

aws marketplace

IRONSCALES

Reviews, tips, and advice from real users



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Product Recap



IRONSCALES

IRONSCALES Recap

IRONSCALES secures against business email compromises, phishing, and email-based attacks. Protects Microsoft 365 users by enhancing spam filters, automating threat mitigation, and providing phishing awareness training.

Deploy IRONSCALES to inspect, report, and quarantine threats with a sandbox feature, and run simulations to train staff worldwide, adding an extra security layer. Communicates via API to ensure ongoing email security. Offers threat-sharing capability, AI, easy setup, scalability, stability, and effective email security. Automated detection and response, mobile app notifications, integration with Microsoft 365, phishing training modules, and a user-friendly interface, including an Outlook extension to report suspicious emails. Reduces manual analysis time, saving considerable effort.

What are the most important features of IRONSCALES?

- Threat-sharing capability: Allows users to share threat intelligence easily.
- Excellent AI: Utilizes advanced AI for accurate threat detection.
- Easy setup: Simplifies deployment with minimal effort.
- Scalability: Easily scales to meet users' requirements.
- Stability: Provides strong and reliable performance.
- Effective email security: Offers a robust defense against email threats.
- Automated detection and response: Quickly identifies and mitigates threats.
- Mobile app notifications: Keeps users informed through mobile alerts.
- Microsoft 365 integration: Seamlessly integrates with Microsoft 365.
- Phishing training modules: Educates users on phishing threats.
- User-friendly interface: Simplifies user interaction.
- Outlook extension: Facilitates reporting of suspicious emails.

What benefits and ROI should users look for in the reviews?

- Reduces manual analysis time: Saves effort by automating threat response.
- Cost-effectiveness: Though pricing is high, it offers robust features that potentially justify the expense.
- Improved email security: Enhances overall email protection.
- Enhanced threat detection: Utilizes AI for accurate threat identification.
- Comprehensive training: Provides extensive phishing awareness training.
- Increased operational efficiency: Simplifies security management tasks.

In specific industries, IRONSCALES can be implemented to address varied email security needs. For instance, financial services may benefit from robust threat mitigation and phishing training to protect sensitive data. Healthcare organizations could utilize features like AI-driven

detection and sandboxing to comply with stringent regulations. Technology firms might value the easy setup and scalability to keep up with rapid growth and evolving threats. Retailers can leverage mobile app notifications and automated response to ensure continuous protection against email-based attacks. Education sectors may find phishing awareness training modules particularly useful to educate staff and students about potential threats.

Valuable Features

Excerpts from real customer reviews on PeerSpot:



“It is a totally stable solution.”



William Cochran

Senior Systems Engineer at Accurate Corrosion Control, Inc.



“The report function through Gmail is probably the most valuable feature. The next most valuable features are simulation and training.”



Scott V.

IT/Marketing at Mason Law and Planning Group, LLC



“There is buzz around phishing awareness training. When I make a campaign, all of a sudden people in our organization are talking, thinking, and wondering about it. Therefore, it keeps people on their toes. That is perfect because it does exactly what we want it to do.”



Natty Davidman

IT Manager at LAVI Light Rail Operation & Maintenance



“The solution captures a bit more of the unknown, quantifies it, and applies intelligence to it to pick out and stop a lot of phishing emails that come through.”



Hemeshen Govender

Technology CyberSecurity at Oryx industries



“Their anti-phishing platform is absolutely fantastic. The automated AI piece is amazing, and their technical support is fantastic.”



Orion Trist

Systems Administrator at The Public Library of Cincinnati & Hamilton County



“AI-driven phishing detection and incident remediation are valuable. It saves time from having to do manual analysis and investigation, and we also get alerts for phishing emails.”



Tamunoibiton Adoki

Information Security Officer at a financial services firm with 201-500 employees



“I would say the most valuable feature is what they call Themis. It's like a virtual analyst that uses the decisions that system admins make to generate a score for whether an email is legitimate, spam, or phishing. It gets better based on the decisions that we make over time. The automation piece is great as well. The integrated approach of email security combined with employee awareness training is excellent.”

**Verified user**

Director, Information Security at a pharma/biotech company with 501-1,000 employees

What users had to say about valuable features:

“The fact that it is set-and-forget is valuable. Once you turn it on, you very rarely have to micromanage it, whereas, with a lot of spam filters, you have to go in very often.

