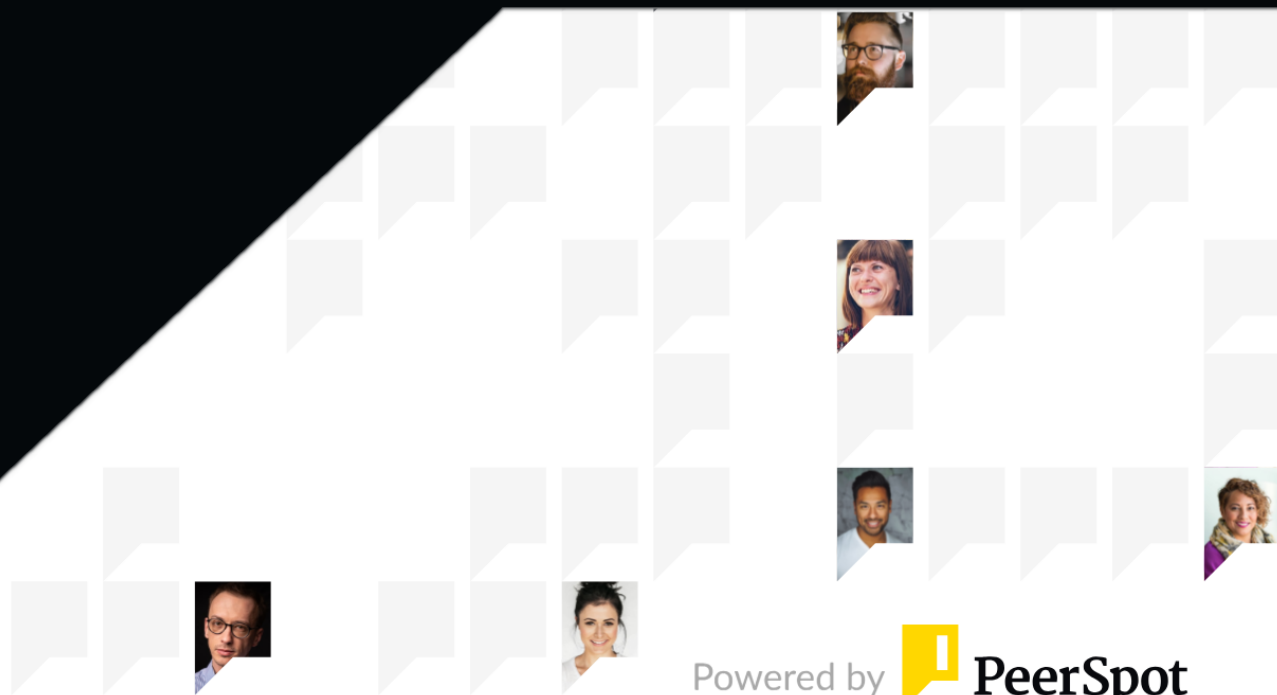




Skyhigh Security

Reviews, tips, and advice from real users



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Product Recap



Skyhigh Security

Skyhigh Security Recap

Skyhigh Security protects organizations with cloud-based Zero Trust security solutions that are both data-aware and simple to use. Skyhigh's Security Service Edge portfolio goes beyond data access and focuses on data use, allowing organizations to collaborate from any device and from anywhere without sacrificing security, while providing the visibility and control required to monitor and mitigate security risks.

The Skyhigh Security Service Edge portfolio includes Skyhigh Secure Web Gateway, Skyhigh Cloud Access Security Broker, Skyhigh Private Access, and Skyhigh Cloud Native Application Protection Platform. All solutions form a fully converged, consolidated platform, and are managed from the same single console.

- **Skyhigh Cloud Access Security Broker** protects data and stops threats in the cloud across SaaS, and PaaS, and IaaS environments from a single, cloud-native enforcement point. It enables organizations to accelerate their business by giving them visibility and control over their data in the cloud and protection from threats with a frictionless deployment model.
- **Skyhigh Secure Web Gateway** connects and secures your workforce from malicious websites and cloud apps from anywhere, any application, and any device. It protects users from threats and data loss with integrated Remote Browser Isolation, Cloud Access Security Broker and Data Loss Prevention capabilities while providing the ability to access the web and cloud.
- **Skyhigh Private Access** is the data centric Zero Trust Network Access (ZTNA) solution that provides integrated Data Loss Prevention scanning and seamless Remote Browser Isolation integration for robust data protection, using Zero Trust principles. Apply a unified policy across web, SaaS, and private apps.
- **Skyhigh Cloud Native Application Protection Platform** is the industry's first platform to extend Cloud Access Security Broker, bringing application and data context to converge Cloud Security Posture Management (CSPM) with IaaS Data Loss Prevention for IaaS public clouds. Skyhigh CNAPP provides consistent data protection, threat prevention, governance, and compliance throughout the cloud-native application development lifecycle.

