

aws marketplace

Plesk

Reviews, tips, and advice from real users



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Product Recap

 Plesk

Plesk Recap

Plesk is a user-friendly graphical interface for managing hosting platforms, particularly for Windows-based developers. It is used for hosting websites and emails on the cloud and is popular among system administrators and freelancers. Its most valuable features include the WordPress toolkit for enhanced security, easy plugin updates, and extensions like Imunify for all-in-one security.

Plesk has helped organizations manage dedicated hosting for customer government companies with easy SSL setup and access to the file manager. It eliminates the need for support tickets and offers a stable and reliable control panel with good technical documentation.

Valuable Features

Excerpts from real customer reviews on PeerSpot:

- ✓ “Everything is one click including the installation, you can just copy-paste one command in Linux and it will install it for you by just running one application.”



Isaac Al Wahaibi

Senior Application Support Specialist at Oman Data Park

- ✓ “They have a very good UI.”



Ayshath Mansoor

Senior System Engineer at VPoint Solutions Private Limited

- ✓ “Provides a nice interface for routine system or server administration activities.”



Kaushal Bhavsar

Research And Development Manager at Pratikar Technology Foundation



“The control panel is stable, and we have had fewer problems.”



Zohair Helmy

System Administrator at Upwork



“The initial setup is straightforward. Everything is structured on Plesk with a library. It is really easy to install.”



Yilmaz Cagri Isbuga

Co-Owner at Tekbilge Internet Technologies Ltd & IDA LTD



“The most valuable feature is the ease of use.”



Farhan_Ali

Senior Software Engineer & Team Lead at ArhamSoft (Pvt) Ltd

What users had to say about valuable features:

“The user-friendliness is good.

They have a very good UI.

If you are technical, the initial setup can be easy. There is good documentation.

The solution is mostly stable..”

Ayshath Mansoor

Senior System Engineer at VIPoint Solutions Private Limited

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“Plesk provides a nice interface for routine system or server administration activities that would otherwise require knowledge of IIS or other services which might be complicated or require some additional training. It can all be quite easily managed in Plesk. Everything is organized by website with separate FTP users for each site. The UI has separate icons for each website which gives a higher level of abstraction. It's great if you're working with multiple accounts or on servers that host multiple websites. It's one of the best features. .”

Kaushal Bhavsar

Research And Development Manager at Pratikar Technology Foundation

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“The WordPress toolkit is the most valuable feature because we are providing managed service for our customers. In the WordPress toolkit, you can enhance the security, the solution will check for security items such as file permission, and if some files are executable that shouldn't be executable, Plesk will fix it for you immediately and you can update all the plugins in one click, upgrade, maintain and do it all from the Plesk control panel very easily. There is also a firewall. You can manage your firewall at the Plesk level. Some of the extensions are also good such as the Imunify extension, which is all-in-one security. It acts as IPS, and IDS, so it is perfect. This makes it easier for anyone who's using a web hosting environment..”

Isaac Al Wahaibi

Senior Application Support Specialist at Oman Data Park

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Other Solutions Considered

“I also use CentOS Web Panel, cPanel, WHM, and CyberPanel.

cPanel is easier to install, easy to monitor, easy to back up, and the file system structure and website structure is more clear than Plesk..”

Zohair Helmy

System Administrator at Upwork

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“I was using cPanel and InterWorx as well.

I was working for the hosting companies, so there were options for the UI. The company was providing cPanel, Plesk, and InterWorx. I was getting clients who were using Plesk, cPanel, and InterWorx and have experience accessing them and other interfaces. .”

Ayshath Mansoor

Senior System Engineer at VPoint Solutions Private Limited

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“I used cPanel previously, but I will not recommend cPanel. Even though cPanel is owned now by Plesk, they have modified the cPanel, and they have improved cPanel, but cPanel WHM is really advanced. cPanel WHM is not for an average user. You should be a web developer to use cPanel. With Plesk, you don't have to be technical, you can do what you want with just a single click..”

Isaac Al Wahaibi

Senior Application Support Specialist at Oman Data Park

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“In comparison to cPanel, Plesk presents the information in a different way with everything organized by website. With cPanel and other control panels, when you select an option from the menu or an icon for a particular feature, you have to select the domain or the website in which that action has to be performed. It adds a level of complication that Plesk doesn't have.

I have always used Plesk and found the user interface very easy to manage. I also previously used ISPConfig when we could choose what kind of control panels we could get. None of these other solutions give me the kind of content that I get on Plesk because of the kinds of errors that the system gives. If you're using cPanel and add an incorrect character in the web.config file, it crashes and requires contacting tech support and the system would need to be reset to the default version. If something goes wrong with Plesk, the system doesn't crash. The website won't work because that config file is not working, but the control panel still works and you can at least do basic file operations such as file manager..”