Its nicest feature is that other users in our company can flag something as spam, and it'll automatically flag it for everybody else in the company. It'll pull that out of your mailbox before it becomes an issue. This way 50 people don't get the same notice. One person clicks it, and it automatically goes away. .”

Seth Wasserman

Vice President of Information Technology at MENIN HOTELS LLC

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“With the tool, users can report things that they think are phishing activities, meaning it allows IRONSCALES to take another look at it and then determine the final disposition, which is a good feature. More importantly, we just kind of let it run and do its thing, and then the tool comes up with two to three possibilities. If something is clean, we never hear from IRONSCALES. If it is spam, it will be categorized as spam. If an email is considered to be a phishing email, it'll categorize it as a phishing activity. If an email is spam or comes under the phishing category, the tool will pull the email out of the inboxes so that it is not available..”

William Cochran

Senior Systems Engineer at Accurate Corrosion Control, Inc.

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“For me, the mobile app is most valuable. All other features are also very useful, but the mobile app makes it really easy for me to manage on the go. I don't have to be at my desk. I could be at the shops, or it could be in the evening when I am out, and I can get a notification on my phone that there is an incident that has been raised. I can sort it out very quickly without having to be at my work PC.

The awareness campaign has also been useful. Once you've completed the Phishing Awareness campaign for the users, you get the reporting functionality. You're able to send out training modules, individually or in bulk, to the staff members that need them.

It is very easy to manage. The user interface is very friendly..”

MatthewGreen

Information Security Analyst at a sports company with 1,001-5,000 employees

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“The solution captures a bit more of the unknown, quantifies it, and applies intelligence to it to pick out and stop a lot of phishing emails that come through. The solution improved our response to phishing attempts. IRONSCALES has a virtual assistant and some AI intelligence that's applied to it. That was the main differentiator between IRONSCALES and Microsoft.

The solution's AI automation clearly identifies phishing emails and gives you an overall indication of why it found the mail to be malicious. It does the whole analysis for you to see why the email was deemed a phishing email. The solution's response time is better than that of our previous tool. The solution's user interface is pretty straightforward and user-friendly..”

Hemeshen Govender

Technology CyberSecurity at Oryx industries


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“The feature I use the most is the main relay. IRONSCALES was designed around that, but phishing simulation management is also a handy tool that I don't see often. Combining these features enables a user to be more comfortable with the simulations.

For example, one of IRONSCALES' features is an Outlook extension that lets you report phishing emails and other stuff that looks malicious. In our training, we encourage our colleagues to click this button to report as many emails as possible. Reporting suspicious emails should become part of our employees' everyday routine. The training campaign usually helps us catch our colleagues outside their comfort zone to see if they're paying attention to all these suspicious emails they receive. AI and machine learning are essential components of the product. It automatically can identify phishing emails and classify them according to several factors. I'm not sure how it works, but there's a ranking system that ports onto every sender and email we receive. This artificial intelligence can conduct a thorough search that's sometimes better than humans.

The automated detection and response feature handles most of the job. I only need to classify a few emails manually each day. Artificial intelligence does everything else automatically for me. Without this technology, we would have to sort 1,000 emails each day manually. IRONSCALES cuts that down to maybe 50.

The IRONSCALES mobile app is convenient to use outside working hours. It's not my primary tool, but it's nice not to need to open your laptop whenever you would like to classify something. You can use the app to check up on the system. .”

Verified user[Read full review](#) 

Endpoint Cyber Security Analyst at a tech company with 51-200 employees

“We like IRONSCALES because it's easy to use and saves us some time. The reporting is good because it has all these tracking features and metrics. It's still evolving, but it's great to have information about automated detection and response, phishing campaigns, simulations, etc.

I would say the most valuable feature is what they call Themis. It's like a virtual analyst that uses the decisions that system admins make to generate a score for whether an email is legitimate, spam, or phishing. It gets better based on the decisions that we make over time. The automation piece is great as well. The integrated approach of email security combined with employee awareness training is excellent.

The AI and machine learning capabilities have come a long way since I first started using the solution. At the same time, any technology is only as good as the team's ability to use it. It's still evolving, and I think machine learning will become increasingly helpful because the more it does, the more accurate it'll be. In the beginning, there will be a lot of false positives, but it will become better as you provide more feedback and I think a lot of security teams are trying to do more of that too.

