



Chronosphere

Reviews, tips, and advice from real users



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Contents

Product Recap..... 3 - 4

Valuable Features..... 5 - 7

Other Solutions Considered..... 8

ROI..... 9

Use Case..... 10 - 12

Setup..... 13 - 14

Customer Service and Support..... 15 - 16

Other Advice..... 17

Trends..... 18 - 19

About PeerSpot..... 20 - 21

Product Recap



Chronosphere

Chronosphere Recap

Chronosphere provides a robust platform for managing and monitoring cloud-native applications with features like real-time observability, incident management, and capacity planning. It offers scalable, detailed observability across complex systems, an intuitive interface, and cost-efficient resource management. Users report enhanced productivity, improved collaboration, and better decision-making, bolstering operational capabilities and organizational growth.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Integrating Chronosphere was pretty much easy coming from an open source tool and it helped us to streamline our monitoring and alerting setup across our organization, which directly impacted on the streamlining of the process as well as reducing errors and also keeping our environment uptime to a greater extent by those alerts and quick responses.”



Karthik Doreswamy

Dev Ops Engineer at a tech services company with 11-50 employees

- ✓ “Chronosphere has impacted my organization positively as for starters, we brought down the cost drastically since we completely moved to Chronosphere.”



Verified user

software engineer at a tech vendor with 10,001+ employees

- ✓ “The alerting features are good”



Arvind Pant

Senior Data Engineer at DoorDash, Inc.

What users had to say about valuable features:

“The alerting features are good because they provide many alerts you can't get with daily tools like Airflow or other orchestration tools, which notify you of job failures. With Chronosphere, I can set custom thresholds, such as the number of records being processed.

I can also configure alerts for silent failures and jobs that take longer than expected. Chronosphere is completely loosely coupled with your pipeline, meaning it has no dependencies on it, which is pretty cool..”

Arvind Pant

Senior Data Engineer at DoorDash, Inc.

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“There are multiple features which Chronosphere offers that I liked. A couple of features, for example, are the integration of alerting and dashboards into a single platform wherein you can easily create a dashboard and set up monitoring for that particular dashboard. You can set up particular traces of metrics based on the criticality as well as the threshold values and also custom filtration of your metrics and traces and telemetry logs. The severity and automated grouping of your coming logs based on the keyword present in it is very helpful. For example, if it is an error, it is automatically grouped. If it is some particular value we are looking at, that also helps us consolidate them. Dashboarding is very easy and the user interface is very user friendly..”

Karthik Doreswamy

Dev Ops Engineer at a tech services company with 11-50 employees

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“In my opinion, the best features Chronosphere offers are the ease of finding out where the logging is located. Because of traces, we were easily able to track in case there are any issues or any errors that pop up, so querying for those logs is pretty simple.

“The simplicity in tracking logs and errors helps my day-to-day work by making troubleshooting easier and saving time, as it is intuitive in terms of how I use it with a little bit of an initial learning curve. After that, I get used to it, and it is pretty simple and straightforward.

“Chronosphere has impacted my organization positively as for starters, we brought down the cost drastically since we completely moved to Chronosphere. One component of the cost reduction was a major factor, and another one was how easy it was to migrate from CloudWatch to Chronosphere..”

Verified user

software engineer at a tech vendor with 10,001+ employees

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Other Solutions Considered

“I moved from AWS CloudWatch to Chronosphere because we had a contract with them, and we found Chronosphere gave us better visibility in terms of logging and alerts..”

Verified user

software engineer at a tech vendor with 10,001+ employees

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“Previously we were using open source solutions like Grafana and Prometheus. The only reason was that we would have to open between too many tools for a proper detailed monitoring setup. Chronosphere helped us better. We had to introduce separate agents to pick up the metrics from applications. Logs were coming through different applications as data sources and then added into Grafana. Creating a dashboard and alerting from there was quite another tool. Grafana was the only tool we had. Once Chronosphere came in, all got consolidated..”

Karthik Doreswamy

Dev Ops Engineer at a tech services company with 11-50 employees

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ROI

Real user quotes about their ROI:

“We completely removed the dependency on AWS CloudWatch, which was eating up most of our budget. Once we moved to Chronosphere, which was a set budget based on the contract, the amount being set allowed us to use it to a much further extent for us, and this would be in terms of infrastructure..”

Verified user

software engineer at a tech vendor with 10,001+ employees

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Use Case

“I work as a data engineer, and we have many streaming pipelines. We use Chronosphere to monitor various metrics, such as how much data our pipeline is processing in each batch, the volume of incoming data, our consumption rates, and the time to process each batch. Additionally, we set alerts in Chronosphere for situations like job failures or when the number of processed records falls below a certain threshold. We get alerts if the record count drops below our threshold. Sometimes, we face silent failures, where our system appears to be working fine but isn't consuming any data because another system has stopped sending data. Chronosphere helps us detect these cases.

Another team member was involved in setting up a framework using Terraform on Chronosphere to monitor our job SLAs. We receive alerts on Slack or via email if any job fails to meet its SLA..”

Arvind Pant

Senior Data Engineer at DoorDash, Inc.

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“My main use case for Chronosphere is logging, metrics, traceability, and raising alerts.

