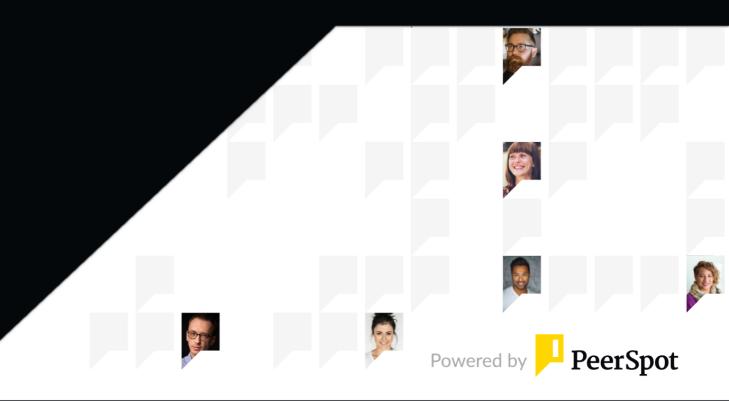
## aws marketplace

**AWS Elastic Disaster Recovery** 

# Reviews, tips, and advice from real users



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### **AWS Elastic Disaster Recovery Recap**

CloudEndure Disaster Recovery enables real-time replication and rapid recovery to enhance organizational resilience. Key features include block-level data replication, ease of use, cost-effectiveness, and automated recovery orchestration. Users benefit from increased efficiency, improved workflows, and enhanced data management, significantly improving organizational performance and business continuity.

#### **Valuable Features**

Excerpts from real customer reviews on PeerSpot:

"Since it is a managed service, I reduce my time to manage infrastructure and applications."



Vijay Londhe

Assistant Programmer at Mahadis

"It offers seamless integration with services like ACL, EKS, and Fargate for deploying containerized applications."



Olusegun Akinnola

DevOps Engineer at DivVerse Labs

"The strong points are the stability and scalability of the solution, as well as the convenience of it being cloud-based."



Duy AnhMai

Product Owner at Heineken

"I appreciate the automated orchestration of recovery processes in this solution, especially integration with Route 53 and automatically using Route 53 to switch to a different region directly."



#### SauravSingh

senior Engineer manager at Poshmark Inc.

"AWS Elastic Disaster Recovery is a robust and reliable solution for disaster recovery needs."



#### Miller Cortés

Senior Sales Engineer at Sencinet

"CloudEndure Disaster Recovery is a fairly stable solution."



#### Verified user

Systems Administrator at a educational organization with 5,001-10,000 employees

"The most valuable aspect of CloudEndure Disaster Recovery is its instant block replication feature. This allows us to perform live block verification and eliminates the need to concern ourselves with recovery point objectives. This capability is particularly advantageous for critical workloads."



#### Jonathan Pehau

Infrastructure analyst specialized in cloud computing at IT2GO Solutions

#### What users had to say about valuable features:

"The product's most valuable features include its ease of deployment, costeffectiveness due to AWS's pay-as-you-go pricing model, and continuous data protection.."

Miller Cortés	Read full review 🔼
Senior Sales Engineer at Sencinet	

"AWS, as a cloud platform, helps build trust in its services. There have been incidents where clients using Amazon services faced security breaches, but these stories seem more frequent with Microsoft. This might be a personal bias, and others may have different experiences. AWS proactively protects its reputation by addressing issues and investing heavily in its tools, app tech, and engineers.."

Lucky Lushaba	Read full review [2
Scrum Master at Inalpie Enterprise	

"For the past year, I have been using AWS, as there was previously no native replication service available. Initially, they offered services like CloudEndure, which was a third-party service. This caused problems with integrations with existing servers. However, with AWS Elastic Disaster Recovery Service being a native service, integration is seamless. Moreover, since it is a managed service, I reduce my time to manage infrastructure and applications, which adds another benefit.."

<b>Vijay Londhe</b> Assistant Programmer	at Mahadis		Read full review 🔼

"What I like about ECR AWS is that it is a fully managed service, so I don't need to manage the underlying infrastructure or worry about scalability in AWS concerning building, maintenance, security, and high availability.

It offers seamless integration with services like ACL, EKS, and Fargate for deploying containerized applications. It works great with AWS, and it is flexible to use a public repository for open-source projects or a private repository for secure storage.."

Olusegun Akinnola	Read full review 🖪
DevOps Engineer at DivVerse Labs	

"It is easy to use. I haven't had any issues with the client and console.

When we tested it, it worked fine.