Integration is also crucial because there isn't a one-size-fits-all solution. Right now, I need to go to 10 different portals to check something, like a security incident. Integration with everything is always useful. IRONSCALES has made improvements to its automated detection and response. If your company gets a targeted phishing email, there are two options. You have the option to leave comments and feedback in a form, and that's only limited to the people in the company. There's also a secondary form that's can be externally shared with existing customers or anyone with access to the IRONSCALES API.

Automated detection and response are good, but it depends on the specific email that comes in. I can only speak for my company. which is in the field of life sciences and healthcare, but we get all the typical phishing emails. Microsoft has many domains, like outlook.com, live.com, microsoft.com, and 365 office support. A lot of phishing campaigns use these domains. They know nobody can block these

domains as most people use Microsoft, UEX, or Mac shop. Phishers disguise themselves using a compromised legitimate business email account and start sending emails that say: "Please log in here." It looks like it's going to the organization's Office 365 website, but it's going to the other compromised organization. People are more likely to trust that. IRONSCALES also has a mobile app on Android and iOS. We mostly used it when we had a bigger team. I've been using it since the earliest version when they only had a web interface but not the official Apple or Android or mobile version. It's great for following up when you may not have access to a desktop computer or laptop.

It's great for getting a sense of what specific phishing or incidents or events are coming into the IRONSCALES dashboard portal. When you need to do more digging, you probably don't want to look at the application on the phone because it's too small, and you have to dive in to see the email headers. I use it for limited purposes, like quickly checking an email to see if it looks legitimate, so I can re-categorize it. I need to go into the computer if it's anything more..”

Verified user[Read full review](#) 

Director, Information Security at a pharma/biotech company with 501-1,000 employees

Other Solutions Considered

“I don't remember what they were at the time. Another security company that we work with also recommended IRONSCALES. So, with various vettings and the blessing from our third-party security consultant, it was an easy decision..”

Seth Wasserman

Vice President of Information Technology at MENIN HOTELS LLC

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“I have used a security gateway from Forcepoint, which was a lot more complicated to maintain and set up. Forcepoint decided to discontinue its solution for email gateway, and then it decided to introduce another solution in the market that includes AI..”

HectorLopez

Systems Engineer at a tech services company with 10,001+ employees

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“We did a side-by-side comparison of Microsoft and IRONSCALES. Microsoft generally has a lot of features, but for me, Microsoft is behind in terms of the more advanced and smarter solutions. I wouldn't recommend using Microsoft as a main filter for email protection. IRONSCALES performed better in terms of what it was catching than Microsoft..”

Hemeshen Govender


Technology CyberSecurity at Oryx industries

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“The company previously used Microsoft ATP, which required a lot of manual work. I was told that they used to spend a lot of time manually sorting the emails by phishing, spam, etc. The company switched to IRONSCALES because they wanted something to help automatically sort stuff and get faster results..”

Verified user

Endpoint Cyber Security Analyst at a tech company with 51-200 employees

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“We've looked at a few. We looked at Agari, and we looked at Darktrace. Darktrace's sales team was pretty scammy. It was incredibly expensive. It was way out of our price range. Agari seemed fine, but it wasn't quite as polished. It didn't seem as polished and didn't fit our needs as well..”

Orion Trist

Systems Administrator at The Public Library of Cincinnati & Hamilton County

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“A few years ago, I looked at two other alternatives, but the market has probably changed since then. I checked out other Mimecast solutions because we had Mimecast deployed. They didn't have some features that IRONSCALES has. They might have similar features now, but I don't trust them until I actually try them myself. Mimecast has many of the features that IRONSCALES offers, like automated detection and response as well as the phishing campaign, but I don't know if it works as well as IRONSCALES.

Even though Mimecast is based closer to home in Lexington, Massachusetts, it was tough to get tasks done in terms of feature requests. When I first evaluated it about four years ago, Mimecast didn't have as much functionality. Mimecast works by scrambling every link. That's how they do their threat response. It's encrypted, so you need to decrypt or read anything Mimecast sends. I was the one who worked with IRONSCALES and Mimecast to unencrypt everything. The email comes into Mimecast and goes to IRONSCALES because IRONSCALES is on the API. We started to get emails from Mimecast that were encrypted and couldn't read the link. We could do it when working with both IRONSCALES and Mimecast and now they do that for all the customers..”