Kaushal Bhavsar

Research And Development Manager at Pratikar Technology Foundation

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ROI

Real user quotes about their ROI:

“I have seen a lot of return on investment with this solution. Especially in terms of support. Usually, the customer will have their IIS so they manage the BINDing themselves. We have instructed all the customers to move to Plesk. All the IIS BINDing Linux V-Host can be made in a matter of one minute. Customers, really like Plesk, and I don't think someone who tries Plesk will go to any other solution..”

Isaac Al Wahaibi

Senior Application Support Specialist at Oman Data Park

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Use Case

“We originally just got the credentials and we needed to install all the things that we need, according to the website's requirements, upload the code to our website and make it live..”

Farhan_Ali

Senior Software Engineer & Team Lead at ArhamSoft (Pvt) Ltd

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“Plesk is an interface for managing your hosting platform. If you have a server and you want to manage it, not virtually, not using the backend, then you use Plesk. It is a front-end interface for managing your servers, website, et cetera..”

Ayshath Mansoor

Senior System Engineer at VIPoint Solutions Private Limited

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“Plesk is used for hosting websites and emails.

I'm a system administrator, and I work for 200 clients as a freelancer. I have 10 clients who are using Plesk, so I use it on a daily basis and work on a Plesk server. We have 20 servers.

Plesk is deployed on cloud..”

Zohair Helmy

System Administrator at Upwork

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup is very easy. Everything is one click including the installation, you can just copy-paste one command in Linux and it will install it for you by just running one application. .”

Isaac Al Wahaibi

Senior Application Support Specialist at Oman Data Park

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“The initial setup is pretty straightforward and doesn't take much time. People who are used to routine web server administration things will find Plesk very straightforward because there are not a lot of commands. With cPanel, for example, it's not so easy and generally requires the help of a third-party installation service..”

Kaushal Bhavsar

Research And Development Manager at Pratikar Technology Foundation


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“For a tech-savvy person, it will be easy to set up the product. If you have a set of manuals or instructions, it will be easy, even for a new person. For a new person with no knowledge, documentation, or help, it will be difficult.

I'm not sure how long it takes to deploy the solution. .”

Ayshath Mansoor

Senior System Engineer at VIPoint Solutions Private Limited

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“The initial setup is straightforward. Everything is structured on Plesk with a library. It is really easy to install. The time it takes to deploy this solution varies.

If you're going to create a structure that's stable for DNS records, it can take one day for ready-to-use environment..”

Yilmaz Cagri Isbuga

Co-Owner at Tekbilge Internet Technologies Ltd & IDA LTD

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“Some parts of the installation are easy. Starting the process is very easy. Setting up the DNS server is part of the initial setup, which isn't easy at all. That process needs a lot of enhancement.

It takes about two hours to set up Plesk with the basic security settings.

I would rate the setup as six out of ten..”

Zohair Helmy

System Administrator at Upwork

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Customer Service and Support

“The solution is unlimited 24-7. You can prioritize your tickets, and the solution's customer support will contact you immediately. Of all issues we have raised, I don't recall any issue that was not resolved. All the issues were resolved in less than one day..”

Isaac Al Wahaibi

Senior Application Support Specialist at Oman Data Park

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“I have contacted support a few times. They're very helpful. Once, they called me to help me solve a problem, and they explained how to fix it. Support is great.

I would rate technical support as 10 out of 10..”

Zohair Helmy

System Administrator at Upwork

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Other Advice

“I can give a recommendation and say, "Go for it," and, "Try to learn how a server works." Because it is completely simple and good for a new user. If you are not really very expert, then that is okay. That will work for you. I would rate Plesk a nine out of ten..”

Farhan_Ali

Senior Software Engineer & Team Lead at ArhamSoft (Pvt) Ltd

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“If an organization wants to be sure about the reliability of the hosting panel and not run into tech support issues, then I recommend Plesk. I trust it for its security, for code stability, and for its ease of use. I think Plesk is the best control panel I've seen.

I rate this solution eight out of 10. .”

Kaushal Bhavsar

Research And Development Manager at Pratikar Technology Foundation

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“I would rate Plesk as six out of ten.

To someone who is interested in using Plesk, I would tell him that Plesk is a good control panel, but they will have some difficulties with the first installation and backups.

I would recommend cPanel over Plesk..”

Zohair Helmy

System Administrator at Upwork

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“I would advise others to gain as much knowledge as possible before using this solution. If you have limited knowledge, you can rely on the Plesk team to assist. There is also a lot of documentation and FAQ pages to refer to.

I would rate this solution an eight out of ten because it was easy to install and is a good solution overall. It is super compatible for VDS dedicated machines and you can directly record and send out all updates. .”

