



QuickBase

Reviews, tips, and advice from real users



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Product Recap



QuickBase

QuickBase Recap

Trusted by more than half of the Fortune 100, QuickBase is a low-code platform for building, customizing, and integrating custom business applications. With more than 6,000 customers and 500,000 active users, QuickBase is the technology of choice for organizations that want to empower business users to solve their own challenges while maintaining the governance and security of an enterprise-quality app development system.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“One of the valuable features of Quick Base is its ability to function as a content management system without the need for SQL.”



RahulSharma15

Associate principal engineer at a tech vendor with 5,001-10,000 employees



“The most valuable feature of QuickBase is its dynamic form capabilities. These forms allow backend automation, making tasks like updating data based on specific conditions much easier.”



Bhavatha Ranjanni S

Data Analyst at Global Value Web



“It provides a well-organized method for overseeing everything, especially considering the remote work aspect.”



Kwaku Anyemedu

Accountant at Center source for family support



“The usability of QuickBase largely depends on how you design your workflows within the platform. If you keep them simple and straightforward, it can be a highly usable product.”



Daniel Ream

Director of Estimating at a manufacturing company with 51-200 employees



“Considering factors like functionality and price, the product proves to be worth the investment.”



Shashank Garg

Low Code Development Analyst at Accenture



“There's a lot of stability in QuickBase...I really appreciate the processing part of QuickBase, especially considering how we're able to get information in real time instead of having to wait.”



Alyssa Lawson

Founder at SMPLX



“I run my own business and the solution allows me to invoice and pay for additional resources. It has helped me in terms of invoicing, quoting, and doing recruitment measures.”



Hannah Wright

Owner at Verve Technologies

What users had to say about valuable features:

“The product is useful for simple processes like documentation and information storage. The product is easy to use. It makes it easy to track our information..”

Brandon Ospino

QuickBase Developer - IT Support at a maritime company with 51-200 employees

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“The product's most valuable feature is its ability to link tables like SQL in a cloud environment and seamlessly visualize data in table format. Additionally, it provides an efficient way to create and view reports..”

Shashank Garg

Low Code Development Analyst at Accenture

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“I appreciate the efficiency and organization capabilities of the system and the structured approach it offers for managing multiple individuals working on various books. It provides a well-organized method for overseeing everything, especially considering the remote work aspect..”

Kwaku Anyemedu

Accountant at Center source for family support

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“The usability of QuickBase largely depends on how you design your workflows within the platform. If you keep them simple and straightforward, it can be a highly usable product.

However, if too many individuals are involved in the app's development and the workflows become overly complex, it can make the platform more challenging to use..”

Daniel Ream

Director of Estimating at a manufacturing company with 51-200 employees

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“The most valuable feature of QuickBase is its dynamic form capabilities. These forms allow backend automation, making tasks like updating data based on specific conditions much easier. This automation, implemented using Python scripts, streamlines processes and increases efficiency. Users can focus on providing input by reducing manual intervention..”

Bhavatha Ranjanni S

Data Analyst at Global Value Web

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“One of the valuable features of Quick Base is its ability to function as a content management system without the need for SQL. It allows for storing data, publishing pages, and is a no-code, low-code platform.

I used it for patient applications, with forms and pages created in different languages such as React. I can view everything in one place on the Quick Base site. This provides a unified solution without needing different databases or pipelines..”

RahulSharma15

Associate principal engineer at a tech vendor with 5,001-10,000 employees

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Other Solutions Considered

“No, for the way we use this, we have not switched from this platform. It has been considered to be replaced in the future, but the costs of abandoning have been prohibitive. .”

Verified user

LCMS Administrator at a tech vendor with 501-1,000 employees

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“I have tried using Filemaker to create my solution, and MS Access, and a SQL database, all proved to be very cumbersome to work with, and required a deep knowledge in database architecture to accomplish what I really want to accomplish. I'm amazed that I was able to do it all myself in Quickbase. That's how easy Quickbase is..”

Verified user

Chief Technology Officer at a tech services company with 51-200 employees

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“I believe my company chose QuickBase since it was the most efficient software that they could use. I know there's talk about using new software, and I'm not sure what that is. But for right now, QuickBase is one software that not just the teams but the company could use at a national level..”

Alyssa Lawson

Founder at SMPLX

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“We evaluated several other options over the past two years but we did not see anything that was good for us. There may have been an alternative that had an additional feature, although it is too hard to change everything now. When you start to develop a platform and it has a lot of capabilities, it is difficult to start again..”

