Enhancing efficiency and reducing false positives, it suits industries focused on secure and compliant operations.

# Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Cortex.io has positively impacted team collaboration because it provides clear visibility into service health, security posture, and operational metrics.”



**Armani Bond**

Manager, Social Catering at a hospitality company with 51-200 employees

- ✓ “The visibility feature has helped our teams by resulting in a 75% reduction in mean time to restore, allowing us to get alerts and incident history instead of relying on scattered spreadsheets and unreliable tools, thus saving around 15 to 20 hours per newly created service.”



**Verified user**

Senior Consultant at a consultancy with 11-50 employees

- ✓ “The best features Cortex.io offers are the dashboard, which is very detailed, and the fact that you can run different kinds of testing such as application security testing, vulnerability management testing, and cloud security testing, allowing you to see the levels and rankings of how vulnerable those situations are, including the risk factors.”



**Verified user**

Cyber Cloud Security & Ai Analyst at a tech vendor with 10,001+ employees

## What users had to say about valuable features:

“The best features Cortex.io offers are the dashboard, which is very detailed, and the fact that you can run different kinds of testing such as application security testing, vulnerability management testing, and cloud security testing, allowing you to see the levels and rankings of how vulnerable those situations are, including the risk factors.

Out of those features, the dashboard stands out as the most valuable to me because it contains all of the information and analytics that is required.

Cortex.io has positively impacted my organization by helping as an accelerator in fixing a bunch of different code reviews and cloud-based systems, and we also use it for client work just to ensure that everything is properly shipped.

The specific outcomes from using Cortex.io include quicker insights represented by numbers and graphs, allowing us to see the severity level, the number of open vulnerabilities, and the number of open tickets, which helps us check which one to resolve first..”

### Verified user

Cyber Cloud Security & Ai Analyst at a tech vendor with 10,001+ employees

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“The best feature Cortex.io offers is visibility, which is most relevant to the teams or services struggling with consistency and operational toil. This visibility gives us complete insight across our entire services and organization, which stands out the most for me.

The visibility feature has helped our teams by resulting in a 75% reduction in mean time to restore, allowing us to get alerts and incident history instead of relying on scattered spreadsheets and unreliable tools, thus saving around 15 to 20 hours per newly created service.

Cortex.io positively impacts our organization not only with visibility but also through its scorecards that grade each service against engineering standards, helping us check for on-call owners, passing tests, and production readiness.

The scorecards feature has changed how our teams work by providing me, as a manager, with a bird's eye view of operational maturity across teams and insight into pending incidents and responsible personnel..”

**Verified user**

Senior Consultant at a consultancy with 11-50 employees

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“In my opinion, one of the best features of Cortex.io is the unified service catalog because Cortex.io automatically builds a centralized catalog for all your services and teams, detailing the ownerships, so you always know what exists and who owns that feature. I also love the scorecards and readiness checks; Cortex.io provides custom scoreboards that measure things such as security controls and best compliance practices, allowing teams to track health and improvements over time. I also love the progress tracking and how you can initiate and tie the scorecard goals so that work isn't just visible but actionable, allowing you to complete owners, deadlines, and also track progress that way. I appreciate the visibility and overall better reliability, as Cortex.io helps speed up onboarding, improves reliability, and frees engineers to focus on high-impact work throughout the team.

“The scorecards control the readiness, security controls, and best practices, and they have helped my team make better tracking of health improvements and save a lot of time.

“Cortex.io has positively impacted team collaboration because it provides clear visibility into service health, security posture, and operational metrics. Before Cortex.io, insights were scattered across tools and spreadsheets, making it harder to prioritize work and measure progress. With Cortex.io, my teams could see scoreboards and metrics all in one place, which allowed us to identify vulnerabilities and risks faster. We track remediation progress over time, make data-driven decisions more quickly, and improve collaboration through shared visibility. This enhances my team's efficiency, accountability, and helps reduce risk by addressing issues proactively and in a timely manner.

“I experienced timely remediation because Cortex.io improved my team's efficiency and security visibility by centralizing service measures and risk data. Before using it, we tracked vulnerabilities and operational metrics in separate tools and spreadsheets, which made prioritization difficult. We reduced time spent searching for risk data because everything was on one dashboard, and my teams could quickly see scoreboards. We did remediation efforts to track it better and prioritize high-risk issues faster, and overall, it improved collaboration and decision-making within my security team. The operational health measures also

made it more transparent..”

**Armani Bond**

Manager, Social Catering at a hospitality company with 51-200 employees

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# Other Solutions Considered

“Before choosing Cortex.io, I evaluated Spotify Backstage, which I believe is open source, and also looked at Port.io, as these are the two options I discussed or analyzed..”

