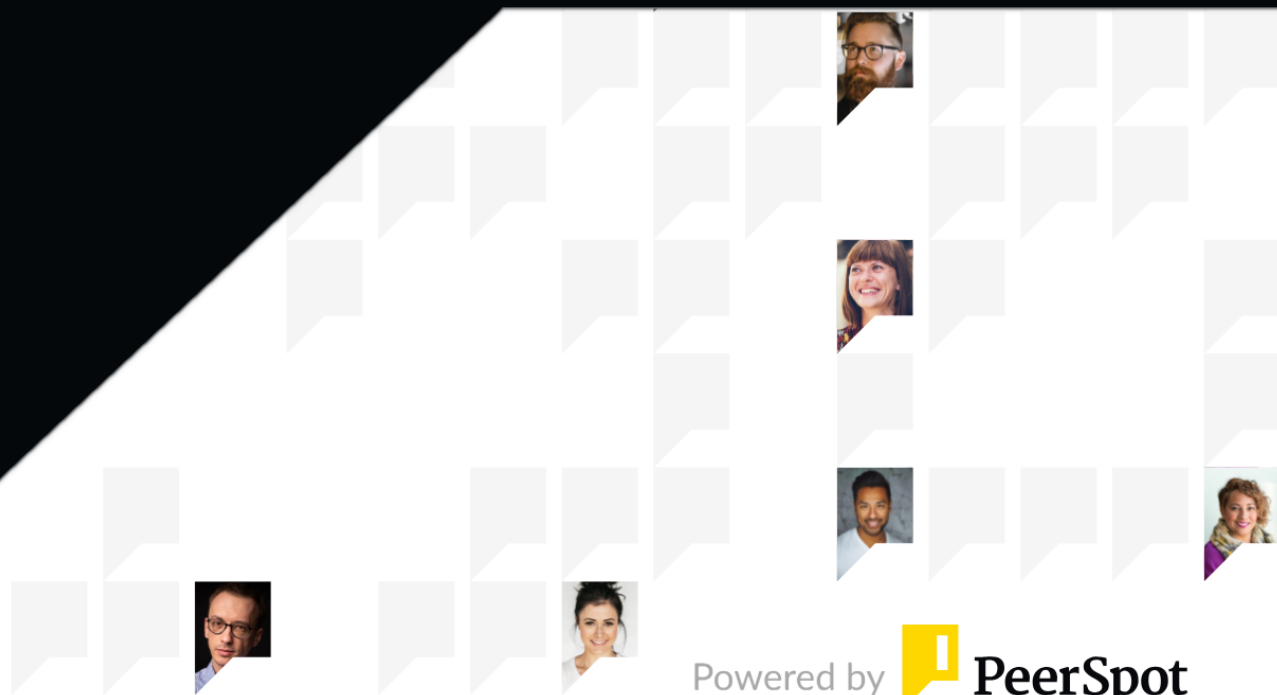




Infoblox DDI

Reviews, tips, and advice from real users



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Product Recap



Infoblox DDI

Infoblox DDI Recap

Infoblox DDI focuses on integrating enterprise-level IP Address Management, DNS, and security tools within a streamlined, scalable platform, offering automation capabilities for efficient network management.

Infoblox DDI stands out in IP Address Management by integrating seamlessly with established DNS servers, providing centralized security enhancements and threat intelligence. The platform automates tasks via APIs, offering a user-friendly management interface for DNS, DHCP, and IP addresses. Its compatibility with multiple operating systems and robust security features make it ideal for network safety and resource efficiency. Though requests exist for tighter integrations with tools like Ansible or Terraform and more responsive GUI, Infoblox ensures efficient DNS security and synchronization with existing services. Attention on pricing models and training materials could further enhance client satisfaction.

What are the key features of Infoblox DDI?

- **IP Address Management:** Centralizes control of IP addresses for streamlined management.
- **DNS Security:** Offers advanced protective measures against threats.
- **Automation via APIs:** Eases network management through integration and automation.
- **Scalability:** Adjusts effortlessly to growing network demands.
- **User-Friendly Interface:** Facilitates management of critical DNS and DHCP services.

What benefits should users look for in reviews?

- **Enhanced Security:** Provides robust tools for protecting network integrity.
- **Resource Efficiency:** Streamlines operations to optimize resource use.
- **Seamless Integration:** Complements existing infrastructure like Microsoft's.
- **Comprehensive Support:** Entrusts clients with superior customer service and threat intelligence resources.