Skyhigh Security Benefits

- **Modern Data Protection.** Extensible data protection policies to determine what can be accessed, shared, and how it can be used.
- **Zero Trust for the Cloud.** Extend zero trust to the cloud ensuring that your sensitive data is accessed, shared, and stored appropriately.
- **Actionable Insights.** Unified view of data and risk, regardless of where and how the policy is enforced.

Skyhigh Security Features

- 99.999% Uptime. Connects users seamlessly and without disruption through Hyperscale Service Edge with cloud-native web security that operates with ultra-low latency and 99.999% uptime.
- Remote Browser Isolation. Prevents threats of a web page from reaching endpoints with intelligent, multi-layer remote browser isolation technology that provides secure web browsing through robust machine learning analysis on real-time telemetry.
- Cloud Registry. The world's largest and most accurate registry of cloud services based on a customizable 261-point risk assessment to support risk-aware cloud governance.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Skyhigh Security is user-friendly in terms of configuration and UI.”



Navin-Rehnius

SOC Analyst at Infosys



“The solution provides great security, higher availability, and policy granularity.”



Yovanny Amariles

Information Security Leader at Alcaldía de Medellín



“The solution performs well.”



Chinthu James

SME/Manager -Secure Web Access at Capgemini



“Data loss prevention and user behavior analysis are two valuable features.”



Santiago Gomez

Cio at a security firm with 11-50 employees



“Skyhigh performs well, and we can choose from virtual and hardware plans. We can deploy the ISO on as many virtual machines as possible and easily set up high availability on the web proxy. The location doesn't matter. The user at a site will always access the web proxy for that location. It's suitable for an organization distributed across multiple regions.”



Gururaj Meghraj

Technical Architect at a retailer with 1,001-5,000 employees



“The cloud security features are the most valuable.”



Vijay-Pandey

Network Architect at Neev limited



“I personally don't have any issues with the performance or the stability of the solution.”



Verified user

IT Manager at a energy/utilities company with 10,001+ employees

What users had to say about valuable features:

“The cloud security features are the most valuable. The solution significantly helps in enhancing security management. It also contributes to operational cost savings..”

Vijay-Pandey

Network Architect at Neev limited

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“The solution provides great security, higher availability, and policy granularity. Its integration with Active Directory and troubleshooting are important. The solution also provides easy integration and implementation..”

Yovanny Amariles

Information Security Leader at Alcaldía de Medellín

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“The product enables us to scan files for viruses and vulnerabilities. The threat protection capabilities are very strong. The product handles our compliance and governance challenges well. It enhances our security..”

ValentinBerkut

Cybersecurity Project Officer at Sense

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“Skyhigh offers solutions like WLP and CASB. These tools provide instructions and guidelines for enhancing data security. Additionally, they offer additional software solutions for further protection..”

Marghoob AhmadSalik


Technical Associate at Seamless Infotech Pvt. Ltd.

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“Data loss prevention and user behavior analysis are two valuable features. If a customer's password has been compromised, we can then recognize and authorize its login from another country, and we can block it..”

Santiago Gomez

Cio at a security firm with 11-50 employees

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“Skyhigh Security is user-friendly in terms of configuration and UI. Customer support has been very helpful to my team, resolving most of the problems we encounter. Its name in the market is also a positive aspect..”

Navin-Rehnius

SOC Analyst at Infosys

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Other Solutions Considered

“We have used a security solution from Cisco before. We switched to Skyhigh for its flexibility, allowing customers to create the rules, and for its premium services..”

Chinthu James

SME/Manager -Secure Web Access at Capgemini

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“I previously used TMG Web Proxy. It isn't as good as Skyhigh, which is considered a top-of-the-line product in this segment. TMG wasn't as robust or versatile as Skyhigh. TMG was a Microsoft product, but I believe it was discontinued in 2014. .”

Gururaj Meghraj

Technical Architect at a retailer with 1,001-5,000 employees

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“We are currently evaluating another product and will not be using MVISION in the future. One of the products that we are looking at is MVISION for the cloud.

We evaluated Netskope, but we were offered a better price for MVISION..”

Verified user

Data Centric Security Expert, Strategic DCAP Business Enabler at a tech services company with 10,001+ employees

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“Honestly speaking, there is no competitor for MVISION Cloud. There are competitors in the market, of course, in the CASB market, lots of them. However, there's no one that's reached the level of MVISION Cloud just yet..”