Verified user[Read full review](#) 

Director, Information Security at a pharma/biotech company with 501-1,000 employees

ROI

Real user quotes about their ROI:

“The email security management costs take up a large portion of our IT security budget because everybody needs security in our company. We really have to watch out for trying to keep our users in a safe zone..”

William Cochran

Senior Systems Engineer at Accurate Corrosion Control, Inc.

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“We have absolutely seen a return on investment. It has automatically caught malicious links and emails sent directly to our fiscal department, which has theoretically saved us a big deal..”

Orion Trist

Systems Administrator at The Public Library of Cincinnati & Hamilton County

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“In security, it is very difficult to quantify the return on investment because it is based on something not happening. However, it definitely has value in terms of improving awareness and reducing my time looking at things..”

MatthewGreen

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Information Security Analyst at a sports company with 1,001-5,000 employees

“When it comes to cybersecurity it's hard to pinpoint an ROI, but I would say that, based on what this product has done for our company, there's no way it hasn't saved us money..”

Scott V.

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IT/Marketing at Mason Law and Planning Group, LLC

“We have easily seen a return on investment. According to one of our reports, in the past 30 days, we've saved over two and a half hours of time. If a company can just equate that to what my time costs, what our users' time costs, and the amount saved, there is just incredible ROI..”

Jesse A.

[Read full review](#) 

Information Technology Lead at SSI Strategy

“We have definitely seen an ROI. The amount that we pay for licenses is definitely way less than what we would pay if we are hit by a ransomware attack. So, it definitely provides a return on investment.

We were able to realize its benefits immediately after the deployment. We started analyzing emails and getting alerts right from the time it was activated. You have to do a bit of tuning for the threshold, but the effect was immediate. We didn't have to wait even a bit for it to be effective. .”

Tamunoibiton Adoki

Information Security Officer at a financial services firm with 201-500 employees

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Use Case

“It is a glorified email spam filter. IRONSCALES catches whatever the built-in Microsoft spam filter doesn't catch. Its intelligence is different. Microsoft spam filters are only strong to a certain extent, and IRONSCALES catches what falls through the cracks, which is super important. It checks the links and other things, and our mailboxes are much cleaner..”

Seth Wasserman

Vice President of Information Technology at MENIN HOTELS LLC

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“The tool runs on an API, and it communicates with all of our users' inboxes. The tool is just for keeping spam in check and, more importantly, to deal with the dangerous phishing emails out of our users' hands. It can see if it lets something pass and it goes to the inbox, then after 20 minutes, if it gets new information that it is a potentially dangerous email, the solution will yank it right out of the user's inbox..”

William Cochran

Senior Systems Engineer at Accurate Corrosion Control, Inc.

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“The main challenge that we wanted to solve with this solution was the email-based attacks. They are a major threat for our staff and customers. So, we are using this solution for protection from threats and remediation of phishing emails. We also use it for simulation to train our staff to recognize a phishing email. For those users who click on the phishing email, we provide the training content to improve their awareness..”

Tamunoibiton Adoki

Information Security Officer at a financial services firm with 201-500 employees

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“I've used IRONSCALES in multiple scenarios. I first used the solution in the Asia-Pacific region to review suspicious phishing emails in the mailbox instead of reviewing them manually. The primary goal was to have an automated solution for suspicious or weird emails. It automatically reviews them and maybe provides some kind of response. That was our first goal with the product. It reviews the emails, attachments, and links at the same time. There is an automated piece where people can send an email or forward the email to a review team. It adds an additional mailbox layer on top of our spam quarantine. IRONSCALES captures everything our existing spam quarantine couldn't capture. It also helps us with additional phishing campaigns. .”

Verified user

Director, Information Security at a pharma/biotech company with 501-1,000 employees

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“We are using it for email security. Microsoft's built-in spam and phishing filter was completely inadequate. We were looking at tackling spear phishing and phishing in general for the organization, as well as educating our staff through targeted phishing campaigns and training.

Our email provider Microsoft doesn't supply anti-phishing functionality as part of our licensing with them. They provide antivirus and anti-spam. We don't pay for their advanced protection features.

In terms of deployment, it is a SaaS platform. It connects to the Office 365 API..”

Orion Trist[Read full review](#) 

Systems Administrator at The Public Library of Cincinnati & Hamilton County

“Phishing emails and spam are challenges companies of all sizes face. IRONSCALES acts as a second layer on top of the Microsoft mail relay we use. It scans every email coming into our organization and automatically checks the validity. We also check manually in some cases.