Infoblox DDI is prominently utilized in industries requiring robust IT management, cybersecurity measures, and efficient resource optimization, applicable for on-premises and cloud environments. Engineers leverage it for blocking malicious URLs and ensuring policy compliance, integrating it seamlessly with existing services for improved operational efficiency.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“Infoblox DDI is capable of fulfilling customer requirements from a DNS security, DHCP, and IPAM perspective.”



Shubham Pawaskar

Senior Associate at ProTechmanize Solutions (P) Ltd.



“Infoblox is a proactive DNS system that enhances organizational security by blocking and triggering alerts for malicious or suspicious URLs.”



Areeba Shujat

Systems security engineer at Secure Networks Ltd



“The DDI solution is valuable for its ability to integrate DHCP, DNS security, and IP address management, along with threat intelligence into one platform.”



Sabbir Ahmed

Director at Infosonik Systems Ltd



“The UI is quite user-friendly and the support is available 24/7.”



Kirti Gaurav

DDI Engineer at a non-profit with 1-10 employees



“Overall, I would rate Infoblox DDI a nine out of ten.”



Ahmad Lutfi Muhammad Shahrul Munir

Network engineer at a comms service provider with 201-500 employees



“Infoblox DDI is a good tool if you want to centralize everything in your environment...It is a stable solution.”



Utpal Sinha

Sr Network Engineer at Momentive



“One of the benefits of implementing Infoblox DDI is that it supports both RADIUS and TACACS+.”



GaneshKhutwad

Network security architect at ATOS

What users had to say about valuable features:

The DNS component of Infoblox DDI is the most valuable feature for us because it includes DNSSEC for DNS security. Infoblox DDI is user-friendly and allows us to effectively engage with DNS, DHCP, and IPAM for our requirements.

Ahmad Lutfi Muhammad Shahrul Munir

Network engineer at a comms service provider with 201-500 employees

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“The best feature is the user interface. It's easy to arrange and choose the right block for your organization and how many IPs you want. You can assign ranges and records for specific services..”

Amr Moustafa

NOC Technical Lead at a tech services company with 10,001+ employees

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“The DDI solution is valuable for its ability to integrate DHCP, DNS security, and IP address management, along with threat intelligence into one platform. This consolidation allows for more efficient use of resources and enhances network security, both internally and externally. Additionally, InfoBlox DDI can be implemented as a cloud, on-premises, or a combination, offering flexibility to customers..”

Sabbir Ahmed

Director at Infosonik Systems Ltd

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“The UI is quite user-friendly and the support is available 24/7. The support team is knowledgeable and helpful. These features make Infoblox DDI preferable because users can get any kind of support, and the UI is easily trainable. We have many engineers, and they can be easily trained to use the UI..”

Kirti Gaurav

[Read full review](#) 

DDI Engineer at a non-profit with 1-10 employees

“Infoblox DDI is the best because it gives you AD authentication as well as group authentication. The solution's policies and features are good, and you can use it to configure a DNS server in one box. With the help of Infoblox DDI, you can use the control management portal and give access to one time passwords.

My environment didn't have user management, IDM access, IAM access, or identified access management. One of the benefits of implementing Infoblox DDI is that it supports both RADIUS and TACACS+. If some devices don't support RADIUS, you can use it with TACACS+ and vice versa. The solution handles these two features very well. The solution has good scalability and availability..”

GaneshKhutwad

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Network security architect at ATOS

“Infoblox DDI is capable of fulfilling customer requirements from a DNS security, DHCP, and IPAM perspective.

“From a DNS perspective, Infoblox DDI is a good solution for DNS security and DNS resolution.

“Infoblox DDI provides automation through API, which allows us to fetch details from Infoblox DDI, giving us many ways to accomplish automation.

“For stability of Infoblox DDI, I would rate it eight out of ten. Infoblox DDI is a stable solution..”

Shubham Pawaskar

Senior Associate at ProTechmanize Solutions (P) Ltd.