Yilmaz Cagri Isbuga

Co-Owner at Tekbilge Internet Technologies Ltd & IDA LTD

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“I'm an end-user. I was working as a system engineer, so I was dealing with the hosting platforms where the clients were using Plesk. I was helping them to troubleshoot the issues, set up Plesk, and configure things.

We're using Plesk Obsidian; I'm not aware of the version. Likely, I'm using the

latest version. The interface changed. Before, I was using the older interface, and the UI is different now.

People should use Plesk. When it comes to comparing it to other interfaces and hosting interfaces, Plesk has more features, and the UI is better. I have only a problem with the PHP extensions. Otherwise, it is very good.

I'd rate the solution eight out of ten. .”

Ayshath Mansoor

Senior System Engineer at VPoint Solutions Private Limited

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“I give the solution ten out of ten.

The solution is unlimited 24-7. You can prioritize your tickets, and the solution's customer support will contact you immediately. Of all issues we have raised, I don't recall any issue that was not resolved. All the issues were resolved in less than one day. Plesk is recommended for anyone who's working in a web hosting environment or providing web hosting for their customers.

Within our organization, five people use the solution, but we provide it to over 200 of our customers.

Our service includes deploying the solution for our customers, but they found it very easy. People who have used the cPanel area will not face any issues with Plesk. It is easier, not complicated, and straightforward. Whenever you add a domain, with just a single click, the domain is added. You add a subscription, with a single click. Everything is one-click.

We are a partner with Plesk as of now, and we start reselling licenses to Dubai and Saudi Arabia. We are moving forward with the Plesk a lot in the coming years.

The product is really good. I will just say it is easy to use, and support will not take forever to respond to you. They are SLA- based support. Those two things are a good advantage for the Plesk team..”

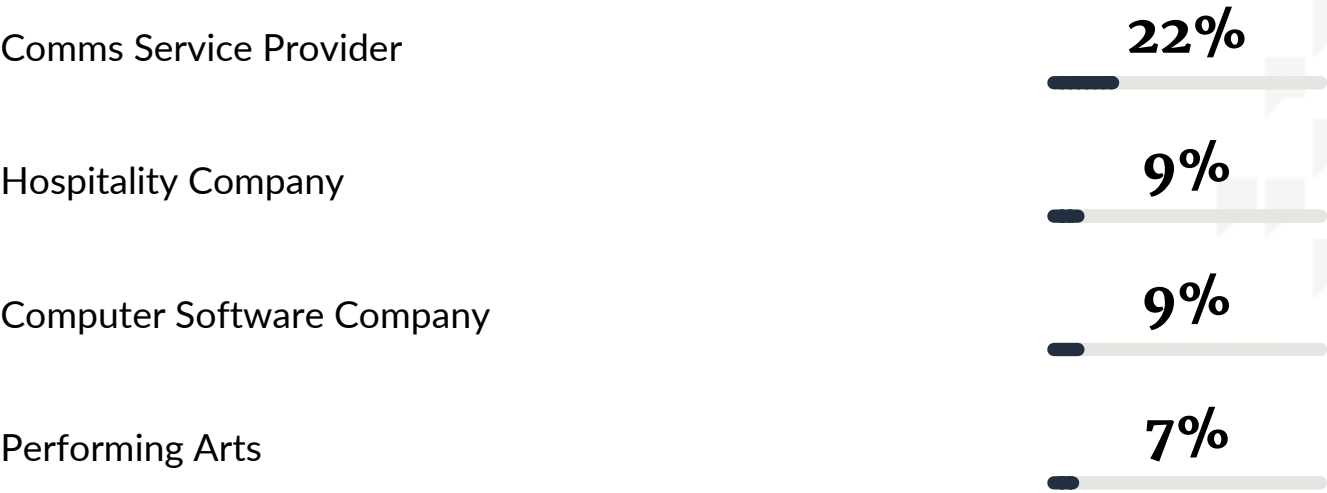
Isaac Al Wahaibi

Senior Application Support Specialist at Oman Data Park

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Top Industries

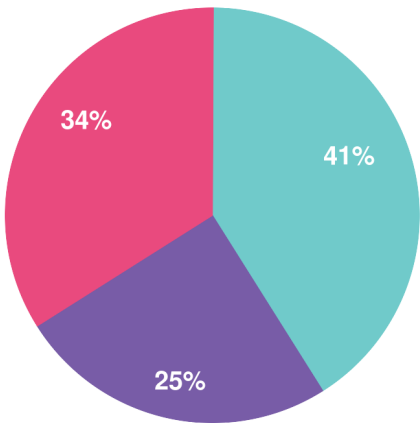
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Company Size

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Large Enterprise Midsize Enterprise Small Business

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