While we mainly use it for the mail relay, IRONSCALES can also act as a phishing campaign simulator. We can send simulated phishing emails to our colleagues to test their readiness.

Our entire organization uses IRONSCALES across many locations worldwide in South America, Asia, Europe, and North America. All sites use the system to protect the mailboxes and just act as a mail relay. We have about 8,000 users..”

Verified user[Read full review](#) 

Endpoint Cyber Security Analyst at a tech company with 51-200 employees

Setup

The setup process involves configuring and preparing the product or service for use, which may include tasks such as installation, account creation, initial configuration, and troubleshooting any issues that may arise. Below you can find real user quotes about the setup process.

“It was already in place when I joined. In terms of maintenance, it doesn't require any maintenance from our end. All we have to do is integrate our Outlook email server with IRONSCALES, and that's it. .”

Tamunoibiton Adoki

[Read full review](#) 

Information Security Officer at a financial services firm with 201-500 employees

“The company we get IRONSCALES from is not big enough to sell the product directly.

The solution can be deployed in a day.

One person can deploy the solution..”

William Cochran

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Senior Systems Engineer at Accurate Corrosion Control, Inc.

“Though I wasn't here when IRONSCALES was deployed, I saw the system requirements and a basic guide to implementing the system. It was straightforward.

After deployment, it doesn't require much maintenance. It does everything automatically as well. IRONSCALES supports older versions of Exchange and local Exchange servers that require manual updates of the add-ons they use to protect the mailboxes, but we don't use those services..”

Verified user[Read full review](#) 

Endpoint Cyber Security Analyst at a tech company with 51-200 employees

“The product is easy to set up as it is an API-based solution. With IRONSCALES, you don't have to do anything on the platform. You just need to do the integration and the connection with Office 365 tenants, and that is it.

I rate the product's setup phase as a ten out of ten.

The solution can be deployed by one person from IRONSCALES, who will create the tenant for me. Then, I do the rest of the setup process, which includes three or more steps, but it can be done in minutes.

The solution can be deployed in 15 to 30 minutes. .”

HectorLopez[Read full review](#) 

Systems Engineer at a tech services company with 10,001+ employees

“It was very simple. There were a few basic steps, and that was it. When you log into the IRONSCALES site, you set up your tenant, and you set up your domain. After that, you just have to authorize the bot in your mail tenant. Once that's done, it automatically scans your tenant for applicable mailboxes, and you tell it what you want it to do. That's it.

There are five steps to the whole process. The trickiest one is making sure that it has grabbed all mailboxes when it did its pass to make sure it has all the right accounts. As we add employee accounts to our system, it automatically grabs them and sets them up dynamically. So, there are no extra steps that we have to do. After a mailbox is removed from our tenant, it'll automatically get purged from IRONSCALES by itself. It doesn't require a lot of hand-holding..”

Seth Wasserman

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Vice President of Information Technology at MENIN HOTELS LLC

“I was involved in the deployment from the beginning, from the architecture design and gathering requirements to the final setup. When I first deployed it, I was working in China, so anything that relies on Google wasn't going to work. It works in Hong Kong, but it doesn't work in mainland China because of the Great Firewall. This was eight years ago when IRONSCALES was extremely new. When I originally deployed it, we wanted to get this to every user. At the time, we didn't have the option to deploy this through Microsoft Office 365. We had to go to every machine or a software installer to deploy it. That took a little more time. It didn't prevent the project plan, but it was an issue because installing the wrong extensions in Outlook can crash the program. This was back in the day, but now it's easy.

When we didn't have the Microsoft Office 365 plugin capability or an API mailbox layer, it probably took us about a week to test it because we had to install it on all the computers. With the Office 365 capabilities, we could probably do it in a day or two because it's all tied to Office 365, and we can define it according to the group.

IRONSCALES doesn't require us to touch the client assets anymore. We had to install it one by one in the past, but now we only need to have administrative rights on Office 365 and we can just deploy it as a new application. We can select a few users or deploy it to all users..”

Verified user[Read full review](#) 

Director, Information Security at a pharma/biotech company with 501-1,000 employees

Customer Service and Support

“I rate IRONSCALES support 10 out of 10. They provide support in less than 24 hours. I have never had a problem with them, and they always solve my issues. .”

Verified user

Endpoint Cyber Security Analyst at a tech company with 51-200 employees

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“The technical support offered is very good. The tool's support team attends very quickly to the support tickets raised. The technical support is very good at resolving issues..”