The solution is free to use.

The setup is pretty straightforward.

It's stable.

The solution is scalable.

Technical support is helpful and responsive. ."

Eric Goldenberg Read full review

AWS Solution Engineer at a tech services company with 51-200 employees

"I appreciate the automated orchestration of recovery processes in this solution. That's a good thing, especially once you are able to configure something with this tool. I haven't tested the automated recovery, but they do support it. It is beneficial, especially integration with Route 53 and automatically using Route 53 to switch to a different region directly.

"Because it has native integrations with all the Route 53 features, that's a good aspect. The part I really appreciated about it was they're not just AWS Backup; along with that, they give you an option to quickly do the drills. If you want to conduct DR drills, it's very useful.."

SauravSingh Read full review 🔼

senior Engineer manager at Poshmark Inc.

### **Other Solutions Considered**

"We previously used solutions like Double-Take and Carbon. We switched to AWS Elastic Disaster Recovery because of its versatility in deployment across different environments without requiring specific hardware or hypervisor dependencies.."

Miller Cortés Senior Sales Engineer at Sencinet	Read full review 🔼
"This is the first solution we are using in the cloud. In the date other solutions used, but this is the first time we are using a laws cloud"	
Verified user Global Insurance Consultant at a tech services company with 10,001+ employees	Read full review 🔼
"We had an old school type of DR with replication.	. 1-
Since we put CloudEndure in place, which is our DR for our Ti replicating out from our facility to AWS, and it has been bare type of disaster recovery. This is our first cloud-based DR sol	-metal to bare-meta
Verified user  Director, IT Operations & Information Systems at a media company with 501-1,000 employees	Read full review 🔼

"We went looking at other options but the market is not really mature yet. I don't think there are numerous options, at least for me, on the public cloud side. We did look at a couple of other options, but we didn't go into detail, to evaluate them. We evaluated CloudEndure and we were pretty much happy with it so we just went with it.

We did look at Dell EMC, NetBackup, things like that, but we didn't really pursue them.."

Verified user Read full review

Global Insurance Consultant at a tech services company with 10,001+ employees

"When we first went with this, it was we did lay out three options. We had somebody help us with making this decision. It was CloudEndure, it was moving towards a metal to metal type of DR solution, and the other one that we had up and running was VMware. I don't even know if they sell the product anymore, but VMware had a DR type of solution. We used the three of those, and we were testing them. VMware didn't seem to cut it. From a cost savings, it seemed like it made sense to go with CloudEndure and AWS versus a metal to metal type of DR solution. We did have a VMware solution in place, but we canceled it.

I haven't really compared other cloud-based DR solutions, so I can't compare it to anything else.."

Verified user Read full review [₹

Director, IT Operations & Information Systems at a media company with 501-1,000 employees

#### **ROI**

Real user quotes about their ROI:

"Every business survives because of its reputation. In case of any disaster, AWS cannot guarantee 100% security, but it helps protect the company's reputation. It also assists in providing remedies to solve any particular problems that may arise. AWS is a platform that supports businesses.."

Lucky Lushaba	Read full review 🔼
Scrum Master at Inalpie Enterprise	

"It helped us build our disaster recovery. Our organization was moving towards the cloud in a lot of areas, so it saves us ample dollars from having to buy hardware for disaster recovery. We even used it for other cloud systems for disaster recovery as well. The other piece to it was not relying on any specific type of server. It worked on our Window servers and our Linux servers, because it is versatile.."

Verified user Read full review ☑

Director, IT Operations & Information Systems at a media company with 501-1,000 employees

"For the past year, I have been using AWS, as there was previously no native replication service available. Initially, they offered services like CloudEndure, which was a third-party service. This caused problems with integrations with existing servers. However, with AWS Elastic Disaster Recovery Service being a native service, integration is seamless, highlighting the return on investment.."

Vijay Londhe	Read full review
Assistant Programmer at Mahadis	

"We have seen a return on our investment. When compared to the cost of building a complete data center, the solution is much more affordable. However, it can still be expensive for small customers since the snapshots require significant storage space. While the solution itself may not seem costly on paper, keeping several days of snapshots can increase the price. This is due to AWS EDS storage costs since that is what we are using for the snapshots.."

Jonathan Pehau Read full review ☑

Infrastructure analyst specialized in cloud computing at IT2GO Solutions

### **Use Case**

"The primary use case for AWS Elastic Disaster Recovery is to ensure data replication and protection across diverse environments without the need for hypervisor integration. ."