Verified user


Governance & Assurance Manager at a energy/utilities company with 10,001+ employees

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“QuickBase and PowerApps share similarities. QuickBase stands out for its ease of learning, as it consolidates various features and coding into a single tool. There are some backend operations required. To enhance its appeal to a wider audience, QuickBase should consider making its pricing more accessible to users, as this could incentivize more people to adopt the platform..”

Bhavatha Ranjanni S

Data Analyst at Global Value Web

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“We had the opportunity to collaborate with other companies across the United States that were using QuickBase, and they expressed high satisfaction with the software.

In particular, a joint venture we were involved in with a large electric contractor successfully used QuickBase and achieved positive outcomes.

This positive feedback and success stories from other organizations influenced our decision to choose QuickBase as well.

I believe it would be beneficial to explore at least two other alternatives in the market to ensure that you have thoroughly researched and considered all available options.

Conducting a comprehensive evaluation of multiple solutions will provide you with a broader perspective and enable you to make an informed decision based on your specific needs and requirements. It's always a good practice to explore different options before finalizing your choice.

I believe QuickbBase is a great product, but there are other alternatives available in the market that offer similar features.

These alternatives might be more cost-effective, especially for smaller to mid-sized businesses. With QuickBase, you not only have the initial expense of nearly twenty thousand dollars but also the ongoing costs of development and maintenance.

This requires time, financial resources, and manpower. Exploring other options with a more approachable price point could be beneficial for organizations looking to optimize their expenses..”

Daniel Ream

Director of Estimating at a manufacturing company with 51-200 employees

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ROI

Real user quotes about their ROI:

“ROI is hard for us to measure, but we are both happy and satisfied with our investment and returns. I think QuickBase's value versus cost is extremely high..”

Verified user

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Director of Enterprise Collaboration at a tech services company with 51-200 employees

“I do not have access to our ROI for the use of this product, although it does allow us to capitalize the production costs of our products over the lifespan of the product. .”

Verified user

[Read full review](#) 

LCMS Administrator at a tech vendor with 501-1,000 employees

“I can't give specific numbers here, but we feel that this has been an excellent move for our company, reducing the number of software solutions we have to use and accomplishing more with that reduced number..”

Verified user

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Product Specialist at a tech vendor with 1-10 employees

“Anytime you're deploying any type of software application, there will be some type of return on investment. As we continue to scale and reorganize our apps, we'll see a greater return on investment that will then also increase productivity because everything will be able to talk together in a seamless fashion..”

Verified user

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Director of Information Technology & Corporate Partnerships at a consultancy with 51-200 employees

“The amount of time that you would save by creating a Quickbase app that is specifically tailored to your company's needs is immeasurable. Keeping track of this kind of data, reporting in separate documents, and keeping those relationships intact would take hours of work.

Once the application is deployed, the ROI is almost immediate, and is translated in time savings, and quick access to information..”

Verified user

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Chief Technology Officer at a tech services company with 51-200 employees

“In my opinion, I would say no. The reason is that the QuickBase platform was never fully deployed in our organization.

Additionally, there may be challenges in terms of pushing adoption within the organization, as some individuals may resist using it.

This is particularly relevant because the purpose of the program was not only to track projects but also to monitor project metrics.

Some people prefer to keep those metrics confidential rather than share them openly..”

Daniel Ream

Director of Estimating at a manufacturing company with 51-200 employees

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Use Case

“The goal of the project I was responsible for was to implement it across our entire construction organization as an ERP platform. It aimed to provide a centralized solution for managing all our projects..”

Daniel Ream

Director of Estimating at a manufacturing company with 51-200 employees

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“We use QuickBase for the following:

- Supplier performance
- Corrective action response
- Priority log for our work center
- Production Part Approval Process (PPAP)
- Audit findings.

Derek Hutchinson

Quality Engineer at The Pump Solutions Group/ Blackmer Pump

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“It essentially works as a ticketing system, and it serves as a useful tool for our large team. It allows us to efficiently monitor task assignments and the different stages of our work with assigned clients. It ensures that everyone on the team has visibility into which clients we are responsible for and the specific stage of progress..”

Kwaku Anyemedu


Accountant at Center source for family support

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“QuickBase is very easy to learn. Its extensive scope allows multiple users with diverse professional backgrounds to engage on a single platform. Users can access QuickBase and customize their views according to their specific needs. In both scenarios, they can access a shared data source or database, enabling seamless integration with other applications or tools. This versatility makes QuickBase a valuable tool for various industries, including pharmaceuticals, where performance and data accuracy are critical factors..”