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Other Solutions Considered

“If you had a DNS system as a distributed service across multiple sites, then you can't control the security part. In our company, we wanted a centralized system. For example, Google.com has servers hosted in every country, including the USA, Europe, and India. Indian users will get a DNS resolution for Google's server meant for India, while Europe will get a DNS resolution from the server meant for Europe. If you are not using Infoblox, you need to deploy multiple DNS servers in all three regions. If you have multiple DNS servers, you can't manage or patch them properly, owing to which our company decided to opt for Infoblox's ability to provide us with a centralized view of all the regions, including China and Japan. China doesn't allow for the operation of any USA-based websites. With Infoblox, you can easily route the user from China to a server meant for China only..”

Utpal Sinha

Sr Network Engineer at Momentive

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ROI

Real user quotes about their ROI:

“Infoblox offers an ROI that saves time and money. I rate the ROI as eight because it provides good returns on investment in terms of operational efficiency..”

Areeba Shujat

Systems security engineer at Secure Networks Ltd

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“Despite the high cost of the solution, I would suggest considering the size of the environment in which it is being utilized. If the domain is relatively small, I would not recommend purchasing this product as it may not be worth the investment. However, for larger environments, particularly airports, where Infoblox DDI is commonly used and can prove to be a worthwhile investment. For those in small environments, it might be more appropriate to consider alternative options, such as utilizing a Windows server for the NTP server requirements..”

Olajide Olusegun

Network Team Lead at Atlas Security

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Use Case

We are using all of the DDI components within Infoblox DDI, including DNS, DHCP, and IPAM. We are running it for operations within the government sector.

Ahmad Lutfi Muhammad Shahrul Munir

Network engineer at a comms service provider with 201-500 employees

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“I am using Infoblox primarily for DNS, ITAM solutions along with DHCP. We also have some servers deployed in the cloud using BlocksOne for DNS and cybersecurity..”

Kirti Gaurav

DDI Engineer at a non-profit with 1-10 employees

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“We are working with InfoBlox DDI for our customers, as we find it very useful in securing at the base level. Some of our customers use it for DHCP, some for IP address management, and some for integrating DDI to utilize fewer resources with one platform..”

Sabbir Ahmed

Director at Infosonik Systems Ltd

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“I work with Infoblox DDI for DNS management, which involves blocking malicious and suspicious URLs. This helps in protecting my organization's domain name system and involves deep investigation and policy enforcement to understand why certain URLs are being used..”

Areeba Shujat

Systems security engineer at Secure Networks Ltd

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“DDI stands for DNS, DHCP, and IPAM, so it's a complete solution that provides these three services without using different standalone servers for each one. It's perfect for any enterprise that wants a complete solution. We're working with a specific customer that needs their own servers without relying on an operator.

The solution is deployed on-premises. There are about 30 engineers using this solution in my organization..”

Amr Moustafa

NOC Technical Lead at a tech services company with 10,001+ employees

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“The purpose of this solution is to work with different main services already existing on the customer side, such as Microsoft's DHCP server and DNS server. While these services are mostly covered by Microsoft, Infoblox addresses the limitations and improves them significantly. For example, working with the DHCP server is more efficient and easier with Infoblox.

Similarly, managing DNS services is much better in Infoblox compared to Microsoft. Infoblox excels in resolving DNS queries quickly and efficiently, and its management capabilities are superior. Infoblox focuses on DNS security, which is their main area of expertise. They want to host the DNS server in their system to enhance and secure DNS operations.

This is their competitive advantage in the market—providing superior DNS security and management capabilities, not just managing security but also securing and controlling DNS records..”

Verified user

Systems Engineer at a tech services company with 11-50 employees

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Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“The initial setup can be complex, but training provided to customers simplifies the process, making it easier for them to operate the solution after implementation..”

Sabbir Ahmed

Director at Infosonik Systems Ltd

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“Two persons are usually enough for deployment. After installation, further maintenance or support might be required, though I haven't deployed a DNS system personally..”

Areeba Shujat

Systems security engineer at Secure Networks Ltd

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“The initial setup of Infoblox DDI is easy. In a large environment, the implementation could take one day. However, if it is a smaller environment, it will only take hours..”

Olajide Olusegun

Network Team Lead at Atlas Security

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“Setting it up is not easy. It's not difficult, either. It requires certain configurations to be done, but once the admin understands how it's done, it will be easy to deal with. But it does take some time to become familiar with it in general..”