Verified user

[Read full review](#) 

Technical Presales Consultant/ Engineer at a tech vendor with 10,001+ employees

“My company is replacing McAfee Web Gateway with Skyhigh Security because it's not getting what it requires from McAfee.

McAfee Web Gateway is a good product, but it isn't as good for ICAP purposes because it's lacking in ICAP protocol and proxy, compared to Skyhigh Security. The main use case for the two products is ICAP, so my company decided to go with Skyhigh Security..”

Vijay-Pandey

[Read full review](#) 

Network Architect at Neev limited

“We did evaluate a couple of other options, and we have other solutions as well. We have Evident.io, one from Cisco, and one from Palo Alto. None of them are good in every environment, so we use a combination of these solutions.

I have found, based on implementations for multiple clients, that Evident.io doesn't meet the needs of all of the people. Evident.io is not a security protocol. It gives you visibility into your cloud, but it's not a broker. It's just an analysis tool. It is very PaaS-friendly, but not a SaaS-friendly tool. This is opposed to Skyhigh, which is SaaS-friendly but not PaaS-friendly..”

Verified user

Director, GRC Applications and Systems Delivery at a tech company with 501-1,000 employees

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Use Case

“We are currently using Skyhigh Security with Office 365. We are, however, looking for another similar tool to be able to compare capacities with Skyhigh Security. Our primary use case is the protection of sensitive information..”

Thanakorn Withawatkajee

Senior Product Consultant at M.Tech

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“Our primary use case for Skyhigh Security is ICAP. We're also using it for web proxy and filtering purposes for all internal company websites and user sites such as Microsoft Team filtering..”

Vijay-Pandey

Network Architect at Neev limited

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“Skyhigh Security is used as a proxy security tool, including forward proxy and reverse proxy functionalities. If any client faces an issue related to proxy settings, I use Skyhigh Proxy to troubleshoot and fix the problem..”

Navin-Rehnius

SOC Analyst at Infosys

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“We use Skyhigh Security to block user access or personal access. We have some services to prevent users from consuming all bandwidth for some applications that are very important for the organization. We also use the solution to permit some users to access personal networks..”

Yovanny Amariles

Information Security Leader at Alcaldía de Medellín

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“The solution is primarily being used for data loss prevention in cloud environments and for PCI compliance. Right now, I'm implementing SecureWeb Gateway, Zero Trust, and VMware browser installations. My customers are in the financial or banking sectors, and they normally require new technologies. Skyhigh is mostly complete and it's a security host for other products..”

Santiago Gomez

Cio at a security firm with 11-50 employees

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“So we are using Skyhigh for SWG and CASB. Those are the two primary use cases. We also use it as a web proxy to allow users to access the internet securely. The product includes content filtering and reporting. In addition, we use McAfee EPO to manage McAfee antivirus and proxy agents..”

Gururaj Meghraj

Technical Architect at a retailer with 1,001-5,000 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup is straightforward. It takes 30 minutes for normal while for bigger deployment, it may take upto two hours. You have to install the agent, and install the certificate. One engineer is enough to deploy to maintain the solution..”

Marghoob AhmadSalik

[Read full review](#) 

Technical Associate at Seamless Infotech Pvt. Ltd.

“Setup is a little bit complex but I think the environment is complex. We needed help from McAfee and another integrator.

I would rate the complexity of setup 4 out of 5..”

David Ferreira

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Network Security Engineer at a consultancy with 11-50 employees

“The solution's initial setup is easy. Since our company has a very clear internet surfing policy, it is easy to implement it on the device without any problem. The solution's deployment takes one month. One engineer from my team and one engineer from the vendor side helped with the deployment process..”

Yovanny Amariles

[Read full review](#) 

Information Security Leader at Alcaldía de Medellín

“I rate Skyhigh eight out of 10 for ease of setup. The setup is pretty straightforward if you have help from the vendor. You need some support initially, but adding servers is easy after you deploy the first one. After installation, you can update the system with a click of a button. .”

Gururaj Meghraj

[Read full review](#) 

Technical Architect at a retailer with 1,001-5,000 employees

“The initial setup for Skyhigh Security is simple. Clients can do it themselves because they have already been using the ePolicy server on-premises solution and now are moving out onto Skyhigh Security, and with the added features, they're more comfortable with the setup..”

Mohit Dhingra

[Read full review](#) 

Senior Vice President IT at AS IT Consulting Pvt. Ltd.