Bhavatha Ranjanni S

Data Analyst at Global Value Web

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“I use Quick Base for management purposes. It functions as a content management system that does not require SQL. It allows me to store data, publish pages, and operates as a single-point solution for a no-code, low-code platform.

One of my projects involved creating applications for patients, where forms and pages can be created using different languages like React, with data stored in Quick Base..”

RahulSharma15

[Read full review](#) 

Associate principal engineer at a tech vendor with 5,001-10,000 employees

“As a project analyst, I used QuickBase. I used it for project management as well as for HR management. So, we would use it for getting projects sent out to other coworkers so they were aware of what timelines we needed to hit. It also kept things organized, so there was no need for spreadsheets. It removed tedious and manual tasks while connecting the members together over a cloud so that it was easier to collaborate on whatever projects we had. We also used it for management in terms of IT-related stuff, so we had an easier time streamlining the different ticket processing and handling times. It allowed us to get the request sent in easier for different teams throughout the country as well as teams that were out in the field..”

Alyssa Lawson

[Read full review](#) 

Founder at SMPLX

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The setup process is moderate, not simple, and it requires a quick walkthrough of the entire system. A technical person who has experienced a walkthrough can work on it..”

RahulSharma15

[Read full review](#) 

Associate principal engineer at a tech vendor with 5,001-10,000 employees

“The initial setup is generally straightforward, but the testing process behind feature updates may sometimes cause delays in their rollout. Incorporating every feature of Excel into QuickBase can be challenging and may take some time. However, once achieved, it can be utilized as a highly effective tool..”

Shashank Garg

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Low Code Development Analyst at Accenture

“For me, the initial setup was more difficult. The version that I have right now is not the newest one. From what I have seen, the newest one looks a lot more efficient and easier to use. So I know something that right now is kind of just either deal with what you have, but I definitely look forward to, hopefully, getting an update in QuickBase.

.”

Alyssa Lawson

Founder at SMPLX

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“The initial setup is simple. If you have the proper use case and insight, we can build and deploy it quickly.

To start using QuickBase, you must first sign in with your email ID. They offer a 30-day trial period, during which you can explore and build demo applications. These demos showcase basic features that help in learning. While learning, you may not initially encounter advanced features like automation and integration. These aspects become more apparent as you delve deeper into working with QuickBase. .”

Bhavatha Ranjanni S

Data Analyst at Global Value Web

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“The usability of QuickBase can vary depending on an individual's technical acumen.

With proper customization and tailoring, it is possible to create a simple and user-friendly experience.

However, it is important to note that the success of the implementation ultimately relies on the care taken during the setup and configuration process.

If attention is not given to properly implementing the product and ensuring data quality, usability may suffer, making it more challenging to use effectively..”

Daniel Ream

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Director of Estimating at a manufacturing company with 51-200 employees

“It was pretty straightforward. They do provide training as well. It's called QuickBase University. Within that, they have modules where you can go in and learn how to create your different apps, how to modify your workflow, and push things into a sandbox for testing and then push them to the development as well. That has been really great for us. Being able to work with the QuickBase customer success team has been really beneficial for us. It has helped us learn more about the product and make sure that we're utilizing all the capabilities in an efficient manner.

In terms of the implementation strategy, before I arrived here, it was more of just trying to test it out and learn what you can actually do with it. There wasn't a whole strategy behind deploying different apps. Since I came on board, we standardized a process for creating apps so that we don't have apps that are created without understanding how they drive the mission of the company. That is an added bonus for those who are currently utilizing the app..”

Verified user

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Director of Information Technology & Corporate Partnerships at a consultancy with 51-200 employees

Customer Service and Support

“I have contacted the technical support team three to four times for assistance with certain features. Their response time and ability to find a resolution are quite good..”

Shashank Garg

Low Code Development Analyst at Accenture

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“We have a very complex process. I contact the support team at least once a week. The support responds quickly. However, the answers are very basic. We often have to pay more to get an appropriate solution to our problems..”

Brandon Ospino

QuickBase Developer - IT Support at a maritime company with 51-200 employees

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“Their support is definitely very helpful. They've been amazing. Whenever I reach out, it's been constant communication. They try to help us find the right solution. They just take their time with us through the process and really understand our needs. They've been awesome..”

Verified user

Director of Information Technology & Corporate Partnerships at a consultancy with 51-200 employees

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“I do not think I have contacted QuickBase's customer service and support. I usually contact my company's IT team, who contacts QuickBase's technical team, because I think any problem I've ever had, was QuickBase having a problem in general, so we couldn't do anything about it. Hence, I don't think I've ever contacted them before.