HectorLopez

Systems Engineer at a tech services company with 10,001+ employees

[Read full review](#) 

“We haven't had an issue so far. So, we haven't contacted their support. During implementation, we got full support from them, and we loved the support we got. We have no issues with their support. I would rate them a nine out of ten..”

Tamunoibiton Adoki

Information Security Officer at a financial services firm with 201-500 employees

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“I can't rate the support of IRONSCALES because our support comes through the company we got the tool from, and it is called Constant Edge. Constant Edge is a reseller of the tool to SMBs because IRONSCALES doesn't want to get caught up with just 100 user licenses since it is just too small for it to worry about. Constant Edge has done an incredible job of providing support to our company. Constant Edge also provides our company with Proofpoint..”

William Cochran

Senior Systems Engineer at Accurate Corrosion Control, Inc.

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“I rate IRONSCALES support nine out of ten. I think they've improved greatly. I've been with them since the beginning and worked with all the founding members of the company. There's one person I still work with who is pretty high up in the company now. She created most of the documentation. I work with many of the same salespeople and support.

Many years ago, they had no U.S. office, so we had to contact them in Israel, and there was a significant time difference. They opened an office in Atlanta, and they've developed an official knowledge base. They also have a customer portal and designated customer success managers. .”

Verified user

Director, Information Security at a pharma/biotech company with 501-1,000 employees

[Read full review](#) 

“Their service is great. We have a customer service representative. I know they have a tech team, but we haven't really had any tech questions for them since we did the deployment.

For any random question that comes up, I'll just fire off an email to our rep who can decide whether to open up a ticket with their tech team or not. Usually, it is very quickly resolvable just with our customer service representative before it requires opening a ticket. I don't have to open tickets or get a call, which is super helpful for me. I can just shoot a quick email, and they take care of it, and it is done. They can almost be my IT department.

I would rate their service a 10 out of 10. They are friendly and responsive. .”

Seth Wasserman

Vice President of Information Technology at MENIN HOTELS LLC

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Other Advice

“IRONSCALES has a pretty smart technology, which is different from the traditional gateway kind of technology.

Overall, I rate the solution an eight out of ten..”

Hemeshen Govender

Technology CyberSecurity at Oryx industries

[Read full review](#) 

“I rate IRONSCALES nine out of ten. Some improvements to the campaign management might bring it up to ten. It's a great system. I would recommend it if you only need a mail relay. On top of that, there are additional advantages of using the system, like the campaign manager that complements the mail relay. .”

Verified user

Endpoint Cyber Security Analyst at a tech company with 51-200 employees

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“My advice would be to go for it. Its value is pretty clear right away. Its value becomes immediately clear as soon as it catches the first thing that is malicious and that would've gone through Microsoft's default filter.

I would rate it a ten out of ten..”

Orion Trist

Systems Administrator at The Public Library of Cincinnati & Hamilton County

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“I would definitely recommend the product. It is definitely worth the investment.

I would rate it an eight out of ten because I would like to have some of the features. We don't have them currently, and I'm not sure whether these features are available with an additional license..”

Tamunoibiton Adoki

Information Security Officer at a financial services firm with 201-500 employees

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“The automated response capabilities are very accurate for detecting suspicious activities and suspicious languages used by the attackers.

The only people needed when using the tool are to take care of the console and an analyst. In some cases, some incidents require an analyst to complete the analysis of the email. I don't create incidents that can be automatically resolved by AI. I create incidents that need a review from an analyst. The only people who need to be aware of the incidents and where such details should not be classified is when it comes to analysts. I don't need to do any maintenance process for the tool every day. Everything is available as a service, so I don't need to do anything to maintain the platform apart from dealing with the non-classified incidents.

The tool uses a lot of AI technologies to detect the accuracy of the email, especially to filter out phishing emails. It not only detects phishing emails but also provides a preview of who the attackers are before we receive the real phishing email. It is not just to detect phishing emails but also to detect the intent of the attacker in creating a phishing email.

I rate the tool a nine and a half out of ten..”

HectorLopez

Systems Engineer at a tech services company with 10,001+ employees

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“The AI engine is, like anything else that is similar to machine learning, so it is going to get smarter as time goes on. In our company, we put a lot of time into the tool to see if it detects something that is clean, making sure that it understands that it was not a malicious email. The tool has become pretty darn smart at this point.