Miller Cortés Senior Sales Engineer at Sencinet	Read full review 🔼
"Our human resources solution is used by higher management contribution is used by higher management contribution since it is used by higher management essential for the organization"	
<b>Vijay Londhe</b> Assistant Programmer at Mahadis	Read full review 🗷
"I've used the solution for migrations. I worked for a company that, and we had to migrate into the cloud.	nat went Chapter
've used it for disaster recovery as well"	
Eric Goldenberg AWS Solution Engineer at a tech services company with 51-200 employees	Read full review 🔼

"If there is a data leak, incident, or compliance issue, auditors may want to verify whether there is a policy and plan in place for utilizing AWS Elastic Disaster Recovery.

As part of a strategic approach, I have been part of a team ensuring compliance with various regulations, including HIPAA compliance. I have contributed to developing strategies to satisfy audits and inspections from various government bodies. These strategies outline the plans and features to be utilized if needed.."

Lucky Lushaba	Read full review
Scrum Master at Inalpie Enterprise	

"My purpose for utilizing CloudEndure Disaster Recovery is to streamline our disaster recovery procedure. In the event of any issue arising in our on-premise infrastructure, we aim to quickly switch over to AWS. Our setup is designed to facilitate this process, and we frequently conduct tests to ensure its reliability. While we have yet to experience an actual disaster, we conduct multiple tests annually. Furthermore, as a partner, I implement this solution for our clients. Currently, we have five customers using it, with the number steadily increasing.

We have the solution deployed on-premise located on the Amazon AWS infrastructure.."

Jonathan Pehau	Read full review 🔼
Infrastructure analyst specialized in cloud computing at IT2GO Solutions	

"I have worked with AWS Elastic Disaster Recovery for the past year. My feedback is that when we compare it, it's a good thing to have a centralized backup. When your stack is on AWS, it is very helpful, but I think when you have multi-cloud, that's where it may not be a great product.

"Also, from the cost side, it is good. The best use case for this would be if you're in AWS and you want to try things quickly without the actual disaster recovery cost that you usually have to incur.

"However, the challenge is the EBS snapshot. At the end of the day, they have snapshots, and they do have EBS snapshots which they capture. We ended up not using it, but we explored it for our own disaster recovery solutions that we were evaluating.."

SauravSingh Read full review 🔼

senior Engineer manager at Poshmark Inc.

### Setup

Miller Cortés

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

"The initial setup can vary in complexity depending on the specific environment and setup requirements. While the deployment process is generally straightforward, detailed planning and configuration are essential to ensure a successful implementation.."

Senior Sales Engineer at Sencinet	
"It's very easy to set up this product. It's not overly difficult at a	11.
Once it is set up, it's not too hard to manage it. You only need on You don't need a whole big team"	e person to do so.
Ramam Kallakuri Lead DBA at a computer software company with 501-1,000 employees	Read full review 🔼

Read full review [7]

"The solution's initial setup was fairly complex, and the company that did the initial setup for us messed up a couple of times.

On a scale from one to ten, where one is difficult and ten is easy, I rate the solution's initial setup a one or two out of ten.."

Verified user Read full review [

Systems Administrator at a educational organization with 5,001-10,000 employees

"The setup was fairly simple, and we spun it up pretty quickly. We did have a third-party help us, so most of the effort was putting into building the AWS environment, but that wasn't too difficult. We designed the AWS environment, then on a smaller subset, we installed the client and the client started replicating, and that was our initial test. Then from there, we kept adding servers.."

Verified user Read full review [₹

Director, IT Operations & Information Systems at a media company with 501-1,000 employees

### **Customer Service and Support**

"Customer service is quite helpful. I have AWS enterprise-level support, which is very beneficial. In case of any issue, they are ready to provide support within the defined SLA timeline.."

Vijay Londhe	Read full review
Assistant Programmer at Mahadis	

"Technical support has always been responsive. We engage with a third-party to work with us on CloudEndure and the infrastructure, so we work with them most of the time. For any of our dealings with CloudEndure, they have been pretty responsive.."

Verified user Read full review [₹

Director, IT Operations & Information Systems at a media company with 501-1,000 employees

"Their phone support is pretty good. The only thing I would like to see is, they don't have a formal ticketing system. There is no way I can go back and see what questions we had six months back, what issues we had, and how they were resolved. But otherwise, the support is fine.."

Verified user Read full review

Global Insurance Consultant at a tech services company with 10,001+ employees

#### **Customer Service:**

It's very high. We have good relations with all levels of management in the company, including the CTO and their architects, so their customer support has been great.