Verified user

Systems Engineer at a tech services company with 11-50 employees

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“The initial setup of the solution is neither very easy nor very complex. It is easy for someone who has some idea about IAM systems. You need two to three engineers for the solution's deployment..”

GaneshKhutwad

Network security architect at ATOS

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“For the initial setup of Infoblox DDI, there is a need to have a good Linux administrator to take care of the deployment phase.

The solution is deployed on an on-premises model and provides cloud integration through Infoblox CSP..”

Utpal Sinha

Sr Network Engineer at Momentive

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Customer Service and Support

“Technical support is excellent. We contact them when we upgrade the software or replace devices. For specific questions regarding DDI itself, we request technical support..”

Amr Moustafa

NOC Technical Lead at a tech services company with 10,001+ employees

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“Infoblox DDI has room for improvement in regard to its support system. Recently, I encountered an issue and opened a case with them, however, it has been a month and I have yet to receive any response from their support team. This lack of communication can be problematic and is a potential area for improvement for Infoblox DDI.

I rate the support from Infoblox DDI a seven out of ten..”

Olajide Olusegun

Network Team Lead at Atlas Security

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“My company has contacted the technical support provided by Infoblox. Infoblox's technical support is costly since they charge us on an hourly basis for their services. If you want support from Infoblox's technical team, you must pay approximately 250 USD per hour. You cannot just purchase or make payments to avail of the support services from Infoblox. My company only contacts Infoblox's technical team when required. In general, my company gets very limited support from Infoblox. I believe that Infoblox has reduced the charges for support services from 250 USD per hour to 150 USD per hour..”

Utpal Sinha

Sr Network Engineer at Momentive

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“In the past five to six years, Infoblox DDI's technical support has been average. However, I can't comment on their current support as we haven't needed to contact them for technical assistance. We have been relying on their professional service support during the implementation phase. The professional service team has been responsive and quick in addressing our queries. But I can't provide a definitive answer on their technical support as we haven't yet opened a support case with Infoblox.

We are using support from a third-party provider, not directly from Infoblox. Infoblox does provide its own support. What I meant was that during the ongoing implementation phase, we are primarily relying on the professional service support from Infoblox.

We haven't transitioned to their regular technical support yet, as the professional service team is still involved in the project. So, once the professional service is done with the implementation, we will switch to Infoblox's regular technical support..”

Verified user

Systems Engineer at a tech services company with 11-50 employees

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Other Advice

“Infoblox is a good product, earning a nine out of ten rating in my experience. Future advancements with AI will improve its functionality, and I recommend it to organizations seeking reliable DNS solutions..”

Areeba Shujat

Systems security engineer at Secure Networks Ltd

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“For prospective customers, I recommend considering the complete DDI solution rather than just DNS security. Moving from static IPs to dynamic IPs with DDI can prevent cybersecurity risks.

I rate the overall solution nine out of ten..”

Sabbir Ahmed

Director at Infosonik Systems Ltd

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“On the maintenance side, we only need to manage the hardware expiry date. Infoblox DDI provides hardware devices on time and also sends reminders for expiry.

“I cannot comment on health monitoring. I would rate this review a ten out of ten..”

Shubham Pawaskar

Senior Associate at ProTechmanize Solutions (P) Ltd.

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“Infoblox DDI is a good solution for those who want [IAM](#), RADIUS, and TACACS+ technologies in one box.

We have a vast environment where the whole city people connect to our portal for water-based technologies, water meters, garbage collections, etc. They get this from the one-time authentication created with Infoblox DDI. The solution is user-friendly and provides the best availability.

Overall, I rate the solution a nine out of ten..”

GaneshKhutwad

Network security architect at ATOS

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“I would rate this solution as eight out of ten. The stability is good. It's not a 10 because the software and servers can be slow. When we have some issues, the tech response isn't as fast as it should be, but we haven't opened many cases.

For those who want to use this solution, my advice is to know the size of your business. Do you want to have an on-premises or on-cloud service? Do you want to

apply this individually to your own servers, services, and records?

For large enterprises with more customers and with many branches around the world, they are entitled to have their own servers or to rely on a service operator. It's important to consider the number of operations, future expansions, and the current design of the network. The engineering team should ask themselves about what kind of expansion they will have in the next five years..”