“A specific example of how I use Chronosphere for logging metrics or raising alerts is that we had a free integration system where we connected Chronosphere loggings. Another team built a way to integrate Chronosphere to any resources in our company, and using that, we managed to get the logging up. With respect to metrics, we had getting the latency, such as P90 latency. Also traceability.

“Chronosphere integrates with other tools or platforms I use without much of a hassle, as we majorly use AWS resources, so coding into it is not a big deal..”

Verified user

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software engineer at a tech vendor with 10,001+ employees

“Our main use case was to monitor an entire infrastructure as well as the application tech stack which we were having in a cloud environment. We had application telemetry as well, like monitoring traces, metrics, and logs. On the infrastructure side, we also monitored their metrics.

“Specifically with Chronosphere, we integrated OpenTelemetry as a collector on a centralized platform and used that to divert all the telemetry logs coming from our infrastructure as well as our application into Chronosphere where we have the dashboarding done. It is best that we have alerting integrated directly into Chronosphere. This means we don't need to set up a third party alerting mechanism. Chronosphere helped us in setting up a detailed dashboard with proper filtration of the data which is coming as well as custom filtering of data traces. We set up an alert for each and every metric and trace which we wanted to monitor, which is very critical at the production level. We were based on an e-commerce platform so each and every order failure or something similar would be very crucial to us to get notified. Chronosphere helped us in setting up those alerts very quickly on a single platform instead of hopping around multiple platforms.

“We integrated an entire monitoring setup. We were getting the data from OpenTelemetry collector into Chronosphere, wherein we had a centralized collector picking up the metrics and traces at different endpoints. We had dashboards created and alerting mechanisms also integrated into that, which was directly integrated into some notification mechanisms like Slack or other tools.

“Specifically, we had EKS monitoring as well. We were more into a data related environment and had a big data lake setup. Chronosphere helped us in having custom automatic instrumentations which helped us to instrument our application easily and have a proper detailed monitoring setup using Chronosphere which helped us in multiple scenarios. The support team was very good for us. They had a dedicated person assigned to us who would help us very thoroughly in terms of having all the issues sorted out. We had pretty good options of monitoring multiple applications using different methods. One method is using OpenTelemetry, and we also used multiple Lake view setups. This was very useful..”

Karthik Doreswamy

Dev Ops Engineer at a tech services company with 11-50 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The learning curve for new users adopting Chronosphere does take some time to get a hang of it. In terms of logging, it is pretty much knowing how to query things, and then setting up the metrics probably takes some time, but it is not something that you cannot get an understanding of with probably a week's focus.

“The documentation and training resources provided for Chronosphere are pretty helpful..”

Verified user

software engineer at a tech vendor with 10,001+ employees

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“I cannot be specific on those terms. The initial setup did take time, but once the setup was completed and we had all the environments up and running, the overall time really got saved because we had all the templates ready. We pulled in a template and created a dashboard as and when needed. We onboarded all the applications onto Chronosphere where we could monitor everything properly. There was a bit of time saved. In terms of employees, the initial setup took some time with some group of people. However, when things got easier or things got moving, we had very few employees involved into that. We were able to handle it with fewer employees..”

Karthik Doreswamy

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Dev Ops Engineer at a tech services company with 11-50 employees

Customer Service and Support

“The team was pretty helpful regarding the needed improvements.

“The customer support for Chronosphere is proactive and very responsive when I had issues..”

Verified user

software engineer at a tech vendor with 10,001+ employees

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“The support team was very good for us. They had a dedicated person assigned to us who would help us very thoroughly in terms of having all the issues sorted out.

“Before Chronosphere, we were only handling dedicated open source alerting and monitoring mechanisms. When we moved into Chronosphere, one particular thing was that we had a beautiful support team from Chronosphere which helped us to solve a lot of our problems when we were not able to do it on the open source platforms. Integrating Chronosphere was pretty much easy coming from an open source tool and it helped us to streamline our monitoring and alerting setup across our organization, which directly impacted on the streamlining of the process as well as reducing errors and also keeping our environment uptime to a greater extent by those alerts and quick responses.

“We have a dedicated team of people who are helping us from setup as well as debugging errors. Anytime you reach out to them, they help us a lot.

“I would say you can accept jumping into Chronosphere if you're using an open source tool and looking to a paid solution, because it offers detailed customer support as well as a ton of features which would really help streamline your existing environment and process. It would be a great option if you're looking to make a change..”

Karthik Doreswamy

Dev Ops Engineer at a tech services company with 11-50 employees

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Other Advice

“If you want to monitor pipelines and use something like Kafka or any streaming platform, Chronosphere is the best option for monitoring pipelines with real-time alerts. It is loosely coupled with your pipeline, adding no confusion or load. I recommend using it.

Overall, I rate the solution a nine out of ten..”

Arvind Pant

Senior Data Engineer at DoorDash, Inc.

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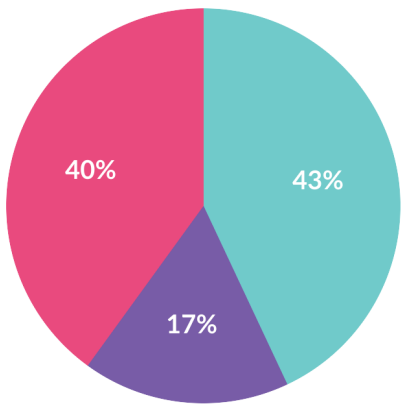
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