Technical Support:

I've never heard of any complaints.."

Verified user Read full review ▶

VP Engineering at a tech services company with 501-1,000 employees

#### Other Advice

"If you are using AWS for your disaster recovery, it's important to use AWS Elastic Disaster Recovery to ensure continuity in case of any failures. Having a strategic approach means considering the cost of disaster recovery as part of your overall planning.

Overall, I rate the solution an eight out of ten.."

Lucky Lushaba Scrum Master at Inalpie Enterprise	Read full review 🔼
"AWS Elastic Disaster Recovery is a robust and reliable solution for recovery needs. However, thorough planning and regular monito maximizing its benefits and ensuring seamless operation.	
I rate it a nine"	
Miller Cortés Senior Sales Engineer at Sencinet	Read full review [2]

"I was able to build this up real quick and testing has always been successful as well. I have had issues bringing data back to the facility, but the restore has always worked with CloudEndure.

Before you jump into it, test it and be aware of the bandwidth. We did have to put

in a dedicated AWS direct line for our building. Make sure if you are going to put something in place like this that you have the proper bandwidth. The bandwidth is a constant upload communication to the AWS DR environment, so if you do not have the proper bandwidth, it will definitely eat up your internet line.."

Verified	l user			Read full review [2
			_	

Director, IT Operations & Information Systems at a media company with 501-1,000 employees

"The solution's replication was fine. We faced issues when we actually tried to utilize it. Every time we made a big change to any of the on-premise servers that were being replicated, we'd always have to change our replication engines, sizing, and the disc it's written on. Otherwise, it would end up taking around 30 days for a small monthly Windows update to replicate.

I would not recommend CloudEndure Disaster Recovery to other users because of all the issues we had with the wrong sizing and the fact that there are better solutions in the market.

Overall, I rate the solution a two out of ten.."

Verified user Read full review [3]

Systems Administrator at a educational organization with 5,001-10,000 employees

"Before implementing CloudEndure Disaster Recovery, my advice to others is to thoroughly read the documentation. We made some mistakes during our initial implementation, which caused problems and incurred additional costs. We attempted to failover a few servers just to test the solution but later realized that we couldn't simply delete them and resync from on-premises. We had to perform a full rollback, which we were not prepared to do at the time. As a result, we were unable to stop the server running on AWS and had to delete it entirely, causing us to start the synchronization process from scratch. This was a significant issue, especially since the server was a large five-terabyte space server. By carefully reading the documentation, you can avoid making such mistakes.

I rate CloudEndure Disaster Recovery an eight out of ten.."

Jonathan Pehau	Read full review
Infrastructure analyst specialized in cloud computing at IT2GO Solutions	

"Regarding the security features, including encryption provided by AWS Elastic Disaster Recovery, security is dependent on the user's needs. Encryption is something you need to enable based on your data and where you're storing it. I don't remember if they have an option where, by default, whatever backup you have is secured, since what you're storing is still in your own \$3 or something. I think they charge you based on the amount of data. It's a shared responsibility model, but I believe they do offer a feature where you can enable encryption at rest and encryption in transit for your data, but it's our responsibility as customers; I don't think AWS does it for you.

"For AWS Elastic Disaster Recovery, regarding the deployment model, we mostly tried the backup restore option. We typically haven't explored the other deployment options they offer yet. We start with a very simple backup restore and chose it for specific use cases, <a href="MongoDB">MongoDB</a> backup, but as of right now, we haven't looked at it more holistically. Overall, we felt that it doesn't support all the types of backup that we have.

"On a scale of one to ten, I would rate AWS Elastic Disaster Recovery an eight.."

SauravSingh

Read full review [2]

senior Engineer manager at Poshmark Inc.

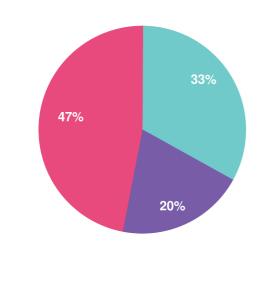
### **Top Industries**

by visitors reading reviews



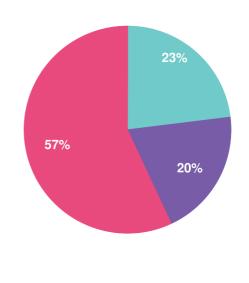
### **Company Size**

by reviewers



Large Enterprise

by visitors reading reviews



Midsize Enterprise

Small Business

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