Amr Moustafa

NOC Technical Lead at a tech services company with 10,001+ employees

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“My company also has Infoblox BloxOne, which provides DNS-level security, so in case DNS doesn't resolve any malicious URL a user is browsing, then that user can't browse it. All the products from Infoblox are based on artificial intelligence, meaning it provides one more layer of security to its users. If Zscaler fails to recategorize some URLs as malicious, Infoblox DDI will do it automatically.

Infoblox DDI provides DNS-level security. If your DNS is not able to resolve and if you stop data at the DNS level, then you are utilizing bandwidth while all your resources are also utilizing the same bandwidth. When you try to browse any malicious websites or when multiple users in your office try to browse malicious websites, the data will go to the malicious website, after which the malicious website will fetch the data, while with DNS-level security, such activities can be blocked, because of which you are not sending the command to their data center, meaning you are not utilizing your bandwidth, making it free for other activities. You can utilize your bandwidth for multiple activities in your company. Considering Infoblox DNS, DHCP, and IPAM, I rate the overall product somewhere between eight and nine out of ten..”

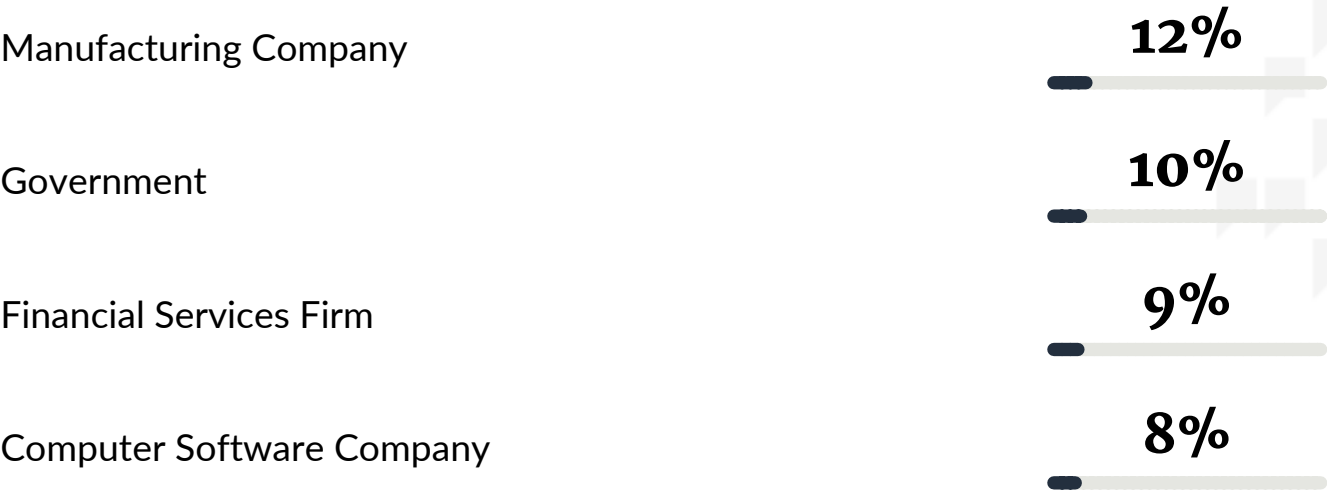
Utpal Sinha

Sr Network Engineer at Momenitive

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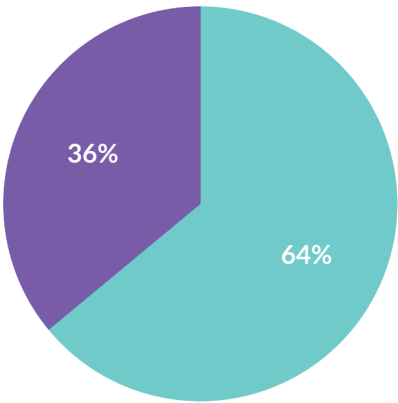
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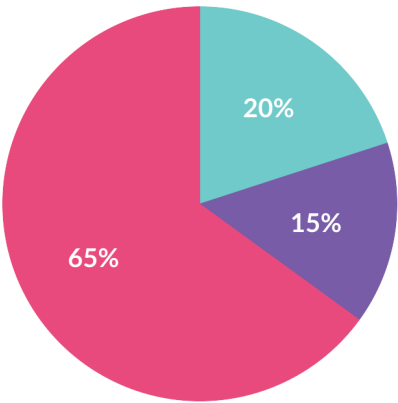


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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