.”

Alyssa Lawson

Founder at SMPLX

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“I have contacted support because, in some cases, we know the solution and can build it. There are instances where the requirements are unclear, and we cannot identify them. In such cases, we can submit a support ticket to the QuickBase team, as they have access and can assist us. Even though we have purchased only limited features in the pipelines and automation, when we reach out to the QuickBase team, they provide helpful insights and assistance through IDRs. .”

Bhavatha Ranjanni S

Data Analyst at Global Value Web

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“Customer Service: .”

Customer service is excellent. Engineers are always very friendly, and happy to help. Response is usually within the same day. I've never contacted them by phone, so I can't speak to that, but email support has been satisfactory.

Technical Support: .”

The technical support is very good. The engineers are quite skilled, and can answer anything from a basic question to all the complex ones, and anything in between..”

Verified user

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Chief Technology Officer at a tech services company with 51-200 employees

Other Advice

“My advice to anyone looking to implement this product is to just sit down with customers and map out the process and the strategy, not only for the short term but also for the long term. From there, they should do a gap analysis in terms of where they are and where they are trying to go. It can definitely get them where they need to be. That's a part of working with a solution like this.

I would rate this solution a six out of ten..”

Verified user

Director of Information Technology & Corporate Partnerships at a consultancy with 51-200 employees

[Read full review](#) 

“I prefer Quick Base for its functionality. It allows front-end creation, exposes backend APIs, and doesn't require a separate database.

Overall, I rate the product an eight out of ten, and I can recommend it to others.

As for AI integration, initially, there was no AI use two years ago, however, now some aspects are being integrated. They're exploring how to improve AI on the platform. I rate the overall solution an eight out of ten..”

RahulSharma15

Associate principal engineer at a tech vendor with 5,001-10,000 employees

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“If somebody wanted to use QuickBase, and they'd ask me for an opinion, I would

tell them that it depends on how big their company is because QuickBase is something that I think large companies should be aware of and have. If you have a smaller company, it is very easy for QuickBase to be overwhelming, and you really can't use it the way it should be used. I think, also, it depends on how many teams there are in a company. We have teams that are out in the field doing polls, and then there are some teams taking care of the IT part of it. So this really centers all of us together. In general, I think it would just depend on how many employees they have to see if this really could work for them.

There are some days that it does lag. At times, I need to get certain information as a project analyst, and I'm able to track down the different employees and send certain information while having to maintain up-to-date information, which is really important. So I think those are just big factors for the rating it gets from me.

Overall, I rate the solution an eight out of ten.

.”

Alyssa Lawson
Founder at SMPLX

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“The impact of QuickBase's integration capabilities with other tools has been positive. I've successfully integrated it with two to three business applications, and the experience has been quite good. The seamless integration with different applications effectively enhances the in-house features. It is a more modular version of Excel, particularly beneficial for projects requiring collaboration across multiple locations. However, Excel remains a suitable option for teams situated in one location. Considering factors like functionality and price, the product proves to be worth the investment.

It is easy for a beginner to learn to use QuickBase for the first time. The instructions, manuals, and videos provided within the tool are exceptional for

learning how to use it. After viewing the videos, users can easily build applications with various features.

I rate it as an eight. There's still room for improvement in the UI. Nevertheless, it is a useful tool. Sometimes, I notice a lag in the software during business hours due to the high volume of data being circulated. It needs to perform optimally. The feature to export data in a required format also has limitations, especially regarding the number of records that can be exported..”

Shashank Garg

Low Code Development Analyst at Accenture

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“I started learning about QuickBase, its features, functionalities, and the automation that can be performed within the platform. QuickBase is a low-code platform. You don't need to write extensive code. Instead, you can use drag-and-drop functionalities to build applications. Additionally, QuickBase allows integration with third-party tools. While you may occasionally need to use HTML or other coding languages for more advanced customization or UI enhancements, it offers a no-code or low-code solution.

QuickBase offers basic customization options, primarily focused on creating home pages and basic reports for end users. While it provides some visualization capabilities like dashboards, it may not match the dynamic features of tools like Power BI. Clients interested in more advanced visualizations often integrate QuickBase with Power BI, utilizing the data from QuickBase for dynamic visualizations within Power BI. This integration allows users to leverage the strengths of both platforms, enhancing the overall user experience.

We have integrated with DocuSign, helping individuals who can't physically sign documents or need to obtain signatures, which can be automated. Once PDF attachments are uploaded and integrated with DocuSign, they are automatically sent to the relevant person for signing. Additionally, we have integrated with

Power BI, SharePoint, and Teams. QuickBase offers numerous integration possibilities.