“The initial setup is straightforward. As a partner of McAfee, now Trelex, I have access to the e-learning center and learning partner center. The tools and study materials are great because it's detailed and easy to understand. I use the materials to implement the features.

The deployment is modular, for example, TAPI for Office 365 takes about two weeks. We have another functionality with Shadow IT and it takes another two weeks. Right now, I'm starting Secure Web Gateway in a hybrid solution with a proxy on-premise and secure web level on the cloud. It will take me about a month because it's not my task. It will maybe take two weeks or more. So per model or per functionality, it's about two weeks every time..”

Santiago Gomez

[Read full review](#) 

Cio at a security firm with 11-50 employees

Customer Service and Support

“I rate Skyhigh support six out of 10. My experience has been mixed. It depends on the technician you're dealing with. You might not get a satisfactory resolution from level-one support, so you must escalate the call to the right engineer to get the job done. .”

Gururaj Meghraj

Technical Architect at a retailer with 1,001-5,000 employees

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“We haven't raised tickets with Skyhigh Security support. We just purchased the software and downloaded it on our own by learning from their site. We haven't interacted much with the Skyhigh Security technical support team..”

Vijay-Pandey

Network Architect at Neev limited

[Read full review](#) 

“I have used the support. They are very good but the speed of their answers could be quicker.

I rate the technical support for MVISION Cloud a four out of five..”

Fernando Allendes

Senior IT Security Consultant at Universal Network Solutions, Inc (UNS)

[Read full review](#) 

“The experience with technical support depends on the person you get in touch with. I had experience with a couple of engineers who were unfamiliar with the products, and hence the experience was quite frustrating. I also had experience with a couple of engineers who knew what they were talking about, and the problem was resolved immediately..”

Verified user

IT Manager at a energy/utilities company with 10,001+ employees

[Read full review](#) 

“I have spoken to their tech support team about triggered alarm alerts and deploying new policies, but not for any downtime issues.

My co-workers work directly with the tech support team. They are available in the United States but sometimes I have to speak with people in India. My main language is Spanish hence it's a little difficult to go with English support.

I rate the technical support an eight out of ten..”

Santiago Gomez

Cio at a security firm with 11-50 employees

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“I'm rating the technical support for Skyhigh Security a zero. Support for the solution is not good, though the tutorials and documentation are excellent. Support is not easy to reach, and the engineer who handles the issue first-hand isn't much aware of the issue. Rather than understanding the issue, he simply told me: "Okay, follow this. What is the version? Is Windows updated? Which version of Windows are you using?" By the time you're done talking with the engineer, the ransomware attack would have happened and people would have lost their data. When a person contacts support, he's one hundred percent done with L1 and L2 troubleshooting, but the support team for Skyhigh Security doesn't listen when you tell them that you're already done with L1 and L2 troubleshooting and can now move forward to the next level of troubleshooting and support. Support will do L1 & L2 again, take and capture the logs, then do the analysis, even if you're giving them your analysis, your report. Support will tell you: "No, we don't want this analysis report, though it is the same. We will do it again, and then we will report.".”

Mohit Dhingra

Senior Vice President IT at AS IT Consulting Pvt. Ltd.

[Read full review](#) 

Other Advice

“I would rate this solution as a whole an eight, on a scale from one to 10, with one being the worst and 10 being the best. I would recommend this solution to other people..”

Thanakorn Withawatkajee

Senior Product Consultant at M.Tech

[Read full review](#) 

“Skyhigh Security stands out in the market due to its cost efficiency and good security solutions compared to competitors.

I'd rate the solution seven out of ten..”

Navin-Rehnius

SOC Analyst at Infosys

[Read full review](#) 

“We have a centralized model where our appliance is centralized. It's easy to maintain and upgrade the solution.

Overall, I rate the solution an eight out of ten..”

Yovanny Amariles

Information Security Leader at Alcaldía de Medellín

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“We use the latest version of Skyhigh Security. Currently, a team of ten people are involved in the maintenance of the solution.

We are currently using Skyhigh Security in combination with another product, and we're trying to use the best features of both products. I prefer the other product we're using, which has similar capabilities. This other product is fully cloud-based, has more efficiency and performance, and gives more insight into the environment than Skyhigh Security.

Overall, I rate Skyhigh Security an eight out of ten..”

Verified user

IT Manager at a energy/utilities company with 10,001+ employees

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“I am a reseller. The solution does not have an AI mechanism, but it is connected to an SIEM system. The SIEM system has AI, and Skyhigh transports the events to the SIEM system. We are planning to stay with Skyhigh Security. We have integrated the solution with our existing infrastructure.