**Verified user**

Senior Consultant at a consultancy with 11-50 employees

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# Use Case

“I use Cortex.io for cloud security to check vulnerabilities and for application security to check misalignments, misconfigurations, and open scanning of vulnerabilities in the environment, in the cloud environment. My main use case for Cortex.io is cloud security..”

**Verified user**

Cyber Cloud Security & Ai Analyst at a tech vendor with 10,001+ employees

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“My main use case for Cortex.io is that it provides the centralization of data from all the tools like CI/CD, monitoring, or incident management, making it a single source of truth and giving us a centralized command center for managing the health and reliability of the software services and the teams.

I use Cortex.io as a centralized command center to manage many microservices and engineering squads in a centralized way, which provides a centralized service catalog that centralizes data from all the microservices, allowing us to know who owns each service, its current health, and any documentation gaps..”

**Verified user**

Senior Consultant at a consultancy with 11-50 employees

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“I have experiences in Cortex.io to centralize overall security and engineering insights and to track the overall health and risk metrics. I use it for monitoring scoreboards, metrics to measure systems' reliability, and the security posture overall. I also track the vulnerabilities and do remediation progress, provide visibility into the team performances and compliance data, and use dashboards to prioritize security and improve overall operations with my team. I drive data-based decisions to reduce risk and improve engineering efficiency.

“I use Cortex.io daily to track my security and the operational health metrics for services. For example, I use it to monitor service scoreboards that measure things such as vulnerability backlogs, deployment risk, incident trends, and compliance metrics. When I saw a service with a growing vulnerability backlog, I worked with the engineering team to prioritize remediation tasks and track the progress in Cortex.io. I updated dashboards and metrics so that leadership could see improvements over time, which helped teams make data-driven decisions. It helped them reduce risk by ensuring vulnerabilities were addressed in a timely manner, and everything was fixed promptly.

“Another example of how I used Cortex.io is that I used it to monitor security and compliance health across our services. I review service scoreboards and metrics that track open security findings, configuration compliance, incident response performance, and deployment risk indicators. When a service showed non-compliant configurations or any open findings, I notified the engineering teams, helped prioritize remediation, and tracked progress in Cortex.io dashboards. I provided updates so leadership could measure improvements. Overall, this ensured security issues were addressed proactively and in a timely manner, giving teams clear visibility into the risk. I check dashboards and metrics regularly as part of my daily workflow and use the data to guide security and operational improvements..”

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Manager, Social Catering at a hospitality company with 51-200 employees

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# Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“I deploy Cortex.io using both public cloud and on-premise solutions.

For my public cloud deployment, I use AWS, and for my self-hosted deployment, I utilize Kubernetes plus Helm..”

**Verified user**

Senior Consultant at a consultancy with 11-50 employees

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# Other Advice

“My advice to others looking into using Cortex.io is to start with a service catalog first, as scorecards are the real power feature, and it is beneficial to invest in [Cortex Academy](#) early for teams to learn how to use it effectively.

If Cortex.io gets better AI adoption tracking improvements and they provide solutions for smaller setups, that would also enhance its value.

I would rate this product an 8 out of 10 overall. I feel completely satisfied, as I do not have any other improvements needed, and have no additional thoughts about Cortex.io..”

**Verified user**

Senior Consultant at a consultancy with 11-50 employees

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“Something I wish I knew before starting that could serve as good advice for others looking into using Cortex.io is to integrate it into your daily workflow. If possible, use it more than just part of your daily routine. I feel that it should be used actively as a decision-making tool and not just for visibility. The scorecards and metrics are powerful, and they are most valuable when teams actively use the insights to prioritize security and operational improvements. I advise others to regularly review scorecards and health metrics and to treat the dashboards as decision-making tools. Collaborate on remediation based on insights, track progress over time, focus on metric improvements, and maintain clear ownership and accountability, as Cortex.io works best when integrated into team processes, leading to better overall improvement. I would rate my overall experience with Cortex.io as an 8 out of 10.”

**Armani Bond**

Manager, Social Catering at a hospitality company with 51-200 employees

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# Top Industries

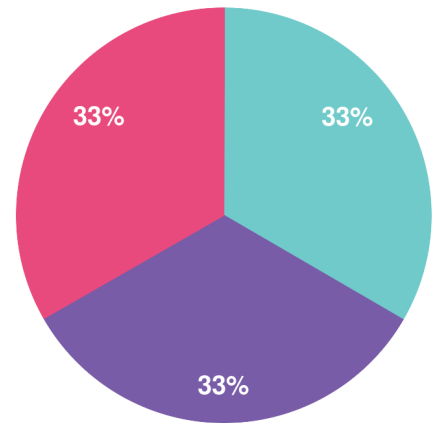
by visitors reading reviews



# Company Size

by reviewers

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Large Enterprise      Midsized Enterprise      Small Business

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