Overall, I rate the solution a nine out of ten..”

Bhavatha Ranjanni S

Data Analyst at Global Value Web

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“I would highly recommend working closely with QuickBase and taking advantage of their subcontractors who specialize in building QuickBase apps.

QuickBase does a great job of connecting potential users with these subcontractors.

However, I would also advise tempering expectations and being aware that building and customizing applications in QuickBase takes time.

It is a user-driven platform, so it requires investment and effort to create meaningful solutions.

I would rate QuickBase a ten out of ten.

I believe that if implemented properly, QuickBase can provide immense value to any organization.

It can be used for various purposes such as managing purchase orders, tracking change orders, and monitoring project metrics.

By using QuickBase as a central hub, it becomes a reliable and trustworthy source for project-related information.

This ability to consolidate and organize data makes it an invaluable tool. Moreover, any solution that helps transform information from individual knowledge into a structured database is undoubtedly a worthwhile investment..”

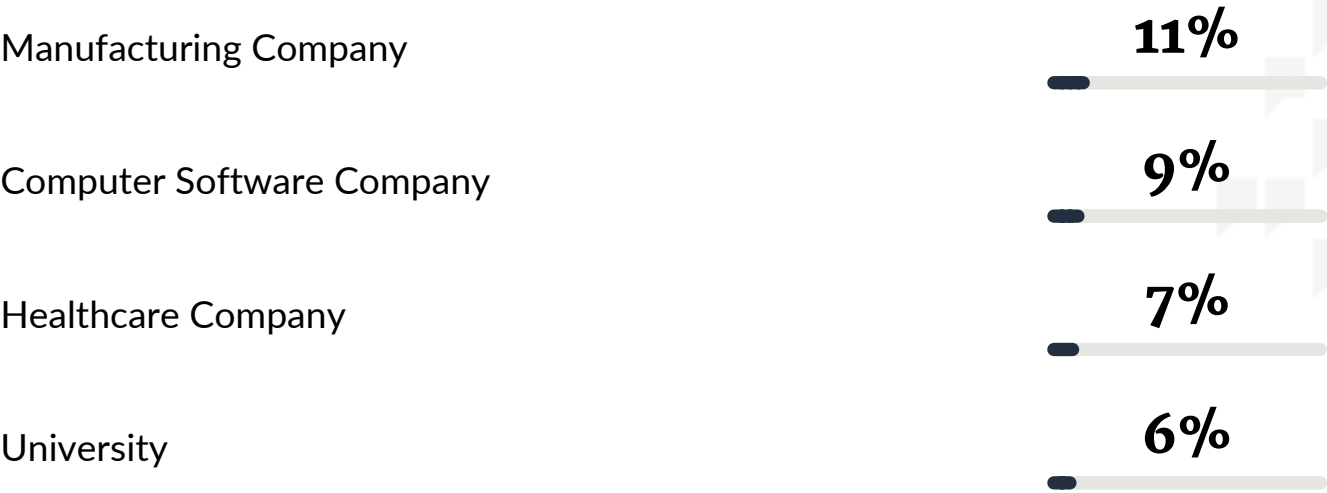
Daniel Ream

Director of Estimating at a manufacturing company with 51-200 employees

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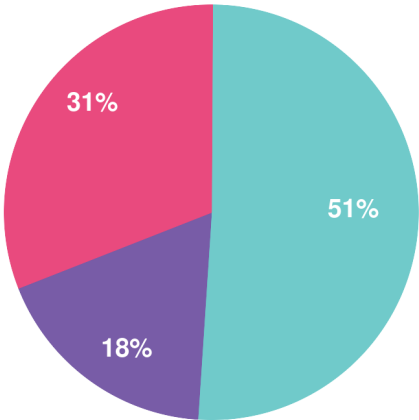
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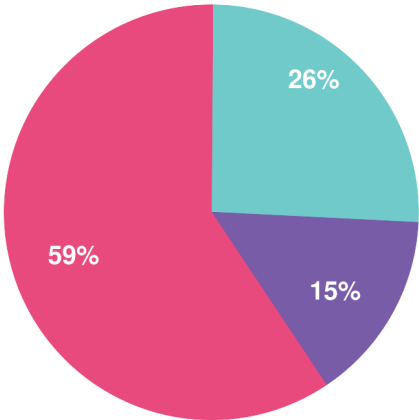


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsized Enterprise Small Business

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