I will recommend the tool to others. The tool has all the features I need. It is very popular in our country. Many companies and government organizations use it. Bigger companies use the solution more. Small companies in our country do not use security products. The solution’s website provides documentation. I learned the tool myself.

Overall, I rate the product an eight out of ten..”

ValentinBerkut

Cybersecurity Project Officer at Sense

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“The functionality of Skyhigh Security is comprehensive, but it may be complex for our customers. The technical team can navigate it, ordinary users may find it daunting without extensive research. They may require assistance from MSP for effective management. The portal should be designed to be user-friendly, ensuring ease of understanding for the IT team or any other relevant department.

The DLP component ensures compliance with HIPAA and PI regulations. They maintain a static portal to track other compliance requirements they're adhering to.

I recommend the solution. However, they'll need well-trained professionals to manage it effectively. If you have another VPN and connect it to this network, it may cause some issues and require constant troubleshooting. This could potentially block agents, so it's important to carefully configure the settings from the outset. Fine-tuning is necessary, so it's crucial to dedicate time and effort to the project.

Overall, I rate the solution an eight out of ten..”

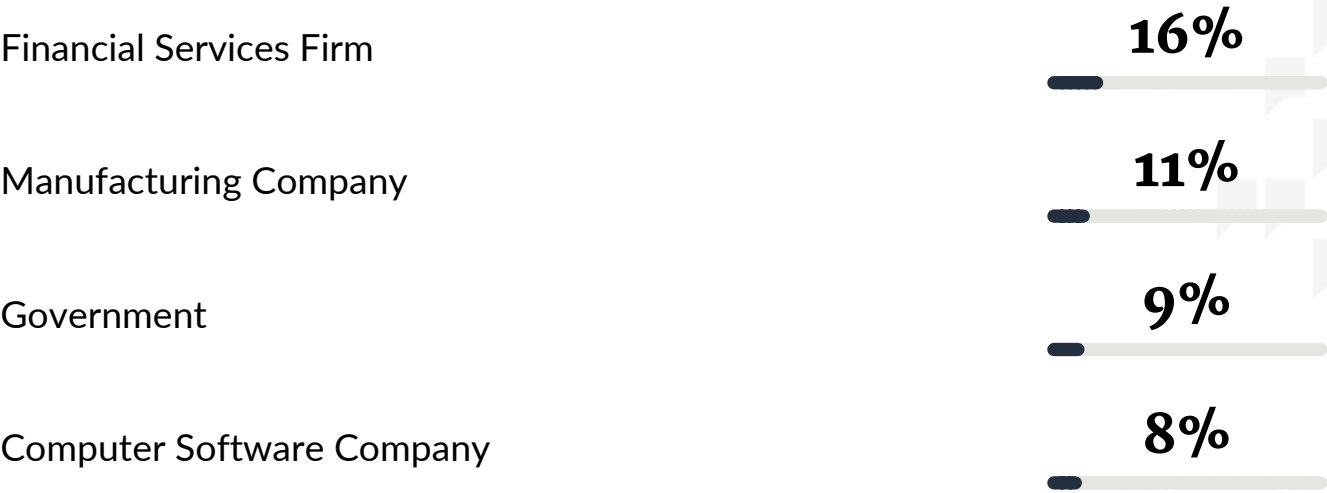
Marghoob AhmadSalik

Technical Associate at Seamless Infotech Pvt. Ltd.

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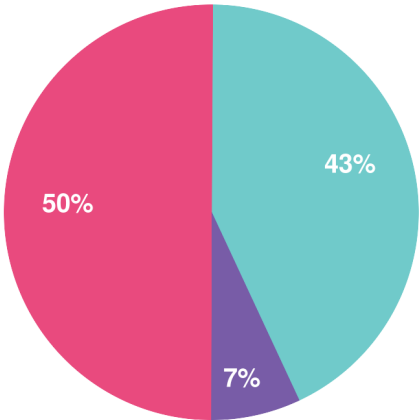
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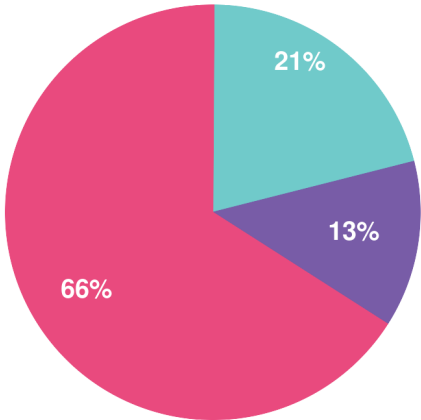


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by reviewers



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Large Enterprise Midsize Enterprise Small Business

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