If there is a situation where I need to manage the tool, I would say that there is an AI engine for the product, Themis Copilot, for Microsoft Outlook. When the tool pulls an email, it says that even though it pulled it out, it cannot give it a final

disposition, so I won't know if it is spam or phishing activity. In that case, you need to go in and manually let the tool know that a particular email is spam, is associated with some phishing activity, or is clean. The tool tries to improve the accuracy of the machine learning and AI aspects. Occasionally, the tool requires some manual intervention.

IRONSCALES has gotten smarter as our company has trained the machine learning and improved the AI engine, and it has reached to the point now that it is set and forgotten. We visit the tool maybe once a week just to make sure that there are no emails that haven't given a final disposition.

I recommend the tool to others, along with Proofpoint.

I rate the tool a nine out of ten..”

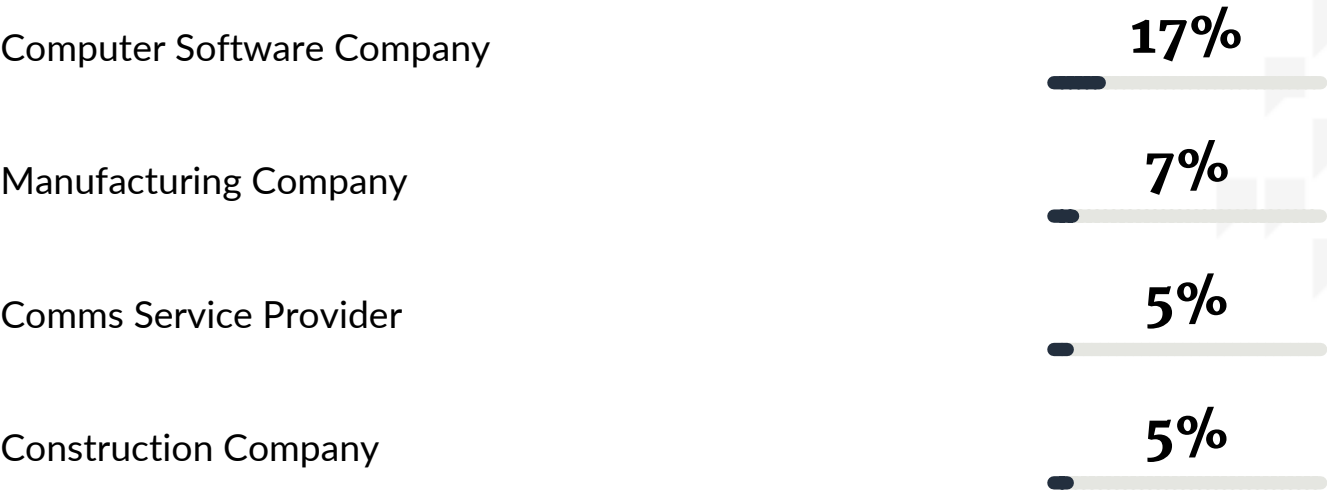
William Cochran

Senior Systems Engineer at Accurate Corrosion Control, Inc.

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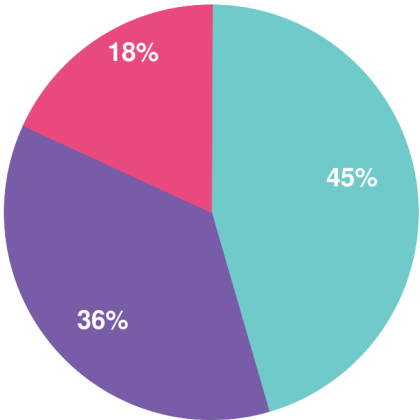
Top Industries

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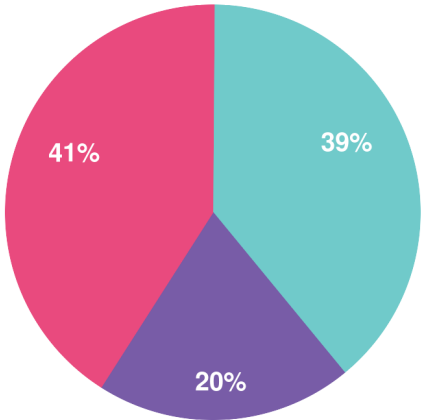


Company Size

by reviewers



by visitors reading reviews



Large Enterprise Midsize Enterprise Small Business

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